6'TTour	HOLMAN Docket: 1367246 - 87723 Submitted 11/2/ re the 1st 18 documents that should be completed Scanned and sent to the MPOO for review Filing ID: 77287	2011 Return to	ommission 1:26:13 PM
Page	Document Accepted 11/2/2		-
1.	Request/approval to study for discontinuance (03/16/2011)	V	包
2.	Notice (if appropriate) to Headquarters of suspension	V	型
3.	Notice (if appropriate) to customers/district personnel of suspension	V	包
k.	Highway map with community highlighted (03/16/2011)	V	
5.	Eviction notice (if appropriate) (#3/16/2011)	V	包
j.	Building inspection report and original photos of building deficiencies (if appropriate) (93/16/2011)	V	13
7.	Post Office and community photos (03/16/2011)	V	
3.	PS Form 150, Postmaster Workload Information (#3/21/2011)	~	力
).	Worksheet for calculating work service credit (#3/21/2011)	I.	2
0.	Window transaction record (04/05/2011)	V	力力
1.	Record of incoming mail (04/05/2011)	12	因
2.	Record of dispatched mail (04/05/2011)	1~	图
3.	Administrative postmaster/OIC comments (03/16/2011)	P	***
4.	Inspection Service/local law enforcement vandalism reports (03/22/2011)	V	四四
5.	Post Office fact sheet (04/27/2011)	7	为
6.	Community fact sheet (03/31/2011)	V	73
7.	Alternate service options/cost analysis (#3/29/2011)	V	力
8.	Form 4920, Post Office Fact Sheet (04/27/2011)	V	力
9.	Reccomendation and Service Replacement Type (04/05/2011)	V	力
20.	Ouestionnaire instruction letter to postmaster/OIC (04/20/2011)	V	包
21.	Cover letter, questionnaire, and enclosures (94/95/2011)	V	为为 en e
22.	Returned customer questionnaires and Postal Service response letters (04/05/2011)	V	力剛到
23.	Analysis of questionnaires (08/16/2011)	V	划
24.	Community meeting roster (04/20/2011)	V	73
25.	Community meeting analysis (04/20/2011)	V	
26.	Community meeting letter (Need to set before questionnaire if not held before) (04/06/2011)	V	力
27.	Petition and Postal Service response letter (if appropriate) (#4/19/2011)	V	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (06/04/2011)	V	
29.	Proposal checklist (04/27/2011)	V	7
30.	District notification to Government Affairs (05/09/2011)	V	包
31.	Instructions to postmaster/OIC to post proposal (#4/27/2011)	V	包
32.	Invitation for comments exhibit (05/09/2011)	V	乜
33.	Proposal exhibit	V	1/2
34.	Comment form exhibit (04/27/2011)	V	为
35.	Instructions for postmaster/OIC to remove proposal (07/14/2011)	V	例
36.	Round-date stamped proposals and invitations for comments from affected offices (#8/01/2011)	V	为
37.	Notification of taking proposal and comments under internal consideration (07/14/2011)	V	73
38.	Proposal comments and Postal Service response letters (08/04/2011)	V	
	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	V	123
39. 40.	Analysis of comments (08/05/2011)	V	包

Below is the letters that need to go out and forms to complete for Posting the Final Determination for HOLMAN

	HOLMAN Docket: 1367246 - 87723		
*These an	the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Return to Flow	
Page	Document		
41.	Revised proposal (if appropriate) (04/27/2011)	1	7
42.	Updated PS Form 4920 (if appropriate) (04/27/2011)	V	73
43.	Certification of record (08/19/2011)	V	12
44.	Log of Post Office discontinuance actions (#8/19/2011)	V	7
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/19/2011)	~	17.
46.	Headquarters' acknowledgment of receipt of record (08/23/2011)	~	艺
47.	Final determination transmittal letter from Headquarters (09/11/2011)	~	艺
48.	Instruction letter to postmaster/OIC on posting (19/26/2011)	~	艺
49.	Round-date stamped final determination cover sheets ()		
50.	Postal Bulletin Post Office Change Announcement ()		包
51.	Vice president, Delivery and Retail, instruction letter (09/11/2011)	V	7

FILE LINK

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Page Nhr. 1

03/16/2011

MATTHEW LOPEZ DISTRICT MANAGER ALBUQUERQUE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal	services for the office in the 3rd
congressional district.	

Post Office Name:	HOLMAN
Zip+4 Code:	87723-1001
EAS Level:	11
Finance Number:	344074
County:	Mora
Proposed Admin Office:	LAS VEGAS PO
ADMIN Miles Away:	37.0
Near Office Name:	CLEVELAND PO
Near Miles Away:	3.3
Number of Customers:	
Post Office Box:	156
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	156
ZIP Code Change:	Yes NO 🗹 ZIP Code

The above office became vacant when the postmaster passed away on 08/26/2010.

The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of Las Vegas Post Office to CBUs erected in Holman.

YASMIN MONTANO Manager, Post Office Operations	
Approval to Study for Discontinuance:	
MATTHEW LOPEZ	03/16/2011
DISTRICT MANAGER ALBUQUERQUE PFC	DATE

cc: Area Manager, Public Affairs and Communication

Docket No. A2012-18 Holman, NM 000003



Dockect: 1367246 Item Nbr. 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office Name: HOLMAN Area: SOUTHW Congressional District EAS Grade:	VEST		District County		PFC	Code: 87723
Post Office:	Y	Classified Station		Classified Branch		СРО
• There was no	Emergency	Supension for thi	s office			
Prepared by:	Andy Letterhos		<u>n</u>		Date:	03/16/2011
Title:	ALBUQUERQU	JE PFC Post Office Rev	iew Coordinator			
Tele No:	(505) 346-8651				Fax No:	(505) 346-8666



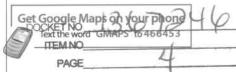
Dockect: 1367246 - 87723

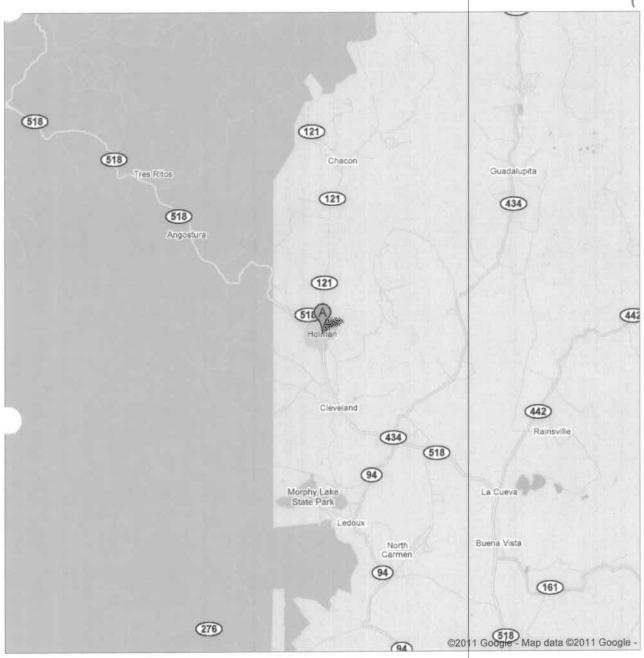
Item Nbr: 3

A. Office	1						
Name: Area: Congress EAS Gra	HOLMAN SOUTHW sional Districte:	/EST		Distric Count		JE PFC	Code: <u>87723</u>
Post Office			Classified Station		Classified Brand	ch	СРО
There wa	as no Emerg	gency Super	nsion for this office				
Prepare Title:	d by:	Andy Letter	rhos RQUE PFC Post Office Re	view Coordinator		Date:	03/16/2011
Tele No		(505) 346-8	3651			Fax No:	(505) 346-8666

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

Google maps Address Holman, NM 87723







vy: NO	1367246
TLM NO	
PAGE	5

			Eviction No	tice			
A. Office							
Name: HOLM/ Area: SOUTH Congressional Dis	HWEST strict: 3rd			District: ounty:	State: NM ALBUQUERQUE PF Mora Finance Numbe	С	Code: 87723
EAS Grade:	_ 11					34407	
Post Office:	Y	Classified Station			Classified Branch		СРО
There was no eve	ection notice for t	his office					
Prepared by:	Andy Letterh		via Coardin	antor	b	Date:	03/31/2011
Title: Tele No:	(505) 346-86	QUE PFC Post Office Re 51	view Coordin	iator		Fax No:	(505) 346-8666



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ITEM NO_	
PAGE_	6

103	MAL SERVICES					
		Buildi	ng Inspection Re	port		
A. Office						
				State	NIM Zin (Codo: 97722
Name: HOLI Area: SOU	MAN THWEST		District	State: : ALBUQUERQI		Code: 87723
Congressional [County		32110	
EAS Grade:	11			Finance N	lumber: 34407	4
Post Office:		Classified Station		Classified Brand	ch	сро 🗌
• There was	no building ir	spection report no	or photos for t	his office		
			*			
	With the control of the control of	440			Date:	03/31/2011
Prepared by:	Andy Letterho	os QUE PFC Post Office Re	view Coordinator		Date.	03/3 1/2011
Title:			view Coordinator		-11 QUITALE MANN	(505)
Tele No:	(505) 346-86	51			Fax No:	346-8666



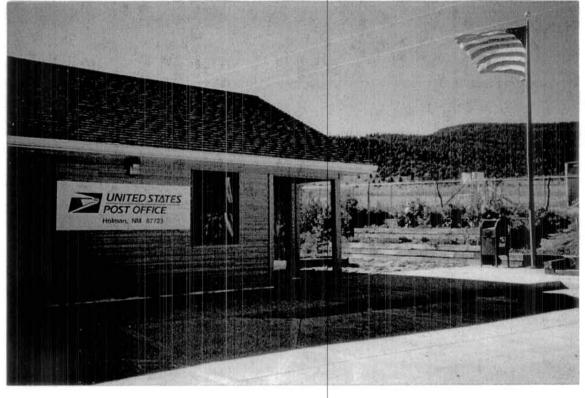
ALBUQUERQUE DISTRICT ASSOCIATE OFFICE PROFILE

ITEM NO

PAGE__

Holman





- OM	Post Office Name Holman	Physical Address Hwy 518		State NM	Zip Code 87723-9998	Office Telephone (505) 387-202	8	Private Number (505) 387-5652
Finance # 34-4074	Fedstrip# 1883R5			CAG L	County Mora	Office Level		Fex (505) 387-2028
POSTMASTER Dolly Gallegos		Home Telephone (505) 387-5652		200000000000000000000000000000000000000	ell Phone 180-7698	Population of Deli 700	very Ar	rea
Hours of Operation	n							
Postmaster's Schedule Mon-Frl 8:00-12:30/1:00-4:30 Saturday	0	Post Office Hours Mon-Fri 8:00-12:30/1:00-4:30 Saturday 9:00-12:00	G.	Window Mon-Fri 8:00-12 Saturday 9:00-12	2:30/1:00-4:30	ķi.		Box Lobby Mon-Fri 8:00-12:30/1:00-4 Saturday 9:00-12:00
Mail Arrival								
Mall Arrival Times Mon-Fri 10:05		Mail Dispatch Times Mon-Fri 11:30		Delivery	of General Customers of Post Office	Rented 156	F/-\	
Saturday 10:05		Seturday 10:45		Boxes In:			Fee(s) Fee Io Fee	124 32
Route Information	1							
Number of Rural Routes 0 Number of City Routes 0	Zi.	Number of Boxes Served by Ru Number of HCR Administrativel O				Number of Boxes 10	Served	1 by HCR
Vending		Vehicles						
Number of Change Machines 0 Booklet Machines		Total # Vehicles 0 Administrative Vehicles 0		Long Life 0 1/4 Ton 0		1/2 Ton 0 1 Ton 0		
Postal Building	*	Contract Station(s)	Complement					
Own X Rent	o. A2012-18	Number of Contract Stations 0	Employee Complement (CAG A-G) 0	Employe (CAG H-I	e Complement L)	Part-Time Flex 0 Telephone#	1 000	PMR/LR Karin Medina Telephone# 0(505) 387-6637

Google maps

Address New Mexico 518

Address is approximate

You can enter notes here.

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Save trees. Go green!

Download Google Maps on you phone at google.com/gmm

Save trees. Go green!

Download Google Maps on your phone at **google.com/gmm**



Google maps

Address New Mexico 518

Address is approximate

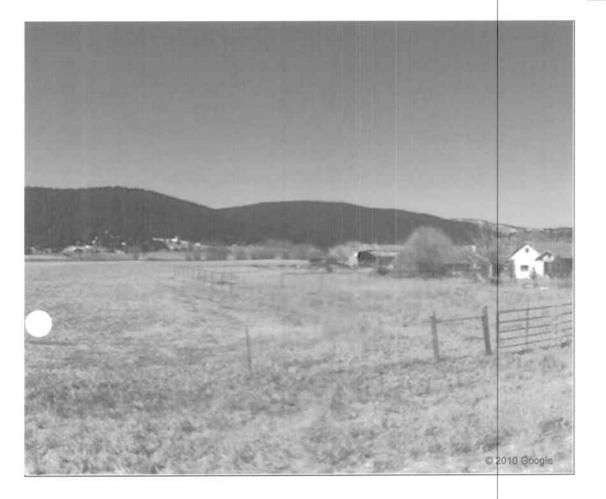
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Google maps

Address New Mexico 518

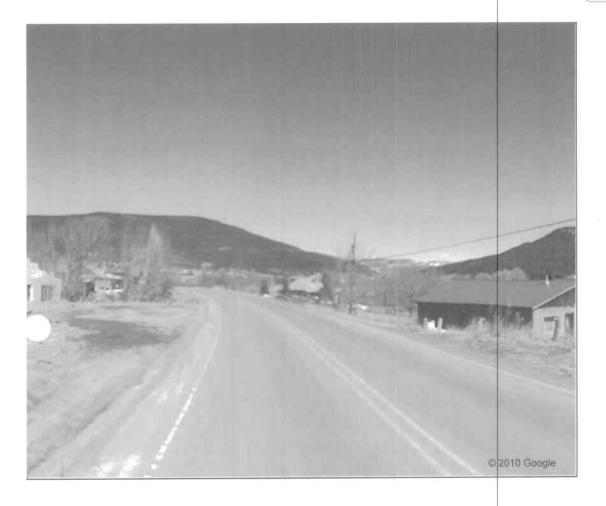
Address is approximate

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Save trees. Go green!
Download Google Maps on your
phone at google.com/gmm



PS Form 150, Postmaster Workload Information

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HOLMAN, NM 87723						
District Office, State & Zip Code ALBUQUERQUE PFC, NM 87102	ger's Signature	Date 03/21/2011				
(Check Box)						
✓ Vacancy Management Review RFR	See Instru	ctions on Reverse				
Current Office Level			11			
2. Finance Number		(1-4	344074			
General Delivery Families Served		(7-	9) 0			
Post Office Boxes/Call Boxes Rented		(10-	15) 156			
5. Possible City Deliveries		(16-:	20) 0			
6. Administrative Rural Boxes Served		(21-	25) 0			
7. Intermediate Rural Boxes Served		(26-	30) 0			
Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-	35) 0			
Administrative Highway Contract/Star Route Boxes Served	(36-	39) 0				
Intermediate Highway Contract/Star Route Boxes Served		(40-	43) 0			
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes	for Other Office	es (44-	47) 0			
12. Number of Carrier Stations/Branches		(48-	49) 0			
13. Number of Finance Stations/Branches		(50-	51) 0			
14. Number of Contract Stations/Branches & Community Post Offices		(52-	53) 0			
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on rev	erse.)	(5	4) N			
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)		(55-	56) 0			
16. Does Office Perform Outgoing Distribution for Other Offices?		(5	7) N			
17. Does Office Perform Incoming Distribution for Other Offices?		(5	8) N			
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(5	9) N			
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Y	our Own Office	7 (6	0) Y			
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Yo	(6	1) Y				
21. Do You Have Responsibility for Vehicle Maintenance Facilities?						
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(6	3) N			
23. Is Postmaster Lessor for Government Owned Building?		(6	4) N			
24. Does Office Have MPLSM/SPLSM?		(6	5) N			
25. Does Office Distribute Food Stamps?		(6	55) N			

PS Form 150, January 1983

Docket No. A2012-18 Holman, NM 000013

PS Form 150. Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	156	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level
- Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Camer Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

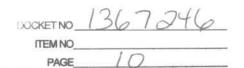
- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

PS Form 150, January 1983 (Reverse)

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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	Workshe	et for calculating	g Workloa	ad Servic	e Credit (W	SC) for Po	st Offices		
Office Name:	HOLMAN								
Office Zip+4:	87723 -1001	District:	ALBUC	QUERQUI	E PFC				
			Acti	vity WSC	s				
General Delive	ry Families Serve	ed (Item 3, PS Fo	rm 150) .	 * ***********************************	SOCIETATION ETELE	0	X 1.0	=	0
	xes/Call Boxes R					156	X 1.0	=	156
	eliveries (Item 5,	Mark 1981				0	X 1.33	=	0
Administrative	Rural Boxes Serv	ved (Item 6, PS F	orm 150)			0	X 1.0	=	0
Intermediate R	ural Boxes Serve	d (Item 7, PS For	m 150)			0	X 0.7	=	0
	Responsibility for								
(Item 8, PS F	form 150)					0	X 0.3	=	0
Administrative	Highway Contrac	t/Star Route Box	es Served	i					
(Item 9, PS F	orm 150)					0	X 1.0	=	0
Intermediate H	ighway Contract/	Star Route Boxes	Served						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	Form 150)					0	X 0.7	=	0
Administrative	Responsibility for	Intermediate Hid	hway Cor	ntract/Sta	r Route				
Boxes for Othe	r Offices (Item 11	I, PS Form 150) .				0	X 0.3	=	0
		Total Ac	ivity WSC	S					156
			Reve	enue WS	Cs				
First		25 reven	ue units:	1.00	X25	units	=	25.00	
Nex	ti	275 reven	ue units:	0.50	X42	units	=	21.00	
Nex	ig.	700 reven	ue units:	0.25	X0	units	=	0.00	
Nex	t	5000 reven	ue units:	0.10	X0	units	=	0.00	
		Balance of reven	ue units:	0.01	X0	units	=	0.00	
	Total	revenue WSCs:						46.00	
Activity WSCs	156 + R	evenue WSCs =	46.0	00 Bas	e WSCs	202.00	= EAS Grade	11	22
Previous eval	uation: EAS grade	a <u>11</u>							
Effective date	of change in serv	vice hours:					(if	appropriat	e)
	ncy exists, hours		ppropriate	e EAS gra	ide)				
Worksheet co	mpleted by:								
ANDY LETTE	RHOS			ANI	DY.LETTERI	IOS@USF	PS.GOV		
Printed Name				Sign	nature				
ALBUQUERO	UE PFC District	Review Coordina	tor	03/2	21/2011				
Title				Dat	е				





March 16, 2011

OIC/POSTMASTER

SUBJECT: Holman Post Office

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the Holman Post office for a two-week period. The surveys should begin 03/19/2011 and end on 04/01/2011. Just enter amount on top of the zeros on the sheets. Please complete the enclosed forms as accurately as possible.

Return all forms to Michelle Gleason by 04/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact Michelle Gleason, Post Office Review Coordinator at 505-346-8533.

Michelle Gleason

Post Office Review Coordinator

cc: Official Record

Enclosures:

Window Transaction Survey Survey of Incoming Mail

Survey of Dispatched Mail

Conversion Sheet

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

HOLMAN 87723 - 1001

Dates Recorded

03/19/2011 through 04/01/2011

Date	Le	tters	F	lats	Pai	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	226	10	24	186	2	8	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	334	15	24	67	11	6	1	0
Tue - 03/22	231	29	4	63	2	2	0	0
Wed - 03/23	274	19	20	39	3	5	0	0
Thu - 03/24	244	4	33	52	3	3	2	0
Fri - 03/25	244	4	32	67	10	5	0	0
Sat - 03/26	250	10	22	57	5	7	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	236	8	33	61	8	13	1	0
Tue - 03/29	179	2	10	102	0	2	0	0
Wed - 03/30	193	5	19	51	3	8	0	0
Thu - 03/31	697	7	6	46	1	5	0	0
Fri - 04/01	286	12	16	134	2	5	0	0
TOTALS	3,394	125	243	925	50	69	4	0
Daily Average	282.8	10.4	20.3	77.1	4.2	5.8	0.3	0.0
Signature of Per	son Making	Count:	MICHELLE C	SLEASON				

Printed Name:

MICHELLE GLEASON

Date:

04/05/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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K.	10	136	7246
ITEN			
P	AGE	12	

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

HOLMAN 87723 - 1001

Dates Recorded

04/01/2011 03/19/2011 through

Date	Le	tters	F	lats	Pai	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	25	0	0	0	1	3	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	31	0	2	0	4	4	0	0
Tue - 03/22	41	0	0	0	1	2	0	0
Wed - 03/23	65	0	6	0	3	0	0	0
Thu - 03/24	42	0	1	0	4	3	0	0
Fri - 03/25	54	0	1	0	5	3	0	0
Sat - 03/26	32	0	0	0	3	8	0	0
Sun - 03/27	0	0	0	0	- 0	0	0	0
Mon - 03/28	45	0	0	0	4	3	0	0
Tue - 03/29	95	0	2	0	5	4	0	0
Wed - 03/30	43	0	0	0	1	0	0	0
Thu - 03/31	44	0	2	0	4	2	0	0
Fri - 04/01	18	0	0	0	3	0	0	0
TOTALS	535	0	14.	0	38	32	0	0
Daily Average	44.6	0.0	1.2	0.0	3.2	2.7	0.0	0.0
Signature of Per	son Making	Count:	MICHELLE C	GLEASON				

Printed Name:

Date:

MICHELLE GLEASON

04/05/11

Docket: 1367246 - 87723 Item Nbr: 13 Page Nbr: 1



03/16/2011

OIC/POSTMASTER

SUBJECT: HOLMAN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HOL MAN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HOLMAN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ANDY LETTERHOS by 03/30/2011. This information will be entered into the official record for public viewing.

Post Office Box	156
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	156

If you have any comments on alternate means of providing services to the HOLMAN customers, please provide them below:

See attached for businesses, etc.

ANDY LETTERHOS

Post Office Review Coordinator

Comments:

Offering fax and copy services could make additional revenue.

cc: Official Record

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Religions Institutions

Solt Sisters Nazareth Formation Center PO Box 3 Holman NM 87723

Grace Bible Baptist Church PO Box 126 Holman NM 87723

Civic Organizations

CHET Volunteer Fire Department PO Box 96 Holman NM 87723

Schools

Mora Colfax Headstart Program PO Box 180 Holman NM 87723

Businesses

Freedom Machine and Gunworks PO Box 27 Holman NM 87723

Holman Landscaping PO Box 36 Holman NM 87723

Sofia's Plumbing PO Box 38 Holman NM 87723

Mora Valley Real Estate PO Box 56 Holman NM 87723

Sierra Blanca Outfitters PO Box 92 Holman NM 87723

Arco Iris Web Design PO Box 145 Holman, NM 87723 Agua Negra Musica PO Box 172 Holman NM 87723

Teresa's Tamales PO Box 175 Holman, NM 87723

J.J. Excavation Inc. PO Box 190 Holman, NM 87723

Aqua Negra Water Association PO Box 193 Holman NM 87723

Upper Holman Water Association PO Box 214 Holman NM 87723

Flat Mountain Marketing PO Box 276 Holman NM 87723

B	115	si	n	es	S	e:	S

South Holman MDWCA PO Box 284 Holman NM 87723

Joan's Choke Cherry Jelly PO Box 129 Holman NM 87723

Jaco Outfitters HC 34 Box 65 Holman NM 87723

In Home Businesses

Adam Valdez PO Box 66 Holman NM 87723 Nancy Hurtado PO Box 144 Holman, NM 87723

Karin's Books PO Box 227 Holman NM 87723

Postage Meter

Mora Colfax Headstart Program PO Box 180 Holman NM 87723

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03/22/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HOLMAN Post Office, 87723 - 1001, located in Mora County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ANDY LETTERHOS
Post Office Review Coordinator
ALBUQUERQUE PFC

NBR records of mail theft or vandalism: 5

Comments/Findings:

cc: Official Record

Docket No. A2012-18 Holman, NM 000023

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		Post (Office Survey Sheet		
	Post Office Name	HOLMAN		IP+4	87723-1001
	Congressional District	3rd	D	ate	03/31/2011
1.	List specific information ab where restrooms are availab None	out the facility, such as st ble), security, and other de	ructural defects, safety hazards, l ficiencies or factors to consider.	ack of running	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilitie	s? Yes	No No	
3.	Lease terms? 30-day can	cellation clause? Lanc	d is leased - Building is postal ow	med	
4.		arters available for an inde ternate quarters in Holma	ependent Post Office? If so, when	re?	
5.	List potential CPO sites. None available				
6.	Are there any postage me If yes, please identify the	eter customers or permit n em by name and address.	nailers? Yes V No		
7.			ected and what accommodations employees may be separated from		
8.	How is mail received and dis box be retained? Will a locke	patched at the office and and pouch be utilized?	at what times? How will this be a	ffected by disco	ontinuance? Will a collection
	Mail is received via HCR rou Holman(10am) and Chacon.	ite emanating from Las V Dispatch is in reverse. Ma ring Holmans mail. A coll	egas traveling to Sapello, Buena ail is picked up at 11:30am from ection box will not be retained. O	Holman. Mail a	arrival and dispatch should vary
	How Post Office boxes a	are installed?		221	
	How Post Office boxes a	are used?		156	
	What are the window ser	vice hours?	08:00 - 12:30 - 13:00 -	16:30 M-F	
			09:00 -	12:00 S	
	What are the lobby hours	s?	08:30	- 16:30 M-F	
			09:00	- 12:00 S	
9.	Have there been recent c	ases of mail theft or vanda	alism reported to the postmaster/	OIC? Explain.	
		records of mail theft or va			

Post Office Survey Sheet (continued)

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? All equipment in the building is postal owned.					
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. The site the post office is on can be used to erect CBUs					
12.	Are there any special customer needs? (People who cannot read or write, who can handicaps, etc.) How can these people be accommodated? The Holman Post Office has one disabled customer. The OIC takes the mail out customer can drive up to the CBU and retrieve their own mail.					
13.	Rural delivery/HCR delivery. a. What is current evaluation? b. Will this change result in the route being overburned? If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increase e. What is the one-time cost of CBU/parcel locker installation (id approximately for the day does the carrier begin delivery to the commod Will this delivery time be affected if the office is discontinued? (You If so, how?	opriate)? 10000 unity? 10:05 am				
14.	Are the Post Office box fees at the facility that will provide alternative service discontinued? If so, how (Cost)? More Same Less The closest office Cleveland has the same fees as Holman.	lifferent from those at the office to be				

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Com	777 11 17	tw	Surv	OW	Sheet
CUIII	ALL USES	IL Y	DUL A	~ y	DHEEL

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	Post Office Name	HOLMAN	Survey Sheet ZIP+4	87723-1001
	Congressional District	3rd	Date	03/31/2011
	Incorporated?		Yes No	
	Local government provide	ded by:	a Mora County Commi	ssion
	Police protection provide	ed by:	Mora County Sheriffs l	Department
	Fire protection provided	by:	CHET Volunteer Fire I	Department
	School location:		Mora, NM - Headstart	in Holman
ğ	What population growth The internet shows -0.52	is expected? (Please document your 2% population growth.	source)	
9		ercial, or business growth is expected tive job growth decreasing by 1.56%		
i.	Are there any special co Is the Post Office facility	special historical events related to the mmunity events to consider? y a state or national historic landmar I estate office when verification is ne	k (see ASM 515.23)?	
	None noted			
	What is the geographic/e	economic make-up of the community	(e.g., retirees, commuters, self-emp	loyed, farmers)?
	Retirees, commuters and	i self employed		
	school bus stop, community Do employees of the office	re provided by the Post Office (e.g., weeting location, voting place, gov offer assistance to senior citizens and de for these services if the Post Office	ernment form distribution center. d handicapped)?	
	The Holman Post Office ha	s a public bulletin board that may be		tment or the Headstart school. nen CBUs are installed the



Edit Account | About membership

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× Map Of Holman

Real Estate | Mortgages | Travel | Compare Schools | Lists | Compare Cities Compare Climates | Compare Crime Rates | Compare Cost Of Living | Studies

Search for any place in the USA: Enter a City, Town, Or Zip

Home > United States > New Mexico > No Metro Area > Mora County > No City > Holman (zip 87723)

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Price for Your Home

Condo Market

Best Places to Live in Holman (zip 87723), New Mexico

Moving Calculator Compare Moving Companies with a Quick Quote here. Make Moving Easy. Plant Relocation Plant Movers & Restructuring Factory Consolidation, Moving

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Overview, People, Health, Economy, Housing, Crime, Climate Education, Transportation, Cost of Living, Religion, Voting

Overview

QuickFacts Population: 3,438 Pop. Change: State: New Mexico No Metro Area Metro Area: County: Mora County City: No City Holman (zip 87723) Zip Code: Mortgage Rates Click to Compare Real Estate: For Sale

Find and Compare Realtors

Zip Code Overview

Search:

As of 2010, Holman (zip 87723)'s population is 3,438 people. Since 2000, it has had a population growth of -0.52 percent.

The median home cost in Holman (zip 87723) is \$121,370. Home appreciation the last year has been 0.42

Compared to the rest of the country, Holman (zip 87723)'s cost of living is 12.20% Lower than the U.S. average.

Holman (zip 87723) public schools spend \$6,115 per student. The average school expenditure in the U.S. is \$5,678. There are about 13 students per teacher in Holman (zip 87723).

The unemployment rate in Holman (zip 87723) is 13.40 percent(U.S. avg. s 10.20%). Recent job growth is Negative. Holman (zip 87723) jobs have Decreased by 1.56 percent.

We're looking for comments about Holman.

Express your opinion

Ada by Google

Wisconsin Protests Conservative American? Escape U.S. Taxes Legally. Free Report www.Sovereign-Investor.com

New York Coupons 1 ridiculously huge coupon a day. It's like doing NYC at 90% off! www.Groupon.com/New-York

99 Best Places to Retire City facts & profiles for great places to retire in the U.S.! GreatPlacesToRetire.com

\$799 Move State To State Save 65% on moving companies Request your free moving quote now! Getmove.com

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Press Signup

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Highway Contract Route Cost Analysis Form

			Estimat	Highway Contract Route ted Cost for Alternative Servi	ce	
Office N		HOLMAN 87723 -1001	District:	ALBUQUERQUE PFC		
1.		e number of additional be added to the route		156	x 3.64 hours per year	567.84
2.		e number of additional be added to the route		0.00	x 10.40 hours per year	0.00
				Т	otal time added to the route	567.84
3.	Enter the (Contact Officer)	e HCR hourly rate t Area Manager, Purcha	asing/Contra	acting		13.00
		Total additio	nal compe	nsation (HCR hourly rate x to	tal time added to the route)	7,381.92

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POST OF	U.S. Postal Ser FFICE CLOSING OR CONS Fact Shee	SOLIDATION PROPO	SAL			1. Date Prepared 04/20/201
2. Post Office Name		3. State and ZIP + 4 C	ode			
HOLMAN 4. District, Customer Service 5. Ar	ea, Customer Service	NM, 87723-1001	_	7. Congres	sional D	strict
	JTHWEST	Mora		3rd		
8. Reason for Proposal to Discontinue The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective an regular service may be provided by a highway contract route administered out of Las Vegas Post Office to CBUs erected in Holman.		(Reason and Date)	110.	Proposed Perman	ent Alteri	nate Service
11. Staffing			12.	Hours of Service		
a. PM PM Vacancy R Occupied 08/26/2010	eason & Date: passed away	a. Time M-F 08:00 - 12:30, 13:00 -	16:30	Sat 09:00 - 12:00		Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 08:30 - 16:30		Sat 09:00 - 12:00		43.00
(150)EAS-11	owngraded from EAS-11 lo of Non-Career- 0					
e. No of Others- 0 No of Career- 0	lo of Non-Career- 0	1				
13. Number of Custom	ers Served		14, D	ally Volume (Piece	s)	
a. General Delivery	0	Types of Mail		Received	D	ispatched
b. P.O. Box	156	a. First-Class	i I	293		44
c. City Delivery	0	b. Newspaper		97		1
d. Rural Delivery	0	c. Parcel		9		5
e. Highway Contract Route Box	0	d. Other		0		0
f. Total	156	e. Total		399		50
g. No. Receiving Duplicate Service	0	f. No. of Postage Mete	ns			0
h. Average No. Daily Transactions	55,70	g. No. of Permits				0
Finances a. FY 2008 2009 2010		Receipts \$ 26,880 \$ 25,213 \$ 25,510		b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168		
Postal Owned 30-day cancellation clause? Yes Located in: Business Home 16b. Explain: This property is postal owned. The land it is on 17. Schools, Churches and Organization in: Mora Colfax Headstart, Grace Bible Baptist of Formation Center, CHET Volunteer Fire Dep 18. Businesses in Service Area: Freedom Machine and Gunworks, Holman L Mora Valley Real Estate, Sierra Blanca Outfi Agua Negra Musica, Teresa's Tamales, J.J. Wayer Association, Upper Holman Water As Marketing, South Holman MDWCA, Joan's O Cutfilters and 3 home based, Many custome	No Ev Other S Other S is leased. Service Area: No: 4 Church, Solt Sisters Nazareth artment No: 15 andscaping, Sofia's Plumbing, tters, Arco Iris Web Design, Exacavation, Agua Negra sociation, Flat Mountain thoke Cherry Jelly Jaco	19. Administrative/Em Name LAS VEGAS Window Service Hours Lobby Hours:	anating PO M-F08 M-F24 2152 e (if diffe	Office (Proposed): EAS Level 2 :00 to 17:00	No No SAT 09:0	les Away 37.0 0 to 12.00 les Away 3.3 0 to 12.00 0 to 12:00
questionnaires that there are no businesses Printed Name and Title MICHELLE GLEASON	a Part Month of Charles	pared by Signature MICHELLE GLEASON				none No. AC () 346-8651
MICHELLE GLEASON PO Discontinuance Coordinator Name ANDY LETTERHOS PS Form 4920, June 1993	Telephone No. AC () (505) 346-8651	Location ALBUQUERQUE, NM			[(303)	04040031

Docket No. A2012-18 Holman, NM 000029

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	PAGE
POSTAL SERVICE®	

A. Office Name: Area: Congress EAS Gra	HOLMAN SOUTHWE				district:	Mora Finan	RQUE PFC		
Post Offi	ce:	*	Classified Station			Classified E	Branch		CPO
This form	n is a place h	older for numb	er 19. And the verification	on of new se	ervice ty	pe is compl	ete.		
Prepare		Andy Letterhos			5.002000		_ [Date:	04/20/2011
Title:	4	ALBUQUERQI	JE PFC Post Office Rev	iew Coordi	nator		_		(EDE)
Tele No): -	(505) 346-865	1				F	ax No:	(505) 346-8666

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"TED STATES
"OSTAL SERVICE

April 5, 2011

Postmaster/OIC Holman, NM 87723

SUBJECT: Holman Post Office

Enclosed are questionnaires addressed to customers of the Holman Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/19/2011 for further review.

Meason

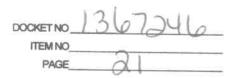
Michelle Gleason

A/Customer Service Analyst Post Office Review Coordinator

Enclosures:

Questionaires addressed to Holman customers Postal Customer Questionaires Summary of Post Office Change Regulations Post Office on Wheels Cluster Box Units Return envelopes

500 MARQUETTE AVE. NW SUITE 900 ALBUQUERQUE, NM 87102





April 5, 2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Holman Post Office passed away on 08/26/2010. The Office is being studied for possible closing or consolidation for the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Additionally, effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. In addition retail services are also available at the Cleveland Post Office, located 3.3 miles away. Hours of service at this office are 07:30 to 16:00, Monday through Friday, and 09:00 to 12:00 on Saturday. Post Office boxes are available at the same fees.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address, and it will continue to be listed in Publication 65, *National Five-Digit ZIP Code and Post Office Directory*. I invite you to think about a permanent change to highway contract route service. Please return the enclosed questionnaire by 04/19/2011, using the pre-addressed envelope provided or bring it to the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Holman Post Office on 04/19/2011 from 11:00 am to 12:00 noon to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

Pasmin Montaño

If you have any questions, you may call Michelle Gleason at 505-346-8533.

Thank you for your assistance.

Sincerely,

Yasmin Montano

Manager, Post Office Operations

500 Marquette Ave NW Suite 900

Albuquerque, NM 87102



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Postal Customer Questionnaire

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PAGE	21	R	

Please check the appropriate box to indic	ate whether y	ou use the Holma	n Post Office for each	n of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h. Sending Express Mail				
 Buying stamp collecting material 				
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 🗌	
b. Using postage meter	Yes	s 🗆	No 🗆	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🗆	
b. Using for school bus stop	Yes	s 🗆	No 🗆	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🗆	
If yes, please explain:		y		=
- I I I I I I I I I I I I I I I I I I I	Var	s 🗆	No 🗆	
d. Using public bulletin board				
e. Other If yes, please explain:		s 🗌	No 🗆	



DOCKET NO 1367246

ITEM NO 218

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	Yes		to or from wor	
If yes, which offices	š			
If you now receive you currently receive	carrier delivery, there will be ve post office box service or	no change to your deli general delivery service	very service - e, complete thi	proceed to question 4. s section.
a. How do you thin and parcel lockers	k carrier route delivery servi would compare with present	ce to cluster box units service?	with individuall	y locked mail compart
Better	Just as Good	No Opinion	Worse	
Please explain				
 How do you thin present service? 	k carrier route delivery servi	ce to a rural mailbox ne	ear your home	would compare with y
Better 🗌	Just as Good	No Opinion	Worse	
Please explain				
	lowing do you leave your co			ere do you go to obtai
For which of the fol	lowing do you leave your co		nat apply.) Wh	
For which of the fol these services?	lowing do you leave your co	mmunity? (Check all th	nat apply.) Wh	
For which of the fol these services? Shopping	lowing do you leave your co	mmunity? (Check all th	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs	lowing do you leave your co	mmunity? (Check all th	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking	lowing do you leave your col	mmunity? (Check all th	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs	lowing do you leave your col	mmunity? (Check all the	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs	lowing do you leave your con	mmunity? (Check all the	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently us	lowing do you leave your con	mmunity? (Check all the	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently us	lowing do you leave your con	mmunity? (Check all the mmunity?	nat apply.) Wh	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently us	lowing do you leave your con	mmunity? (Check all the mmunity? st office is discontinued	No	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently us	lowing do you leave your con	mmunity? (Check all the mmunity? st office is discontinued	No	
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently us If yes, would you co	lowing do you leave your con	mmunity? (Check all the mmunity?	No No No No No No No No	





POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the post office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

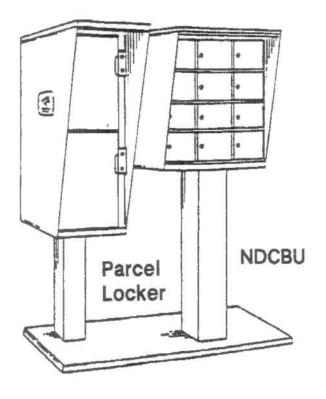
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

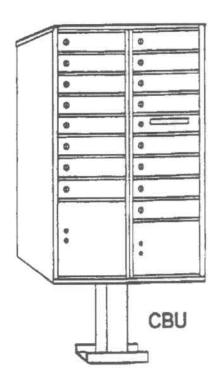
Docket No. A2012-18 Holman, NM 000035



Cluster Box Units

DOCKETNO 367246
ITEM NO PAGE 210





Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the post office during short periods away from home. For longer periods away from home, customers should continue to contact the post office and request their mail to be:

- 1. held at the post office until they return, or
- 2. delivered to a specified friend or neighbor, or
- 3. forwarded to their temporary address.

PARCEL LOCKERS may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one PARCEL LOCKER.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



DOCKET NO	136	1246	
ITEM NO			

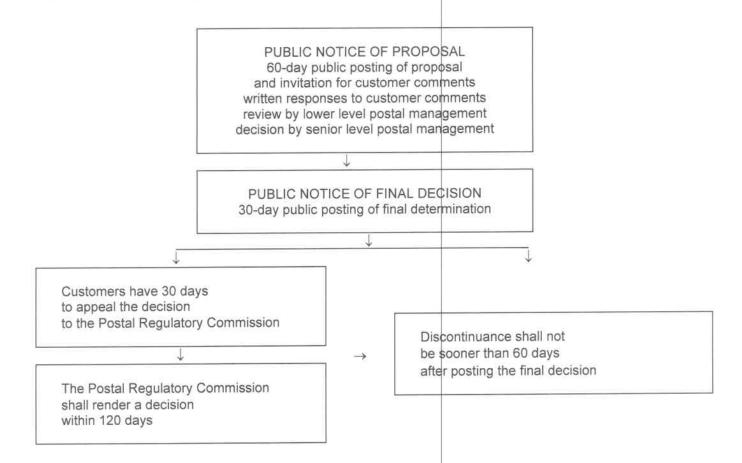
SUMMARY OF POST OFFICE CHANGE REGULATIONS

PAGE Q E

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



Docket No. A2012-18 Holman, NM 000037



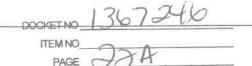
	01		11	110	
DOCKET'NO'_	156	21	0	W	
ITEM NO_		_	-		
DAGE	2	-	£ 55		

Please check the appropriate box to indica	te whether	vou use the Holma	n Post Office for each	of the following.
		Weekly	Monthly	Never
Postal Services	Daily	vveekiy	h—d	- Nevel
a. Buying stamps			×	<u></u>
b. Mailing letters		X		K
c. Mailing parcels				
d. Picking up post office box mail		×		
e. Picking up general delivery mail		X		
f. Buying money orders				X
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			Ø	
h. Sending Express Mail				
Buying stamp collecting material				×
Other postal services:			1	
a. Making permit mailings	Y	es 🗌	No 💢	
b. Using postage meter	Υ	es 🗌	No Z	
Nonpostal Services				
Picking up government forms, such as tax forms	Υ	es 🗆	No 😡	
b. Using for school bus stop	Y	es 🗌	No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Υ	es 🗆	No D	
If yes, please explain:		8		
d. Using public bulletin board	Υ	es 🗆	No Z	
e. Other	Υ	es 🗆	Noy	

If yes, please explain:



-2-



2.	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or for personal Yes No. 2
	If yes, which offices	
3.	If you now receive you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	a. How do you thin and parcel lockers	k carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ₩
	Please explain	
	b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ₩
	Please explain	
4.	For which of the fol these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	*
	Personal needs	A
	Banking	Ø
	Employment	₩
	Social needs	
5.	Do you currently us	e local businesses in the community?
		Yes 🖟 No 🗆
	If yes, would you co	ontinue to use them if the post office is discontinued?
Nai	me: Maxia	Yes A Fodely
Add	dress: POP	Box 113 Holman, NA 87505
	ephone number:	Date: 4=15.11
Ple	ase add any addition	al comments on a separate piece of paper and attach it to this form.

Blocker No: A2012-18 questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

MAXIMILIAN A ERDELY

P O BOX 113 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

DOCKET NO ITEM NO

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Rost Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



DOCKET NO	1367246
DOCKLING	

ITEM NO

PAGE DOC

1.	Ple	ease check the appropriate box to indica	te whethe	er you use	the Holma	n Post Office for ea	ach of the follo	wing.
	Po	estal Services	Daily	٧	Veekly	Monthly	Neve	r
	a.	Buying stamps			Ø.			
	b.	Mailing letters	\boxtimes					
	c,	Mailing parcels				风		
	d.	Picking up post office box mail	\bowtie					
	e.	Picking up general delivery mail					×	
	f.	Buying money orders					\boxtimes	
	g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				风		
	h.	Sending Express Mail				×		
	E	Buying stamp collecting material					×	
55	01	ther postal services:				San, 13		
	a.	Making permit mailings		Yes ∐		No 🖈		
	b.	Using postage meter		Yes 🗌		No 🕅		
	No	onpostal Services						
	а.	Picking up government forms, such as tax forms		Yes 💢		No 🗆		
	b.	Using for school bus stop		Yes 🗌		No 🗡		
	C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🎏		No 🗆	n	
	بور،	yes, please explain tay for the olitches	rme-12	Phis	A12 A.C	ecting	Jery	c Claring
	7	important to	M	e ci	ms	nunit	of the	a proces.
	d.	Using public bulletin board		Yes 🏴		No 🗆		
	e.	Other	,	Yes 🗌	-4-	No X		
	If	yes, please explain: Posling Listings for Meetings & ge	for	obs	il a In	so com	mune	ty
	1	lease recon	scal	lis	0	losing	us	cloud
							IN	6



DOCKET NO 1367246

-2-

2.	Do you pass anoth needs?	er post office during busine	ess hours while traveling	to or from work,	shopping, or for pers	onal
	If yes, which offices	· clevela	not But.	D of mi	+ carex	or the
001	le that	run to	hat Poffe	contract, t	her are	very
eog	y & Son	retimes o	sper ejor	cr m	sil.	0
3.	of you now receive you currently receive	carrier delivery, there will b	e no change to your deliver general delivery service	very service - pro	oceed to question 4. section.	lf
		nk carrier route delivery sen would compare with preser		vith individually l	ocked mail compartn	nents
	Better	Just as Good	No Opinion 🗌	Worse _]	
	Please explain					
	b. How do you thin present service?	sk carrier route delivery ser	vice to a rural mailbox ne	ar your home wo	ould compare with yo	ur
	Better	Just as Good	No Opinion	Worse]	
	Please explain		48			
4.	For which of the fol these services?	lowing do you leave your c	community? (Check all th	at apply.) Wher	e do you go to obtair	1.
	Shopping	- mora	Las Vegas	Too	2	
	Personal needs	- mora	fas Vego	a Ta	01	
	Banking	1 mora			-	
	Employment	- cleve	lond			
	Social needs	- Mora	Las Oly	eas au	14	
5.	Do you currently us	se local businesses in the c	community?			
		Yes 🂢	ì	No 🗆		
	If yes, would you co	ontinue to use them if the p	ost office is discontinued	?		
		Yes 🗆)	No 18	a .	
Na	me: <u>L0415</u>	e Ross	5			
Add	dress: POB	orint your name)	JOHNA1	1		
Tel	ephone number: 40	88427394	Date: 4/13/	11		
Ple	ase add any additior	nal comments on a separate time to complete this ques	e piece of paper and atta stionnaire.	ch it to this form		



ITEM NO PAGE DE

04/26/2011

LOUISE ROSS

P O BOX 182 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date, If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000043



DOCKET NO_	1367246
TIEM NO	

POSTAL SERVICE	Postal Customer Questionnal	PAGE OF P

. Please check the appropriate box to indicate	cate whether yo	u use the Holma	n Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗹	
b. Using postage meter	Yes		No i	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗌	
b. Using for school bus stop	Yes		No i	
 Assisting senior citizens, persons with disabilities, etc. 	Yes [1	No 🖫	
If yes, please explain:		*		
d. Using public bulletin board	Yes [No 🗆	-
e. Other	Yes [No 🗆	
If yes, please explain:				
100				



DOCKET NO 1367246

-2-

KEINO_	1001010
TEM NO	~~~
PAGE_	006

2.	Do you pass anothoneeds?	r post office during business hours while traveling to or from work, shopping, or for personal	
	If yes, which offices	auch Man. Buch list	
3.	If you now receive you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.	
	a. How do you thin and parcel lockers	carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?	ò
	Better	Just as Good ☐ No Opinion ☐ Worse ☐ No Opinion ☐	
	Please explain	NIT	
	b. How do you thin present service?	carrier route delivery service to a rural mailbox near your home would compare with your	
	Better	Just as Good ☐ No Opinion ☐ Worse ▶	
	Please explain.	Monuenient, unsafe	
4.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain	
	Shopping	B laos- Vers -	
	Personal needs		
	Banking	Mu	
	Employment		
	Social needs		
5.	Do you currently us	local businesses in the community?	
		Yes № No □	
	If yes, would you co	ntinue to use them if the post office is discontinued?	
Nar	me: On	elt Weden	
		BX 58 Hel nan	
	ephone number: 3	47-2248 Date: 4-11-11	
		Il comments on a separate piece of paper and attach it to this form.	
		time to complete this questionnaire.	



ITEM NO PAGE A H

04/26/2011

ANGELA MEDINA

P O BOX 58 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87462-9999

Docket No. A2012-18

Holman, NM 000046

DOCKET NO 13672460

TEM NO PAGE 224

OUR RECENTLY DEPARTED AND MUCH BELOVED POSTINASTER WAS NOT ONLY A DEVOTED AND LOYAL PUBLIC SERVANT SHEWAS A SHINING STAR IN OUR COMMUNITY, WHEN SHE MOVEDINTO THE NEW POST OFFICE HER FIRST THOUGHTS WERE HOW TO MAKE IT A PLACE OF BEAUTY IN THE COMMUNITY THIS SHE DID, PLANTING FLOWERING TREES LANDSCAPING WITH MANY ECOWERS ALL WHICH SHE TENDED. THESE ACTS AND HERACTIONS AS A POSTINASTER, ITER FRIENDLYNESS HER CONCERN FOR HER COSTOMERS HER LOVE OF HER JOB, WANTING THE BEST FOR THE PEOPLE OF HOLMAN (DOLLY GOT THE LARGEST AMERICAN FLAG THE POST OFFICE ALLOWED!) LEADS ME TO MAKE THIS SUGGOSTION:

KEEP THE HOLMAN POST OFFICE OPEN,

AND GIVE IT THE NAME OF POLLY

GALLEGOS BUILDING HOUMAN POST

BOCKET NO. A2612A8 HOLMAN NEW ILLEXICO 87 Holman, NM 000047

SIGNED-A HOLMAN POST OFFICE CUSTOMER SING- 1971



UNITED STATES
POSTAL SERVICE»

04/26/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



	131.1311
DOCKET NO_	126120
ΠΕΜ:40_	1/
D4 15	=17-K

Please check the appropriate box to indica	te whether	you use the Holman		
Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps				
b. Mailing letters		12		
c. Mailing parcels				
d. Picking up post office box mail		< 🗆		B
e. Picking up general delivery mail				B
f. Buying money orders				
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		<u></u>		
h. Sending Express Mail				لعا
Buying stamp collecting material			-	
Other postal services:			~	
a. Making permit mailings	8	∕es □	NO (2)	
b. Using postage meter		/es □	NO C	
Nonpostal Services				
Picking up government forms, such as tax forms	8	∕es □	No.D	
b. Using for school bus stop	9	Yes	No	
c. Assisting senior citizens, persons with disabilities, etc.	,	Yes 🗆	No 🗆	
If yes, please explain:		7		
	50			
d. Using public bulletin board		Yes 🗆	No E	
e. Other		Yes 🗌	No	
If yes, please explain:				



-2-

2.	Do you pass anoth needs?	ner post office during business	s hours while traveling	to or from work, shopping, or for persona	il
	needs:	Yes_D		No 🗆	
	If yes, which office	s But Hul	man Pic	Kung My	
	Packa	so and	Dose & 6	rett To me	
	Heath	Wise PBi	canes	They go The	3
3.	If you now receive you currently recei	carrier delivery, there will be rive post office box service or g	no change to your deli- general delivery service	ery service - proceed to question 4. If complete this section.	7
	How do you this and parcel lockers	nk carrier route delivery servic would compare with present s	e to cluster box units v service?	vith individually locked mail compartment	S
	Better	Just as Good	No Opinion 🗌	Worse	
	Please explain				
	-				
	b. How do you thin present service?	nk carrier route delivery service	e to a rural mailbox ne	ar your home would compare with your	
	Better	Just as Good	No Opinion	Worse	
	Please explain				
4.	For which of the for these services?		munity? (Check all the	at apply.) Where do you go to obtain A Home	
	Shopping			Tome	
	Personal needs				
	Banking	П		of the state of th	
	Employment				
	Social needs				
5	Do you currently us	e local businesses in the com	munity?		
		Yes	N	o 🗆	
	If yes, would you co	ontinue to use them if the post	office is discontinued?		
	1 1	Yes	, . N		
Nar	ne: Tapete	5 De Jana	Laise	Burton	
Ado	iress: Po	30x1135 Ni	org Na	F7233	
Tele	ephone number: 5	75-387-2047	Date: 4/14/	11	
Plea	ase add any addition	al comments on a separate pir time to complete this question	ece of paper and attac		
Dla:	ase return vour dues	tionnaire by 04/19/2011 in the	anvelone provided		



04/26/2011

TAPETES DE LANA & LOUISE BURTON

P O BOX 1135 MORA, NM 87732

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9699

Docket No. A2012-18

Holman, NM 000051



DOCKETNO_1367246

NG-1140_				1.00	
ITEM NO_		1	3 /		
PAGE	6	0	N		_

Please check the appropriate b	oox to indicate whether yo	u use the Holmar	Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			***	
b. Mailing letters			199	
c. Mailing parcels			1	
d. Picking up post office box m	nail ®			
e. Picking up general delivery	mail \square			1
f. Buying money orders				
g. Obtaining special services, certified, registered mail, ins delivery confirmation, or sig confirmation	sured mail,		*	
h. Sending Express Mail				9
i. Buying stamp collecting material				仓
Other postal services:				
a. Making permit mailings	Yes		No 🗃	
b. Using postage meter	Yes		No 🥌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🚭	
b. Using for school bus stop	Yes		No 📶	
 Assisting senior citizens, persons with disabilities, etc 	: Yes		No 🐻	
If yes, please explain:		8		
				1-1
d. Using public bulletin board	Yes		No 🖥	
e. Other	Yes		No 🕮	
If yes, please explain:				



оскет NO 1367246

лем NO
Раде 220

-2-

2.	Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for personal
		Yes ₩ No □
	If yes, which offices	Mora
3.	If you now receive c you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	a. How do you think and parcel lockers v	carrier route delivery service to cluster box units with individually locked mail compartments rould compare with present service?
	Better 🗷	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain.	Can pick up a any no heed to worky
	g .	carrier route delivery service to a rural mailbox near your home would compare with your
	present service?	
	Better	Just as Good No Opinion Worse Worse □
	Please explain	
4.	For which of the follothese services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	1 Lus Vegas
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	Do you currently us	e local businesses in the community?
		Yes 🐻 No 🗆
	If yes, would you co	ntinue to use them if the post office is discontinued?
Na	me: Audra	Yes huleta
Ad	dress: PO	Bx 275 Holman
Tel	ephone number:	3875070 Date: 4/12/11
Ple	ase add any addition ank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.



04/26/2011

AUDREY ARCHULETA

P O BOX 275 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

PAGE

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

To, Yami

Sincerely

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000054



DOCKET NO_	1367246
TEMNO	6
PAGE	220

P	lease check the appropriate box to indicate	ate whether yo	ou use the Holma	n Post Office for each	of the following.
P	ostal Services	Daily	Weekly	Monthly	Never
а	. Buying stamps			Ø	
b	. Mailing letters				
С	. Mailing parcels				
d	. Picking up post office box mail				Only when on
е	. Picking up general delivery mail				
f.	Buying money orders				
g	 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				□ occationally
h	. Sending Express Mail				
i.	Buying stamp collecting material				
C	Other postal services:				
a	. Making permit mailings	Yes	s 🗌	No 🗹	
b	. Using postage meter	Yes	s 🗌	No 🗷	
N	Ionpostal Services				
0	Picking up government forms, such as tax forms	Yes	s 🗆	No 🗗	
b	. Using for school bus stop	Yes	s 🗌	No 🗹	
C	 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🔲	No Ø ?	
_	fyes, please explain: my mais	l Carv ackages	when	very beind they don't	Pit
-	in mailbox				
C	Using public bulletin board	Yes	s 🗹	No 🗆	
6	e. Other	Ye	s 🗌	No 🗆	
I	f yes, please explain:				
-					
				-	



-2-

2. Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for persona
	Yes ⊮ No □
If yes, which offices	s <u>Cleveland</u> Post Office
. If you now receive you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If we post office box service or general delivery service, complete this section.
 a. How do you thir and parcel lockers 	k carrier route delivery service to cluster box units with individually locked mail compartmer would compare with present service?
Better	Just as Good ☐ No Opinion ☑ Worse ☐
Please explain7	My mail Box is Just Outside my home
and bei	My mail Box is Just Outside my home ing eldenly it is very Convenient.
b. How do you thir present service?	nk carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☑ No Opinion ☐ Worse ☐
Please explain.	
For which of the fo these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
Shopping	<u> </u>
Personal needs	a
Banking	
Employment	
Social needs	U
. Do you currently u	se local businesses in the community?
	Yes No 🗆
If yes, would you c	ontinue to use them if the post office is discontinued?
	Yes 🗹 No 🗆 🐐
Name: Juanit	print your name)
Address: Ho	34 BOX 64 Holman, NM 87723
elephone number: 5_	15 387 5017 Date: 4-6-11
Please add any additio	nal comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.



оскет no <u>136724 6</u>
пем no ______

04/26/2011

JUANITA B MAESTAS

HC 34 BOX 64 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office. Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque NM 87 102-9999



DOCKETNO	1367246
ITEM NO	
HEMINO_	721

Ple	ease check the appropriate box to indica	te whether	you use the Holma	n Post Office for each	of the follow
Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps		D		
b.	Mailing letters				
c.	Mailing parcels				
d.	Picking up post office box mail	D			
e.	Picking up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			Ø	
h.	Sending Express Mail				
i.	Buying stamp collecting material				D
Ot	ther postal services:				
a.	Making permit mailings	Y	es 🗆	No 🖸	
b.	Using postage meter	Υ	es 🖸	No 🗌	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Y	es 🖸	No 🗆	
Ь.	Using for school bus stop	Y	es 🗆	No 🖸	
C.	Assisting senior citizens, persons with disabilities, etc.	Y	es 🗆	No 🖸	
lf	yes, please explain:		2		
_					
d.	Using public bulletin board	Υ	es 🖺	No 🗆	
e.	Other	Υ	es 🖸	No 🗆	
lf	yes, please explain: Reading	publical g	lic butto athering	etin board	=n,
	Services,				



DOCKET NO 134

PAGE OT

2.	Do you pass another pneeds?	oost office during business hours while travel Yes	ing to or from work, shopping, or for personal
	If yes, which offices _		
3.	If you now receive car you currently receive p	rier delivery, there will be no change to your post office box service or general delivery ser	delivery service - proceed to question 4. If rvice, complete this section.
	a. How do you think of and parcel lockers wo	carrier route delivery service to cluster box un uld compare with present service?	its with individually locked mail compartments
	Better []	Just as Good ☐ No Opinion ☐	Worse
		cel Keys left in Stone on Stolen and used to rging to them carrier route delivery service to a rural mailbo	2702
	Better	Just as Good ☐ No Opinion ☐	Worse 🔄
		prefere talking to the granty information would	sost master VS deine bijs Id be avail, to me.
4.	For which of the follow these services?	ving do you leave your community? (Check a	all that apply.) Where do you go to obtain
	Shopping	1 Joas	
	Personal needs	E Merce	
	Banking	E mora	
	Employment	E Holman	
	Social needs	E tolman	
5.	Do you currently use	local businesses in the community?	
		Yes 🖸	No 🗆
	If yes, would you cont	tinue to use them if the post office is discontin	nued?
		Yes	No 🖸 🐞
Nar	me: Maria (please prin	Schneider it your name)	
Add	dress: P.D. Bo	x 192 Holman, NM	\$7723
Tel	ephone number: <u>505</u>	-429-6242 Date: 4/6	/1/
Ple Tha	ase add any additional ank you for taking the ti	comments on a separate piece of paper and me to complete this questionnaire.	attach it to this form.

-2-

Docker No. 1420 12 148 questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

MARIA SCHNEIDER

P O BOX 192 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

To Jani

Sincerely

Yasmin Montang

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000060



	13	-	01	10	
DOCKET NO_	131	010	1	90	
ITEM NO_	0		,		
DAGE	2	7-1A			

1.	Please check the appropriate box to	indicate whether	you use	the Holman	Post	Office for	each of	f the following.
----	-------------------------------------	------------------	---------	------------	------	------------	---------	------------------

Postal Services	Daily	Weekly	Monthly	Neve
a. Buying stamps		X		
b. Mailing letters		×		
c. Mailing parcels		×		
d. Picking up post office box mail	×			
e. Picking up general delivery mail	\Box		R	
f. Buying money orders			×	
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			×	
h. Sending Express Mail		×		
Buying stamp collecting material			R	
Other postal services:				
a. Making permit mailings	Ύe	s 🗍	No 💢	
b. Using postage meter	Ye	s 🗆	No 💢	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗹	No 🗆	
b. Using for school bus stop	Ye	s 🗆	No X	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗆	№ 🛛	
If yes, please explain:		- · · · · · ·		
d. Using public bulletin board	Ye	es 💢	No 🗆	
e. Other	Ye	es 🗆	No 💢	
If yes, please explain:				
San Carolina de la carolina del carolina de la carolina del carolina de la caroli		256 (g. 186)	x7.1	



DOCKETNO B67246

-2-

	Yes 🗆	lling to or from work, shopping, or for pers
If yes, which offices		
If you now receive o	carrier delivery, there will be no change to your re post office box service or general delivery se	delivery service - proceed to question 4. ervice, complete this section.
a. How do you thin and parcel lockers t	k carrier route delivery service to cluster box u would compare with present service?	nits with individually locked mail compartr
Better	Just as Good No Opinion	Worse 🗶
Please explain	Vandalism = Li	nited security
patrols	cisould open door	s for pardales
present service?	k carrier route delivery service to a rural mailbo	
Better	Just as Good ☐ No Opinion ☐	100 to 500 control to 10 - 10
Please explain		
these services?	lowing do you leave your community? (Check	
Shopping		
Personal needs	0.2	
	双	
	0.2	
Banking	0.2	
Banking Employment Social needs	se local businesses in the community?	
Banking Employment Social needs		
Banking Employment Social needs Do you currently us	se local businesses in the community?	No 🗆
Banking Employment Social needs Do you currently us	Se local businesses in the community? Yes ontinue to use them if the post office is discont	No □ inued?
Banking Employment Social needs Do you currently us	Se local businesses in the community? Yes ontinue to use them if the post office is discont	No □ inued?
Banking Employment Social needs Do you currently us	Se local businesses in the community? Yes ontinue to use them if the post office is discont	No □ inued?
Banking Employment Social needs Do you currently us If yes, would you cone: (please places: Press: ephone number: 5	se local businesses in the community? Yes 🂢	No inued? No



04/26/2011

DOCKET NO 1367 246

ITEM NO PAGE 224

ANITA LARAN

P O BOX 41 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customer's can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

For Your

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



DOCKET NO	1367246
ITEM NO	

Ple	ease check the appropriate box to indic	cate whether yo	u use the Holman	Post Office for each of	the followin
Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters		V		
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders				D
	Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation				
h.	Sending Express Mail				W
i.	Buying stamp collecting material				W
Ot	her postal services:		×	/	
a.	Making permit mailings	Yes		No 🗹	
b.	Using postage meter	Yes		No 🗹	
No	npostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🗹	
b.	Using for school bus stop	Yes		No 🗹	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No D	
lf y	res, please explain:				
d,	Using public bulletin board	Yes		No 🗌	
e.	Other	Yes		No 🗆 🙇	4
lf y	res, please explain: NOTICE	4 60	mounty	Mellings	As



DOCKET NO 1367246

-2-

2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for personal Yes No
	If yes, which offices	Cleveland - Mora
	_=	
3.	If you now receive co	arrier delivery, there will be no change to your delivery service - proceed to question 4. If post office box service or general delivery service, complete this section.
	a. How do you think and parcel lockers w	carrier route delivery service to cluster box units with individually locked mail compartments ould compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain	weather related 15sues -
		Safety Issues
		V
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain	Same As Ahone
4.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	that Vegns - (Mayor Shopping)
	Personal needs	The Vegae
	Banking	
	Employment	
	Social needs	F_ LAS VegHS
5.	Do you currently use	e local businesses in the community?
		Yes No 🗆
	If yes, would you co	ntinue to use them if the post office is discontinued?
Na	me: ARTA	retinue to use them if the post office is discontinued? Yes No
	(please pr	2 and a distribution of the second of the se
Ad	dress:	(12 //da // 9 //
		75-643-6699Date: 4-8-11
Ple Tha	ease add any additions ank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



04/26/2011

ARTHUR S ROMERO

P O BOX 12 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000066

9-8-1 DOCKETNO 136724 I Now own A smill SPAGE DENTE and The Post office in Holmen is Elicint. It it award to be Moud it would be thedu for Me To Subsenk or de buissues in other aren. This would have me to do other busness in de Heret Allew, and hold broth Time and forse me to Traval. Longer and Spend more gus money, IT is hard Time. Especially for The Senior Citizen Thenk you



-2-

Do you pass and needs?	other post office during business hours while traveling to or from work, shopping, or for persons
If yes, which offic	ces Cleviland NM
30	
3. If you now receiv	ve carrier delivery, there will be no change to your delivery service - proceed to question 4. If service post office box service or general delivery service, complete this section.
 a. How do you to and parcel locket 	hink carrier route delivery service to cluster box units with individually locked mail compartmer rs would compare with present service?
Better	Just as Good ☐ No Opinion ₩ Worse ☐
Please explain.	ailA kot sune
	Don't Know Recharing
b. How do you to present service?	hink carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☐ No Opinion ☑ Worse ☐
Please explain.	
2	NIX
For which of the these services?	following do you leave your community? (Check all that apply.) Where do you go to obtain
Shopping	a cre a worth
Personal needs	Don's a west.
Banking	a nes a marth
Employment	N N/A
Social needs	D N/A Drug a wranth
5. Do you currently	use local businesses in the community?
	Yes ⊠No □
If yes, would you	continue to use them if the post office is discontinued?
Name: Mara	ell Martinez
(Ypleas	se print your name)
Address: P.O	760 10-52 - 11 D
Telephone number:	5 5 - 14-4578 Date: 4 8 7
Please add any addit	tional comments on a separate piece of paper and attach it to this form.

Thank you for taking the time to complete this questionnaire.



DOCKET NO 13 6 1946

ITEM NO PAGE 2018

04/26/2011

MANUEL MARTINEZ P O BOX 163 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



	131-7 2011-
-DOCKET NO_	100100
ITEM NO_	m Ash

Ple	ease check the appropriate box to indica	ite whether yo	u use the Holm	an Post Office for each	of the following.
Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			10	
b.	Mailing letters		D		
C.	Mailing parcels				
d.	Picking up post office box mail	M			
e.	Picking up general delivery mail	DO			
Ť.	Buying money orders				10
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			40	
h.	Sending Express Mail			100	
	Buying stamp collecting material			Ab	
Ot	her postal services:				
a.	Making permit mailings	Yes	B	No 🗆	
b.	Using postage meter	Yes	A	No 🗆	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No_Db	
b.	Using for school bus stop	Yes		No. A	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No-A	
If	yes, please explain:		X		 0
					11
d.	Using public bulletin board	Yes	A	No. 🗌	
	Other	Yes		No □	
lf :	yes, please explain: Our wafe	r asso	ciation	neetenge	are
-	possed in this 49	est of	lece	0	
	(8)				

2.	Do you pass anothe	er post office during busine	ss hours while traveling	to or from wor	k, shopping, or for personal	
	needs?	Yes 🛇		No D 2	od	
	If yes, which offices	Mondand	, more,	autro	n	
	The second of the second of the second	las trasis.		1 1		
3.	If you now receive of you currently receive	carrier delivery, there will be post office box service o	e no change to your deli r general delivery servic	ivery service - pe, complete thi	proceed to question 4. If s section.	
	a. How do you thinl and parcel lockers v	k carrier route delivery servould compare with preser	vice to cluster box units nt service?	with individuall	y locked mail compartments	
	Better	Just as Good	No Opinion 🗌	Worse	D	
	Please explain.	There is no	Compariso	on lu	e get	
	persona	l Serview	@ low 4	THE OF	few, I	/
	live livere	have that	personal	sern	en a russe	any
	b. How do you thin present service?	k carrier route delivery ser	vice to a rural mailbox ne	ear your home	would compare with your	
	Better	Just as Good	No Opinion	Worse	1	
	Please explain.	in I xfale	l above	, lue	ll house	
	no-car	meetion -	cof the re	eural	carrier.	
	esp. ef	we need	a Special	sern	ici.	
4.	For which of the foll these services?	owing do you leave your c	ommunity? (Check all the	hat apply.) Wh	nere do you go to obtain	
	Shopping)		
	Personal needs	8				
	Banking					
	Employment					
/	Social needs	П				
_		e local businesses in the o	ommunity?			
5.	Do you currently us	Yes Yes	ommunity.	No 🗆		
			t off a land a stance	-		
	If yes, would you co	ontinue to use them if the p	lost office is discontinue	500		
Na	me: David	Banbara	Kuch!	No. 🗌	_	
۸ ما	dress: PO (C	Box (
Au	505	-1/19-012	Date: 4/7///	/		
	ephone number:	441-0165	TO AMPORTO DE LA COMPANIONE DE LA COMPAN		1102	
Ple	ase add any addition ank you for taking the	nal comments on a separate time to complete this que	e piece of paper and att stionnaire.	agh it to this fo	rm.	

Dicker No. A2012-18 questionnaire by 04/19/2011 in the envelope provided.

Garmen & whomever, In my openion the flis. Post is one of the few of only branch of the government that warks well server the people well. In roral areas esp, ets to important to have our indenidual past affice. Hence the Halman Fil Office there is a personal Connection. Our postal worker in lehe a part of our family It get excellent service & always we a smile & taking the tome to and about our day. For the elderly well be especially difficult to deal be those monterous rold bakes. In our day + age the past miseress is sometimes the only person who takes an enterest in them! It love walkers into a new warm place. There opain to retrien hades are cald & well the a mail lop for the elderly How truly sad, that in thes promesed so called Change " as usual the ordenary Citizen well have to peck up the tab. Ats seckening really. Hovernment waste is warm than ever, that we're the ones screwed as usual. ' Iam very angre about this change. Mergeng wit t Oleveland that offere would be much bette than those harrible bayles Docket No. A2012-18



04/26/2011

DAVID & BARBARA KUEHL

POBOX 6 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. The Postal Service is there to assist customers at all it facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 909

Albuquerque , NM, 87102-9999



1.

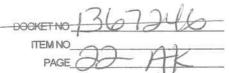
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DOCKET NO_	DYTHY	
ITEM NO_		

EM NO	_	0 1	
PAGE	20	A	

lease check the appropriate box to indica	ate whethe	r you use the Holman	Post Office for each	of the followin
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps 1 roll		2x/1/2		
b. Mailing letters	e			
c. Mailing parcels		occasiona	lly	
d. Picking up post office box mail				X
e. Picking up general delivery mail	\boxtimes			
f. Buying money orders				×
g. Obtaining special services, including		ne:	21'-101	w
certified, registered mail, insured mail, delivery confirmation, or signature	_n	ot often	2-3. Times/	
confirmation				⊠
h. Sending Express Mail		Ш		A
Buying stamp collecting material				\boxtimes
Other postal services:				
a. Making permit mailings		Yes 🗌	No 🔀	
b. Using postage meter		Yes	No 🔀	
Nonpostal Services				
Picking up government forms, such as tax forms		Yes 🗌	No 🗵	
b. Using for school bus stop		Yes	No 🗵	
c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No ⊠	
If yes, please explain:				
d. Using public bulletin board		Yes 🛮	No 🗆	
e. Other		Yes 🗌	No 🗵	
If yes, please explain:				



-2-



							9.
		post office during busines	ss hours while tra	veling to or	from work, sho	pping, or for perso	onal
2.	dd-2	The state of the s		200	-		
		Yes I' Sapella	Maria	Cleur	eland.		
	If yes, which offices	Japello,	170Ya,	C/200	7 000100		
3,	you currently receive	arrier delivery, there will be post office box service o	general delivery		and the second second		
	I I and a way think	carrier route delivery ser rould compare with preser	vice to cluster box	x units with i	ndividually loc	ked mail compartn	nents
	Beller □	Just as Good	No Opinion		Worse		
	Please explain						
	b. How do you think present service?	carrier route delivery ser	vice to a rural ma	ailbox near y	our home wou	ld compare with y	our
	Better	Just as Good	No Opinion		Worse		
	Please explain						
4.	For which of the foll these services?	lowing do you leave your					in
	Shopping	≥ Las	5 Vegas	S; 1	ora rai	rely	
	Personal needs	× Las	Vegas	5	11		2
	Banking						
	Employment	N Selfe	Vegas,	on c	our lar	10	
	Social needs						
5	Do you currently us	se local businesses in the	community?				1//
		Yes 🗆		No	10 NO	ousinesse	sin Holman
	Fuer would your	continue to use them if the	post office is dis	continued?			
	II yes, would you o	Yes 🗌				*	
	- 1	on L. & S.	Mario	Bagl	eu		
	Name: PNTO (please					0 0 m 0 h	
75	Address: HC3	34 Box 1, H	olman,	NM	8/72	3-9300	
10	Talanhana number: 5	575/447-388	3 Date: 4	18/11			
	DI add any additio	anal comments on a sepa	rate piece of pap	er and attacl	h it to this form		
		he time to complete this q		provided			
	Please return your qu	estionnaire by 04/19/2011	in the envelope	provided.	10		17
	ocket No. A2012-18	16 continue statio	to use	ous 10	ocking,	CON Holphan, M	VI-0000751 ac (
	4	Statie	on (INST	alledi	7只了)。		



ITEM NO PAGE 22 A1

04/26/2011

FENTON L & J MARIE BAGLEY

HC 34 BOX 1 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



DOCKETNO 1367246

FM NO	1		A	- br - 0	
	6		- H	M	
PAGE_	\bigcirc	/		-	

Ple	ease check the appropriate box to indica	ate whether yo	u use the Holman	Post Office for each	of the following.
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters				
c.	Mailing parcels				
d.	Picking up post office box mail	3			
e.	Picking up general delivery mail				
f.	Buying money orders		4		
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	-			
h.	Sending Express Mail				
i.	Buying stamp collecting material				
Ot	ther postal services:				
a.	Making permit mailings	Yes		No I	
b.	Using postage meter	Yes		No 🗹	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🕞	
b,	Using for school bus stop	Yes		No 🖵	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No I	
lf y	yes, please explain:		7		
d.	Using public bulletin board	Yes		No 🗆	
	Other	Yes		No 🗌	
If	yes, please explain:				
=					



DOCKET NO 1367246

TEMNO 22 AN

-2-

2.	Do you pass another needs?	post office during business h		or from work, sh	opping, or for personal
	If yes, which offices	Cleviand, ma	V.a		
3.	If you now receive ca	arrier delivery, there will be no post office box service or ger	change to your deliveneral delivery service,	ery service - proc complete this se	eed to question 4. If ction.
	a. How do you think and parcel lockers w	carrier route delivery service ould compare with present se	to cluster box units w rvice?	th individually loc	ked mail compartments
	Better	Just as Good 🗇 💮 1	No Opinion	Worse	
	Please explain				
	b. How do you think present service?	carrier route delivery service	to a rural mailbox nea	r your home wou	ld compare with your
	Better	Just as Good 🕡 🔠	No Opinion 🗌	Worse	
4.	For which of the follothese services?	wing do you leave your comm	nunity? (Check all tha	t apply.) Where	do you go to obtain
	Shopping	F MORA, LAS			
	Personal needs	P mora, Los	UIGAS, TAO	Š	
	Banking	- mora, Los	14505		
	Employment	1 115 Ve 5 46	TRUS		
	Social needs		=		
5.	Do you currently use	local businesses in the comm	nunity?		
		Yes 🗵	N	o 🗆	
	If yes, would you cor	ntinue to use them if the post of	office is discontinued?		
Na	me: Rosalic (please pri	Personal Yes I	N	o 🗆 🐞	
		L 95 Holman			
Tel	ephone number: 539	-387-2635	Date: 17:1- 0 % -11		
Ple	ease add any additiona ank you for taking the	ll comments on a separate pie time to complete this question	ece of paper and attac naire.	h it to this form.	



04/26/2011

ROSALIE REGENSBERZ

P O BOX 95 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



DOCKET NO 1367246

Please check the appropriate box to indic	ate whether y	ou use the Holma	n Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				X
c. Mailing parcels				D C
d. Picking up post office box mail				X
e. Picking up general delivery mail				×
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				X
h. Sending Express Mail				
Buying stamp collecting material				X
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No 🗷	
b. Using postage meter	Ye	s 🗌	No 🗷	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗹	
b. Using for school bus stop	Ye	s 🗌	No 🗷	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗌	No 🗷	
If yes, please explain:		2		
d. Using public bulletin board	Ye	s 🗌	No 🕱	
e. Other	Ye	s 🗆	No 🗷	
If yes, please explain:				
<u> </u>			+11	



DOCKET NO 1367246

-2-

TEM NO PAGE OO A O

2.		er post office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes ■ No □
	If yes, which offices	cleveland and mora
		Post offices
3.	If you now receive of you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	a. How do you thin and parcel lockers v	k carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain	
	b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain	
4.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	TAOS LAS UEGAS NM
	Personal needs	TAS! LOS VEGAS NW
	Banking	TAOS/ LAS VEGAS NM
	Employment	TAOS LAS VEGAS NM
	Social needs	THOS/ LAS VEGAS NM
5.	Do you currently us	e local businesses in the community?
		Yes ☒ No □
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes No □
Na	me: MA (please p	RK A TRAVIS
Ad	dress: HC	34 Box 205 Holman
Tel	lephone number:	Date: 4-9-11
Ple	ease add any addition	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.



04/26/2011

MARK A TRAVIS HC 34 BOX 205 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



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DOCKET NO_	10	0	10	17	0	

ITEM NO

PAGE 22 AS

Please check the appropriate box to indic	ate whether yo	ou use the Holmar	Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			1	
b. Mailing letters				
c. Mailing parcels			P	
d. Picking up post office box mail		9		
e. Picking up general delivery mail				
f. Buying money orders				9
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s E	No 🗆	
b. Using postage meter	Yes	s -	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗆	No 🖽	
b. Using for school bus stop	Yes	3 🔲	No 🗆	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	s 🗆	No 🗹	×
If yes, please explain:		×		
d. Using public bulletin board	Yes		No 🗆	
e. Other	Yes	3 🗆	No 🗌	
If yes, please explain:				



-2-

DOCKET NO 13 67246

	Yes 🗌		No 🖻	
f yes, which offices				
				-
you currently receive	arrier delivery, there will be post office box service of	or general delivery servic	e, complete this se	ection.
 a. How do you think and parcel lockers v 	carrier route delivery servould compare with preservould	rvice to cluster box units ent service?	with individually lo	cked mail compartme
Better	Just as Good	No Opinion 🗌	Worse 🗹	
Please explain				
to Hamada van Khal	k carrier route delivery se	nvice to a rural mailbox po	ear vour home wo	uld compare with you
present service?	carrier route delivery se	TVICE to a fural mailbox in	ear your nome wor	and compare with you
Better	Just as Good	No Opinion	Worse 🗹	
Please explain				
these services?	owing do you leave your	community? (Check all t	hat apply.) Where	do you go to obtain
	owing do you leave your	community? (Check all ti	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs	owing do you leave your	community? (Check all ti	hat apply.) Where	do you go to obtain
these services? Shopping	owing do you leave your	community? (Check all ti	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs Banking	owing do you leave your	community? (Check all the	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs	owing do you leave your	community? (Check all ti	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs	owing do you leave your	community? (Check all ti	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs Do you currently use	owing do you leave your	community? (Check all the	hat apply.) Where	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs Do you currently use	owing do you leave your or the local businesses in the	community? (Check all the	No No No No No No No No	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs Do you currently use If yes, would you co	e local businesses in the Yes I	community? (Check all the community?	No No No No No No No No	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs Do you currently use If yes, would you co	e local businesses in the Yes I	community? (Check all the community?	No No No No No No No No	do you go to obtain
these services? Shopping Personal needs Banking Employment Social needs Do you currently use If yes, would you co	e local businesses in the Yes	community? (Check all the community?	No No No No No No No No	do you go to obtain



000KET NO 1367246
ITEM NO PAGE 22 A ()

04/26/2011

FRANK C ROMERO

P O BOX 38 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

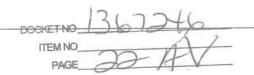
Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



-2-



2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes
	If yes, which offices (leveland - MORA)
	Non on the way to TAOS
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	A. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain. Same AS B plus our Post Office 15
	The ONLy DIACE AVAILABLE to VISIT with
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. At 1 his rive it's hara to Tell, butter Sure the personal interpretation would be jone to the wort part. Also manling actival to Plass a heavy 12 thirs would be hand. It's not practical to for which of the following do you leave your community? (Check all that apply.) Where do you go to obtain 2 string to
4.	these services?
	Shopping Plue Are Vural, their are No business's under their
	Personal needs I " " Or pkg. wor
	Banking W / AS V2 jas
	Employment D MOR-A
	Social needs FIAS MOTRA-LAS VEGAS
5.	Do you currently use local businesses in the community? If you mean Holman, No, there Aren't Any, it's refer to the second of th
	If yes, would you continue to use them if the post office is discontinued?
Na	me: $Ves \square$ No \square $Ves \square$ No \square $Ves \square$ Ves Ves $Ves \square$ $Ves \square$ Ves Ves Ves Ves Ves Ves Ves Ves
Ad	dress: PO Box 99 Holman, N. May 87723
Те	lephone number: 381-5959 Date: 4/9//
Ple	ease add any additional comments on a separate piece of paper and attach it to this form.
Th	ank you for taking the time to complete this questionnaire.

Dicket No. A2012-18 questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

INEZ ABEYTA P O BOX 99 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



	121 -	77	11-	
OCKET NO_	00	10		-

ITEM NO____

PAGE 22 AX

Please check the appropriate box to indic	ate whether yo	ou use the Holma	n Post Office for each	n of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		×		
b. Mailing letters	X			
c. Mailing parcels		X		
d. Picking up post office box mail	X			
e. Picking up general delivery mail	X			
f. Buying money orders				Ŕ
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			A	
h. Sending Express Mail			14	
Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Yes	X	No 🗌	
b. Using postage meter	Yes	X	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	; 🗆	No 🖳	
b. Using for school bus stop	Yes	s 🗆	No X	
 c. Assisting senior citizens, persons with disabilities, etc. 	Yes	; <u> </u>	No 💢	
If yes, please explain:		DE		
		V		
d. Using public bulletin board	Yes	X	No 🗆	
e. Other	Yes	; 🗆	No N	
If yes, please explain:				1



CKET NO 1367246

ITE

PAGE_

2.	Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for personal Yes No
	If yes, which offices	
3.	If you now receive of you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	How do you think and parcel lockers v	c carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better Please explain. Dulk Ma	Just as Good No Opinion Worse Worse Worse Worse Weighting of daily letters and
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better □	Just as Good ☐ No Opinion ☐ Worse 😾
	Please explain	
4.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	* Las legus
	Personal needs	Las legus
	Banking	X Las Vegus
	Employment	
	Social needs	
5.	Do you currently us	e local businesses in the community?
		Yes ₩ No □
	If yes, would you co	ntinue to use them if the post office is discontinued?
Nai	me: Boyer	Yes A No D
Add	dress: POBN	180 Holman NM 87723
	ephone number:	75 387 - 3146 Date: 4/(2/11
		al comments on a separate piece of paper and attach it to this form.

-2-

Thank you for taking the time to complete this questionnaire.



DOCKET NO 13 67246

Please check the appropriate box to indic	die Wiletiel y	ou use the monna	II FOSE Office for each	i or the lollowi
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		M		
o. Mailing letters	Y			
. Mailing parcels		K		
d. Picking up post office box mail	N			
e. Picking up general delivery mail	X			
. Buying money orders				X
 Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 				
n. Sending Express Mail			K	
. Buying stamp collecting material				X
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No 🐔	
o. Using postage meter	Ye	s 🗆	No 🗷	
Nonpostal Services				
 Picking up government forms, such as tax forms 	Ye	s 🗆	No 🗷	
b. Using for school bus stop	Ye	s 🗆	No 🛣	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🗷	
If yes, please explain:		2		
	V-		No 🍱	
d. Using public bulletin board	Ye	92 19 		
e. Other		s 🗌	No 🗷	
If yes, please explain:				



-2-

	Yes 🔀 Nd 🗆	
If yes, which offices	cleveland and Mora	- 2
If you now receive of you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question post office box service or general delivery service, complete this section.	- 14.
a. How do you thin and parcel lockers v	c carrier route delivery service to cluster box units with individually locked mail comp would compare with present service?	artm
Better	Just as Good ☐ No Opinion ☐ Worse 🛣	
Please explain		
b. How do you thin present service?	carrier route delivery service to a rural mailbox near your home would compare wit	- h yo
Better	Just as Good ☐ No Opinion ☐ Worse ☐	
Please explain		
For which of the fol these services?	owing do you leave your community? (Check all that apply.) Where do you go to o	btain
	3 3	
these services?	X Las Vegas X Mora	
these services? Shopping	Z Las Vegas	
these services? Shopping Personal needs	X Las Vegas X Mora	
these services? Shopping Personal needs Banking	X Las Vegas X Mora	
these services? Shopping Personal needs Banking Employment Social needs	X Las Vegas X Mora	
these services? Shopping Personal needs Banking Employment Social needs	X Las Vegas X Las Vegas	
these services? Shopping Personal needs Banking Employment Social needs Do you currently us	E local businesses in the community?	
these services? Shopping Personal needs Banking Employment Social needs Do you currently us	Las Vegas Mora	
these services? Shopping Personal needs Banking Employment Social needs Do you currently us If yes, would you co	Las Vegas Mora	
these services? Shopping Personal needs Banking Employment Social needs Do you currently us If yes, would you co	Las Vegas Mora	



TEM NO PAGE 22 BC

04/26/2011

SR. MARY PETER ROOS

P O BOX 3 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



оскетно <u>1367246</u>

Please check the appropriate box to inc	dicate whether yo	u use the Holman	Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders		Ø		
g. Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature confirmation	ail,		Ø	
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes	s 🗆 📗	No 🗌	
b. Using postage meter	Yes	s 🗆	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s Ø	No 🗆	
b. Using for school bus stop	Yes	s 🗆	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Senior Ctaen up	tonit	dure k + put	No [] So . I go	Rich
	8		7	
d. Using public bulletin board	Yes	s 🗆	No 🗆	
e. Other	Yes	s 🗆	No 🗌	
If yes, please explain:				



-2-

MEM NO BB

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal
	needs? Yes □ No ☑
	If yes, which offices
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartment and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. Too many they going around of they would damage the botes to see if they find
	money
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. Too Close to highway right away to When it Sonowe + they Clear the road they would Irreak the bores,
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping 🗵
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community?
	Yes ☑ No □
	If yes, would you continue to use them if the post office is discontinued?
Na	where $\frac{\int U a N_1 T a}{\text{(please print your name)}} Ro me r d$ Iddress: P.6 Bot 245 Holmon, N.M. 87123 Idephone number: $575-387-2796$ Date: $4-11-11$
Αd	dress: P.O Bot 245 Holman, h.m. 87123
Te	lephone number: 575-387-2796 Date: 4-1/-11
Ple	ease add any additional comments on a separate piece of paper and attach it to this form.
Th	ank you for taking the time to complete this questionnaire.



ITEM NO.

PAGE DA BT

04/26/2011

JUANITA ROMERO

P O BOX 245 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

For Yaumin

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



оскет NO_1367246_

EM NO_		-0		
PAGE_	9	-131	9	

PI	ease check the appropriate box to indica	ite whether you	use the Holman	Post Office for each	of the followi
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters	V			
C.	Mailing parcels		9		
d.	Picking up post office box mail	W.			
е,	Picking up general delivery mail				
f.	Buying money orders			9	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
1.	Buying stamp collecting material				
0	ther postal services:				
a.	Making permit mailings	Yes		No 🗆	
b.	Using postage meter	Yes		No 🗆	
N	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🗆	
b.	Using for school bus stop	Yes		No 🖸	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗌	range of
If	yes, please explain: we pro	to for	Mail of	presup	tur
d.	Using public bulletin board	Yes		No 🗆	
e.	Other	Yes		No 🗆	-4
If	yes, please explain: we reingentant meeting	and well	held.	ten & all	lei
	(K)				



DOCKET NO 1367246

-2-

Do you pass anothe needs?	er post office during busine		o or from work	, shopping, or for pe
If yes, which offices	: _ slevenland	sometime		
you currently receive	carrier delivery, there will b ve post office box service o k carrier route delivery sen	r general delivery service vice to cluster box units w	, complete this	s section.
and parcel lockers	would compare with preser	2000 On 10 10 10 10 10 10 10 10 10 10 10 10 10	Worse	
Please explain				
b. How do you thin present service?	k carrier route delivery sen	vice to a rural mailbox ne	ar your home v	would compare with
Better	Just as Good	No Opinion	Worse	
Please explain.	gar prices	il to get to	lowing	Louise to
For which of the fol these services?	lowing do you leave your c			ere do you go to obt
Shopping	of Tax	1		
Personal needs				
Banking	0			
Employment				
Social needs				
Do you currently us	se local businesses in the c	ommunity?		
	Yes 🗌	1	No 🗆	
If yes, would you co	ontinue to use them if the p	ost office is discontinued	?	
me: Aul	Yes Dan Heller	Olivias	No 🗆	*
dress: Po	Bex 82			-
ephone number: 5	75 -387-2439	Date: _4-//-	/1_	
	nal comments on a separat		ch it to this for	m.
ank you for taking the	e time to complete this que	stionnaire.		

Helen Olivas

DOCKET NO 1367246

TIEM NO PAGE 22 BI

Dear Michelle,

fust a few words & say, We all here in Halman took it sial hard when we heard about Wally is death, we all tack it real hard, The was loved by all of our. The always had flower and front of plants in scale made it rice for energine, now Karen Care's for what thatby had of their it up for use all, Dally sister up + are all kup here in den prayerse my husband get Shots from U.A. weekly so the call us to let us know when there in, Please dan It close our Post office use have alot of early people who can drive that for De get there mail, please Key Karen & aur Partoffice apen Shank you Los Olivas



ITEM NO PAGE 22 B

04/26/2011

JULIAN & HELEN OLIVAS

P O BOX 82 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



	12122111
DOCKET NO	D. P. F. C. O.C.

ITEM NO

PAGE OBS K

Please check the appropriate box to indica	ate whether y	ou use the Holman	Post Office for each	1 of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		Ø		
b. Mailing letters	\boxtimes			
c. Mailing parcels		Ø	#2	
d. Picking up post office box mail	X			
e. Picking up general delivery mail				团
f. Buying money orders				\boxtimes
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		Ę		
h. Sending Express Mail				
Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No Ø	
b. Using postage meter	Ye	s 🗌	No 💢	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No K	
b. Using for school bus stop	Ye	s 🗆	No 💹	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🔀	
If yes, please explain:		y		
		Ax	No TEL	
d. Using public bulletin board		s 🕱	No 🗆	
e. Other		s 🗌	No 🗌	
If yes, please explain:				



DOCKET NO 1367346

-2-

If yes, which offices	2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal					
Took Price		needs?					
Took Price		If yes, which offices MORA - BUT NOT NORMACLY - THE					
Took Price		HOLMAN PO 15 THE FIRST I COME TO AND					
1. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service? Better □ Just as Good □ No Opinion □ Worse ☒ Please explain.		I DON'T PASS MALOSHER UNCESS I DRIVE SERVAL					
and parcel lockers would compare with present service? Better	3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If					
Please explain. MUCH OF MY MAIL SARVICE 13 SENDING BRUIND WAT PARTS - MANY TIMES THESE ARE TIME SENSITIVE. L. COND. NOT USE THE LOCKBOXES b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Better Just as Good No Opinion Worse Please explain. INSURING AND COLUMBRIS HEBD. TO BY HONDLYD BY POSTAL PRESONAL AT THE TIME THEY ARE TAKEN - NOT DAYS LATER. 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping AAS VECAS - MORA Employment Social needs MORA Employment Social needs MORA Employment No If yes, would you continue to use them if the post office is discontinued? Yes No		a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?					
b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Better							
b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Better		Please explain. MUCH OF MY MAIL SERVICE 19 SENDING B					
b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Better		RECIPUING PARTS - MANY TIMES THESE ARE TIME SENSITIVE					
Please explain.		I COULD NOT USE THE LOCKBOXES					
Please explain. No Not No No No Postal Packacks No		b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?					
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs CHVRCH - MORA 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address		Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒					
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs CHVRCH - MORA 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address		Please explain. INSURING AND WHICHMA PACKAGES NEED					
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs CHVRCH - MORA 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address		TO BE HANDLED BY POSTAL PERSONERL AT THE					
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs CHVRCH - MORA 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address: Address		TIME THEY ARE TAKEN - NOT DAYS LATER					
Personal needs Banking Employment Social needs March Church - March Social needs March Yes No If yes, would you continue to use them if the post office is discontinued? Yes No No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: No Date: Y-11-11	4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain					
Employment Social needs CHURCH - MORA 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the post office is discontinued? Yes No Name: ARRY HENSON - FREEDOM MACHINE AND GUNGORKS LLC (please print your name) Address: P.O. BOX 27 Telephone number: 575-447-0875 Date: 4-11-11		Shopping DA LAS VEGAS - MORA					
Employment Social needs CHURCH - MORA 5. Do you currently use local businesses in the community? Yes \(\text{A} \) If yes, would you continue to use them if the post office is discontinued? Yes \(\text{A} \) No \(\text{No} \) Name: \(\frac{LARRY HENSON - FREEDOM MACHINE AND GUNGORKS LLC \) (please print your name) Address: \(\frac{P.O. Box}{27} \) Telephone number: \(\frac{575-447-0875}{75-447-0875} \) Date: \(\frac{Y-11-11}{1} \)		Personal needs					
Social needs \[\begin{align*} \beg		Banking D MORA					
5. Do you currently use local businesses in the community? Yes \(\frac{1}{2} \) If yes, would you continue to use them if the post office is discontinued? Yes \(\frac{1}{2} \) No \(\text{No} \) Name: \(\frac{1}{2} \) NARRY \(\text{HENSON} - \text{FRBBOOM} \) (please print your name) Address: \(\frac{1}{2} \), \(\frac{1}{2} \) Telephone number: \(\frac{5}{75} \cdot \frac{4}{7} \cdot - 0875 \) Date: \(\frac{1}{7} \) Date: \(\frac{1}{7} \)		Employment					
Yes No □ If yes, would you continue to use them if the post office is discontinued? Yes □ No □ Name: N		Social needs CHURCH - MORA					
If yes, would you continue to use them if the post office is discontinued? Yes No Name: ARRY HENSON — FREEDOM MACHINE AND GUNGUORKS LLC (please print your name) Address: P.O. BOX 27 Telephone number: 575-447-0875 Date: 4-11-11	5.	Do you currently use local businesses in the community?					
Name: $ARRY$ HENSON — $FRBEDOM$ MACHINE AND GUNGUORKS LLC (please print your name) Address: P, O, BOX 27 Telephone number: $575-447-0875$ Date: $4-11-11$		Yes 🖂 No 🗆					
Address:		If yes, would you continue to use them if the post office is discontinued?					
Address:		Yes Z					
Address:	Na	me: LARRY HENSON - FREEDOM MACHINE AND GUNGORKS LLC (please print your name)					
	Add	dress: 1,0, Box 27					
	Telephone number: 575-447-0875 Date: 4-11-11						
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.	Ple	ease add any additional comments on a separate piece of paper and attach it to this form.					

To:

Michelle Gleason

Postal Service manager

From: Larry Henson

Freedom Machine and Gunworks LLC

Michelle, I operate a business in this area and depend on the local Post Office a great deal to both ship and receive time sensitive parts. I have been very satisfied with the service I have received over the years. Much of the time I send and receive items that would not fit into a roadside box, nor would I be able to "guess" the postage, nor obtain tracking information. If the Holman Post Office were to close it would be easer for me to switch to UPS or Fed-Ex and stop using the USPS. This is an action that I do not want to take, our local Post Office has been and should remain a location where neighbors see each other and keep up with things that concern the health of our community.

Sincerely,



ITEM NO

04/26/2011

LARRY HENSON

P O BOX 27 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.COM

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

For Yamin

Sincerely

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000103



DOCKET NO 1367246

ITEM NO

PAGE 00 15 0

Ple	ease check the appropriate box to indica	ite whether yo	u use the Holman	Post Office for each	of the following
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			V	
b.	Mailing letters	4			
c.	Mailing parcels		9		
d.	Picking up post office box mail				
e.	Picking up general delivery mail	9			
f.	Buying money orders				4
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
i.	Buying stamp collecting material				
Ot	her postal services:				
a.	Making permit mailings	Yes		No 🗌	
b.	Using postage meter	Yes		No 🗌	
No	onpostal Services			7	
а.	Picking up government forms, such as tax forms	Yes		No 🗹	
b.	Using for school bus stop	Yes		No 🛭	
c.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗹	
lf	yes, please explain:		Z.		
d.	Using public bulletin board	Yes	; 🗆	No 🗹	
e.	Other	Yes	s 🗆	No 🗹	
lf	yes, please explain:				
_				11	
-					



ITEM NO
PAGE OF 18 P

-2-

2.	Do you pass anothe needs?	r post office during busine Yes	ss hours while traveling to	or from work, shopping, o	or for personal
	If yes, which offices				
					
3.	If you now receive c you currently receive	arrier delivery, there will be post office box service o	e no change to your delive r general delivery service,	ry service - proceed to que complete this section.	estion 4. If
	a. How do you think and parcel lockers w	carrier route delivery sen yould compare with preser	vice to cluster box units with the service?	h individually locked mail	compartments
	Better	Just as Good	No Opinion 🗌	Worse 🔽	
	Please explain. U.	se the USP3 for	many package would delay	s. If I were to	o have
	to use clusto	er (not likely)	t would delay	the service er	<u>nen</u>
	MODO Tula	. Id he found to	use the UPS vice to a rural mailbox nea	where a verson	15-
	Better	Just as Good	No Opinion 🗌	Worse 🛂	
	Please explain.	telive on County	Rd B24 - Which is	a dirt road. It	is 4/2 miles
	straight up	the mountain,	property bonders	Carson Nationa	1 Forest. Four
4.	wheel drive drive in the For which of the foll these services?	is necessary, winter when H owing do you leave your o	most will not ever s snowing. Mail community? (Check all tha	WTry This road e would not be de apply.) Where do you g	o to obtain maybe expressions for weeks
	Shopping	of Occasionally	- Russells in Mi	era	This is not an option
	Personal needs	Monthly -Wa	Imart-has Vegas		us. '
	Banking	Monthly -0	nly Mora		
	Employment	disabled	wife) lastor-h.	usband	
	Social needs	of By mail			
5.	Do you currently us	e local businesses in the o	community?		
		Yes 🗹	N	o 🗆	
	If yes, would you co	ontinue to use them if the p	oost office is discontinued?		
		Yes 🗹	N	0 🗆 🛔	
Na	me: Rev. Lan	ry & Teresa H riht your name) 155 Holman N	fensow	P	2
Ad	dress: P.O. Box	155 Holman, N	m 87723		
	lephone number: 5		Date: _ April 11,	2011	
Ple	ease add anv addition	al comments on a separa	te piece of paper and attac	h it to this form.	
Th	ank you for taking the	time to complete this que	estionnaire.		



04/26/2011

REV LARRY & TERESA HENSON

P O BOX 155 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sinceret

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000106



DOCKET NO [367246
ITEM NO	00 AV
PAGE	27 DK

Ple	ease check the appropriate box to indicat	e whether yo	u use the Holmar	Post Office for each	of the following.
Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps		En orange of the second		
b.	Mailing letters	D.			
C.	Mailing parcels	4			
d.	Picking up post office box mail	٠			
е.	Picking up general delivery mail	4			
f.	Buying money orders	2	1		
3	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		Ø,		
h.	Sending Express Mail				
i.	Buying stamp collecting material		1		
Ot	her postal services:				
a.	Making permit mailings	Yes		No L	
b.	Using postage meter	Yes		No 🕡	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🗹	
b.	Using for school bus stop	Yes		No 🛛	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖟	
lf y	ves, please explain:		-,		
d.	Using public bulletin board	Yes	v	No 🗌	
e.	Other	Yes		No 🗆	
lfy	yes, please explain:				
-					



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DOCKET NO _)(0	100		_
ITEM NO_		<u> </u>	7	
	-	7 12		

2.	Do you pass anoth needs?	er post office during busing	ness hours whi	le traveling to	or from work, shopping, or for persona	1
	Heeus:	Yes 🗆		No		
	If yes, which office	S		^		
	we do o	xir Shopping	and b	ensemal	needs in Toas.	
			The second control of			
3.	If you now receive you currently recei	carrier delivery, there will ve post office box service	or general del	to your deliver ivery service, o	y service - proceed to question 4. If complete this section.	
	 a. How do you thing and parcel lockers 	nk carrier route delivery so would compare with pres	ervice to cluste ent service?	r box units wit	n individually locked mail compartmen	ts
	Better				Worse	
	b. How do you thin present service?	nk carrier route delivery so	ervice to a rura	il mailbox near	your home would compare with your	
	Better □	Just as Good	No Opin	ion 🗌	Worse	
	Please explain					
4.		ollowing do you leave your		(Check all that	apply.) Where do you go to obtain	
	Shopping	d tous				
	Personal needs	o Toas				
	Banking					
	Employment					
	Social needs					
5.	Do you currently u	se local businesses in the	e community?			
		Yes 🗌		No	9	
	If yes, would you	continue to use them if the	post office is	discontinued?		
		Yes 🗌		Ne	√	
Na	me: Rogur (please	erd Gloria print your name)	Komer	O	·	
Ad	dress: PO P	box 33 Hol	man	NM.	87723	
Te	lephone number:	387-2081	Date: _	4/8/11		
Ple Th	ease add any additio ank you for taking th	onal comments on a separ ne time to complete this qu	rate piece of pa uestionnaire.	aper and attach	h it to this form.	

FD66Ket No. 42072418 uestionnaire by 04/19/2011 in the envelope provided.



04/26/2011

ROGER & GLORIA ROMERO

P O BOX 33 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

For Yavain Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



DOCKET NO 1	367246
DUCKET NO	

MEMNO AARD

Ple	ease check the appropriate box to indica	ite wheth	er you use the Holma	n Post Office for each	of the following.
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters				
C.	Mailing parcels		, <u> </u>		
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders			1	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
i.	Buying stamp collecting material				P
Of	ther postal services:		2		
a.	Making permit mailings		Yes 🗌	No 🗹	
b.	Using postage meter	90	Yes	No D	
N	onpostal Services				
a.	Picking up government forms, such as tax forms		Yes 🗌	No 🛮	
b.	Using for school bus stop		Yes 🗌	No 🛮	
C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🗆	No	
lf	yes, please explain:		,		
-					
d.	. Using public bulletin board		Yes 🗆	No 🖟	
e.	. Other		Yes 🗆	No 🗌	
lf	yes, please explain:				
-					



DOCKET NO 1367246

Do you pass anothe	r post office during business hours while traveling to or from work, shopping, or for pers
needs?	Yes 🗆 No 🗹
If you now receive of you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question 4. e post office box service or general delivery service, complete this section.
a. How do you thin and parcel lockers	c carrier route delivery service to cluster box units with individually locked mail comparts vould compare with present service?
Better	Just as Good ☐ No Opinion ☐ Worse ☐
Please explain.	A
b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☐ No Opinion ☐ Worse ☐
Please explain	
For which of the fol these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
Shopping	Jas Veyas D.M.
Personal needs	I Fas Vigas NM
Banking	H man
Employment	
Social needs	
. Do you currently us	e local businesses in the community?
	Yes ☑ No ⊡
If yes, would you c	ontinue to use them if the post office is discontinued?
	Yes 🗹 No 🗆 🐞
Name: PAT W (please)	1grTiNe2 print your name)
Address: Po B	0x62 Holman im
elephone number:	257387-2323 Date: 4
lease add any addition hank you for taking the	nal comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.



PUSIAL SE

04/26/2011

PAT MARTINEZ P O BOX 62 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



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EM NO	_
PAGE D	RV
PAGE OF	-

Ple	ease check the appropriate box to indica	ite whether you	use the Holman	Ian Post Office for each of the folio			
Po	estal Services	Daily	Weekly	Monthly	Never		
a.	Buying stamps						
b.	Mailing letters						
C.	Mailing parcels						
d.	Picking up post office box mail						
e.	Picking up general delivery mail						
f.	Buying money orders						
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation						
h.	Sending Express Mail			9			
i.	Buying stamp collecting material			9			
Ot	ther postal services:		/				
a.	Making permit mailings	Yes		No 🗌			
b.	Using postage meter	Yes		No 🗌			
No	onpostal Services						
a.	Picking up government forms, such as tax forms	Yes		No 🗆			
b.	Using for school bus stop	Yes		No 🗌			
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗆			
lf	yes, please explain:		-				
_							
d.	Using public bulletin board	Yes		No 🗆			
е.	Other	Yes		No 🗆	1-		
	yes, please explain: 1 get IV	HORMO	ation al	out wh	ata		



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PAGE 22 B Y

2.	Do you pass anothe needs?	r post office during busine		or from work, shopping, or for perso	nal
	If yes, which offices				
3.	If you now receive o	arrier delivery, there will b	be no change to your delive or general delivery service,	ery service - proceed to question 4. I	F
	a. How do you think and parcel lockers v	k carrier route delivery ser would compare with prese	vice to cluster box units w nt service?	th individually locked mail compartme	ents
	Better	Just as Good	No Opinion 🗌	Worse	
	Please explain				
	b. How do you thin present service?	k carrier route delivery ser	vice to a rural mailbox nea	r your home would compare with you	ır
	Better	Just as Good	No Opinion 🗌	Worse	
	Please explain				
4.	For which of the foll these services?	lowing do you leave your	community? (Check all the	at apply.) Where do you go to obtain	
	Shopping	D/			
	Personal needs	D P	0.500		
	Banking	W / E	250102		
	Employment	hand of the same o			
	Social needs	I			
5.	Do you currently us	se local businesses in the	community?		
		Yes 🗡	1	10 🗆	
	If yes, would you co	ontinue to use them if the	post office is discontinued	?	
Na	me: Vicks	Yes Ves Ves Ves Ves Ves Ves Ves Ves Ves Ves Ves Ves		1b	
Ad	dress: POB	00x 187 Hol	man NML 8	1762	
Te	lephone number:57	5-387-4593	Date: _ 5 - 7 -	1/	
Ple Th	ease add any addition ank you for taking the	nal comments on a separa e time to complete this que	ate piece of paper and atta estionnaire.	ch it to this form.	



04/26/2011

VICKI HARVEY P O BOX 187 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000115



	17/77/11
	13/2/2010
DOCKET NO	JO 19 10
DOOR 1140	

FIE	ase check the appropriate box to indica	ate whether y	ou use the normal	1 Post Office for each	of the followin
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			ĬŽ,	
b.	Mailing letters			X	
C.	Mailing parcels			×	
d.	Picking up post office box mail	X			
e.	Picking up general delivery mail	×			
f.	Buying money orders				
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				×
h.	Sending Express Mail				×
i.	Buying stamp collecting material				X
Ot	her postal services:			7	
a.	Making permit mailings	Ye	s 🗆	No X	
b.	Using postage meter	Ye	s 🗆	No 💢	
No	npostal Services				
a.	Picking up government forms, such as tax forms	Ye	s 🗆	No 💢	
b.	Using for school bus stop	Ye	s 🗆	No 📈	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No X	
lf y	ves, please explain:		7		
_		100			
d.	Using public bulletin board		es 🗌	No X	
e.	Other	Ye	es 🗌	No.X	
lfy	ves, please explain:			1	



DOCKET NO 1367246

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2.	needs?	r post office during business hours while	No 🗆	opping, or for personal
	If yes, which offices	Cleveland - A	10 RA	
3.	you currently receive	arrier delivery, there will be no change to e post office box service or general delive	your delivery service - proce ry service, complete this sec	eed to question 4. If stion.
	a. How do you think and parcel lockers v	carrier route delivery service to cluster to compare with present service?	ox units with individually loc	ked mail compartments
	Better X	Just as Good No Opinior		
	Please explain	WOULD HAVE A	cress AT	All Times,
	b. How do you think present service?	carrier route delivery service to a rural r	nailbox near your home wou	d compare with your
	Better □	Just as Good No Opinion	Worse □	
	Please explain			
4.	For which of the foll these services?	owing do you leave your community? (C		
	Shopping	MONA		
	Personal needs			
	Banking	X MORA		
	Employment	XN/A RETIR	2 d	
	Social needs	X MORA		
5.	Do you currently us	e local businesses in the community?		
		Yes 💢	No 🗆	
	If yes, would you co	entinue to use them if the post office is dis	continued?	
		Yes 💢	No □	=
Na	me: DALA (please p	E SCHNIGR rint your name)		
Add	dress: P.O.	BOX 242 HO	MAN UM 8	ファスク
Tel	ephone number:5	75-387-56290ate: 0	4-06-11	
Ple	ase add any addition ank you for taking the	al comments on a separate piece of pap time to complete this questionnaire.	er and attach it to this form.	



ITEM NO PAGE A CC

04/26/2011

DALE SCHNIER

P O BOX 242 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano / Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



	131.7066
DOCKET NO_	100120
ITEM NO_	
=+0=	(1)

	Ple	ease check the appropriate box to indica	te whether y	ou use the Holma	n Post Office for eac	h of the following.	
	Po	ostal Services	Daily	Weekly	Monthly	Never	
	a.	Buying stamps	Ø				
	b.	Mailing letters	\triangle				
	C.	Mailing parcels		M			
	d.	Picking up post office box mail	V				
	e.	Picking up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		☑⁄			
	h.	Sending Express Mail					
	i.	Buying stamp collecting material	∇				
	Ot	ther postal services:					
	a.	Making permit mailings	Ye	s 🗌	No 🗆		
	b.	Using postage meter	Ye	s 🗌	No 🗌		
	No	onpostal Services					
	a.	Picking up government forms, such as tax forms	Ye	s 🗹	No 🗆		
	b.	Using for school bus stop	Ye	s 🗆	No 🗌		
(Ĉ.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗹	No □	(
	If I	yes, please explain: (UNRILT	pos ote 1	I master ne as : Dring	S-favior Dail	n = Scrivus/4 Du-18160 -	Gv.
	d.	Using public bulletin board	Ye	s 🖢	No 🗌		
	e.	Other	Ye	s 🗌	No 🗆		
	lf	yes, please explain:					
	_						
	_						



DOCKET NO 13 67246

2.	Do you pass anothe needs?	er post office during business hours while traveling	
		Yes 🗆	No 🗹
	If yes, which offices	3	
3.	If you now receive of you currently receive	carrier delivery, there will be no change to your del ve post office box service or general delivery servic	livery service - proceed to question 4. If ce, complete this section.
	a. How do you thin and parcel lockers	nk carrier route delivery service to cluster box units would compare with present service?	with individually locked mail compartments
	Better	Just as Good ☐ No Opinion ☐	Worse
	b. How do you thin present service?	nk carrier route delivery service to a rural mailbox n	ear your home would compare with your
	Better	Just as Good No Opinion	Worse
	A second		
4.	For which of the fol these services?	llowing do you leave your community? (Check all	that apply.) Where do you go to obtain
	Shopping	M 1205	
	Personal needs		
	Banking	A 1205	
	Employment		
	Social needs	M 1205	
5.	Do you currently us	se local businesses in the community?	
		Yes 🗌	No 🖽
	If yes, would you c	continue to use them if the post office is discontinue	ed?
	61	Yes 🗆	No 🗆
Na	me:(please	print your name)	
Ac	ldress: P.O. E	304 34 294	
Te	lephone number:	(575) 38 P Date: 04-0	06-11
Ple	ease add any addition ank you for taking th	onal comments on a separate piece of paper and at ne time to complete this questionnaire.	ttach it to this form.



04/26/2011

EMILY VIGIL

P O BOX 34 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• The Postal Service is there to assist customers at all it facilities. Also customers may drive right up to CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

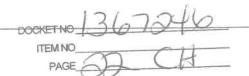


	131-721/10
OCKET NO_	106 1096
ITEM NO_	200

ITEM NO_	-000
PAGE_	000

1, 15	ease check the appropriate box to indica	ite whether y	ou use the monna	1 TOST OTHER TOT CAU	TOT THE TOHOW
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps	\boxtimes			
b.	Mailing letters	反			
C.	Mailing parcels	X			
d.	Picking up post office box mail	\bowtie			
e.	Picking up general delivery mail		3		
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		M		
h.	Sending Express Mail				X
i.	Buying stamp collecting material			Œ	
Ot	her postal services:				
a.	Making permit mailings	Ye	s 🗆	No 🗷	
b.	Using postage meter	Ye	s 🗆	No 🗵	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	s 🗆	No 🗷	
b.	Using for school bus stop	Ye	s 🗆	No 🌃	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🗷	
lfy	yes, please explain:		2		
d.	Using public bulletin board	Ye	s 🖟	No 🗌	
e.	Other	Ye	s 🗆	No 🗷	
If	yes, please explain:				





 Do you pass anothe needs? 	er post office during business hours while tr	aveling to or from work, sho	pping, or for persona
needs?	Yes	No 💆	
If yes, which offices	5		
. If you now receive you currently receive	carrier delivery, there will be no change to y ve post office box service or general delivery	our delivery service - proceed service, complete this sect	ed to question 4. If ion.
 a. How do you thin and parcel lockers 	k carrier route delivery service to cluster bo would compare with present service?	x units with individually lock	ed mail compartmen
Better	Just as Good No Opinion	100	
Please explain.	I sen whill don't wow	to walk 329	fl
on bad i	water to get my	mas	
b. How do you thin present service?	nk carrier route delivery service to a rural ma	ailbox near your home would	I compare with your
Better	Just as Good No Opinion	□ Worse ½	
Please explain			
	y		
. For which of the fol these services?	llowing do you leave your community? (Che		
Shopping	De Tous n-m.		
Personal needs	7 jours		
Banking	- Los Veges		
Employment			
Social needs	- Lin Veges		
5. Do you currently us	se local businesses in the community?		
	Yes 🔼	No 🗆	
If yes, would you c	ontinue to use them if the post office is disc	ontinued?	
	Yes 🗓	No 💆	
Name:	F M- Cn-2 print your name)		
Address: P.O. 13	or 5 Holma nom 8		*
elephone number:	575- 387-6435 Date: 41-	-6-11	
Please add any addition	nal comments on a separate piece of paper e time to complete this questionnaire.	and attach it to this form.	#1



04/26/2011

JOSE M CRUZ

POBOX 5 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



DOCKET NO 1367246

Please check the appropriate box to indica	ate whether you	use the Holman	Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		9		
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:			_	
a. Making permit mailings	Yes		No 🖸	
b. Using postage meter	Yes		No Z	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🖸	
b. Using for school bus stop	Yes		No 4	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🖾	
If yes, please explain:		7		
d. Using public bulletin board	Yes		No 🗵	
e. Other	Yes		No 🗆	
If yes, please explain:				
- I				
				- 1119



DOCKET NO 1367246

	Do you pass anothe	er post office during busin	office during business hours while traveling to pr from work, shopping, or for		
	needs?	Yes 🗌		No 🖸	
	-				
	If you now receive	carrier delivery, there will	be no change to your	delivery service - proceed vice, complete this section	to question 4. If
	a. How do you thin		ervice to cluster box un	its with individually locked	
	Better	Just as Good	No Opinion	Worse 🗔	
				k near your home would c	-
	Better	Just as Good	No Opinion 🗌	Worse 🛮	
	Please explain.				
				all that apply.) Where do y	
	Shopping				
	Personal needs				
	Banking				
	Employment	□			
	Social needs				
	Do you currently us	se local businesses in the	community?		
		Yes 🔼		No 🗆	
	If yes, would you c	ontinue to use them if the	post office is discontin	ued?	
		Yes 💪		No 🗆 🐞	
	244	onimo print your name)	Cruz	87723	3
d	dress: P. O	. Box 19	76 1/0/1	nas nm.	
е	lephone number: 5	75-387-6/07	Date: 04-	12-11	
le h	ease add any additio ank you for taking th	nal comments on a separ e time to complete this qu	rate piece of paper and uestionnaire.	attach it to this form.	



04/26/2011

JERONIMO CRUZ

P O BOX 196 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

For Yavan Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000127



	12	10	1	10
OCKET NO_	10	01	24	0

ITEM NO

PAGE 22 CM

Please check the appropriate box to indica	ate whether y	ou use the Holma	n Post Office for ea	ach of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		\boxtimes		
b. Mailing letters		×		
c. Mailing parcels		×		
d. Picking up post office box mail	\bowtie			
e. Picking up general delivery mail				
f. Buying money orders		Ø		
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		X		
h. Sending Express Mail				\boxtimes
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🔀	
b. Using postage meter	Ye	s 🗆	No 🗵	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗷	
b. Using for school bus stop	Ye	s 🗌	No 🗵	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🗹	
If yes, please explain:				
d. Using public bulletin board	Ye	s 🛚	No 🗌	
e. Other	Ye		No 🗆	
If yes, please explain: I go to head the commo	4 pline	postings s	office ?	10
	7			



-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? No X Yes \square If yes, which offices ___ 3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, domplete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service? Worse Just as Good No Opinion Better 🗌 Please explain. b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Worse Just as Good No Opinion Better Please explain. __ For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes [] If yes, would you continue to use them if the post office is discontinued? (please print your name) 204, Holman Date: 4-7-11 Telephone number: 575-327-6117 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKETNO 13 6 12 TO

04/26/2011

PACIANO TRUJILLO

HC 34 BOX 204 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

To Justin

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



- 1367246

ITEM NO	00	-1	T
115411	1	(
PAGE		_	- 1

PI	Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following				
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps	\boxtimes			
b.	Mailing letters	\square			
C.	Mailing parcels	\preceq			
d.	Picking up post office box mail	X			
e.	Picking up general delivery mail				
f,	Buying money orders	1			
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			Ø	
h.	Sending Express Mail			×	
i.	Buying stamp collecting material				M
0	ther postal services:				
a.	Making permit mailings	Ye	es 🗌	No 🗹	
b.	Using postage meter	Ye	es 🗌	No 🔊	
N	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	es 🏹	No 🗆	
b.	Using for school bus stop	Υe	es 🗆	No □	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗆	No ⊡	
lf	yes, please explain:		ė		
d.	Using public bulletin board	Ye	es 🗹	No 🗆	
e.	Other	Ye	es 🗌	No 🗌	
lf	yes, please explain:				
-					



DOCKET NO 136 1946

2.	Do you pass anoth	ner post office during business hours v	while traveling to	or from work, shopping, or for personal
	needs?	Yes	No	$ \boxtimes $
	If yes, which office	s		
3.	If you now receive you currently rece	carrier delivery, there will be no chan ive post office box service or general	ge to your deliver delivery service, c	y service - proceed to question 4. If omplete this section.
	How do you this and parcel lockers	nk carrier route delivery service to clu would compare with present service?	ster box units with	individually locked mail compartments
	Better	Just as Good No Op	pinion 🗌	Worse
		nk carrier route delivery service to a r		your home would compare with your
	Better	Just as Good ☐ No O	oinion 🗌	Worse
		D		
4.	For which of the for these services?	ollowing do you leave your community	? (Check all that	apply.) Where do you go to obtain
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Do you currently	use local businesses in the community	?	
		Yes X	No	
	If yes, would you	continue to use them if the post office	is discontinued?	
Na	ime: Conn	Yes Perint your name)	No	□ 3
			N. 11 8	172-3
Ad	aress: P.C.	Bix 4 Holman Date:	4-1-11	
		151		AND ALL AND AL
Ple	ease add any additi ank you for taking t	onal comments on a separate piece of the time to complete this questionnaire	, paper and attact	The to this form.



ITEM NO_ PAGE_

04/26/2011

CONNIE GUINT

P O BOX 4 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



4	121-	7 2/1	
BOCKET NO	100	1270	
ITEM NO_	_		
PAGE	AR	(5)	

Please check the appropriate box to indic	ate whether you	use the Holman	Post Office for each o	f the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			0/	
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail	Z			
e. Picking up general delivery mail	Z			
f. Buying money orders				Z
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
 Buying stamp collecting material 				P
Other postal services:				
a. Making permit mailings	Yes		No 🖽	
b. Using postage meter	Yes [No.	
Nonpostal Services			100	
Picking up government forms, such as tax forms	Yes		No -	
b. Using for school bus stop	Yes		No Ø	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No.	
If yes, please explain:		g ⁰		
d. Using public bulletin board	Yes		No 🗗	
e. Other	Yes		No 🗷	
If yes, please explain:				



LUCKET NO 1367246
ITEM NO PAGE 22 CT

Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or for pe	rsona
	Yes 🗹 No 🗆	
If yes, which offices	Cleveland & Mora	
If you now receive of you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4 e post office box service or general delivery service, complete this section.	1. If
a. How do you thin and parcel lockers	k carrier route delivery service to cluster box units with individually locked mail compar would compare with present service?	tmen
Better	Just as Good ☐ No Opinion ☐ Worse ☐	
b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with	your
Better	Just as Good ☐ No Opinion ☐ Worse ☐	
Please explain		
For which of the fol these services?	owing do you leave your community? (Check all that apply.) Where do you go to obta	ain
Shopping	V Jas Vegas & Taoz	
Personal needs		
Banking		
Employment		
Social needs		
Do you currently us	e local businesses in the community?	
	Yes 🖂 No 🗆	
If yes, would you o	ontinue to use them if the post office is discontinued?	
	Yes No 🗆	
me: Clau	orint your name)	
dress: P.O	BOX 173 Holman NM 87723	
ephone number:	Date: 4-6-11	
ase add any addition ank you for taking the	nal comments on a separate piece of paper and attach it to this form.	

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



04/26/2011

CLAUDIO DURAN

P O BOX 173 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000136



DOCKETNO	1367246
	1001070
ITEM NO_	0
PAGE	2201

1	PI	ease check the appropriate box to indica	te whether ye	ou use the Holma	n Post Office for each	of the following.
	Po	ostal Services	Daily	Weekly	Monthly	Never
	a.	Buying stamps				
	b.	Mailing letters				
	C.	Mailing parcels				
	d.	Picking up post office box mail				
	e.	Picking up general delivery mail				
1	f.	Buying money orders			4	
	g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
	h.	Sending Express Mail			H	
	i.	Buying stamp collecting material				
	Ot	her postal services:				
	a.	Making permit mailings	Yes		No 🗌	
	b.	Using postage meter	Yes		No 🗌	
	No	npostal Services				
	a.	Picking up government forms, such as tax forms	Yes	T .	No 🗌	
	b.	Using for school bus stop	Yes	P	No 🗆	
		Assisting senior citizens, persons with disabilities, etc.	Yes	P	No 🗌	
	1	es, please explain: ASSISTANCE for ome follewe mail out Imbulate	u disab in thei	r Mhieles	vs uxet packi	iges -
	d.	Using public bulletin board	Yes	L-	No 🗌	
	е.	Other	Yes		No 🗌	
	lf y	es, please explain:				



DOCKET NO_	1367246
ITEM NO_	
PAGE_	22 CW

2.	Do you pass anot needs?	her post office during b	usiness hours while traveling	o or from work, sho	pping, or for personal
	necus:	Yes []	vo di	
	If yes, which office	es	10-20-20-20-20-20-20-20-20-20-20-20-20-20		
3.	a. How do you thi	nk carrier route deliver	will be no change to your deliv ce or general delivery service service to cluster box units w	complete this secti	on.
		would compare with pr			_
	Please explain.	Just as Good D BUULNG S YOLVS -	No Opinion D	worse D	05 -
	b. How do you thin present service?	nk carrier route delivery	service to a rural mailbox nea	r your home would	compare with your
	Better	Just as Good	No Opinion	Worse	
	Please explain.	andelism	- Handing D	Ded 1000	Dlo
	Time pre-	to (hather)	their man		1
4.	For which of the fol these services?	lowing do you leave yo	ur community? (Check all tha	apply.) Where do	you go to obtain
	Shopping	D/	× Month		
	Personal needs	P/	× 110011	L	
	Banking		V , 40114/2		
	Employment				,
	Social needs	1			
5.	Do you currently us	e local businesses in th	e community?		
		Yes 🗌	Section and description of the section of the secti	\(\overline{\pi}\)	
	If yes, would you co	ntinue to use them if the	e post office is discontinued?		
		Yes 🗆	No		
Nan		a R VIGIL	110	*	
Add	ress: 10 B	ex 162			
Tele	phone number:	417 5283	Date: 014 - 15 - 1		
Plea Thai	se add any additiona	al comments on a separ time to complete this qu	rate piece of paper and attach	it to this form.	
			in the envelope provided.	CIC	

Docket No. A2012-18

Holman, NM 000138





04/26/2011

FABIOLA R VIGIL

P O BOX 162 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000139



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DOCKET NO	0	0	10	7	0	
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TEM NO_				
PAGE	2	20	V	
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rieas	e check the appropriate box to indic	ate whether yo	use the Holms	in rost Office for ea	ch of the followi
Posta	al Services	Daily	Weekly	Monthly	Never
a. Bu	lying stamps				
b. Ma	ailing letters				
c. Ma	ailing parcels		L.		
d. Pic	cking up post office box mail				
e. Pio	cking up general delivery mail				
f. Bu	ying money orders				
cer del	otaining special services, including rtified, registered mail, insured mail, livery confirmation, or signature infirmation			D	
h. Se	nding Express Mail				
i. Bu	ying stamp collecting sterial				
Other	postal services:				
a. Ma	aking permit mailings	Yes		No 🖅	
b. Us	sing postage meter	Yes		No 🖯	
Nonp	ostal Services				
	cking up government ms, such as tax forms	Yes		No 🗆	
b. Usi	ing for school bus stop	Yes	Ð	No 🗆	
	sisting senior citizens, sons with disabilities, etc.	Yes	由	No 🗌	
	please explain: Observed Dilly Gutside	Mau bu	ng landed	to people	Will
d. Usi	ing public bulletin board	Yes		No 🗆	
e. Oth	ner	Yes		No 🗆	
If yes,	please explain:				



DOCKETNO 367946

ITEM NO PAGE AT C 7

2.	Do you pass anoth	ner post office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes No E
	If yes, which office	s
3.	If you now receive you currently recei	carrier delivery, there will be no change to your delivery service - proceed to question 4. If ve post office box service or general delivery service, complete this section.
	 a. How do you thing and parcel lockers 	nk carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. a	matters for me.
	b. How do you thir present service?	nk carrier route delivery service to a rural mailbox near your home would compare with your
	Better [Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. (1)	quiring stamps-princety boxes-nonvey orders-
4.	For which of the fol these services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	B Once a moroth
	Personal needs	F 1, 1, 11
	Banking	I II II II .
	Employment	
	Social needs	11 11 11
5.	Do you currently us	e local businesses in the community?
		Yes 🗆 No 🕑
	If yes, would you co	entinue to use them if the post office is discontinued?
	1	Yes No No
Nam	ne: Auto A.)	rint your name)
Add	ress: PO Ben :	3ii
Tele	phone number: <u>(</u>	17-5847 Date: 04-10-11
Plea	se add any addition	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.
Plea	se return your ques	tionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000141



ITEM NO.
PAGE 22 DA

04/26/2011

PHILLIP A VIGIL P O BOX 311 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

For Yamin

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000142



	12/ 22 01
OCKET NO_	26/246
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ITEM NO

PAGE DB

Ple	ease check the appropriate box to indica	te whether you	use the Holman	Post Office for each	of the following
Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters	9			
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
j.	Buying stamp collecting material				
Ot	her postal services:			_	
a,	Making permit mailings	Yes		No 🕡	*
b.	Using postage meter	Yes		No 📮	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🖳	
b.	Using for school bus stop	Yes		No 🖳	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖳	
lf y	yes, please explain:		3"		
	Using public bulletin board	Yes		No 🗆	
	Other	Yes		No 🖃	
	yes, please explain:				
_					
_					

TEM NO PAGE 22 DO

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	Yes No D
	If yes, which offices
3.	If you now receive carrier delivery them all h
.0.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. Not Secure, Our P.O. offers use
	The best compared to any other fact office!
	the state of the s
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. Not Secure, Our P.O. offers us
	The security we need
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Dersonal
	Personal needs Personal
	Banking Persona
	Employment Personal
	Social needs Personal
5.	Do you currently use local businesses in the community?
	Yes No 🗆
	If yes, would you continue to use them if the post office is discontinued?
	Yes No No
Nam	
Addr	ess: P.O. Box 14 Holman
Tele	phone number: 575-635-145 2 Date: 4-8-11
Plea: Than	se add any additional comments on a separate piece of paper and attach it to this form. k you for taking the time to complete this questionnaire.

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKETNO 1367246
ITEM NO PAGE 22 DD

DONNA L MAYNES

P O BOX 14 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



	12/22/
CKETNO_	36/246
ITEM NO_	
PAGE_	ST DE

Please check the appropriate box to indica	ate whether y	ou use the Holman	Post Office for eac	h of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			S	
b. Mailing letters		X		
c. Mailing parcels				K
d. Picking up post office box mail	\bowtie			
e. Picking up general delivery mail			X	×
f. Buying money orders				×
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				×
h. Sending Express Mail				X
Buying stamp collecting material				×
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗷	
b. Using postage meter	Ye	s 🗌	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	es 🗆	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🗷	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 🔀	
If yes, please explain:		y		
d. Using public bulletin board	Υe	es 🗌	No 🗵	
e. Other	Ye	es 🗌	No 🔀	
If yes, please explain:				



-2-

TEM NO PAGE 22 DF

2.	Do you pass another needs?	post office during business hours while traveling to or from work, shopping, or for personal
	If yes, which offices	TO LOUIS 1 100 - A POST OFFICE
		When the value delivery copying proceed to question 4. If
3.	you currently receive	errier delivery, there will be no change to your delivery service - proceed to question 4. If a post office box service or general delivery service, complete this section.
	 a. How do you think and parcel lockers w 	carrier route delivery service to cluster box units with individually locked mail compartments ould compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☒
	Please explain.	won't it's A county Rd. and they one Here to put may or Boxes
	_89	
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse 🗷
	Please explain	ANT TO GO BOY STAMPS MAKE MOVEY and won't Do it Here wear my BECAUSE It's A COUNTRY Rd.
4.	For which of the follothese services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	MORA OF LAS VEGAS
	Personal needs	X LAS VERAS
	Banking	B Mora Commonity Bout or Credit wien LAS VEGA
	Employment	& RETIRED, NONE
	Social needs	MORA & LAS VEGAS
5.	Do you currently use	e local businesses in the community? E ARNTY No X
	If yes, would you co	ntinue to use them if the post office is discontinued?
		Yes No No
Na	ime: 900 (please p	ORGE ABEYTA rint your name)
Ad	idress: P.O.	BOX 99 Holman, New MEXICO 87723
Te	elephone number 57	5).387-2706 Date: 4-8-2011
Ple	ease add any addition ank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.



GEORGE ABEYTA

P O BOX 99 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· A HCR carrier will deliver mail to CBUs erected in Holman.

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



	12/72/1
DOCKET NO_	1001010
ITEM NO_	on NIb
PAGE	OF DA

W. Marie aleganisa	an the Helman	Post Office for each of	f the follow
te whether yo	u use the Hollian	Monthly	Never
Daily	Weekly	П	
			П
		_/	
	Section		П
		[m]	
	,		
Y	es 🗵	No L	
Y	es 🔲	No 🗗	
	/		
1	es 🗹		
2	/es □	No 🖾	
0	Yes 17	No 🗆	
MULL			
	Vac M	No 🗆	
		No □	
	Daily O O Y Y	Daily Weekly	

2. Do you pass another post office during business hours while traveling to or fr	om work, shopping, or for personal
2. Do you pass another post office during business hours No E	
needs? Yes (Yes (Rarely))	
3. If you now receive carrier delivery, there will be no change to your delivery so you currently receive post office box service or general delivery service, con a. How do you think carrier route delivery service to cluster box units with it and parcel lockers would compare with present service? Better Just as Good No Opinion Please explain.	ndividually locked mail compartments Worse
- Levellov pear v	our home would compare with your
b. How do you think carrier route delivery service to a rural mailbox near y present service? Better Just as Good No Opinion	Worse
Please explain.	
For which of the following do you leave your community? (Check all that these services?	
Shopping P-taoS	
Shopping Personal needs	
Personal needs Banking	
Employment	
Social needs	
5. Do you currently use local businesses in the community?	o 🗆
Yes 🖸	
If yes, would you continue to use them if the post office is discontinued.	NO LETELL
Name: Robert Vigil (please print your hame) Address: PO. BOX 143 HOLMAN, NM 87	123
Telephone number: 575:381.6220 Date: Please add any additional comments on a separate piece of paper and att.	ach it to this form.
Thank you for taking the time to some	
Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18	Holman, NM 00015



ROBERT VIGIL

P O BOX 143 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



DO KETNO_	367246
- ITEM NO	

Please check the appropriate box to indic	ate whether yo	u use the Holmar	Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail			\Box	
e. Picking up general delivery mail				
f. Buying money orders			. [
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗗	
b. Using postage meter	Yes		No 🛛	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗆	
b. Using for school bus stop	Yes		No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗗	
If yes, please explain:		- 16		
			10.	
d. Using public bulletin board	Yes	; 	No 🖟	
e. Other	Yes		No 🗗	
If yes, please explain:				



DOCKETNO 1367316

ITEM NO

PAGE DE

2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for person	onal
		Yes No 🗆	
	If yes, which offices	Chereband & mora	
3.	If you now receive of you currently receive	post office box service or general delivery service, complete this section.	If
	a. How do you thin and parcel lockers	carrier route delivery service to cluster box units with individually locked mail compartmould compare with present service?	nents
	Better	Just as Good ☐ No Opinion ☐ Worse ☐	
	b. How do you thin present service?	carrier route delivery service to a rural mailbox near your home would compare with yo	our
	Better	Just as Good No Opinion Worse	
	Please explain		
		/ \	
4.	For which of the fo these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain	n
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
5.	Do you currently u	e local businesses in the community?	
		Yes No 🗆	
	If yes, would you o	ntinue to use them if the post office is discontinued?	
		Yes No D	
Na	ame: Eva (please	mast, Nez rint your name)	
Ad	ddress: Po B	ON 11 Holman N.m	
Те	elephone number: 🕓	05) 617-0278 Date: 4/11/11 87723	
PI	ease add any additio	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.	

-2-



EVA MARTINEZ

P O BOX 11 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

For Yawmin Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



DOCKETNO 1367246

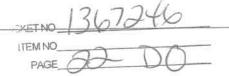
ITEM NO

PAGE ON

1.	Please check the appropriate box to inc	licate whether you u	ise the Holma	n Post Office for each o	of the followi	ng.
	Postal Services	Daily	Weekly	Monthly	Never	As Neede
	a. Buying stamps			/* D		IN Lell
	b. Mailing letters		N et o	Neur		×
	c. Mailing parcels					As Needed
	d. Picking up post office box mail	1				
	e. Picking up general delivery mail				X	\
	f. Buying money orders					As needed
	g. Obtaining special services, including certified, registered mail, insured madelivery confirmation, or signature confirmation	il,				As Nucled As Nucled
	h. Sending Express Mail				-	as Needed
	 Buying stamp collecting material 		\square			as Needed
	Other postal services:	- 29				
	a. Making permit mailings	Yes [No 🗹		
	b. Using postage meter	Yes 🕽		No 🗆		
	Nonpostal Services					
	Picking up government forms, such as tax forms	Yes D	Ś	No 🗆		
	b. Using for school bus stop	Yes [No ₩		
	 Assisting senior citizens, persons with disabilities, etc. 	Yes [No 🗓	. 11	
	If yes, please explain:	defenity John up	Need	need o	offi mel 1	Needs
	d. Using public bulletin board	Yes 🕽	â	No 🗆		
	e. Other	Yes [No □	:/	(Postal Servine
	If yes, please explain: I'ds Not Oc Still have T	d of the	" W"		You	
	To Take Mail	To Pos	1 of	lice		



-2-



2.	Do you pass another	er post office during business hours while traveling to or from work, shopping, or for persona	al
	needs?	Yes □ No 🗮	
	If yes, which offices		
3.	If you now receive co you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.	
	a. How do you think and parcel lockers w	k carrier route delivery service to cluster box units with individually locked mail compartmer would compare with present service?	nts
	Better	Just as Good ☐ No Opinion ☐ Worse ☒	
	Please explain	of worse I Sometimes Need	relp
	b How do you think	k carrier route delivery service to a rural mailbox near your home would compare with your	mall
	present service?		
	Better	3.1	
	Please explain.	it for mail Carrier	
4.	For which of the foll these services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain	
	Shopping	✓ <u>ed</u>	
	Personal needs	De red of Elect day	
	Banking	D KIND	
	Employment	☑	
	Social needs		
5.	Do you currently us	Yes A Noeded No	
	If yes, would you co	ontinue to use them if the post office is discontinued?	Not.
		Yes No No	
Na	ame:(please p	print your name)	
	idress: $ \overline{ \mathcal{R}, \mathcal{D} } $		
Te	elephone number: 🌊	387-5847 Date: 4/8/11	
Ple	ease add any addition	nal comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.	



TEM NO PAGE OF P

04/26/2011

HOLMAN CUSTOMER

P O BOX 35 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



	17/77/
D. GKET NO_	136/246
ITEM NO_	
PAGE	at DO

Please check the appropriate box to indica	ate whether vo	ou use the Holman	Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		Y		
b. Mailing letters	M			
c. Mailing parcels	Y			
d. Picking up post office box mail	9			
e. Picking up general delivery mail				
f. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		•		
h. Sending Express Mail			t	N. C.
Buying stamp collecting material				0
Other postal services:				
a. Making permit mailings	Yes	s 🗆	No 👿	
b. Using postage meter	Yes	s 🗆	No 🛂	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	s 🗹	No 🗆	
b. Using for school bus stop	Ye	s 🗌	No 🗹	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗀	No 🖳	
If yes, please explain:		A		
d. Using public bulletin board	Ye	s 🖫	No 🗆	
e. Other	Ye	s 🗌	No 🗆	
If yes, please explain:				



-2-

DOCKET NO 1367246
ITEM NO PAGE 22 DP

Do you pass anothe needs?	Yes No Yes No
If yes, which offices	
. If you now receive of you currently receive	earrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
 a. How do you thin and parcel lockers v 	carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
Better	Just as Good ☐ No Opinion ☐ Worse ☑
risk m	n mue been vandalized. Don't wanna y mail getting stolen
b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☐ No Opinion ☐ Worse ☑
Please explain.	Mail would get stolen
For which of the foll these services? Shopping	owing do you leave your community? (Check all that apply.) Where do you go to obtain
Personal needs	
Banking	Mora
Employment	
Social needs	
Do you currently us	e local businesses in the community?
	Yes No M
If yes, would you co	ontinue to use them if the post office is discontinued?
Name: Jolie	Baca No
Address: RO. P	ox 134 Holman, NM 87723
Telephone number 5	15)387-2776 Date: 4/11/11
Please add any addition	nal comments on a separate piece of paper and attach it to this form.

Please return your questionnaire by 04/19/2011 in the envelope provided.



JULIE BACA

P O BOX 134 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

To you min

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18



	121 72.11
DOCKET NO_	1361246

TEM NO			
TENTINO	7	1	τ
PAGE_ (1		

Please check the appropriate box to ind	icate whether yo	ou use the Holman	n Post Office for each	h of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			V	
o. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
. Buying money orders			D	
 Obtaining special services, including certified, registered mail, insured mai delivery confirmation, or signature confirmation 	il.			
n. Sending Express Mail				
. Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No 🗆	
o. Using postage meter	Yes		No 🗆	
Nonpostal Services			20	
Picking up government forms, such as tax forms	Yes	v.	No 🗆	
b. Using for school bus stop	Yes		No 🗆	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗆	
If yes, please explain:				
				0
d. Using public bulletin board	Yes		No 🗌	
e. Other	Yes		No 🗆	
If yes, please explain:				



-2-

DOCKETNO	1367246
ITEM NO	
DACE	200

2.	Do you pass anotheneeds?	er post office during business Yes		or from work, shopping, or for p	ersonal
	If yes, which offices				
3.	If you now receive you currently receiv	carrier delivery, there will be r	no change to your deliver eneral delivery service, (y service - proceed to question complete this section.	4. If
	a. How do you thin and parcel lockers	k carrier route delivery servic would compare with present s	e to cluster box units with service?	individually locked mail compa	artments
	Better	Just as Good	No Opinion	Worse	
	100	oy 12 have t	The strain In	Stamps, et Our Schedu Your home would compare with	c. elsewher
	Better	Just as Good	No Opinion	Worse	
	Please explain.	Have to wa	eny abou	+ Vandals	
4.	For which of the for these services?	llowing do you leave your con	nmunity? (Check all that	apply.) Where do you go to ob	otain
	Shopping				
	Personal needs				
	Banking				e i
	Employment				2
	Social needs				-2
5.	Do you currently us	se local businesses in the con	nmunity?		
		Yes 🛣	No		
	If yes, would you o	ontinue to use them if the pos	st office is discontinued?		
Na	me: Olease	Yes The Ur	Mixa No	*	
ΔΑ	Idress: PO	Box 134	Holman		
	lephone number:		Date: 4/13	4_	
Ple	ease add any additio ank you for taking th	nal comments on a separate e time to complete this questi	piece of paper and attac ionnaire.	h it to this form.	

Please return your questionnaire by 04/19/2011 in the envelope provided.



CATHERINE ARMIJO P O BOX 134 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



	171	771
	136	201
CCKET NO_	100	

ITEM NO_

PAGE ON W

Pleas	e check the appropriate box to indica	ite whether y	ou use the Holman	Post Office for each o	f the following.
Posta	al Services	Daily	Weekly	Monthly	Never
a. Bu	lying stamps			Q	
b. Ma	ailing letters			×	
c. Ma	ailing parcels			\bowtie	
d. Pi	cking up post office box mail				
e. Pi	cking up general delivery mail				
f. Bu	uying money orders			· M	
ce	otaining special services, including ertified, registered mail, insured mail, elivery confirmation, or signature enfirmation			\boxtimes	
h. Se	ending Express Mail			X	
	uying stamp collecting aterial				×
Othe	r postal services:				
a. IV	faking permit mailings	Ye	es 🗌	No 🖾	
b. U	Ising postage meter	Ye	es 🛛	No 🗆	
Nonp	postal Services				
	cking up government rms, such as tax forms	Ye	es 🛚	No 🗆	
b. U	sing for school bus stop	Ye	es 🗌	No 🗵	
c. As	ssisting senior citizens, ersons with disabilities, etc.	Ye	es 🗌	No 🔯	
If yes	s, please explain:		,		
d. U	sing public bulletin board	Ye	es 🗵	No 🗆	
e. O	ther	Ye	es 🗆	No 🛛	
If yes	s, please explain: <u>abtain</u>	ny S	secial .	Services	
a	Hering Specie	0 1	Servilles		
- 1					



DOCKET NO

ITEM NO

PAGE JA DX

 Do you pass another post office during business hours while traveling to φr from work, shopping, or for personal needs? No X Yes If yes, which offices ___ If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, domplete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service? Worse No Opinion Just as Good Better 🗌 Please explain. ___ b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? Just as Good

No Opinion Worse Better Please explain. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? No 🗌 Yes X If yes, would you continue to use them if the post office is discontinued? Name: Bartolo Vallejus (please print your name) 1an Please add any additional comments on a separate piece of paper and attach it to this form.

-2-

FD66Ret No. 42012 18 uestionnaire by 04/19/2011 in the envelope provided.

Thank you for taking the time to complete this questionnaire.



BARTOLO VALLEJOS

P O BOX 111 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKET NO 1367246

ITEM NO_

PAGE DZ

i icase on	eck the appropriate box to ind	icate whether you	use the Holman	n Post Office for each	of the following.
Postal Se	ervices	Daily	Weekly	Monthly	Never
a. Buying	stamps				
b. Mailing	g letters				
c. Mailing	parcels				
d. Picking	g up post office box mail	19			
e. Picking	g up general delivery mail		D		
f. Buying	money orders				
certifie	ing special services, including d, registered mail, insured ma y confirmation, or signature nation	il,		₫ (
h. Sendir	ng Express Mail				
i. Buying materi	stamp collecting al				
Other po	stal services:			2	
a. Makir	ng permit mailings	Yes		No 🗗	
b. Using	postage meter	Yes		No 🗗	
Nonpost	al Services				
	g up government such as tax forms	Yes		No 🗆	
b. Using	for school bus stop	Yes		No 🗗	
c. Assist	ing senior citizens, ns with disabilities, etc.	Yes		No □	
lf yes, ple	pase explain: Ill M puse I am Irine far, e	ed the	e fas	toggice Lant & The Inn	like
d. Using	public bulletin board	Yes	V	No 🗌	
e. Other		Yes		No 🗆	
If was nie	ease explain:				



DOCKETNO 1367246

ITEM VO

PAGE DO CA

2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for personal Yes
	If yes, which offices	
3.	If you now receive o	rrier delivery, there will be no change to your delivery service - proceed to question 4. If post office box service or general delivery service, complete this section.
	a How do you thin	carrier route delivery service to cluster box units with individually locked mail compartmer ould compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. (haul to rusk	sen Vandalized and don't want
	b. How do you thin present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain	init body Can Stead the mail
4.	For which of the fol these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	- Espanda
	Personal needs	
	Banking	- mora
	Employment	\square \mathcal{N}/A
	Social needs	
5.	Do you currently us	local businesses in the community?
		Yes □ No □
	If yes, would you c	ntinue to use them if the post office is discontinued?
Na	me: £101	Yes \(\text{No} \(\text{D} \)
	(please	nt your name) D. Box-134, Holman
	dress:	
		7.5-387-2776 Date: 4-13-11
Ple Th	ease add any additio ank you for taking th	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.

-2-

Proceed Not 42012118 uestionnaire by 04/19/2011 in the envelope provided.



PAGE 22 (5 B

04/26/2011

ELOISA OLIVAS

P O BOX 134 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a
day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKET NO 1367246

ITEM NO PAGE 22 EC

Please check the appropriate box to in		dicate whether you use the Holman		n Post Office for each of the following	
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps	Þ			
b.	Mailing letters	$ \Phi $			
C.	Mailing parcels	\Box		Ø	
d.	Picking up post office box mail	$ \sqrt{} $			
e.	Picking up general delivery mail	d			
f.	Buying money orders			Ø	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		4		
h.	Sending Express Mail				
i.	Buying stamp collecting material			4	
0	ther postal services:		1		
а	Making permit mailings	Ye	es 🗖	No 🗆	
b	Using postage meter	Ye	es 🗹	No 🗆	
N	onpostal Services		v.		
а	Picking up government forms, such as tax forms	Ye	es 🔻	No 🗆	
b	. Using for school bus stop	Ye	es 🗌	No 🗆	
С	Assisting senior citizens, persons with disabilities, etc.	Y	es 🗆	No 🗌	
lf	yes, please explain:				
7_					
d	. Using public bulletin board	Y	es 🎵	No 🗆	
е	. Other	Y	es 🗌	No 🗹	
lf	yes, please explain:				
-					
-					



DOCKET NO 1367246

-2-

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes No
	If yes, which offices RETIRED - MOSTLY SHOP IN TAOS.
	SOMETIMES GO TO MORA
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse 💆
	Please explain. POST OFFICE WARM AND DRY IN WINTER,
	AND IN SUMMER RAINS.
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒
	FOR A WHILE, THEIR WAIL IS SAFE IN THE POST OFFICE
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping A TAOS, MORA, LAS DEGAS
	Personal needs
	Banking D WORA
	Employment RETTRED
	Social needs
5.	Do you currently use local businesses in the community?
	Yes 🗓 No □
	If yes, would you continue to use them if the post office is discontinued?
	Yes No L
Na	me: ROTH C. UAKENCIA (please print your name)
Ad	Idress: $P.O.750 \times 42 / HOLMAN$ Slephone number: Date: $4/12/3011$
Те	lephone number: Date: 4/12/2011
Ple Th	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.



DOCKET NO 13 Q) J 4 Q
ITEM NO
PAGE D 13 B

04/26/2011

RUTH VALENCIA P O BOX 42 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18



	131-776
COCKET NO_	100100

ITEM NO

PAGE 02 ET

Please check the appropria	te box to indicate whether yo	ou use the Holman	Post Office for each	n of the follow
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	×			
b. Mailing letters	×			
c. Mailing parcels			X	
d. Picking up post office bo	ox mail			
e. Picking up general deliv	ery mail	X		
f. Buying money orders			X	
g. Obtaining special servic certified, registered mail delivery confirmation, or confirmation	, insured mail,		×	
h. Sending Express Mail				
 Buying stamp collecting material 				X
Other postal services:			0	
a. Making permit mailings	Yes	; 🗆	No X	
b. Using postage meter	Yes	s 🗆	No 🗡	
Nonpostal Services				
Picking up government forms, such as tax form	s Yes	s 🗆	No 🗡	
b. Using for school bus sto	pp Yes	; <u> </u>	No X	
 Assisting senior citizens persons with disabilities 		; <u> </u>	No 📉	
If yes, please explain:				
d. Using public bulletin box	ard Yes	X	No 🗆	
e. Other	Yes		No	
If yes, please explain:				



DOCKET NO BOTHLO

-2-

 Do you pass anothe needs? 	er post office during business hours while tra	aveling to or from No	work, shopping	, or for persona
If yes, which offices	Do my Shopeing i	toas		
you currently receiv	carrier delivery, there will be no change to you post office box service or general delivery	service, complete	this section.	
a. How do you thin and parcel lockers to	k carrier route delivery service to cluster book would compare with present service?	Cunits with maivid	ually locked ma	ali compartmen
Better	Just as Good No Opinion	☐ Wor	se 🗹	
Please explain				
b. How do you thin present service?	k carrier route delivery service to a rural ma	ilbox near your ho	me would com	pare with your
Better	Just as Good No Opinion	☐ Wor	se 🗹	
Please explain				
. For which of the fol these services?	lowing do you leave your community? (Che	ck all that apply.)	Where do you	go to obtain
Shopping	1 toas more les	Vegas		
Personal needs	□·			9
Banking	X Mora			
Employment	□ _ WhEnployment			
Social needs				
. Do you currently us	e local businesses in the community?			
	Yes 🎹	No 🗆		
If yes, would you co	ontinue to use them if the post office is disco	ontinued?		
	Yes	No 🗆	ą.	
Name: Ci. 16cf -	orint your name)			
Address: R. O. Be	225 flolinan ne	w men.		
elephone number:	Date:	-12.2011		
Please add any addition	nal comments on a separate piece of paper			



GILBERT VALENCIA

P O BOX 225 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



CKETNO 1	367746
CKETNO_I	2010

TEM NO_				,
PAGE	2	1-1-	< 1	5
11.000				

Please check the appropriate box to indi	cate whether yo	ou use the Holman	Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	M			
b. Mailing letters	\boxtimes			
c. Mailing parcels	M			
d. Picking up post office box mail	×			
e. Picking up general delivery mail				
f. Buying money orders			\boxtimes	
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation h. Sending Express Mail 				
i. Buying stamp collecting	<u> </u>	1,54		
material		图		
Other postal services:				
a. Making permit mailings	Yes	s 🗌	No 🔀	
b. Using postage meter	Ye	s 🗌	No 🗵	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🗆	
b. Using for school bus stop	Ye	s 🔲	No 🗌	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗵	No 🗆	
If yes, please explain: AS NA	FEDED	ONLY		
d. Using public bulletin board	Ye	s 🖾	No 🗆	
e. Other	Ye	s 🗆	No 🗆	
If yes, please explain:				



-2-

DOCKET NO	1367246	
ITEM NO_	19 00	
PAGE	22 KT	

needs?	er post office during busine	coo nodio mine d	No			
	Yes 🗌					
If you now receive you currently receive	carrier delivery, there will by post office box service of	pe no change to y or general delivery	our delivery y service, co	service - pro mplete this s	oceed to ques section.	tion 4. If
a. How do you thin and parcel lockers	k carrier route delivery se would compare with prese	rvice to cluster bo nt service?	x units with	individually l	ocked mail co	mpartme
Better	Just as Good	No Opinion		Worse D	L	
		8				
b. How do you thin present service?	sk carrier route delivery se	rvice to a rural ma	ailbox near y	our home w	ould compare	with you
Better	Just as Good	No Opinion		Worse 🗷	[
	14.9 MILES)					HILL
- FROM-	518					
these services? Shopping	llowing do you leave your					
Personal needs						
A series and a ser						
Banking Employment						
Haran and the same of the same	П					
Social needs	L L i i th-	it-2				
Do you currently us	se local businesses in the	community :				
	Yes 🔀		1000			
If yes, would you c	ontinue to use them if the	post office is disc		721		
	Yes 🗆		No		4	
me: EBNARS	print your name)					
dress: Po	Box 56					
		Date: 4-	-7-11			
ase add any addition ank you for taking th	nal comments on a separa e time to complete this qu	ate piece of paper estionnaire.	and attach i	t to this form	l.	
ase return your aus	stionnaire by 04/19/2011 i	n the envelope pro	ovided.			

Docket No. A2012-18



EDWARD C COSSIN

POBOX 56 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87402-9999



1.

OCKETNO	1 21	77	Ai-
JOHLINO	IV	210	10
ITEM NO			a - 1007
n /	1	-	1

				fall - following
Please check the appropriate box to indica	te whether	you use the Holma		of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	W			
b. Mailing letters	Ø,			
c. Mailing parcels	d	×		
d. Picking up post office box mail	\Box			
e. Picking up general delivery mail		ф		
f. Buying money orders	\Box			
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	7			
h. Sending Express Mail	d)			
Buying stamp collecting material				
Other postal services:		ſ		
a. Making permit mailings		Yes 🗓	No 🗆	
b. Using postage meter		Yes 🗌	No 🗔	
Nonpostal Services		10		
Picking up government forms, such as tax forms		Yes P	No 🗆	
b. Using for school bus stop		Yes 🗓	No 🗆	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗓	No 🗆	
If yes, please explain:				
d. Using public bulletin board		Yes 🔯	No 🗆	
e. Other		Yes 🗌	No 🛮	
If yes, please explain:				

-2-

	121-	21/11
DOCKET NO_	100	1746
ITEM NO_		1.
PAGE	2	EM

needs?	post office during business hours	No 🗹		
	Yes	56-54-56		
f yes, which offices _				
If you now receive ca you currently receive	post office box service or general	nge to your delivery s delivery service, com uster box units with in	ervice - proceed plete this section dividually locked	to question 4. If n. I mail compartmen
and parcel lockers we	ould compare viii.		Worse	
Better	Just as occa L	Opinion	V.0.55 P.	
Please explain				
	k carrier route delivery service to a			
b. How do you think present service?	k carrier route delivery service to a	Turai manbex		
Better	Just as Good ☐ No	Opinion	Worse	
Please explain.				
For which of the fol	llowing do you leave your commur	nity? (Check all that a	pply.) Where do	you go to obtain
For which of the fol these services?	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services?	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping Personal needs	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs	llowing do you leave your commur	nity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently to	llowing do you leave your commun	unity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently to	llowing do you leave your commun	unity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently to	Illowing do you leave your commun	unity? (Check all that a		
For which of the fol these services? Shopping Personal needs Banking Employment Social needs Do you currently to please.	Illowing do you leave your commun	unity? (Check all that a		
For which of the foll these services? Shopping Personal needs Banking Employment Social needs Do you currently to the following of the f	Illowing do you leave your commun	unity? No ffice is discontinued? No Date: 4-13-1		



04/26/2011

DELFINA VALENCIA

P O BOX 225 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

DOCKET NO ITEM NO

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18



	17172/1-
DOCKET NO	361240
_	

TIEF

TEM NO_		178
PAGE_	00	130

Ple	ease check the appropriate box to indic	ate whether y	ou use the Holma	n Post Office for each	of the following.
Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			\boxtimes	
b.	Mailing letters		Ø		
C.	Mailing parcels			\bowtie	
d.	Picking up post office box mail				
e.	Picking up general delivery mail				X
f.	Buying money orders				K
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			Z	
h.	Sending Express Mail				\square
i.	Buying stamp collecting material				Ø
Ot	her postal services:				
a.	Making permit mailings	Ye	s 🗆	И∘ 🔀	
b.	Using postage meter	Ye	es 🗌	No 🗵	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	es 🗆	No 💢	
b.	Using for school bus stop	Ye	es 🗌	Ио 🔯	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗌	No 💢	
lf y	yes, please explain:		7		
d.	Using public bulletin board	Ye	es 🛚	No 🗆	
e.	Other	Ye	es 🗌	No 🗌	
If	yes, please explain:				
-					
-					



Do you pass anothe needs?	r post office during business hours while traveling to Yes N	or from work, shopping, or for persona
If you now receive or you currently receive	arrier delivery, there will be no change to your delive post office box service or general delivery service,	ery service - proceed to question 4. If complete this section.
a. How do you think and parcel lockers v	c carrier route delivery service to cluster box units would compare with present service?	th individually locked mail compartmen
Better □	Just as Good ☐ No Opinion ☐	Worse 💆
Please explain		
b. How do you think present service?	carrier route delivery service to a rural mailbox nea	r your home would compare with your
Better □	Just as Good No Opinion	Worse D
Please explain		,
For which of the foll these services?	owing do you leave your community? (Check all that	apply.) Where do you go to obtain
Shopping		
Personal needs		
Banking		
Employment		
Social needs	A CHURCH MORA	
Do you currently us	e local businesses in the community?	
	Yes 🔀	
If yes, would you co	ntinue to use them if the post office is discontinued?	
me: GRACE	Yes A N BIBLE BAPT (57 CHURCE rint your name)	0 □
(please p	rint your name)	
dress: BOX	120	- //
	75-357-6095 Date: 4-11-	
ase add any addition	al comments on a separate piece of paper and attactime to complete this questionnaire.	th it to this form.



DOCKETNO 13676

04/26/2011

GRACE BIBLE BAPTIST CHURCH

P O BOX 126 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



DOGKET NO 1367246

1.	Please check the appropriate box to indic	ate whether you	use the Holman	Post Office for each	of the following.
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps				
	b. Mailing letters				
	c. Mailing parcels		8		
	d. Picking up post office box mail				
	e. Picking up general delivery mail				B
	f. Buying money orders				
	 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
	h. Sending Express Mail				
	Buying stamp collecting material				
	Other postal services:		,,		
	a. Making permit mailings	Yes		No 🗌	
	b. Using postage meter	Yes		No 🗆	
	Nonpostal Services				
	Picking up government forms, such as tax forms	Yes	a	No 🗆	
	b. Using for school bus stop	Yes		No 🖳	
	c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗗	
	If yes, please explain:		7		
	d. Using public bulletin board	Yes	9	No 🗆	
	e. Other	Yes		No 🗗	
	If yes, please explain:				



DOCKETN

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? No F Yes \square If yes, which offices If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service? No Opinion Worse P Just as Good Please explain. b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service? No Opinion 🗌 Worse 1 Just as Good | Better 5 eaure Please explain. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Yes 1 No 🗆 If yes, would you continue to use them if the post office is discontinued? (please print your name) Telephone number: Please add any additional comments on a separate piece of paper and attach it to this form.

-2-

Please Network Rulestionnaire by 04/19/2011 in the envelope provided.

Thank you for taking the time to complete this questionnaire.



04/26/2011

LUPITA OLIVAS

P O BOX 201 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18



DOCKET NO_	1367246
ITEM NO_	
	00 50

r lease check the appropriate box to indic	are wrietner yo	u use the Holm	an Post Office for each	n of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	9			
b. Mailing letters				
c. Mailing parcels		Q		
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes		No L	
b. Using postage meter	Yes [No U	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes [No 🗌	
b. Using for school bus stop	Yes [No Q	
c. Assisting senior citizens, persons with disabilities, etc.	Yes []	No 🖳	
If yes, please explain:			Feed of the state	
d Heing public hulletin heard				
d. Using public bulletin board	Yes 5		No 🗆	
e. Other	Yes [_	No L	
If yes, please explain:				



DOCKETNO 1367246
ITEM NO PAGE 223

2	. Do you pass and needs?	ther post office during business hours while traveling to or from work, shopping, or for personal
	needs:	Yes 🗆 No 🖃
	If yes, which offic	es
	-	
3.	a. How do you th	e carrier delivery, there will be no change to your delivery service - proceed to question 4. If eive post office box service or general delivery service, complete this section. ink carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	way to he	the Postal Employees in Holman gos and of their slp. The units will not be seare.
	b. How do you thit present service?	nk carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good No Opinion Worse
	Please explain.	+ mailbox would not be secure.
	ļ-	
4.	For which of the fo these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	Do you currently us	e local businesses in the community?
		Yes No 🗆
	If yes, would you co	ontinue to use them if the post office is discontinued?
Nan	ne: And (please p	rint your name)
Add	ress: P.O.	201 Hulum hyr 87723
Tele	phone number:	587-235/ Date:
Plea Thai	ise add any addition nk you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.
Plea	se return your quest	ionnaire by 04/19/2011 in the envelope provided.



04/26/2011

TEM NO PAGE 22 8 W

ANTONIO J OLIVAS

P O BOX 201 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

For Yaumi

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano
Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKETNO / 3	67746
DOORET NO_1	01910

ITEM NO_	-00	/ /
PAGE	SH	FX
Sec. 40.45 (C. 45.45)		

. Р	lease check the appropriate box to indicate	cate whether	you use the Holma	n Post Office for ea	ch of the following.
P	ostal Services	Daily	Weekly	Monthly	Never
а	. Buying stamps		×		
b	. Mailing letters	\bowtie			
C	Mailing parcels			×	
d	Picking up post office box mail	\bowtie			
e.	Picking up general delivery mail				X.
f.	Buying money orders			×	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail			×	
i.	Buying stamp collecting material				
Of	ther postal services:				
a.	Making permit mailings	Yes	s 🗆	No 😿	
b.	Using postage meter	Yes	s 🗆	No 🗵	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes	s 🗆	No ⊠	
b.	Using for school bus stop	Yes	· 🗆	No 🗵	
	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗵	
If y	es, please explain:				
-				*	
d.	Using public bulletin board	Yes	Ø	No 🗆	
e.	Other	Yes		No 🗆	
	es, please explain: Check for p n a daily basis	ostings	regarding 1	npétings, Sa	les, etc.



DOCKET NO 1367246

ITEM NO PAGE 22 6 Y

2.	Do you pass anothe needs?	r post office during busin Yes 🏻	ess hours while traveling to	or from work, s	hopping, or for perso	onal
	If yes, which offices					
	<u></u>					
3.			pe no change to your delive or general delivery service,			lf
	a. How do you think and parcel lockers w	carrier route delivery ser ould compare with prese	rvice to cluster box units wi ent service?	th individually lo	cked mail compartm	ents
	Better □	Just as Good	No Opinion 🗌	Worse		
	Please explain					
			rvice to a rural mailbox nea		uld compare with you	ur
	Better	Just as Good	No Opinion 🗌	Worse		
	Please explain					
4.	For which of the follothese services?		community? (Check all tha	The state of the s		
	Shopping	Drice a m	onth I Shap a	* Taos, 2a	Voques, Santa	Ze or A 1600 W
	Personal needs					
	Banking	□ (Direct Dep	.)			
	Employment					
	Social needs					
5.	Do you currently use	local businesses in the	community?			
		Yes 🏻	N			
	If yes, would you con	ntinue to use them if the p	post office is discontinued?			
Nar	me: Connie	Yes Yes int your name)	N		8 .	
Add	dress: PO Box	94 Halm	au NM 8-	723		
	ephone number: 57	5)387-2683	Date: 4/11	/11		
		Il comments on a separatime to complete this que	te piece of paper and attac estionnaire.	it to this form.		



ITEM NO

04/26/2011

CONNIE CRUZ

P O BOX 94 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



DOCKET NO_	1367246
ITEM NO	- 11
PAGE	DA FH

Please check the appropriate box to indic	cate whether ye	ou use the Holman	Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			À	
b. Mailing letters	Ø			
c. Mailing parcels				
d. Picking up post office box mail	囡			
e. Picking up general delivery mail			X	
f. Buying money orders				X
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 			点	
h. Sending Express Mail				A
Buying stamp collecting material				A
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗟	
b. Using postage meter	Ye	s 🗆	No 💢	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No ☑∖	
b. Using for school bus stop	Ye	s 🗌	No 🖄	
 Assisting senior citizens, persons with disabilities, etc. 	Ye	s 🗆	No 🖒	
If yes, please explain:				
The state of the s	Vo	s K	No 🗆	
d. Using public bulletin board		s IQ	No 🏻	
e. Other		1960		
If yes, please explain: Me	tings	for ac	Paras	



	Do you pass anothe	r post office during business hours while traveling to dr from work, shopping, or for personal
	needs?	Yes 🗵 No 🗆
	If yes, which offices	Cleveland - Mora
	If you now receive c you currently receive	arrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	a. How do you think and parcel lockers w	carrier route delivery service to cluster box units with individually locked mail compartments yould compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse 🔄
	Please explain	It is much easier to pick all or packages at the post office
	wp m	ail or packages at the post office
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☒
	Please explain	I prefer picking up mail
12	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	¥
	Personal needs	
	Banking	
	Employment	
	Social needs	\(\sum_{
5.	Do you currently us	e local businesses in the community?
		Yes ☑ No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
		Yes W No D
Va	me:(please p	rint your name)
٩d	dress:	0. Bor 205
Tel	ephone number: 5	75-387-5379 Date: 4-8-2011
Ple Th	ease add any addition ank you for taking the	nal comments on a separate piece of paper and attach it to this form.



ITEM NO PAGE 22 FC

04/26/2011

SARA L HURTADO

P O BOX 205 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier, Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999 For Yamin



000KET NO 1367246

Please check the appropriate box to indica	ate whether y	ou use the Holmar	Post Office for each	n of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		X		
b. Mailing letters		Ø.		
c. Mailing parcels			Ø.	
d. Picking up post office box mail	Ø			
e. Picking up general delivery mail	R			
f. Buying money orders		Ø		
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		Ø		
h. Sending Express Mail			Ø	
Buying stamp collecting material		Ø		
Other postal services:				
a. Making permit mailings	Ye	s 🗆	No 🗷	
b. Using postage meter	Ye	s 🗌	No 🗷	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗹	No 🗌	
b. Using for school bus stop	Ye	s 🗌	No 🗷	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🔟	
If yes, please explain:				
			No El	
d. Using public bulletin board		s 🗷	No □	
e. Other	Ye	s 🗌	No K	
If yes, please explain:				



DOCKET NO_	1362246
ITEM NO_	00/
PAGE	ST FR

Do you pass anothe needs?	r post office during business hours while traveling to or from work, shopping, or for per	rsonal
If yes, which offices	Cleveland, mora	
If you now receive you currently receiv	arrier delivery, there will be no change to your delivery service - proceed to question 4 post office box service or general delivery service, complete this section.	. If
 a. How do you thin and parcel lockers 	carrier route delivery service to cluster box units with individually locked mail compart yould compare with present service?	tment
Better	Just as Good ☐ No Opinion ☐ Worse ☑	
Please explain		
b. How do you thir present service?	carrier route delivery service to a rural mailbox near your home would compare with	your
Better	Just as Good ☐ No Opinion ☐ Worse ▼	
Please explain		
	owing do you leave your community? (Check all that apply.) Where do you go to obta	ain
Shopping		
Personal needs		
Banking	A	
Employment	Ø	
Social needs		
. Do you currently u	e local businesses in the community?	
	Yes □ No ⊠	
If yes, would you	ontinue to use them if the post office is discontinued?	
AI	Yes No M	
Vame:(please	rint your name)	
Address:	1.0. BOX 25 HOLMAN, NIMEX 8 1723	
elephone number: 💃	75-387-2671 Date: 4/9/2011	
Please add any addition	nal comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.	



04/26/2011

ALEX MEDINA P O BOX 25 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKET NO 1367246

ITEM NO

PAGE 02 FG

Ple	ease check the appropriate box to indica	te whether yo	u use the Holman	Post Office for each	of the following
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters				
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				4
i.	Buying stamp collecting material				
Ot	her postal services:				
a.	Making permit mailings	Yes		No 🕡	
b.	Using postage meter	Yes		No L	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes		No 🗹	
b.	Using for school bus stop	Yes		No B	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗗	
lfy	yes, please explain:		3		
d.	Using public bulletin board	Yes	8	No 🖸	
e.	Other	Yes		No 🗆	
lf y	yes, please explain:				
_					



DOCKET NO 1367246

-2-

TEM NO PAGE 22 FI

	r post office during business hours v	while traveling to o	r from work, shopping, or for personal
needs?	Yes	No	
If yes, which offices			
you currently receiv	e post office box service or general	delivery service, or	
a. How do you think and parcel lockers v	k carrier route delivery service to clu would compare with present service?	ster box units with ?	individually locked mail compartments
Better	Schiller E	pinion 🗆	Worse 🕡
b. How do you thin present service?	k carrier route delivery service to a r	ural mailbox near	your home would compare with your
Better	Just as Good No O	pinion 🗌	Worse
For which of the fol these services?	lowing do you leave your community	/? (Check all that	apply.) Where do you go to obtain
Shopping	- Personal		
Personal needs			
Banking	- Personal		
Employment	- Personal		
Social needs	1 Personal		
Do you currently us	se local businesses in the community	y?	
	Yes	No	
If yes, would you co	ontinue to use them if the post office	is discontinued?	
ame: Mart	ina Bartlet orint your name)	No	4
Idress: PO. T	Sax 98 Holmas	n NM	87723
elephone number: 5	75-387-6788 Date	4-8-11	
ease add any addition ank you for taking the	nal comments on a separate piece o e time to complete this questionnaire	of paper and attach	n it to this form.



ITEM NO PAGE 22 EX

04/26/2011

MARTINA BARTLETT

P O BOX 98 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18



	12/	7 2	11	
DOCKET NO_	100	14	46	2
ITEM NO_			/ +	
PAGE_	1	- 1		

	Please check the appropriate box to indicate	h athor	you use the Holman F	ost Office for each	of the following.
1.	Please check the appropriate box to indicat	e whether	Weekly	Monthly	Never
	Postal Services	Daily	W		
	a. Buying stamps				
	b. Mailing letters		W W		
	c. Mailing parcels				
	d. Picking up post office box mail				
	e. Picking up general delivery mail				
	f. Buying money orders				
	 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation h. Sending Express Mail 	d			
	Buying stamp collecting material		E		
	Other postal services:		V []	No 🗹	
	a. Making permit mailings		Yes 🗌	No 🗹	
	 Using postage meter 		Yes 🗆		
	Nonpostal Services			2	
	 Picking up government forms, such as tax forms 		Yes 🗌	No 1	
	b. Using for school bus stop		Yes 🗌	No 🗹	
	c. Assisting senior citizens,		Yes 🗆	No 🗹	
	If yes, please explain:	Sence	vs open Do	YS .	
	d. Using public bulletin board		Yes 🖫	No 🗆	
	e. Other		Yes 🖭	No 🗌	
	If yes, please explain:	Tos	all or Buy,		



	121	37/1-
DOCKET NO_	136	1240
ITEM NO_		
PAGE	2	FK

	during business hours while traveling to or from work, shopping, or for persons
Do you pass another p needs?	oost office during business hours while traveling to or from work, shopping, or for personal No Yes
If yes, which offices _	Clevelande MOIA
If you now receive ca you currently receive	rrier delivery, there will be no change to your delivery service - proceed to question 4. If post office box service or general delivery service, complete this section.
a. How do you think and parcel lockers we	carrier route delivery service to cluster box units with individually locked mail compartme buld compare with present service? No Opinion Worse
Better	Just as Good E
Please explain	
	carrier route delivery service to a rural mailbox near your home would compare with you
present service?	Just as Good ☐ No Opinion ☐ Worse ☐
Better Please explain	Just dis Gaw El
100000000 Util	
For which of the fol these services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain
For which of the fol these services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain
For which of the fol these services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain Mara Mara Mara
For which of the foll these services? Shopping Personal needs Banking Employment	lowing do you leave your community? (Check all that apply.) Where do you go to obtain W Mara Mara Mucaro M
For which of the foll these services? Shopping Personal needs Banking Employment Social needs	In Mara Mar
For which of the foll these services? Shopping Personal needs Banking Employment Social needs	In the second point of the community? (Check all that apply.) Where do you go to obtain the second point of the second point of the community? Where do you go to obtain the community?
For which of the foll these services? Shopping Personal needs Banking Employment Social needs Do you currently to	In the community? (Check all that apply.) Where do you go to obtain the lapply of the community? If the community is a second businesses in the community? Yes In the community?
For which of the foll these services? Shopping Personal needs Banking Employment Social needs Do you currently to the services?	lowing do you leave your community? (Check all that apply.) Where do you go to obtain which we have a second property of the community? Yes Property of the post office is discontinued? Yes Property of the post office is discontinued?
For which of the foll these services? Shopping Personal needs Banking Employment Social needs Do you currently to the services?	In the community? (Check all that apply.) Where do you go to obtain the following do you go to obtain the following the followin
For which of the foll these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently to the following of the following properties of the fo	In the post office is discontinued? Soft Off And

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



04/26/2011

PRUDENCIO ARELLANEZ

P O BOX 104 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely.

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



	17	1	- 0.	11	
	15	10)) 4	10	
DOCKETNO	1	Y	10	1	-

ITEM NO		/	
PAGE	2	FM	

Ple	Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.								
Po	ostal Services	Daily	Weekly	Monthly	Never				
a.	Buying stamps		X						
b.	Mailing letters		\boxtimes						
C.	Mailing parcels			\square					
d.	Picking up post office box mail	\boxtimes							
e.	Picking up general delivery mail				\boxtimes				
f.	Buying money orders								
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		Ø						
h.	Sending Express Mail			\boxtimes					
ř.	Buying stamp collecting material								
Ot	ther postal services:								
a.	Making permit mailings	Ye	s 🗆	No 🖂					
b.	Using postage meter	Ye	s 🗌	No 🗵					
No	onpostal Services								
a.	Picking up government forms, such as tax forms	Ye	s 🗆	No 🖾					
b.	Using for school bus stop	Ye	s 🗆	No 🗹					
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🔲	No 🗆					
	ssistance pot, low	seno	rerving	shears or	recid-				
d.	Using public bulletin board	Ye	s 🗹	No 🗆					
e.	Other	Ye	s 🗌	No 🗌					
lf y	yes, please explain:								
_									
-									



SOUND IND I	136	CKET NO /	70	246	2
ITEM NO		101 May 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		<u> </u>	

2.	Do you pass another post office during business hours while traveling to	or from work, shopping, or for personal
	needs? Yes \(\sum \)	
	If yes, which offices Occasionally, one	or twice a week
	I was the Holmen P.U. Ble	doll a week.
		V
3.	If you now receive carrier delivery, there will be no change to your delivery you currently receive post office box service or general delivery service,	ry service - proceed to question 4. If complete this section.
	a. How do you think carrier route delivery service to cluster box units wi and parcel lockers would compare with present service?	th individually locked mail compartments Hue to
	Better ☐ Just as Good ☐ No Opinion ☐	Worse ⊠
	Please explain. weather vuncrabelity	- to damaso
	vandalism and thest. also	feedback from
	customers who do have clus	ter bores
	b. How do you think carrier route delivery service to a rural mailbox near	your home would compare with your
	present service?	Malt WORSE
	Better Just as Good No Opinion	Worse D
	Please explain. awhereta, shacet of cert	and services
	such as toppaleto letter una	confirmed servery
	The state of the s	di Grandani w superingstans
4.	For which of the following do you leave your community? (Check all that these services? (Once in 2 WFFK;)	(ones in 5 of 6 weeks)
	Shopping \ Taox, Tap Veca, Albrugen	
	Personal needs Medical in Tan-	4 of 5 times year
	1 1 11.	mail
	Banking Cocasional Mostly by	maci
	Employment & Some office.	
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes ⊠ N	
	If yes, would you continue to use them if the post office is discontinued?	
	Yes □ N	
Nar	ne: JACK A RAINS (please print your name)	
Adr	iress: POBOX 145, HOLMAN, NA	57723
Tole	ephone number: 575-387-6301 Date: 18 april	2011
	,T. (1	
	ase add any additional comments on a separate piece of paper and attac ink you for taking the time to complete this questionnaire.	I I to this form.

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



ITEM NO PAGE 22 L()

04/26/2011

JACK A RAINS

P O BOX 145 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

for Yasmin

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



EM NO_		-OP	
PAGE_	2		-

		se check the appropriate box to indica	l deserv	you use the Holman	Post Office for each	of the following.	
1.	Plea	se check the appropriate box to indica		Weekly	Monthly	Never	
	Pos	al Services	Daily	_/			
	a. E	uying stamps		A			
	b. N	Nailing letters		Ţ.	. Ц		
	c. N	Mailing parcels					
		Picking up post office box mail	02				
		Picking up general delivery mail					
		Buying money orders					
	g.	Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation					
	i.	Buying stamp collecting material		W			
	Ot	her postal services:					
	a.	Making permit mailings	10	Yes 🗆	No D		
	b.	Using postage meter		Yes 🗌	No 🗹		
		onpostal Services					
		Picking up government		Yes 🗌	No 🗹		
		forms, such as tax forms		Yes 🗆	No 🗹		
	b.	Using for school bus stop		les [79/42 (88-27)		
	C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🗹	No 🗆	<i>n</i> •	-1.
	lf	persons with disabilities, etc. yes, please explain: #elp	De Pear	ole, get in	Lout Pos	office So	metimes,
	9						
	- d	. Using public bulletin board		Yes 🗹	No □		
		. Other		Yes 🖟	No 🗆		
		f yes, please explain:	1/1x bu	7			
	1	I yes, piedse express		- (

	post office during business hours while traveling	to or from work, shopping, or for persona
Do you pass another needs?	yes	No 🗆
If yes, which offices	Goraland, Mora.	
TOTAL TOTAL	arrier delivery, there will be no change to your de post office box service or general delivery servi	
think	carrier route delivery service to cluster box units ould compare with present service?	s with individually locked mail compartmen
Better	Just as Good No Opinion	Worse
Please explain		
b. How do you thinl	k carrier route delivery service to a rural mailbox	near your home would compare with you
present service?	Just as Good ☐ No Opinion ☐	Worse
Please explain		
For which of the fol these services?	llowing do you leave your community? (Check a	
Personal needs		
Banking Employment	1 Luceroe	
Social needs	1 Moray &O. Nuc	5
. Do you currently u	ise local businesses in the community?	No 🗆
E MAD COST	continue to use them if the post office is discontinue	inued?
If yes, would you		
If yes, would you	Place Ves D	No L
Name: Pudel		NO L *
Name: Pully (please (please) Address: PD:	Placez Yes 🗹	V 4 8223 6-14

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



ITEM NO

DOCKET NO

04/26/2011

RUDY CHAVEZ

P O BOX 104 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



DOCKET NO	367246
ITEM NO	DE FS

Please check the appropriate box to ind	icate whether yo	ou use the Holman	Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		K		
o. Mailing letters		Z		
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail		Ø		
. Buying money orders			JEL .	
 Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature confirmation 	il,		凤	
n. Sending Express Mail			区	
. Buying stamp collecting material		豆		
Other postal services:				
a. Making permit mailings	Yes	s 🖭	No 🗌	
b. Using postage meter	Yes	s X Q	No 🗌	
Nonpostal Services				
 Picking up government forms, such as tax forms 	Yes	s 🗷	No 🗆	
b. Using for school bus stop	Yes	s 🗆	No P	4)/.
c. Assisting senior citizens, persons with disabilities, etc.		s 🗆	No 🔯	
If yes, please explain:	torni	9		
d. Using public bulletin board	Ye	s 🗌	No 🗹	
e. Other	Ye	s 🗆	No-TO	
If yes, please explain:				



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal

-2-

	needs?	Yes 🗌		No K		
	If yes, which offices					-
3.	you currently receive	arrier delivery, there will be post office box service of	or general delivery service	se, domplete tris	Section.	
	 a. How do you think and parcel lockers w 	carrier route delivery ser ould compare with prese	vice to cluster box units nt service?	with individually	locked mail comp	artments
	Better	Just as Good	No Opinion	Worse [
	Please explain					-
	b. How do you think present service?	carrier route delivery ser	vice to a rural mailbox r	near your home v	vould compare wit	- th your
	Better	Just as Good	No Opinion	Worse [
						_
4.	For which of the follothese services? Shopping	owing do you leave your	/ 1	e.		-
	Personal needs Banking	R A/D	Novene			
	Employment		NA			_
	Social needs	× /7/0/	N. M.			
5.	Do you currently us	e local businesses in the	community?			
		Yes 🙋		No 🗆		
	If yes, would you co	ntinue to use them if the	post office is discontinu-	000		
Na	me: BER (please p	Yes N MACS	ŭ.	No 🗆	*	
Ad	dress:	rint your name) Box 203 578 447-5372	Holman K	er mex.	- 8377	3-0203
Te	lephone number:	578-447-5372	Date: 4-16-	2011	-	

Please add any additional comments on a separate piece of paper and attach it to this form.

Thank you for taking the time to complete this questionnaire.



04/26/2011

ITEM NO

BEN MAES

P O BOX 203 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

For Yavmin

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



	121 - 21/1-
DOCKET NO	1367246
DOURET NO	

ITEM NO____

PAGE DE T

Please check the appropriate box to indica	ite whether	you use the Ho	olman Post Office	e for each of the follow
Postal Services	Daily	Weekly	y Mont	thly Never
a. Buying stamps			Ď	₹ □
o. Mailing letters	\supset		E	
c. Mailing parcels			ثر	8
d. Picking up post office box mail	\mathbb{K}			
e. Picking up general delivery mail				× □
. Buying money orders				¬ ,
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 		: □,	2	X
n. Sending Express Mail			5	3.
. Buying stamp collecting material				Q. C
Other postal services:				
a. Making permit mailings	Υ	es 🗌	No 🍇	
b. Using postage meter	Y	'es 🗌	No 🗵	
Nonpostal Services				
 Picking up government forms, such as tax forms 	Υ	′es ⊠′	No 🗆	
b. Using for school bus stop	Y	es 🗌	No 💆	
 Assisting senior citizens, persons with disabilities, etc. 	Υ	′es □	No 🔀	
If yes, please explain:				
		0.55-0.		
d. Using public bulletin board	7	es 🖳	No 🗆	
e. Other)	′es □	No 🗆	
If yes, please explain:				



DOCKETNO 1367246

-2-

PAGE DA TW

	Yes		No 💢
If yes, which offices	S		
If you now receive of you currently received	carrier delivery, there will by post office box service of	pe no change to your de or general delivery servi	livery service - proceed to question 4 ce, complete this section.
a. How do you thin and parcel lockers	nk carrier route delivery se would compare with prese	vice to cluster box units nt service?	with individually locked mail compart
Better	Just as Good 🗌	No Opinion 🗌	Worse 💆
	nk carrier route delivery se		near your home would compare with y
Better	Just as Good	No Opinion 🗌	Worse D
Please explain			
	llowing do you leave your	community? (Check all	that apply.) Where do you go to obta
these services?			
these services? Shopping	DX		
Shopping	☒		
Shopping Personal needs	B		
Shopping Personal needs Banking	B		
Shopping Personal needs Banking Employment Social needs	B		
Shopping Personal needs Banking Employment Social needs			
Shopping Personal needs Banking Employment Social needs Do you currently us	□se local businesses in the	community?	No 又
Shopping Personal needs Banking Employment Social needs Do you currently us	Se local businesses in the	community?	No 又
Shopping Personal needs Banking Employment Social needs Do you currently us	se local businesses in the Yes continue to use them if the	community?	No 🔀
Shopping Personal needs Banking Employment Social needs Do you currently us	se local businesses in the Yes continue to use them if the	community?	No 🔀
Shopping Personal needs Banking Employment Social needs Do you currently us If yes, would you come: (please	se local businesses in the Yes continue to use them if the Yes print your name)	community?	No 🔀



ITEM NO PAGE DO FX

04/26/2011

MARCO OTTOSCH

P O BOX 181 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



	12: -2/	
DOCKET NO_	136/246	

TEM NO

PAGE 22 FY

1.	Please check the appropriate box to in	dicate whether yo	u use the Holma	n Post Office for each	of the following.
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps		M		
	b. Mailing letters		V		
	c. Mailing parcels			E C	
	d. Picking up post office box mail				
	e. Picking up general delivery mail				8
	f. Buying money orders		V		
	g. Obtaining special services, includin certified, registered mail, insured m delivery confirmation, or signature confirmation	g ail,			
	h. Sending Express Mail				
	Buying stamp collecting material				V
	Other postal services:		9		
	a. Making permit mailings	Yes	э <u>П</u>	No M	
	b. Using postage meter	Yes	s 🗆	No 🗹	
	Nonpostal Services				
	Picking up government forms, such as tax forms	Yes	s 🗹	No 🗆	
	b. Using for school bus stop	Yes	3 🔲	No 🗹	
	 Assisting senior citizens, persons with disabilities, etc. 	, Yes	s 🗹 (No 🗆	1
	of Charge. An		NSDAND OUT O	Are disA	D- TOAS.
	d. Using public bulletin board	Yes	s M	No 🗆	
	e. Other	Yes	s 🛚	No 🗆	0 1/
	She will eve when wenther to get Avoir	master will will wins p	JAD SE JAD SE DOSSIAD	o helps	to CAr thave thave me my to me
)	falling work	-A.C.	<) -11	ANK YOU



-2-

DOCKET NO 1367246

2.		post office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes 🗆 No 🔃
	If yes, which offices	
	-	,
3.	you currently receive	rrier delivery, there will be no change to your delivery service - proceed to question 4. If post office box service or general delivery service, complete this section.
	How do you think and parcel lockers we	carrier route delivery service to cluster box units with individually locked mail compartments buld compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑ (1) SA BCTT (8)
	Please explain.	ather is bad. Possibility of injuries to m
	No more	personal Bssistance
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain	on for Custemers.
4.	For which of the follo	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	V 1045
	Personal needs	달
	Banking	Y //
	Employment	
	Social needs	
5.	Do you currently use	local businesses in the community?
		Yes □ No 🗹
	If yes, would you con	ntinue to use them if the post office is discontinued?
		Yes 🗆 No 🗆
Na	me: Dorcas (please pri	intycyrname) Day 255 Stalman 1/M. Since 1996
	Idress: <u>P.O</u> , J	30x 255 /40/1/1400 1011
Те	lephone number: 52	253875499 Date: 4-5-11
Ple	ease add any additiona ank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.
Æ	ocket No. 1A2012+18 uesti	ionnaire by 04/19/2011 in the envelope provided. Holman, NM 000219

Aven I proved brak to Mose - Holman P.O. Chue to Spiritual (EASONS. In the 1930's my Grandmother Lourdes Ostiz WAS P. Master Sor 30 yrs. -211 - Through My childhood. My memories Are 1 misshed, in Nolman P.O. and grandmat. L have lived in 23 States ANAYS Knowing All the CAW'S of P.D. And LAWS of harsing U.S. + Jag libiell Grancima Haught Me. But Never WAS there ever A P.U. So Special None of had the Month of Cooking Beans like grandmas P.D.



ITEM NO PAGE 22 GB

04/26/2011

DORCAS GLORIA E MEDINA

P O BOX 255 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKET NO 1367246

ITEM NO PAGE 27 GC

Ple	ease check the appropriate box to indica	ite whether	you use the Holman	Post Office for each	h of the following.
Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			Ø	
b.	Mailing letters	0			
C.	Mailing parcels			ø	
d.	Picking up post office box mail	P			
e.	Picking up general delivery mail				
f.	Buying money orders			□ Sali	Esm
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		Ø		
h.	Sending Express Mail		₫	₹	
i.	Buying stamp collecting material				
01	ther postal services:				
a.	Making permit mailings	Ye	es 🗆	No 👺	
b.	Using postage meter	Ye	es 🗌	No 📆	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Y	es 🖾	No 🗆	
b.	Using for school bus stop	Y	es 🗌	No 🗹	
C.	Assisting senior citizens, persons with disabilities, etc.		es 🖾	No 🗆	
if	yes, please explain: When a	wald	le		
_					
d.	Using public bulletin board	Y	es 🗷	No 🗌	
e.	Other	Y	es 🗆	No 🗆	
lf	yes, please explain: Aelling	fire	vod, reas	en etc	
5	0	V	W-1		
_					



DOCKET NO 1367246

-2-

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	If yes, which offices Cleveland, Mora Bune Ust
	If yes, which offices Cheveland, Mova Blenes Cist
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. You can't beat the convenier of
	our post office and the services
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Very concerned about vandelism -
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Mara - La Vagas Sante Fe de
	Personal needs Same
	Banking Mora
	Employment \(\sum_{\lambda} \sum_{\lambda} \sum_{\lambda} \sum_{\lambda} \text{vagas} - retired-
	Social needs Move
5.	Do you currently use local businesses in the community?
	Yes Œ No □
	If yes, would you continue to use them if the post office is discontinued?
	Yes 🖾 No 🗆 🙀
Na	inne: Duane & Nana Freeman (please print your name) (please print your name) (please print your name)
Ad	Idress: Mile I on Highway 121- Homan
Te	elephone number: <u>575-387-2800</u> Date: <u>4/16/2971</u>
Ple	ease add any additional comments on a separate piece of paper and attach it to this form. nank you for taking the time to complete this questionnaire.



04/26/2011

DUANE & NANCY FREEMAN P O BOX 156 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999 For Youmin



	121.	22/1-
DOCKET NO_	100	1,140
MARKET & S. LO.		

TEM NO	_	_	
	2	11	1
PAGE	CX	(5	

-10	ase check the appropriate box to indica	te whether	you use the normal	1 Post Office for each	of the follow
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps		\boxtimes		
b.	Mailing letters	X			
C.	Mailing parcels			\bowtie	
d.	Picking up post office box mail	\boxtimes			
e.	Picking up general delivery mail				De l
f.	Buying money orders				S
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			₩	
h.	Sending Express Mail			□ OCCas	signal [
	Buying stamp collecting material				Ċĸ
Ot	her postal services:				
a.	Making permit mailings		Yes 🗌	No ⊠	
b.	Using postage meter	,	Yes 🗌 .	No 🖰	
No	onpostal Services				
a.	Picking up government forms, such as tax forms		Yes 🗆	No 🛛	
b.	Using for school bus stop	3	Yes 🗌	No 🔀	
C.	Assisting senior citizens, persons with disabilities, etc.	8	Yes 🗆	No 🔀	
lf y	yes, please explain:		ž.		
_					
d.	Using public bulletin board	ž.	Yes 🏹	No 🗌	
e.	Other	¢!	Yes 🗌	No 🔲	
lf y	yes, please explain:				



DOCKET NO 1367246

-2-

PAGE 20 (36)

		post office during business hours while traveling to pr from work, shopping, or for perso
11.00	eeds?	Yes Mo □
lf	yes, which offices _	Churland i mera.
-		
. If	you now receive car ou currently receive	rier delivery, there will be no change to your delivery service - proceed to question 4. It post office box service or general delivery service, complete this section.
a. ar	. How do you think on the court of the court	carrier route delivery service to cluster box units with individually locked mail compartmental uld compare with present service?
	etter	Just as Good ☐ No Opinion ☐ Worse ☑
P _{	Please explain. I	do not trust this type of service due to
	. How do you think resent service?	carrier route delivery service to a rural mailbox near your home would compare with you
В	Better 🗌	Just as Good ☐ No Opinion ☐ Worse
Р	Please explain	Same as above!
	For which of the followhese services?	ving do you leave your community? (Check all that apply.) Where do you go to obtain
S	Shopping	F-Food-local;
P	Personal needs	Des les ligas.
В	Banking	□ local
Е	Employment	
S	Social needs	M Taos, L.V., esparola, Alb., SF
5. D	Do you currently use	local businesses in the community?
		Yes No 🗆
11	f yes, would you con	tinue to use them if the post office is discontinued?
Name	e: Beatr	Yes No D
	(please pri	it your name)
	,	Box 158 Holman, NM. 87723
		-643-5/82 Date: 4-6-11
Pleas Than	se add any additiona ik you for taking the t	comments on a separate piece of paper and attach it to this form. ime to complete this questionnaire.



04/26/2011

BEATRICE HURTADO

P O BOX 158 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

ITEM NO

In response to your letter:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



DOCKETNO_1367246_

ITEM NO

PAGE 20 Cal

Please che	eck the appropriate box to ind	icate whether yo	ou use the Holma	n Post Office for eac	h of the following.
Postal Sei	rvices	Daily	Weekly	Monthly	Never
a. Buying	stamps				
b. Mailing	letters				
c. Mailing	parcels			Ø	
d. Picking	up post office box mail				
e. Picking	up general delivery mail	8			
f. Buying	money orders			2	
certified	ng special services, including d, registered mail, insured ma v confirmation, or signature ation	il,			Ø
h. Sendin	g Express Mail				(III)
i. Buying materia	stamp collecting				
Other pos	stal services:				
a. Makin	g permit mailings	Ye	s 🗀	No 🗷	
b. Using	postage meter	Ye	s 🗆	No 🗷	
Nonposta	I Services				
	g up government such as tax forms	Ye	s 🗆	No 🐼	
b. Using f	for school bus stop	Ye	s 🗌	No 📦	
c. Assistir person	ng senior citizens, s with disabilities, etc.	Ye	s 🗆	No 🗗	
If yes, plea	ase explain: el dos	in leh	smell bull	letin Bo	ud.
d. Using	public bulletin board	Ye	s 🏙	No 🗆	
e. Other		Ye	s 🗌	No 🗆	
If yes, ple	ase explain:				



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ITEM NO_

PAGE 20- (2)

-2-

		r post office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes 🗆 No 🗵
	If yes, which offices	
*	If you now receive c	arrier delivery, there will be no change to your delivery service - proceed to question 4. If a post office box service or general delivery service, complete this section.
	a. How do you think and parcel lockers v	carrier route delivery service to cluster box units with individually locked mail compartment vould compare with present service?
	Better	Just as Good ☐ No Opinion ☑ Worse ☐
	Please explain. C	nother get my med in the
	b. How do you thinl present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☑ Worse ☐
	Please explain.	I rather not get my mail in d. I cont feel els I way sope
	The f	
١.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	mora E Las Viges.
	Personal needs	a non E las deges
	Banking	1 min
	Employment	E Retire
	Social needs	E mora or for clys.
·	Do you currently us	e local businesses in the community?
		Yes ☑ No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
		Yes ☑ No □
la	me: <u>Susie</u> (please p	A Maestes
λd	dress: POBox	152 Holman
е	ephone number:	152 Ho Im 4+0 Date: 4/16/11
Ple	ase add any addition	nal comments on a separate piece of paper and attach it to this form.



DOCKET NO

04/26/2011

SUSIE A MAESTAS P O BOX 152 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

For Yours

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



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DOCKETNO	13	0))(110
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PAGE_	22	6	(,

. Please check the appropriate box to indi	cate whether you u	se the Holm	nan Post Office for each	of the followin
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels	K			
d. Picking up post office box mail				
e. Picking up general delivery mail		X		
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material				
Other postal services:				
a. Making permit mailings	Yes 🗌		No 🖾	
b. Using postage meter	Yes 🗌		No 🗷	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes €		No 🗌	
b. Using for school bus stop	Yes 🗌		No 🗵	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No ₩	
If yes, please explain:				
d Delegation of the control of the c	SON PRO-		72.00	
d. Using public bulletin board	Yes		No 🖾	
e. Other	Yes 🖈		No 🗌	
If yes, please explain: This po	ost office	e to	me is	
Out of my way	1 DON O	FILLES	SIL	
1				



-2-

way

2	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for personal
	110003	Yes 🛛 No 📓
	If yes, which offices	Claveland, mora but not everyday
	only AS	once a week if that here I check
	my mail	Daily Cheveland & mora would be out of my
3.	 If you now receive ca you currently receive 	rrier delivery, there will be no change to your delivery service - proceed to question 4. If post office box service or general delivery service, complete this section.
	How do you think and parcel lockers we	carrier route delivery service to cluster box units with individually locked mail compartments ould compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain.	ther post Offices would be way
	Mymai	my way especially cause I check
	b. How do you think	
	present service?	arrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain.	ecause I am always buying
	have to	go to a post office to do that
4.	For which of the follow these services?	ing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Z Taos
	Personal needs	7 Taos
	Banking	
	Employment	V Taos
	Social needs	
5.	Do you currently use lo	cal businesses in the community?
		Yes \ Some times No \
	If yes, would you contin	ue to use them if the post office is discontinued?
	^	Yes 🗵 No 🗌
Nan	(please print)	UAldez our name)
Add	dress: P.O.B	-387-6613 Date: 4-16-11
Tele	ephone number: 579	-387-6613 Date: 4-16-11
Plea Thar	ase add any additional co ink you for taking the time	mments on a separate piece of paper and attach it to this form. to complete this questionnaire.
Plea	ase return your questionr	aire by 04/19/2011 in the envelope provided.

Docket No. A2012-18



04/26/2011

ADAM VALDEZ POBOX 66 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



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ITEM NO_ PAGE_	22 60

					CARTE HI SACTIMATE OF SACTIMATE DESCRIPTION
d	Please check the appropriate box to indicat	te whether	you use the Holman	Post Office for each	of the following.
1.	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps		Ø		
	b. Mailing letters		<u> </u>		
	c. Mailing parcels				
	d. Picking up post office box mail			1	П
	e. Picking up general delivery mail			N.	П
	f. Buying money orders			(V)	
	 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation h. Sending Express Mail 			Ø Ø	
	 Buying stamp collecting material 				N.
	Other postal services: a. Making permit mailings b. Using postage meter		Yes ☐ Yes ☑	No 🗹	
	Nonpostal Services		_		
	Picking up government forms, such as tax forms		Yes 🗹	No □	
	b. Using for school bus stop		Yes 🗹	/	
	 c. Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🗹	
	If yes, please explain:				
	d. Using public bulletin board		Yes 🗹	No 🗆	
	e. Other		Yes 🗆	No 🛛	
	If yes, please explain:				



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DOCKETNO	136724n
ITEM NO_	
PAGE	WH GP

Do you pass another	post office during business hours while	traveling to or from work, shopping, or for	
needs?	Yes 🗆	No P	
If yes, which offices			
William St.			
W		LAT CONSTRUCT	4 If
Mary new receive Ca	orner delivery, there will be no change t	o your delivery service - proceed to questi very service, complete this section.	10114. 11
you currently receive	rrier delivery, there will be no change t post office box service or general deli	ery service, complete	mnartmen
	service to cluster	box units with individually locked mail cor	пранно
and parcel lockers w	Ould company		
	No Opini	on Worse	
Better 🗆	1 10 101	The of to oler	
Please explain. I	would not those	fied with my	
w. th	it. But in sales		
P. 0. T	30k currently	Leave would compare	with your
h How do you thin	k carrier route delivery service to a rura	I mailbox near your home would compare	0.5888 195
present service?			
	Just as Good ☐ No Opin	ion 🗹 Worse 🗆	
Better			
Please explain			
	and an ammunity?	(Check all that apply.) Where do you go	to obtain
For which of the fo	llowing do you leave your community	We will be a server of the ser	
these services?	of clothes dom	25420	
Shopping	D Clother com	2.11	
Personal needs			
Personal necus	П		
Banking			
Employment			
Social needs	U		
5 Do you currently	use local businesses in the community		
	Yes 🗹	No 🗆	
	1000E0.1=000	a discontinued?	
If yes, would you	continue to use them if the post office	s discontinue	
	Yes	No De	
0 -	D Andland		
Name: KRNR	print your name)		
(pleas	7 11 11 \ A1	N. 87773	
Address: P.O.	Box 116 Halman No	11/16/11	
Telephone number:	505 603 0160 Date		
	tional comments on a separate piece of	f paper and attach it to this form.	
DI add any add			
Thank you for taking	the time to complete this questionnair	2.	

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



UNITED STATES

04/26/2011

RENE R ARELLANO P O BOX 116 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



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OCKET NO	1-	10	1	41	-
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ITEM NO		- 0	
PAGE	22	()	
			_

Please check the appropriate box to indicate whether you use the Holman Post Office for each of the follow						
Postal Services		Daily	Weekly	Monthly	Never	
a. Buying stamps		8				
b. Mailing letters		×				
c. Mailing parcels		\boxtimes				
d. Picking up post offic	e box mail	\triangleright				
e. Picking up general d	lelivery mail		\square			
f. Buying money order	S	\boxtimes				
g. Obtaining special se certified, registered a delivery confirmation confirmation	mail, insured mail,	\square				
h. Sending Express Ma	iil	\boxtimes				
i. Buying stamp collect material	ing			₩		
Other postal services:						
a. Making permit maili	ngs	Ye	s 🗌	No 🔀		
b. Using postage meter	er .	Ye	s 🗌	No €		
Nonpostal Services						
Picking up governme forms, such as tax forms.		Ye	s 🛭	No 🗆		
b. Using for school bus	stop	Ye	s 🗌	No 🗷		
c. Assisting senior citiz persons with disability		Ye	s 🗌	No 🗷		
If yes, please explain:			3			
d. Using public bulletin	board	Ye	s 🗌	No 🗷		
e. Other			s 🔽	No 🗆		
Convinent Out of w	tome	this pother	POST OFF	ce is our	4	



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2.	needs?	work, shopping, or for personal
	Yes ☑ No □	s 11 - 2
	If yes, which offices Soutimes imaybe once e	
	thad to Check my mail Somewhere else	It wouldbe very unconvinenton
3.	 If you now receive carrier delivery, there will be no change to your delivery service you currently receive post office box service or general delivery service, complet 	ce - proceed to question 4. If e this section.
	a. How do you think carrier route delivery service to cluster box units with individed and parcel lockers would compare with present service?	lually locked mail compartments
	Better ☐ Just as Good ☐ No Opinion ☐ Wo	rse 🗹
	Money orders, Stanps C+C	envolopes
	b. How do you think carrier route delivery service to a rural mailbox near your hopresent service?	ome would compare with your
	Better ☐ Just as Good ☐ No Opinion ☐ Wo	rse 🗹
	always Sinding out priorty expr comparment boxes would not be agood	
4.	4. For which of the following do you leave your community? (Check all that apply.) these services?	Where do you go to obtain
	Shopping \times Toas	
	Personal needs X To a S	
	Banking 🛛 TO 65	
	Employment	
	Social needs 7 TOGS	
5.	5. Do you currently use local businesses in the community?	
	Yes Very little No [
	If yes, would you continue to use them if the post office is discontinued?	
Nar	Name: Tara Bart Lett (please print your name)	ek *
	Address: P-O.BOX 66 Holman, Nm 87723	
Tele	Telephone number: <u>575-387-66/3</u> Date: <u>4-/6-//</u>	
	Please add any additional comments on a separate piece of paper and attach it to this Thank you for taking the time to complete this questionnaire.	s form.

04/26/2011



TARA BARTLETT

P O BOX 66 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18



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ITEM NO

PAGE 22 60

Please check the appropriate box to indi-	cate whether yo	ou use the Holma	n Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		Ø		
b. Mailing letters				
c. Mailing parcels		M		
d. Picking up post office box mail	7			
e. Picking up general delivery mail				L
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 	,			
h. Sending Express Mail			W	
Buying stamp collecting material		Í		
Other postal services:				
a. Making permit mailings	Yes		No 🖸	
b. Using postage meter	Yes		No 🖬	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🗹	
b. Using for school bus stop	Yes		No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗷	
If yes, please explain: ASS STINS	SCHICK	CHIZENS	,	
d. Using public bulletin board	Yes	D	No 🗌	
e. Other	Yes		No 🗌	
If yes, please explain:	For Adv	ertising		



DOCKET NO 1367246

-2-

Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for personal
	Yes No 🗆
If yes, which offices	ofereland. Mora.
If you now receive you currently receiv	carrier delivery, there will be no change to your delivery service - proceed to question 4. If ve post office box service or general delivery service, complete this section.
 a. How do you thir and parcel lockers 	nk carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
Better	Just as Good ☐ No Opinion ☐ Worse ☐
Please explain	
3	
b. How do you thir present service?	nk carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☐ No Opinion ☐ Worse ☐
Please explain	
For which of the fo these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
Shopping	V mora,
Personal needs	or mara,
Banking	m ova.
Employment	De Lucero, Provocas
Social needs	V mora . L'as Vegas.
Do you currently u	se local businesses in the community?
	Yes ☑ No □
If yes, would you o	ontinue to use them if the post office is discontinued?
ame: Dofice	Yes M NO I
(please	print your name)
ddress: 7.0	120x 104 HOLMOUN, 11 11 2135
elephone number: 5	25) 367-52\$3 Date: 4-14-11
ease add any additio nank you for taking th	nal comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.



DOCKET NO 136 1346

TEM NO PAGE 32 G W

04/26/2011

DORIS ARELLANEZ

P O BOX 104 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 909 Albuquerque , NM, 87102-9999

Docket No. A2012-18



	12, - 2/
DOCKET NO_	26/246
ITEM NO_	

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PAGE	22		/
	XX	(2/	

	Please check the appropriate box to indica	ate whether you	use the Holman	Post Office for each	ch of the following.	
	Postal Services	Daily	Weekly	Monthly	Never	
	a. Buying stamps	\boxtimes				
	b. Mailing letters	Ø				
	c. Mailing parcels			R		
	d. Picking up post office box mail	×				
	e. Picking up general delivery mail				×	
	f. Buying money orders				这	
	g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			X		
1	h. Sending Express Mail			这	Щ	
	 Buying stamp collecting material 			×		
	Other postal services:					
i	a. Making permit mailings	Yes		No À		
	b. Using postage meter	Yes [No 🖄		
	Nonpostal Services					
	Picking up government forms, such as tax forms	Yes [No 🛣	* 30	1 1/12-12
	b. Using for school bus stop	Yes [No DX BUS	STOP IS 50 AWAY	YDS
	c. Assisting senior citizens, persons with disabilities, etc.	Yes []	No 🖹	AUSHY.	
		hapo	Sistance, Elisay School		staff nost ustonos.	
	d. Using public bulletin board	Yes [X	No 🗆		
	e. Other	Yes [No 🗆		
	If yes, please explain: Matug	neig	1 bors, (2atchin	y upo	

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DOCKET NO 367246

2.	Do you pass another post office during business hours while traveling	o or from work, shopping, or for persona
	needs? Yes	No X
	If yes, which offices	
3.	If you now receive carrier delivery, there will be no change to your de you currently receive post office box service or general delivery service.	livery service - proceed to question 4. If ce, complete this section.
la la	A. How do you think carrier route delivery service to cluster box units and parcel lockers would compare with present service?	
1	Better ☐ Just as Good ☐ No Opinion ☐	,
	Please explain. STANDING IN THE SNOW OF MAIL, BOXES OFFER MAN OPPOR	RAIN TO PICKUP
	b. How do you think carrier route delivery service to a rural mailbox represent service?	ear your home would compare with your
	Better ☐ Just as Good ☐ No Opinion ☐	Worse 🕱
	Please explain. WHAT HAPPENS WITH LA REFRIGERATED MEDICINES?	AGER PACKAGES!
4.	For which of the following do you leave your community? (Check all these services?	hat apply.) Where do you go to obtain
	Shopping M TAOS, ALBUQUERO Personal needs D NHICH PERSONAL I	DUE
	Personal needs D WHICH PERSONAL 1	UEDS:
	Banking	
	Employment	
	Social needs -	
5.	Do you currently use local businesses in the community?	
	Yes 🔯	No 🗆
	If yes, would you continue to use them if the post office is discontinue	d?
Nar	Tes X	No □
	me: SHELUEY RAINS (please print your name) dress: PO. BOX 145, HOLWIAN	
Tel	dress: PO. BOX 145, HOLWAW lephone number: 387 - 6301. Date: 4/18	12011
Ple	ease add any additional comments on a separate piece of paper and att ank you for taking the time to complete this questionnaire.	W 16 W 19 19 19 1

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

SHELLEY RAINS

P O BOX 145 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999.

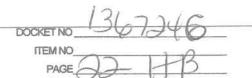


DOCKET NO_	1367246
ПЕМ НО	00.10
DACE	DO HH

Please check the appropriate box to in	ndicate whether yo	u use the Holmar	Post Office for each	of the followi
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		X		
b. Mailing letters	K			
c. Mailing parcels				
d. Picking up post office box mail	\boxtimes			
e. Picking up general delivery mail				\boxtimes
f. Buying money orders			\boxtimes	
 g. Obtaining special services, includir certified, registered mail, insured m delivery confirmation, or signature 	ng nail,		57	
confirmation				П
h. Sending Express Mail			\boxtimes	
Buying stamp collecting material				\boxtimes
Other postal services:				
a. Making permit mailings	Yes		No 🖾	
b. Using postage meter	Yes		No ⊠	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No 🖾	
b. Using for school bus stop	Yes		No ⊠	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	E nc	No Æ	
If yes, please explain:		v		
d. Using public bulletin board	Yes		No ⊠	
e. Other	Yes		No 🖾	
If yes, please explain:		0 101110		
ii yes, piease explain.				
				-



-2-



2.	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or for personal Yes No M
3.	If you now receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If e post office box service or general delivery service, complete this section.
	a. How do you thin and parcel lockers	k carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☒
	Please explainC	an't mail certified pereive large pageages,
	not availa	de to purchase stamps
	b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☒
	Please explain	
4.	For which of the fol these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	Do you currently us	e local businesses in the community?
		Yes ☒ No □
	If yes, would you co	ontinue to use them if the post office is discontinued?
Na	me: Mich	ele CRUZ
Ad	dress: PO	Box 224 Holman nm 87723
Tel	lephone number:	75) 387-2683 Date: 4-13-2011
Ple	ease add any addition ank you for taking the	all comments on a separate piece of paper and attach it to this form. e time to complete this questionnaire.
		and the company of th

Docker No. 1A2012 48 questionnaire by 04/19/2011 in the envelope provided.

DOCKET NO 1367246

I donot think that the United Postariageson Dos department should close down due to the tragic loss of the nost master. This post office serves a large number of citizens in the Holman Community replacing the Post office with cluster Box units would not be as effective Cor providing Services & the rearest Post office From where & live is lumites, theoping this postoffice open is the proper thing to do. The usps needs to look at other offices or ways to cut costs



04/26/2011

ODCKET NO 13 6 72 4 6
ITEM NO PAGE 22 14 D

MICHELLE CRUZ

P O BOX 224 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely.

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18



	13	1.	7.00	16	
DOCKET NO		(C)	11.50	1	

EM NO		-
DACE 2	- H	P
PAGE_X		

Pl	ease check the appropriate box to indicate	te whether yo	u use the Holma	n Post Office for each of th	ne following.
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps		.¤		
b.	Mailing letters	R			
C.	Mailing parcels			- B-	
d.	Picking up post office box mail	· P			
e.	Picking up general delivery mail	M/			
f.	Buying money orders				T
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		A		
h.	Sending Express Mail			Ø	
î.	Buying stamp collecting material				×
01	ther postal services:				
a.	Making permit mailings	Yes	A	No 🗆	
b.	Using postage meter	Yes		Noc Z	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes	Ŕ	No 🗆	
b.	Using for school bus stop	Yes		No 🛛	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes	M \	No 🗆	
lf	yes, please explain: Nod eld	task.	ne and h	dop them with	
d.	Using public bulletin board	Yes	B	No 🗆	
e.	Other	Yes		No 🔻	
lf	yes, please explain:				



DOCKETNO 1367246

TEMNO 144

-2-

Do you pass anotheneeds?	er post office during business hours while traveling to or from work, shopping, or for person
If yes, which offices	Tan wetweel and do not next to
	trivel much.
you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If ye post office box service or general delivery service, complete this section.
 a. How do you thin and parcel lockers 	k carrier route delivery service to cluster box units with individually locked mail compartme would compare with present service?
Better	Just as Good ☐ No Opinion ☐ Worse ☑
Please explain	as It would day the highestery.
b. How do you thin present service?	k carrier route delivery service to a rural mailbox near your home would compare with your
Better	Just as Good ☐ No Opinion ☐ Worse ☑
Please explain	as explaned and commented on
For which of the for these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
Shopping	'XQ
Personal needs	
Banking	
Employment	
Social needs	
Do you currently us	se local businesses in the community?
	Yes ₩ No □
If yes, would you c	ontinue to use them if the post office is discontinued?
ame:	Gilbert apritares
ddress:	POBSX 51 Dolum, WMEX 8723
elephone number:	575-347-169 Date: 4/15/11
	nal comments on a separate piece of paper and attach it to this form.
nank you for taking the	e time to complete this questionnaire.



04/26/2011

DOCKET NO BODY (G)
ITEM NO HG

GILBERT QUINTANA

P O BOX 51 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



	1367246
DOCKET NO	
ITEM NO	

PI	ease check the appropriate box to indica	ate whether	you use the Holma	n Post Office for each	of the following.
P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			E	
b.	Mailing letters		X		
C.	Mailing parcels			ď	
d.	Picking up post office box mail		Ø		
e.	Picking up general delivery mail		Ø		
f.	Buying money orders				X
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				B
h.	Sending Express Mail				A
i.	Buying stamp collecting material				Ø
0	ther postal services:				
a.	Making permit mailings	Ye	es 🗆	NoX	
b.	Using postage meter	Ye	es 📈	No 🗆	
Ν	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	es 🗆	No 🕱	
b.	Using for school bus stop	Ye	es 🗌	No ⊠	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	es 🗆	No 🏹	
lf	yes, please explain:		20		
d.	Using public bulletin board		es 🏹	No 🗌	
e.	Other of.	Yŧ	es 🖄	No 🗌	
lf	yes, please explain: FOR SELLIN FOR HOMEY ATMOSP.	6 - FO	R ACTIVITY	ANNOUNCE	URINE
2	- FOR HOMEY ATMOSP	HERE, V	15,7106	WITH NEIGH	13013



DOCKETNO 1367246

-2-

PAGE H

2.	Do you pass another poneeds?	ost office during busines Yes ဩ	ss hours while	traveling to o		shopping,	or for persona
	If yes, which offices		- MOB	0.512			-
3.	If you now receive carri you currently receive po	er delivery, there will be ost office box service or	e no change to general deliv	your delivery ery service, co	service - pro mplete this s	oceed to quection.	uestion 4. If
	 a. How do you think ca and parcel lockers wou 	arrier route delivery serv Id compare with presen	rice to cluster t service?	box units with	individually l	ocked mai	l compartment
		Just as Good					
	Please explain	GS AROUND	MR.'L	BOXES	- BO	9 M, a	<u> </u>
	present service?	arrier route delivery serv					are with your
	Better	Just as Good	No Opinio	n 🗆	Worse X	1	. 8
		GS ABOUND					
4.	these services?						
	Shopping	X LAS VEG	AS -	THOS			
	Personal needs	X LAS UE	GAS -	TAOS			
	Banking	M MORA					
	Employment	□					
	Social needs	X MORA					
5.	Do you currently use lo	cal businesses in the c	ommunity?				
		Yes 🙇		No			
	If yes, would you contin	nue to use them if the p	ost office is di	scontinued?			
	(1.0.) * (1.0.0.0.0) (1.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0	Yes 💢		No		Q .	
Na	me: Jo SA (please print	050 3					
Ad	Idress: He 34	BOX 6					
Tel	lephone number: 38	7-6368	Date:	4/19/11			
Ple	ease add any additional cank you for taking the tin	comments on a separat	e piece of pap		it to this form	l.	

DOCKET NO 1367246

ITEM NO PAGE 22 HJ

April 19, 2011

Yasmin Montano Manager, Post Office Operations 500 Marquette Ave NW Suite 900 Albuquerque, NM 87102

Dear Ms Montano,

I understand your concern regarding the postal service these days. Perhaps you would look at another point of view.

Even though Dolly Gallegos our Postmaster died seven months ago, Karin Medina has been running the Holman Post Office since that time at less pay and no benefits. She had been working with the Dolly for about 15 years and knows all the people in the area. She gives the people in Holman the PERSONAL TOUCH that the world is fast losing. Since we live in the country our Post Office is a place where we see friends, catch up on the news of the area, do our business and gives us personal pride in the garden around the Post Office that Karen Medina has kept up during the summer months.

The Chacon Post Office is about 10 miles north of Holman at the end of Highway 121. The Postmaster there is in a trailer and the people from Chacon pass three post offices (including Holman) to get to Mora to do their business. It makes more sense to close that Post Office than the one in Holman.

Is there a way the Chacon Postmaster can work With Karin Medina at the Holman Post Office? Each working two weeks a month or some other configuration? It is something to consider.

Another thought, since the Post Office is in need to reduce expenses and things are not looking up in the near future, why not close Chacon and Cleveland and keep open the one in Holman? Please give thought to these ideas as I think they will work better for you than the existing plan.

Thank you for the chance to voice my opinion.

Sincerely,

Jo Salter

Docket No. A2012-18

Holman, NM 000255



DOCKETNO 136 1246

ITEM NO PAGE J2 14 K

04/26/2011

JO SALTER

HC34 BOX 6 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



DOCKETNO 1367246

PAGE 20 1-1

PI	ease check the appropriate box to indica	ate whether y	ou use the Holm	an Post Office for each	of the following.
P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			ď	
b.	Mailing letters		×		
C.	Mailing parcels			×	
d.	Picking up post office box mail	M			
e.	Picking up general delivery mail				
f.	Buying money orders				M
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
Ĺ	Buying stamp collecting material				Ø
01	ther postal services:				
â.	Making permit mailings	Ye	s 🗆	No 🗆	
b.	Using postage meter	Ye	s 🗌	No 🗆	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	s 🖸	No 🗆	
b.	Using for school bus stop	Ye	s 🗌	No 🗆	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🗆	
lf y	yes, please explain:		- 1		
-			1		
d.	Using public bulletin board	Yes	s 🗓	No 🗆	
e.	Other	Yes	s 🗌	No 🗆	
lf y	yes, please explain:				



DOCKET NO 1367246

-2-

2.	Do you pass another needs?	post office during busines Yes		to or from work, sho	opping, or for personal
	If yes, which offices				
3.	If you now receive ca	arrier delivery, there will be post office box service or	no change to your deli general delivery servic	very service - proce e, complete this sec	ed to question 4. If tion.
	a. How do you think and parcel lockers w	carrier route delivery servi ould compare with present	ce to cluster box units service?	with individually lock	red mail compartments
	Better	Just as Good	No Opinion	Worse	
(Please explain	Inis Elise	- Jose Of	lice;	tisnal
	b. How do you think present service?	carrier route delivery servi	ce to a rural mailbox ne	ear your home would	d compare with your
	Better	Just as Good	No Opinion	Worse	8
	Please explain.	for gria	ate & G	Dossable	- threvery.
4.	For which of the follothese services?	owing do you leave your co	mmunity? (Check all the	hat apply.) Where c	lo you go to obtain
	Shopping				
	Personal needs				
	Banking	Π			
	Employment	V			
	Social needs	<u> </u>			
5.	Do you currently use	e local businesses in the co	mmunity?		
	(Anna San Carlos Anna San Carlos Carl	Yes 🗹		No 🗆	
	If yes, would you co	ntinue to use them if the po	st office is discontinue		
Na	me: (please pr	Yes T	%	No 🖸	
Ad	dress: 152)			
Те	lephone number:		Date:		
Ple Th	ease add any addition ank you for taking the	al comments on a separate time to complete this ques	piece of paper and attitionnaire.	ach it to this form.	



ITEM NO PAGE 20 HA

04/26/2011

LOVATO

P O BOX 153 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



	121 - 21/1
DOCKETNO	1367246

ITEM NO			
PAGE	22	HO	

Please check the appropriate bo	x to indicate whether you	u use the Holm	an Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly -	Never
a. Buying stamps				П
b. Mailing letters		i d		
c. Mailing parcels				
. d. Picking up post office box mal				П
e. Picking up general delivery ma	ail 🔲			who n
f. Buying money orders			- 1/	
g. Obtaining special services, inc certified, registered mail, insur delivery confirmation, or signal confirmation	ed mail			
h. Sending Express Mail				П
Buying stamp collecting material				
Other postal services:			 -	
a. Making permit mailings	Yes [No 🗌	
b. Using postage meter	Yes []	No 🗌	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes [No	
b. Using for school bus stop	Yes []	No	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆	i	No.	
If yes, please explain:				
		/		
d. Using public bulletin board	Yes		No 🗌	
e. Other	Yes 🗌		No 🗌	
If yes, please explain: P.O.	is the priming not	ces li	cation fo	O'A

-2-

DOCKET NO 1367246

ITEM NO PAGE 22 HP

2	Do you pass anoth needs?	er post office during business hours while traveling	ng to or from work, shopping, or for personal
	If yes, which offices	0 1 4	NO _
		Clereland, mora	
3		carrier delivery, there will be no change to your de re post office box service or general delivery servi	ce, complete this section.
	and parcel lockers v	k carrier route delivery service to cluster box units would compare with present service?	with individually locked mail compartments
	Better	Just as Good ☐ No Opinion ☐	Worse
	Please explain.	(10)	kages per week. I
	oderen	melene or from catalo	4 + 1
-	b. How do you think present service?	ptions arrifine via US mail carrier route delivery service to a rural mailbox n	
	Better	Just as Good ☐ No Opinion ☐	Worse X
	Please explain.		The Daling to les
	would not	we close to my house	This option
	would by	e much worse than a	cluster box,
4.	For which of the followhere services?	wing do you leave your community? (Check all the	at apply.) Where do you go to obtain
	Shopping	Taos or Las Va	gas (50/50) about once a week
	Personal needs		
	Banking i	once a month	- mora or Les Vegues
	Employment	□ Refined.	700
	Social needs		
5.	Do you currently use I	ocal businesses in the community?	
		Yes	
	If yes, would you conti	nue to use them if the post office is discontinued?	
		Yes 🗌	
Nam	ne: Susa (please print	n Johnson	* I am
Addr	100±10 1000 100	Box 60 Holman Ni	7 87723 opposed
Tele	phone number: 575	5-387-2402 Date: 4/19/11	
Plea: Than	se add any additional c	comments on a separate piece of paper and attacked to complete this questionnaire.	it to this form. TO THE CLOSING
		naire by 04/19/2011 in the envelope provided.	of the Itolman
	cket No. A2012-18	16 - 16 **Callustication************************************	Polinan, NM 000261



DOCKET NO 36 1246

ITEM NO PAGE 22 140

04/26/2011

SUSAN JOHNSON

P O BOX 60 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the
package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the
Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999



DON'THAVE

ME DOCKET NO 13.6-3.40

. Please check t	he appropriate box to indi	cate whether you	use the Holma	an Post Office for each	h of the following.
Postal Service		Daily	Weekly	Monthly	Never
a. Buying stan	nps				
b. Mailing lette	rs		×		
c. Mailing parc	els		×		П
. d. Picking up p	ost office box mail	A.			
e. Picking up g	eneral delivery mail		12		
f. Buying mone	ey orders			×	П
certified, regi	ecial services, including stered mail, insured mail, rmation, or signature			×	
h. Sending Exp	ress Mail			DK.	
 Buying stamp material 	collecting	, i			N
Other postal se	rvices:				
a. Making perm	it mailings	Yes [No 🛛	
b. Using postag	e meter	Yes []	No 🖎	
Nonpostal Servi	ces				
Picking up gor forms, such as Using for school	s tax forms	Yes ∑ Yes □		No 🗆	
c. Assisting senio		ies L	I.	No D	
persons with d	isabilities, etc.	Yes 🗌		No X	
If yes, please exp	lain: TAX FOR	45			
d. Using public bu	ulletin board	Yes 📈	8	No 🗌	
e. Other		Yes 🗌		No 🗌	
If yes, please expl	ain:				



-2-

DOCKETNO 1367246

2	Do you pass anot needs?	her post office during business hours while traveling to or from work, shopping, or for personal
	If yes, which office	Yes No X
3.	. If you now receive you currently recei	carrier delivery, there will be no change to your delivery service - proceed to question 4. If ve post office box service or general delivery service, complete this section.
	 a. How do you thin and parcel lockers 	nk carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse 凝
	Please explain	
		k carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain	DROP OFF, PICK UP PACILAGES DESCRIPTIONS DEL
	11110 000	JEGOVAN BASIS - MANY ARE HEAT OUD SENSITIVE
4.	For which of the foll these services?	owing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	P
	Banking	
	Employment	
	Social needs	
5.	Do you currently use	local businesses in the community?
		Yes No 🗆
	If yes, would you con	tinue to use them if the post office is discontinued?
Nam	ne: John (Yes NO D . Think it
Addi	ress: PO Bo	x 60 HOLMAN INM 877723 WOULD BE
Tele	phone number: 5	comments on a separate piece of paper and attach it to this form. Wrong to Close Our post of fice
Plea	se add any additional	comments on a separate piece of paper and attach it to this form. Our Post office me to complete this questionnaire.
Plea	se return your questic	nnaire by 04/19/2011 in the envelope provided.



04/26/2011

JOHN GILSON

POBOX 60 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000265



E CKE NO 1367246

ITEMNO
PAGE 22 171)

Ple	ease check the appropriate box to indica	te whether yo	ou use the Holman I	Post Office for each	of the following.
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters				
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
i.	Buying stamp collecting material			N/	
0	ther postal services:				
a.	Making permit mailings	Ye	s 🗆	No 🗆	
b.	Using postage meter	Ye	s 🗌	No I	
N	onpostal Services			1	
a.	Picking up government forms, such as tax forms	Ye	s 🗆	No B	
b.	Using for school bus stop	Ye	s 🗌	No 🗗	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🗹	
lf	yes, please explain:		3/		
_					_
d	. Using public bulletin board	Ye	es 🖫	No 🗆	
е	. Other	Ye	es 🗌	No 🗆	
lf	yes, please explain:				
1					
_					



DOCKET NO 1367246

-2-

2.	Do you pass anothe needs?	post office during business hours while traveling to or from work, shopping, or for perso	onal
	If yes, which offices		
3.	you currently receiv	arrier delivery, there will be no change to your delivery service - proceed to question 4. It post office box service or general delivery service, complete this section.	
	 a. How do you thin and parcel lockers v 	carrier route delivery service to cluster box units with individually locked mail compartme ould compare with present service?	ents
	Better	Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain	No personal service	
	b. How do you thin present service?	carrier route delivery service to a rural mailbox near your home would compare with you	ur
	Better	Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain	No compresen No post mast orde service.	e6-
4.	For which of the foll these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain	
	Shopping		
	Personal needs		
	Banking		
	Employment		
	Social needs		
5.	Do you currently us	local businesses in the community?	
		Yes ⊌ No □	
	If yes, would you co	tinue to use them if the post office is discontinued?	
	F	Yes D Yes D No D	
ivai	me: (please p	nt your name)	
	dress:		
Tel	ephone number: 5	75.387-5353 Date: A 15 11	
Ple	ase add any addition	I comments on a separate piece of paper and attach it to this form. ime to complete this questionnaire.	

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

PAT SANCHEZ

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Albuquerque, NM, 87102-9999

UNITED STATES
POSTAL SERVICE

DOCKET NO	367246
Section Administra	

TEM NO_		i		
PAGE_	22	H	X	

Please check the appropriate box to indic	ate whether you i	use the Holi	man Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail				
f. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h. Sending Express Mail				7
Buying stamp collecting material				4
Other postal services:				11 30000 1
a. Making permit mailings	Yes 🗌		No 14	
b. Using postage meter	Yes 🗌		No 🗗	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 🗹	5	No 🗌	
b. Using for school bus stop	Yes 🗌		No I	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌		No 19	
If yes, please explain:				
d. Using public bulletin board	Yes 🖳		No 🗌	
e. Other	Yes 🗌		No 🗌	
If yes, please explain:				

UNITED STATES
POSTAL SERVICE

-2-

DOCKET NO 1367246

ITEM NO PAGE 22 H X

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	Yes 🖼 No 🗆
	If yes, which offices Claveland, war Tuena Vista
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartment and parcel lockers would compare with present service?
	Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐
i	Please explain.
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐
-	Please explain.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping IT Taos
	Personal needs I Las Vegas, Souta Te, Tass
	Banking D Las Vegas Sontate
	Employment \(\overline{\mathbb{D}} = \mathbb{Las} \text{Vequs}
	Social needs DY Las Vegas, Taos, Santato, Mib.
5.	Do you currently use local businesses in the community?
	Yes No 🗆
	f yes, would you continue to use them if the post office is discontinued?
	Yes No No
Vame	e: Jinny Sanchez (please print your name)
- 1	ess: PUBGK127 Holman NM 87723
	hone number: 575-387-6487 Date: 4/14/2011
leas	e add any additional comments on a separate piece of paper and attach it to this form. you for taking the time to complete this questionnaire.
	e return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000270



04/26/2011

JIMMY SANCHEZ

P O BOX 127 HOLMAN, NM 87723

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



COCKET NO 1	13	6	70	41	0
		-			

ITEM NO

PAGE 22 TA

Please check the appropriate box to indic	ate whether y	ou use the Holman	n Post Office for each	of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels				
d. Picking up post office box mail				4
e. Picking up general delivery mail				
f. Buying money orders				i-
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 				b
h. Sending Express Mail				[2]
Buying stamp collecting material				P
Other postal services:				
a. Making permit mailings	Ye	s 🗌	No 🗾	
b. Using postage meter	Ye	s 🗆	No 🗹	
Nonpostal Services				
Picking up government forms, such as tax forms	Ye	s 🗆	No 🕝	
b. Using for school bus stop	Ye	s 🗌	No 19	
c. Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗆	No 🗗	
If yes, please explain:		2		
d. Using public bulletin board	Ye	s B	No 🗆	
		s 🗆	No 🗆	
e. Other				
If yes, please explain:				



-2-

Do you pass anothe needs?	r post office during business Yes	hours while t	traveling to or No		snopping, or for pers
If yes, which offices	Cleveland, 1	nora			
If you now receive o	arrier delivery, there will be repost office box service or g	no change to general delive	your delivery ry service, co	service - pro mplete this s	oceed to question 4. section.
 a. How do you think and parcel lockers v 	carrier route delivery service would compare with present s	e to cluster be service?	ox units with	individually lo	ocked mail compartr
Better 🗌	Just as Good	No Opinion		Worse [
Please explain					
	carrier route delivery servic				
Better	Just as Good	No Opinion	Ø	Worse []
Please explain					
For which of the foll these services?	owing do you leave your con				
Shopping	7 Taos				
Personal needs	J Taos				
Banking	B_ Santat	2			
Employment	TO SU				
Social needs	B Stata E	E, Les	Veges,	TOIDS	413
Do you currently us	e local businesses in the cor	mmunity?	*		
	Yes 🗗		No		
If yes, would you co	ontinue to use them if the pos	st office is disc	continued?		
те: <u>М</u> а	Yes Y rgaret Sanchez rintyour name)	(i)	No		\$
	rint your name) $0.73 o \times 127$				
dress:	75-387-6487	Data	4-14.20	1/	
ephone number:	1070 1- 6401	Date	A 0 N 2 2	<u> </u>	
6755 \$1456F00000	al comments on a separate		wand strait !	t to this form	



04/26/2011

MARGARET SANCHEZ

P O BOX 127 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely

Yasmin Montano Manager, Post Office Operations

500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999

Docket No. A2012-18

Holman, NM 000274



DOCKET NO_	1367246
ITEM NO_	

Please check the appropriate box to indi-	cate whether you	use the Holm	an Post Office for eac	h of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		」		
b. Mailing letters	ĎX.			
c. Mailing parcels			(
d. Picking up post office box mail	风			
e. Picking up general delivery mail				
f. Buying money orders				
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 			凼	
h. Sending Express Mail			这	
Buying stamp collecting material				Ø.
Other postal services:				
a. Making permit mailings	Yes [No 🖾	
b. Using postage meter	Yes [No 🔯	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes [4	No 🗆	
b. Using for school bus stop	Yes []	No 🔯	
c. Assisting senior citizens, persons with disabilities, etc.	Yes [No 🗷	
If yes, please explain:				
d. Using public bulletin board	Yes 🏚	Ó	No 🗆	<u> </u>
e. Other	Yes [No 🗆	
If yes, please explain: USe 17 7	to post WA	ASS	veigtion	
				



-2-

DOCKET NO 1367246

ITEM NO PAGE 22 17

Do you pass anoth needs?	Yes 🗌		N			
If yes, which offices	3					
you currently receive	carrier delivery, there wi	e or general deliv	ery service,	complete t	this section.	
 a. How do you thir and parcel lockers 	k carrier route delivery s would compare with pre	service to cluster sent service?	box units wi	th individua	ally locked n	nail compartm
Better	Just as Good	No Opinio	n 🗆	Wors		
Please explain	Person can	prent e	neto u	uts.	not	28_
present service?	k carrier route delivery s			r your hom	ne would cor	npare with you
	Just as Good			Wors	17	
Please explain	of seeme of	sched a	WIL ON	Det !	and i	Hico
Mice Me	I seeme f	10° 95 1	o jan	1441	to the	<i>//</i>
	llowing do you leave you	ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo			Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services?		ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services?		ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services? Shopping Personal needs		ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services? Shopping Personal needs Banking		ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services? Shopping Personal needs Banking Employment Social needs		ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the fo these services? Shopping Personal needs Banking Employment Social needs	Dowing do you leave you Down	ur community? (C	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the for these services? Shopping Personal needs Banking Employment Social needs Do you currently us	Illowing do you leave you Illowing do you I	e community?	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the for these services? Shopping Personal needs Banking Employment Social needs Do you currently us	Illowing do you leave you	e community?	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the for these services? Shopping Personal needs Banking Employment Social needs Do you currently use the control of the co	se local businesses in the Yes Development of the Yes Development of the Print your name)	e community?	Check all tha	t apply.) V	Vhere do yo	u go to obtain
For which of the for these services? Shopping Personal needs Banking Employment Social needs Do you currently use the control of the co	Illowing do you leave you	ar community? (Constitution of the community? The post office is displayed as a second of the community?	N scontinued?	t apply.) V	Vhere do yo	u go to obtain

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



UNITED STATES

04/26/2011

EVERETT

P O BOX 214 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Albuquerque , NM, 87102-9999



роскетно 1367246 ПЕМ N9______

	ITEM NO.
r Questionnaire	PAGE 22 TG

Please check the appropriate box to indica	to whather i	you use the Holman	Post Office for each	of the following.
Please check the appropriate box to indica		Weekly	Monthly	Never
Postal Services	Daily	· W		
a. Buying stamps		Ä	П	
b. Mailing letters	Ø			
c. Mailing parcels				П
d. Picking up post office box mail	取			M
e. Picking up general delivery mail			-₩	Ä
f. Buying money orders			ŢŽĮ.	Ц
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation)Å	
h. Sending Express Mail				P273
 Buying stamp collecting material 				X
Other postal services:			🖽	
a. Making permit mailings		Yes 🗆	No D	
b. Using postage meter		Yes 🗆	ио ⊠	
Nonpostal Services				
 Picking up government forms, such as tax forms 		Yes 🗌	No 🖄	
b. Using for school bus stop		Yes 🗆	No 🔯	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗆	No 🔼	
If yes, please explain:		- MI		
		reti	No 🗆	
d. Using public bulletin board		Yes 🖾	No 🗆	
e. Other		Yes 🗆	INO LI	
If yes, please explain:PU]) +	c No	11645		



-2-

	1317746
DOCKET NO_	100191
ITEM NO_	02 At
PAGE_	0071

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal
	needs?
	If yes, which offices Pereland - Mara
	I save to work early and executed eget being Somewhat late
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. More accessable to being broken into. Than
	POST Office
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒
	longer way to retrive.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Dog - aughtile - Varag
	Personal needs
	Banking \(\overline{\text{Z}} \) TCa6 - Angel fre
	Employment Da toas - arculur
	Social needs
5.	Do you currently use local businesses in the community?
	Yes ☒ No □
	If yes, would you continue to use them if the post office is discontinued?
Nan	Yes \ No \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Add	ress: P.O. Box 296 Holluan ephone number: 475-447-127-4 Date: 4/13/11
Tele	ephone number: <u>975-447-127-4</u> Date: <u>4/13/11</u>
	ase add any additional comments on a separate piece of paper and attach it to this form. nk you for taking the time to complete this questionnaire.
Plea	ase return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000279



04/26/2011

ITEM NO

MABEL MEDINA

P O BOX 296 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-9999



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DOCKET NO_	()	0	1	0

ITEM NO	2		,
PAGE	22/	M	
-	0	/	3

F	Please check the appropriate box to indic	ate whether y	ou use the Holma	an Post Office for each	of the following.
F	Postal Services	Daily	Weekly	Monthly	Never
а	. Buying stamps		Z.		
b	. Mailing letters				
С	. Mailing parcels				
d	. Picking up post office box mail	[X]			
е	Picking up general delivery mail			Ø	
f.	Buying money orders				X
g	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature		V2254		
	confirmation			ΓŽ	
h	. Sending Express Mail			\bowtie	
i,	Buying stamp collecting material				y
0	ther postal services:				
а	Making permit mailings	Yes	s 🗆	No A	
b	Using postage meter	Yes	s 🗆	No 🔯	
N	onpostal Services				
а	Picking up government forms, such as tax forms	Yes	; <u>D</u>	No 🗆	
b.	Using for school bus stop	Yes		No A	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🙇	
1f	yes, please explain:				
d.	Using public bulletin board	Yes	K)	No 🗆	
e.	Other	Yes		No 🗆	
lf	yes, please explain:	it.	to post	Rutices	



-2-

DOCKET NO 1367246
ITEM NO PAGE 22 IK

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal
	needs? Yes 🗵 No 🗆
	If yes, which offices I to past 2 post offices on my lies to long only of Lean years early & amine some which has most stage.
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments
	and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑ _
	Please explain. I was it more appear to Vandaligem
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒
	Please explain. With gir as him as it's entired when however to pick packages up is an enconcenario
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Das - Mylfin - Vegles
	Personal needs
	Banking Dundike - 2005
	Employment Duralina - 2005
	Social needs
5.	Do you currently use local businesses in the community?
	Yes W No 🗆
	If yes, would you continue to use them if the post office is discontinued?
Na	me: Up AG Hal Man (Masan) (please print your name)
Ad	dress: P.O. BOX 214 Holman
	lephone number: Date://3 / ()
Ple	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

TEM NO 1367246
PAGE 22 JL

HOLMAN

P O BOX 214 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

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Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



	12 /
DOCKET NO_	1367246
ITEM NO_	-02
PAGE	OH IM

	Please check the appropriate box to indica	te whether y	ou use the Holman	Post Office for each	of the following
1.		Daily	Weekly	Monthly	Never
	Postal Services		a ′		
	a. Buying stamps	Ø	П		
	b. Mailing letters				
	c. Mailing parcels				
	d. Picking up post office box mail				4
	e. Picking up general delivery mail				
	f. Buying money orders				
	 g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
	h. Sending Express Mail				
	Buying stamp collecting material				
	Other postal services:				
	a. Making permit mailings		Yes 🗌	No Ø	
	b. Using postage meter	2	Yes 🗌	No 🖾	
	Nonpostal Services				
	Picking up government forms, such as tax forms		Yes 🗆	No 🗗	
	b. Using for school bus stop		Yes 🗌	No 🗗	
	c. Assisting senior citizens, persons with disabilities, etc.		Yes 🗹	No 🗆	
	My Mail Carrier Very helpful	ic hav	Postal C	mployee	and
	very helpful				
	d. Using public bulletin board		Yes 🔛	No []	
	e. Other		Yes 🗆	No L	1101. 1
	e. Other If yes, please explain: We, the board To advente very beneficial daily sead Them	e Con se o	nmunity U r post 1 the peo	ise the bu notices. I ople going	110+115 + 15
	daily read Them	(*)			

				_	1	
		000 800-000	Lite travaling to Of	from work, shopping, or	for personal	
2.	Do you pass another p	oost office during business hour	s while traveling to or			
es:	needs?	-/	No. I			
		1	50046 by	It IF I	travel	
	If yes, which offices _	If I travel	another	DOCK OFFICE	e For	
	North I	If I thavel	Ollivine	101		
	110 10.100	·				
		rrier delivery, there will be no ch	ange to your delivery	service - proceed to que	stion 4. II	
3.	you currently receive	rrier delivery, there will be no ch post office box service or gener	al delivery service, co	individually locked mail of	compartments	
	a. How do you think and parcel lockers we	carrier route delivery service to buld compare with present servi	cluster box units with			
	Si and the second secon	No	Opinion	Worse 4	20	
	Better	, , , , ,	WICHEL GOV	r Some OF	<u>us</u>	
	Please explain. It	These Boxes -	alco Thou	e is varday	ism 1	
	To access	These Boxes -	11.56 16 16	a Change	Cor The bett	er
	TO NOUCE	106 - 1- 0007	MINK I			
	think	carrier route delivery service to	a rural mailbox near	your home would compa	re with your	
	b. How do you think present service?	Carrier route source				
	•	C-ad [] N	o Opinion 🗆	Worse	*	
	Better	Just as Good N almeady have y Others don't	n11	nort toms	home	
	Please explain	already have	a mailbox	roof Non	v Sace	
	had man	v 10thers don't	and the	y 1-881 000		
	Joing 12	owing do you leave your comm	unity? (Check all that	apply.) Where do you g	o to obtain	
4	For which of the foll	owing do you leave your comm	2000			
	these services?					
	Shopping	B				
	Personal needs	D/				
	Personal needs					
	Banking					
	Employment					
	Social needs					
	5. Do you currently u	se local businesses in the comr	nunity?			
	81 11 15	Yes 🖳	•	lo 🗆		
			- # as is discontinued	?		
	If yes, would you	continue to use them if the post	office is discortanted			
	(,	Yes 🗹	1	No Ll		
	7/1/	- noll - no do	with Pos	stal needs		
	Name: Inat no	print your name)	t		15777	
	(piease	V 16 211	has bu A	6/may nM	81125	
	Address: 13 Mai	slaw It 24 6	11 01	11		
	Tolophone number	Yes \(\text{Yes}\) \(\text{Postar He 34 B}\)	Date: 4-2/	-//_		
	reteptione named.	onal comments on a separate p	iece of paper and atta	ach it to this form.		
		onal comments on a separate parties the time to complete this question				
	Thank you for taking	the time to complete and t	200 10			
		estionnaire by 04/19/2011 in th	e envelope provided.			

Please return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

note on Back

Holman, NM 000285

10 Whom it may Concean = Our Post Office is very important to me and Our Citzens of this Community a lot of us are elderly and set in Our ways, any now changes will not be a positive thing. Our Post office in Holmon is Centralzed and very convenient for Our needs. Our current employee in very efficient and very coring for the needs of Our Community. She Scrows lack one of us personalle and we interact with her that we appreciate your consideration in leaving things as they are and let us continue to blo our Postod Jusines in Our local post office. I hank you. Sencerely JB maestas Holman, nm Holman, NM-000286 23 Docket No. A2012-18



04/26/2011

J B MAESTAS

HC34 BOX 64 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999



DOCKETNO 1367	246
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ITEM NO

PAGE 22 1

Ple	ease check the appropriate box to indica	ate whethe	r you use the Holma	n Post Office for each	of the followi
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			×	
b.	Mailing letters	X			
C.	Mailing parcels		K		
d.	Picking up post office box mail	B			
е.	Picking up general delivery mail			×	
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				N.
i.	Buying stamp collecting material				D.
Ot	her postal services:				
a.	Making permit mailings		Yes 🗌	No 🔼	
b.	Using postage meter		Yes 🗌	No 🕏	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	,	Yes 🗷	No 🗔	
b.	Using for school bus stop	æ	Yes 🗌	No 🗷	
C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No 🛛	
lfy	yes, please explain:				
_					
d.	Using public bulletin board		Yes ≱	No 🗆	
e.	Other		Yes 🛚	No 🗆	
lf y	yes, please explain: Connecting	with	my commu	nity; somewhe	eine to



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DOCKET NO BG7246

ITEM NO PAGE 22 TR

2.	Do you pass another	post office during busine	ss hours while	e traveling to	or from work, shopping, or for pe	rsonal
	needs?	Yes 🔀		No		
	If yes, which offices	occasionally	Mora	+ Clei	reland	
				(4)		
3.	If you now receive ca you currently receive	rrier delivery, there will b post office box service o	e no change to r general deliv	o your deliver very service, o	ry service - proceed to question 4 complete this section.	1. If
	a. How do you think and parcel lockers we	carrier route delivery sen ould compare with preser	vice to cluster nt service?	box units wit	h individually locked mail compa	rtments
	Better	Just as Good	No Opinio		Worse 🛛	
	post office w	appreciat havi orker. In this e P.O import	Communi	ty, meet	ings are always	ž.
	b. How do you think present service?	carrier route delivery ser	vice to a rural	mailbox near	your home would compare with	your
	Better	Just as Good	No Opinio		Worse 🗵	
	Please explain. M	ore of a challer	ige for	me to	get to. I don't have	٤
	my own co	ur, so I frequ	iently	walk to	o the current	
4.	For which of the follothese services?	wing do you leave your c	ommunity? ((Check all that	apply.) Where do you go to obt	ain
	Shopping	× occasional	frips to T	ows, Las V	ogas, or Santafe (mor	ithly)
	Personal needs	x same as a	boret			
	Banking					
	Employment					
	Social needs					
5.	Do you currently use	Yes X aby	community? though the bus busine post office is d	ne only No	man isthe P.O.; int	he valley thou
		Yes 🗓		No		ges .
Na	me: Rebekah	Albert nt your name)				
Ad	dress: PO Box	63, Holman, N	487723	3		
Te	lephone number: _22	244020324	Date: _	1/19/20	1	
Ple	ease add any additiona	of comments on a separation	te piece of par			



DOCKET NO 136 1246

ITEM NO PAGE 22 15

04/26/2011

REBEKAH ALBERT P O BOX 63 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900

Albuquerque , NM, 87102-9999



DOCKET	NO	

ITEM NO_

PAGE 20

Ple	ease check the appropriate box to indica	te whether y	ou use the Holman	n Post Office for 6	each of t	ne follow
Po	stal Services	Daily	Weekly	Monthly		Never
a.	Buying stamps				×	
b.	Mailing letters			×		
C.	Mailing parcels			\boxtimes		
d.	Picking up post office box mail	1				
e.	Picking up general delivery mail				×	
f.	Buying money orders					\mathbb{Z}
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				*	
h.	Sending Express Mail					\square
i.	Buying stamp collecting material					
Ot	ther postal services:					
a.	Making permit mailings	Ye	es 🗌	No 🗵		
b.	Using postage meter	Ye	es 🗌	No 🛛		
No	onpostal Services					
a.	Picking up government forms, such as tax forms	Y	es 🔼	No 🗆		
b.	Using for school bus stop	Y	es 🗆	No 😾		
C.	Assisting senior citizens, persons with disabilities, etc.	Υ	es 🗆	No 🗷		
lf	yes, please explain:				i.	
_				===		
d.	Using public bulletin board	Y	es 🗵	No 🗌		
e.	Other	Y	es 🛛	No 🗆		
If	yes, please explain: As a comm	unity	PESOUTCE			
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			* ' -		-



DOCKETNO

ITEM NO

PAGE OF T

-2-

2.	Do you pass another post office during business hours while traveling	g to or from work, shopping, or for personal
	needs? Yes 🔼	No 🗆
	If yes, which offices Cleveland and Mora	
3.	If you now receive carrier delivery, there will be no change to your de you currently receive post office box service or general delivery serv	ce, complete this section.
	a. How do you think carrier route delivery service to cluster box unit and parcel lockers would compare with present service?	s with individually locked mail compartments
	Better ☐ Just as Good ☐ No Opinion ☐	Worse 🔼
	More by more precise than a box. Why repl	ace people with boxes?
	 b. How do you think carrier route delivery service to a rural mailbox present service? 	near your home would compare with your
	Better ☐ Just as Good ☐ No Opinion ☐	Worse 🔀
	Please explain. I don't understand. Is a rural another post office? or my own mailbox?	mailbox rearmy home
4.	these services?	
	Shopping & food coop, Las Vegas, San	tate, Taos
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	. Do you currently use local businesses in the community?	
	Yes 🗵	No 🗆
	If yes, would you continue to use them if the post office is disconting. There are no other yes businesses in Holms	ued? No П
Na	lame: Daniel Escutia (please print your name)	
Ar	address: P.O. Box 63, Holman, NM 87723	
	elephone number: 224-392-6610 Date: 04/20	2011
PI	Please add any additional comments on a separate piece of paper and hank you for taking the time to complete this questionnaire.	3 222 22



04/26/2011

DANIEL ESCUTIA P O BOX 63 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office. Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano

Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque , NM, 87102-999



L JETNÓ	1367246
ITEM NO_	
PAGE	DAIW

. F	Please check the appropriate box to inc	dicate whether	you use the Holman	Post Office for ea	ch of the following.
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps		□,		
	o. Mailing letters				
	c. Mailing parcels				
	d. Picking up post office box mail		M,		
	e. Picking up general delivery mail		₫/		
	Buying money orders				
	 Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 	g ail.			
	h. Sending Express Mail				
	 Buying stamp collecting material 		ij/		
	Other postal services:				
	a. Making permit mailings	Υ	es ₩ /	No 🗌	
	b. Using postage meter	Υ	es 🌓	No 🗆	
	Nonpostal Services		/		
	Picking up government forms, such as tax forms	= "Y	/es 🖒	No 🗆	
	b. Using for school bus stop	``	res 🗆 /	No 🗆	
	c. Assisting senior citizens, persons with disabilities, etc.	mail	res D B	or al	Palcage
	If yes, please explain: WP Dui wiess all	AROUND	e the	WORLD	
			/)
	d. Using public bulletin board	,	Yes 🗹	No 🗆	
	e. Other	0	Yes 🗆	No 🗆	W
	If yes, please explain: Read LOC 42 Commu	il and	Post	events	inouh
		Ü			



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TEM NO PAGE 22 TX

	you pass anothe	r post office during bus	iness hours while trav	eling to or from wo	rk, shopping, or for pers	sonal
If ye	es, which offices					
you	currently receiv	e post office box servic k carrier route delivery would compare with pre	service to cluster box of sent service?	ervice, complete t	ally locked mail compart	
Ple	ease explain. Personal model in the control of the	Just as Good We Own il and	No Opinion [a publis Recive Post Office	his Ca Palsage We	Constantly have this	box since
pre Be	How do you thin esent service? etter ease explain. O G G P	Just as Good We Ricin	No Opinion Ca Lot	Worse	Booles an	d BOL
the	ese services?	lowing do you leave yo	our community? (Chec	k all that apply.) V	Vhere do you go to obta	in
P€ Ba Er	nopping ersonal needs anking mployment ocial needs	Mora Las V	/ Lan V	ego LTA V	iSTA Alospa-	fal
5. D	o you currently u	se local businesses in	the community?	No 🗆		
Name Dr Addre Telep	world (please ss: 322 R+ hone number:	continue to use them if A GAS print your name) 121 Cha 575) 337 - 5- ponal comments on a see the time to complete this	PAR COL A PAO Date:	ND 877 4/22/4	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	DR 241 n NH 87723
		estionnaire by 04/19/20		vided.		

Docket No. A2012-18

Holman, NM 000295



04/26/2011

EVA GASPAR

P O BOX 121 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations, 500 Marquette NW Suite 900

Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000296



	121 - 2/1
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Please check the appro	priate box to indica	ite whether y	ou use the Holman	Post Office for eac	h of the following.
Postal Services	F 11 -11 The state of the sta	Daily	Weekly	Monthly	Never
a. Buying stamps				Ø	
b. Mailing letters				×	
c. Mailing parcels				Q	
d. Picking up post office	e box mail		风		
e. Picking up general o			Ø		
f. Buying money order					į Z
g. Obtaining special se certified, registered delivery confirmation confirmation	ervices, including mail, insured mail,			Ø	
h. Sending Express M	ail			Ø	
Buying stamp collect material	eting				X
Other postal services	:			V2000 - 11111	
a. Making permit mai	lings	Y	es 🗌	No A	
b. Using postage met	er	Y	es 🗆	No 🔀	
Nonpostal Services					
 Picking up governn forms, such as tax 	nent forms	Υ	es 🗹	No 🗆	
b. Using for school bu		Υ	'es □	No XÕ	
 Assisting senior cities persons with disab 	zens, lities, etc.	Υ	′es □	No 🗵	
If yes, please explain:			-/4		
d. Using public bullet	in board	1	/es □	No 🗆	
e. Other		-	Yes 🗌	No 🗆	
If yes, please explain					
-					

)	Do you pass another	post office during busines	ss hours while trav	eling to or f	from work, sho	pping, or for pe	rsonal
	needs?	Yes 🖾		No []		
	If yes, which offices	01	nd +	non	2		
	if yes, which offices	- COQUASE					
	you currently receive	rrier delivery, there will be post office box service or	general delivery	Service, con	inplote tillo ooo	**************************************	
	a. How do you think and parcel lockers we	carrier route delivery serv	vice to cluster box at service?	units with ir	ndividually lock	ed mail compa	rtments
	Better	Just as Good	No Opinion]	Worse 🖾	,	
	Please explain. Courgany b. How do you think present service?	Adam 8 Egrander route delivery services	Publishi books vice to a rural mail	Sev house parte box near yo	Ra Pecco	Lete Jubi She we are sec del d compare with	Livery
	Better \square	Just as Good	No Opinion]	Worse 🛛		
	Please explain.	is post of	fice S Safe	epve	S my	read y mai	
4.	For which of the follothese services?	owing do you leave your c	community? (Chec	ck all that ap	pply.) Where o	do you go to ob	tain
	Shopping	B					
	Personal needs						
	Banking						
	Employment						
	Social needs	<u> </u>					
5.	Do you currently use	e local businesses in the	community?				
		Yes 🗗		No			
	If yes, would you co	ntinue to use them if the p	post office is disco	ntinued?			
	1900 \$000000 00000 00000 00000	Yes 📮		No		K:	
Na	me: Utll	rint your name)	asper	MD	1 M 8 7	1723	
Ad	dress: P.O.	100X 2TL	HOLVI	COD !	70/1		
	lephone number: /	515-381-517	O Date:	-12	- 2011		
Ple	ease add any addition ank you for taking the	al comments on a separa time to complete this que	ate piece of paper estionnaire.	and attach i	it to this form.		
PI	ease return your ques	tionnaire by 04/19/2011 in	n the envelope pro	ovided.			



04/26/2011

WILLIAM A GASPAR, MD P O BOX 241 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

To Yaumin

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations, 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000299

Mo whoy it Concernss, Obr Holyan office is ig has been I very benefite for our family. The wonderdasol Perhaps More Wonderful Ferdy Harry I Can Sty. Our Coltone and Our Wonderful Relationship to our people is God given we enjoy having the biolingal and the Logic i Understandinging Enat our Fostal Service including Dolly i traven we cole them E they Tre the best exemple Docket No. A2012-18 Holman, NM 000300



PAGE 22) D

04/26/2011

SALAS FAMILY

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date, If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000301



	121 32/10
DOCKET NO	
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PAGE	27.16

Please check the appropriate box to indica	te whether \	ou use the Holman I	Post Office for each	of the following
		Weekly	Monthly	Never
Postal Services	Daily	vvecki,		
a. Buying stamps	Ц	CORSI		
b. Mailing letters				
c. Mailing parcels				100
d. Picking up post office box mail				100
e. Picking up general delivery mail				69
f. Buying money orders				· eu
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 				
h. Sending Express Mail		_		P=3
 Buying stamp collecting material 				
Other postal services: a. Making permit mailings b. Using postage meter Nonpostal Services a. Picking up government forms, such as tax forms b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:		Yes	No 🚳 No 🚳 No 🚳	
d. Using public bulletin board e. Other If yes, please explain:		Yes 🗆	No 🔯	

-2-

	Do you pass another post of needs? If yes, which offices	Van Bill		No L	
3.	If you now receive carrier do you currently receive post of a. How do you think carrier and parcel lockers would consider the second sector better but but better but	r route delivery servompare with presen	ice to cluster box unit service?	ts with individually low	ocked mail compartments
	b. How do you think carrie present service? Better	t as Good 🔲	No Opinion 🗌	Worse [
4.	For which of the following these services? Shopping Personal needs	LAS VE	GAS, N.M.	8776(
5	Banking Employment Social needs Do you currently use local	al businesses in the	NM. 877. CETILED	No 🗆	
1	(blease hims)	D. ETHEL our name)	DEARIN	No □	*
n.	Address: Her 39 Telephone number: 1-57. Please add any additional of Thank you for taking the time	5-387 • 5708 omments on a sepa	Date: 4-1	and attach it to this fo	orm.
D	Please return your question locket No. A2012-18	naire by 04/19/2011	to an indicate of the state of	The same of	Holman, NM 000303



04/26/2011

HC34 BOX 117 HOLMAN, NM 87723

GEORGE D & ETHEL DEARINGER

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

ITEM NO

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

Docket No. A2012-18

Holman, NM 000304



EVANGELINE MAESTAS P O BOX 37 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to QBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18



	101) \((11 \) \(\) \(\)	1
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PAGE	89.17	

b. Ma c. Ma d. Pic e. Pic f. Buy g. Obt cert delin cont	e check the appropriate box to income of the control of the contro	Daily	Weekly	Monthly	Never	
b. Ma c. Ma d. Pic e. Pic f. Buy g. Obt cert delin cont	iling letters iling parcels king up post office box mail king up general delivery mail ring money orders aining special services, including					
c. Ma d. Pic e. Pic f. Buy g. Obt cert delin cont	iling parcels king up post office box mail king up general delivery mail ring money orders aining special services, including					
d. Pic e. Pic f. Buy g. Obt cert delin cont	king up post office box mail king up general delivery mail ring money orders aining special services, including					
e. Pic f. Buy g. Obt cert delin conf	king up general delivery mail ring money orders aining special services, including					
f. Buy g. Obt cert delir con	ring money orders aining special services, including					
g. Obt cert delir con	aining special services, including					
cert deli con	aining special services, including					
h. Sen	very confirmation, or signature firmation	I		ď		
	ding Express Mail		П			
i. Buyi mate	ng stamp collecting erial				-	
Other p	postal services:				\	
a. Mak	ring permit mailings	Yes [No 🛭		
b. Usir	ng postage meter	Yes [No 🛛		
Nonpos	stal Services					
	ng up government s, such as tax forms	Yes []	No 🗵		
b. Usin	g for school bus stop	Yes	5	No 🗆		
c. Assis	ting senior citizens, ons with disabilities, etc.	Yes	1	No 🗌		
	ease explain:	a ser	rice	- and	undl	
10	metines p	uno per	of call	enjous.	who are	ن
d. Using	public bulletin board	Yes []	No.		
e. Other		Yes []	No 🗆		
f yes, ple	ease explain:					

-2-

DOCKET NO 136724682723

TEM NO 22

PAGE 29 B

		0.7	
2	Do you pass anothe needs?	er post office during business hours while traveling to or from work, shopping, or	for personal
	needs?	Yes 🗷 No 🗆	भारतम् । (ब्रिक्टिक्टिक्टिक्टिक्टिक्टिक्टिक्टिक्टिक्ट
	If yes, which offices	Class Om sal 1 70	
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	The state of the s	
3,	If you now receive ca you currently receive	arrier delivery, there will be no change to your delivery service - proceed to quest post office box service or general delivery service, complete this section.	stion 4. If
	 a. How do you think and parcel lockers w 	carrier route delivery service to cluster box units with individually locked mail co rould compare with present service?	pmpartments
	Better	Just as Good ☐ No Opinion ☐ Worse ☐	•
	Please explain.	De know our community!	the.
	arug p	tollen is yearse. It iles	te lee low
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare	and they
	Better 🗆 🔟	Just as Good No Opinion Worse	rest duce
	Please explain.	own - huliding aluminum	caus - you
	Meally	think our mail is safe -	
4.	For which of the follow these services?	ving do you leave your community? (Check all that apply.) Where do you go to	obtain
	Shopping	<u> </u>	
	Personal needs		
	Banking	<u> </u>	
	Employment		_
	Social needs		=
5.	Do you currently use to	ocal businesses in the community?	
	*	V 17	
	If yes, would you conti		
	n yes, would you contil	nue to use them if the post office is discontinued?	
Nam	e: Evange)	Yes No D	
Addr	ess: Po Box		
Tele	phone number: 57.	5-387-2975 Date: 4/25/11	
Pleas	se add any additional c k you for taking the tim	omments on a separate piece of paper and attach it to this form. e to complete this questionnaire.	1 1 1 0
Pleas	se return your question	naire by 04/19/2011 in the envelope provided.	totel
The	cket No. A2012-18	has a stranger	n. NM 000307



CLARA MAES P O BOX 242 MORA, NM 87732

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Retail services are also available at the Mora Post Office where you already receive your mail

If it is determined that a discontinuance of the Holman Post Office should be pursued a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18



	121-76H 85713
DOCKET NO	36 109601103
ITEM NO_	2000
PAGE_	90#

Please check the appropriate box to indica	us whather v	you use the Holman F	ost Office for each	of the following.
Please check the appropriate box to indica		Weekly	Monthly	Never
Postal Services	Daily	П	×	
a. Buying stamps			X	
b. Mailing letters			×	
c. Mailing parcels				
d. Picking up post office box mail			П	P
e. Picking up general delivery mail			'\d'	
f. Buying money orders			×	
 g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 				
Sending Express Mail Buying stamp collecting material				S
Other postal services:		US-	No 🗔	
a. Making permit mailings	i i	Yes 🗌	1.00	
 b. Using postage meter 		Yes 🗌	No 🗆	
Nonpostal Services				
a. Picking up government		Yes 🔀	No 🗆	
forms, such as tax forms		Yes 🗌	No Q	
b. Using for school bus stop		Colores Section	W	
 Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No 🔀	
If yes, please explain:				
and the second second		Yes 🛛	No 🗆	
d. Using public bulletin board		Yes 🔼	No 🗆	
e. Other			NATION SECTION	
If yes, please explain:				

	PAGE
	while traveling to or from work, shopping, or for personal
2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal
۷.	
	Yes & 1 + A don't stop there.
	which offices Cleveland P.O. but I have notet
	If yes, which offices the had shoblems with the post
	D have than to 12 stant
	master & her assistant
	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If
3.	If you now receive carrier delivery, there will be no change to your delivery service post office box service or general delivery service, complete this section.
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments
	a. How do you think carrier route delivery service to cluster box drille and a service?
	and parcel lockers would compare thin
	No Opinion Worse
	Better Just as Good J
	Please explain. I live on a acre standed soute.
	hick way At to not on a regular residence
)	a comment of
	U will be y pear your home would compare with your
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your
	present service?
	Worse Z
	Better Just as Good No Opinion of my mail at more
	Please explain. No stamp Jales. Barring of Nolman
	On but I do my other business in
	1.0. Mar manely orders.
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain
2	For which of the following do you leave your community? (Check all that apply)
	these services?
	x Las Vegas - mour
	Shopping Part San - Jaos
	Personal needs X Jas O Equis
	mora - Jas Vegas
	Banking
	Employment
	Social needs
	Do you currently use local businesses in the community?
	No. 1
	Yes
	If yes, would you continue to use them if the post office is discontinued?
	Yes 🔀 No 🗆 🐞
	OLDON MARS
	Name: (please print your name)
	(please print your name)
	Address: P.O. 130x 242 More
	505-327-2693 Date: 4/26/W
	Telephone number: 3 / 3 / 3 / 3
	Please add any additional comments on a separate piece of paper and attach it to this form.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18



LORINDA MANUEL P O BOX 157 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



DOCKET NO 3670 46 87733 E ITEM NO 30 PAGE 9 1 A

Р	lease check the appropriate box to indica	te wheth	er you use the Holma	in Post Office for e	each of the following.
P	ostal Services	Daily	Weekly	Monthly	Never
а	. Buying stamps			Þ	
b	. Mailing letters		R		
С	. Mailing parcels			一点	
d	. Picking up post office box mail	X			
е	. Picking up general delivery mail		WILL		
f	Buying money orders		B. West X		
g	 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 			X	
h	. Sending Express Mail				À,
i.	Buying stamp collecting material				
(Other postal services:			\sim	
a	. Making permit mailings		Yes 🗌	No &	
t	. Using postage meter		Yes	No B	
ì	Nonpostal Services				., Ther
8	 Picking up government forms, such as tax forms 		Yes 🗆	No. A d	lout carry Ther
ł	o. Using for school bus stop		Yes	No D	
(Assisting senior citizens, persons with disabilities, etc. 		Yes 🗌	No.	
1	f yes, please explain:		<i>3</i> :		
-					
(d. Using public bulletin board		Yes 🗌	No.	pm doesn't
(e. Other		Yes	No 🗆	At .
1	f yes, please explain:				
-					



-2-

DOCKET NO 1	3675	46	87	723
ITEM NO_	20)		-100
PAGE_	9	13		

2.	Do you pass anoth needs?			ours while traveling	ng to or from work, shop	ping, or for perso	nal	
	If yes, which office	NO	es D	1/n.	140			
	- yes, miles			1 vid	74	9		
3.	If you now receive you currently recei	carrier delivery, to ve post office box	nere will be no service or ger	change to your d eral delivery serv	elivery service - proceed rice, complete this section	d to question 4. I		
	a. How do you thin and parcel lockers	nk carrier route de would compare v	elivery service to with present ser	to cluster box unit rvice?	s with individually locked	d mail compartme	ents	
	Better	Just as Good		No Opinion	Worse	1. 4	J	
	Please explain	1) 11	wit	Cab.	Thes of	TOU IN	en	
/	padie	e pros	eso	in h	re-			
V	b. How do you thi present service?	nk carrier route de	elivery service	to a rural mailbox	near your home would	compare with you	ır	
	Better	Just as Good		No Opinion 🗌	Worse	,		
	Please explain.	Lance	an	elioa	i app	elles		
•	We.	Russe) su	y ma	ef if	afy		
6	whelly	e ulo	The	Rup.	adyly,	week	lyer	_
4.	For which of the for these services?	oflowing go you le	ave your comm	nunity? (Check a	I that apply.) Where do	you go to obtain	The terms of the t	
	Shopping	4						
	Personal needs	#						
	Banking							
	Employment	□						
	Social needs							
5.	Do you currently u	use local business	es in the comm	nunity?				
		_ Y	es D		No □			
	If yes, would you	continue to use th	em if the post	office is discontin	ued?			1
		Υ	es 🛮		No 1 of Ge	reroll	tue o	ld
Na	me: LOPI	NDA Ma	ANUEL	_	alan	tifo 1	racel	4
Adı	dress: PO E	301157	HOLA	JAN, NA	1.87723	grade	1000	シェ
	lephone number:	5056034	113	Date: 4.11.	//	gas	- Lac	to
Ple Tha	ease add any additionant	onal comments or he time to comple	a separate picte this question	ece of paper and naire.	attach it to this form.	IJ	yes -	_
Db	cket No!\A2012\18\U	estionnaire by 04/	19/2011 in the	envelope provide	d.	Holman, NM (000313	



JOAQUIN MAESTAS-MANUEL P O BOX 157 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998



9	217211-57773
DOCKET NO_	361246 01123
ITEM NO_	00

Ple	ease check the appropriate box to indica	te whethe	er you use the Holma	n Post Office for each	n of the following
	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps			×	
b.	Mailing letters		×		
C.	Mailing parcels			A	
d.	Picking up post office box mail	X			
e.	Picking up general delivery mail				
f.	Buying money orders		×		
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			R	
	Sending Express Mail		ш	×	
i.	Buying stamp collecting material				×
Ot	her postal services:		380	¥.	
a.	Making permit mailings		Yes	No 🔽	
b.	Using postage meter		Yes 🗆	No 💆	
No	onpostal Services				
a.	Picking up government forms, such as tax forms		Yes □✓	No 🗆	
b.	Using for school bus stop		Yes 🗌	No 🔀	
C.	Assisting senior citizens, persons with disabilities, etc.		Yes 🗌	No Ø	
lf	yes, please explain:		χ.		
_					
d,	Using public bulletin board		Yes 🗵	No 🗆	
е.	Other		Yes	No 🗌	
lf	yes, please explain:				 ::
-					



DOCKET NO 367703

ITEM NO 33

PAGE 912 B

-2-

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes X
	If yes, which offices Nona Clevelend
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.
	How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. There is a varidalism problem in Mora
	b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒
	Please explain. Mail is safe in post offic. Business
	adverge are printed with Holemen 87773
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Surges Santa Vey alling
	Personal needs
	Banking
	Employment 🔲
	Social needs
5.	Do you currently use local businesses in the community?
	Yes ♥ No □
	If yes, would you continue to use them if the post office is discontinued?
Na	ame: Jeaguin Merstas - Manual No (please print your name)
Δε	odress: POBOX 157 Holman, NW 77723
	elephone number: 575-381-6169 Date: 4/11/11
PI	ease add any additional comments on a separate piece of paper and attach it to this form.
Th	nank you for taking the time to complete this questionnaire.



MARIA S SENA P O BOX 102 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998



D	OCKET NO_	100 P	46
	ITEM NO_	Sh	
er Questionnaire	PAGE	92	A

Postal Custome

D.					
Please check the appropriate box to inc	licate whether yo	u use the Hol	man Post Office fo	r each of the	following.
Postal Services	Daily	Weekly	Monthly	N	lever
a. Buying stamps		A			
b. Mailing letters	Ø				
c. Mailing parcels					KÍ.
d. Picking up post office box mail	X				
e. Picking up general delivery mail					Ø
f. Buying money orders		Ø.		1	
 Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 			×	[
h. Sending Express Mail				7	4
 Buying stamp collecting material 				7	5
Other postal services:					
a. Making permit mailings	Yes [No K		
b. Using postage meter	Yes /	Ś	No 🗆		
Nonpostal Services	5				
Picking up government forms, such as tax forms	Yes [No DA		
b. Using for school bus stop	Yes [No A		
 Assisting senior citizens, persons with disabilities, etc. 	Yes []	No 🗹		
If yes, please explain:			6		
d. Using public bulletin board	Yes 📉	K	No 🗌		
e. Other	Yes 🗌		No 🗌		
If yes, please explain: I r	eal +	tre B	ulletin	0.7	-0
J				CEN OS ?	EU
			RE	OL.	a li
				13 S	Dit
		x-		OPERATO ORANIS	NM 000318
ket No. A2012-18	Holman, NM 000318				



-2-

DOCKET NO_	3679468773
ITEM NO	22
PAGE	433

2	Do you pass and peeds?	other post office during business hours while traveling to or from work, shopping, or for personal
	riceus:	Yes 🗆 No 🗷
	If yes, which office	ces
	B: W (2002	
3	a. How do you th	re carrier delivery, there will be no change to your delivery service - proceed to question 4. If eive post office box service or general delivery service, complete this section. Think carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better 🗇	a wada dampare with present service?
	_	Just as Good ☐ No Opinion ☐ Worse 🗡
	Please explain.	people will struggle alot and
	b. How do you th present service?	ink carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain.	I do not think it is a
	- 200 D	idea to Change or close
4.	For which of the fo	ollowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	X
	Personal needs	
	Banking	
	Employment	A Las Vegas
	Social needs	
5.	Do you currently us	se local businesses in the community?
		Van For
	If yes, would you co	ontinue to use them if the post office is discontinued?
	yee, weday year co	Walland Co.
Nam	ne: Ma	Yes No D
	ress:	O DOX 102 HOLMAN NM 87723
	-	75-447-4576 Date: 4-28-11
Plea Thar	se add any additiona ik you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.
		ionnaire by 04/19/2011 in the envelope provided.



SYRIA ROMERO

P O BOX 13 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



DOCKET NO /	367248222
ITEM NO	20100165
PAGE	GUA

PI	ease check the appropriate box to indica	ate whether y	ou use the Holma	n Post Office fo	r each of the following.
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps	\boxtimes			
b.	Mailing letters	×			
C.	Mailing parcels		×		
d.	Picking up post office box mail	\boxtimes			
e.	Picking up general delivery mail				[32]
f.	Buying money orders		\bowtie		
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		Z		
h.	Sending Express Mail			×	
i.	Buying stamp collecting material			×	
Ot	her postal services:				
a.	Making permit mailings	Yes	s 🗆	No 🔀	2:
b.	Using postage meter	Yes	s 🗆	No 🏻	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Yes	s 🗆	No 🔀	
b.	Using for school bus stop	Yes	s 🗆	No 🗷	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes	s X	No 🗆	
lf y	res, please explain: we all h	this com	munity		
o 					
d.	Using public bulletin board		×	No 🗆	*
e.	Other	Source	₩	No 🗆	623
If y	es, please explain: Our Bull Pinding out w	elin is	the only	means ing in H	
A	so the service is on ou	standi.	is happen	Holman F	BEGEN EL
					3 3011

FINA 0 3 SOU!

Holman, NM 000321



DOCKET NO 1367246 87723

ITEM NO 500

PAGE 943

-2-

Do you pass anothe needs?	r post office during busines	ss hours while trave	ling to or from wo	ork, shopping, or	for persona
nocus:	Yes		No		
If yes, which offices					
If you now receive of you currently receive	errier delivery, there will be post office box service or	e no change to your general delivery se	delivery service rvice, complete t	- proceed to que his section.	estion 4. If
a. How do you thinl and parcel lockers v	k carrier route delivery serv vould compare with presen	rice to cluster box u t service?	nits with individua	ally locked mail c	ompartmen
Better	Just as Good	No Opinion 🗌	Worse	0.000	
Please explain	hey are unsafe	and will be alley look	ugly ?		
b. How do you thin present service?	k carrier route delivery serv	vice to a rural mailbo	ox near your hom	e would compar	e with your
Better	Just as Good	No Opinion	Worse		
Please explain. A	Jopogh can reble	ace the ser	wice our	Post Offi	CL
For which of the foll these services?	lowing do you leave your c	ommunity? (Check	all that apply.) V	Vhere do you go	to obtain
Shopping		\			
Personal needs		0/			
Banking	0 0				
Employment	1 (50x)				
Social needs					
Do you currently us	e local businesses in the c	ommunity?			
	Yes 💢		No 🗆		
If yes, would you co	ontinue to use them if the p	ost office is discont	inued?		
	Yes 🗆		No 🗆	*	
ame: Symi	Romero print your name)				
ddress: Po B	0 x 13				
elephone number: 2	87-5468	Date: 4-2	6-11		
ease add any addition nank you for taking the	nal comments on a separate time to complete this que	e piece of paper an stionnaire.	d attach it to this	form.	



PETER ROMERO
P O BOX 71
CHACON, NM 87713

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



Postal Customer Questionnaire No. 13613468) 73

Please check the appropriate box to indi	cate whether yo	ou use the Holn	nan Post Office for each	of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		☒.	П	П
b. Mailing letters		Ø.	П	
c. Mailing parcels		Ø.	П	
d. Picking up post office box mail				
e. Picking up general delivery mail		Ø	П	П
f. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			8.7	
h. Sending Express Mail			Ø	
Buying stamp collecting				
material collecting			П	×
Other postal services:			-	
a. Making permit mailings	Yes [No ⊠	
b. Using postage meter	Yes []	No ⊠	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes 5	3.	No 🗌	
b. Using for school bus stop	Yes 🛭	1	No 🗆	
 Assisting senior citizens, persons with disabilities, etc. 	Yes ⋤	1	No 🗌	
If yes, please explain: UE Hour	047	DONATU	16 FOOD ?	5
THE OLD FOLKS HOW	EALD	SHOWER	de THEN PI	LTURES
OF DYR HUNTS FOR	180 9	IZAIL,		
d. Using public bulletin board	Yes 🗵		No 🗌	
e. Other	Yes		No 🖾	
f yes, please explain:				
	6			



-2-

	21 22/1 5522
DOCKET NO_/	3610460175
ITEM NO	22
PAGE	953

2.	Do you pass another needs?	post office during business hours while traveling to	or from work, shopping, or for personal
	If yes, which offices		
3.	you currently receive	arrier delivery, there will be no change to your delivery post office box service or general delivery service.	domplete this section.
	 a. How do you think and parcel lockers w 	carrier route delivery service to cluster box units would compare with present service?	th individually locked mail compartments
	Better	Just as Good ☐ No Opinion ☐	
	HAPPEN TO	O THOSE BOXES AND RIEN	WELLSM WOULD
	b. How do you think present service?	carrier route delivery service to a rural mailbox near	r your home would compare with your
	Better	Just as Good No Opinion	Worse
	Please explain	TIS DICE TO GO TO TO TO THE SEE TO WE ARE ANOUN TOWN	WE WANT TO RESPORT THAT WH
4.		owing do you leave your community? (Check all that	4 %
	Shopping	& LAS USBAS, MORA	
	Personal needs	- LAS UEGAS, MONA	
- 51	Banking	- Morred	
	Employment	- MORA	
	Social needs	- MORA	
5.	Do you currently use	local businesses in the community?	
		Yes 🗗	d \square
	If yes, would you con	ntinue to use them if the post office is discontinued	,
		Yes 🗹	• 🗆 🖫
Nai	me: 15 (5) (please pr	RUMERO int your name)	
Add	dress: PD B	0+ 91 , CHACON, N.M.	877/3
Tel	ephone number: 50	5-429-2887 Date: 4-28-1	-
Ple	ase add any additiona	al comments on a separate piece of paper and atta time to complete this questionnaire.	9 P (40) (50)

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.



NATASHA GOMEZ P O BOX 226 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998



Postal Customer Questionnaire ITEM NO PAGE 9/6 A

1.	Please check the appropriate box to indic	ate whether you	use the Holn	nan Post Office for each	of the fellowing
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps			П	lvevel □
	b. Mailing letters			П	
	c. Mailing parcels			П	
	d. Picking up post office box mail			П	
	e. Picking up general delivery mail			П	
:0	f. Buying money orders				
!	g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		П	□ □	
1	n. Sending Express Mail			d	
ĺ	Buying stamp collecting material				
C	Other postal services:				~
а	. Making permit mallings	Yes 🗌		No Z	
ь	. Using postage meter	Yes 🗌		No 🛮	
N	onpostal Services			· C	
а	Picking up government forms, such as tax forms	Yes Z		No 🗌	
b.	Using for school bus stop	Yes 🗌		No E	
	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌		No 🗍	
If	yes, please explain:				
_				50	
ď.	Using public bulletin board	Yes		No 🗌	
e.	Other	Yes 🗌		No 🗆	
lf y	ves, please explain:			(e.	
-				N. Carlotte	
					



-2-

DOCKETNO /	36724687773
ITEM NO	Q2.
PAGE	463

2	. Do you pass and needs?	other post office	during busin	ess hours while trav			ork, shopping, or	for personal
	If yes, which office	ces Moke	/	evelan	>	No 🗌		
3.		and poor office b	ON SELVICE C	pe no change to you or general delivery s	ır deliv service	ery service - , complete th	proceed to ques	
	 a. How do you the and parcel locker 	nink carrier route s would compare	delivery ser with preser	vice to cluster box unit service?	units w	rith individual	ly locked mail co	mpartments
	Better Blanca countries	Just as Goo		7		Worse		
		ink camer route (delivery serv	rice to a rural mailbo	ox nea	r your home	would compare	with your
	Better	Just as Goo		No Opinion		Worse	6	
	Please explain							===
4.	For which of the fo these services?	llowing do you le	ave your co	mmunity? (Check a	all that	apply.) Whe	ere do you go to	obtain
	Shopping	D TO	305	<u> </u>				
	Personal needs		^					
	Banking	D M	IORA	1				
	Employment	N	IOR	A				_
	Social needs							
5.	Do you currently us	e local business	es in the cor	nmunity?				
		Ye	es 🗆		No			
	If yes, would you co	entinue to use the	m if the pos	t office is discontinu	ued?			
	Project House Calif	Ye	s 🗹		No		\$	
Nam	1 / -	rint your name)	me	2				
Addr	ess: Ro E	166 20	0					
Têlep	phone number:			Date: 5 - 3 -	-\	_		
Pleas Than	se add any additions k you for taking the	al comments on a time to complete	separate p this questio	iece of paper and a nnaire.	ttach i	t to this form.		
Pleas	e return your quest	ionnaire by 04/19	7/2011 in the	envelope provided	Ţ.			

Docket No. A2012-18



LISA VIGIL P O BOX 226 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



DOCKETNO	136724687723
ITEM NO_	22

	Please check the appropriate box to indic	ate whether you	use the Holn	nan Post Office for each of	of the following.
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps		Ø		
	b. Mailing letters				
	c. Mailing parcels		d		
	d. Picking up post office box mail	Q,			
	e. Picking up general delivery mail	Ø			
	f. Buying money orders				
9	g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
ł	n. Sending Express Mail			ď	
į	Buying stamp collecting material				
(Other postal services:				
8	a. Making permit mailings	Yes 🗌		No 🗹	
b	. Using postage meter	Yes 🗌		No 🛮	
٨	Ionpostal Services				
	Picking up government forms, such as tax forms	Yes 🗌		No 🏻	
	Using for school bus stop	Yes 🗌		No 🗹	
C	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌		No 🗹	
If	yes, please explain:				
-					
d.	Using public bulletin board	Yes 🗹		No 🗆	
e.	Other	Yes 🗌		No 🗆	
lf	yes, please explain:				
_					
-					



-2-

DOCKET NO /	36724687722
ITEM NO	02
PAGE	97B

2.	Do you pass anoth needs?	r post office during business hours while traveling to or from work, shopping, or for p	ersonal
		Yes No 🗆	
	If yes, which offices	Mora - Clevelas	
3.	If you now receive of you currently received	arrier delivery, there will be no change to your delivery service - proceed to question post office box service or general delivery service, complete this section.	4. If
	 a. How do you think and parcel lockers v 	carrier route delivery service to cluster box units with individually locked mail compa ould compare with present service?	rtments
	Better	Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain		
		carrier route delivery service to a rural mailbox near your home would compare with	your
	Better	Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain. 55	+ reel SAFE OF Highing -	
4,	For which of the follo these services?	ving do you leave your community? (Check all that apply.) Where do you go to obta	in
	Shopping	1 LAS VEGAS	
	Personal needs		
	Banking	I Las vegas	
	Employment	7 mora	
	Social needs		
5.	Do you currently use	ocal businesses in the community?	
		Yes No No	
	If yes, would you cont	nue to use them if the post office is discontinued?	
		Yes No No	
Nam	ne: LISA V (please prin	your name)	
Addr	ress: DO Bo	226	
Tele	phone number: 513	-312-259\ Date: 5-3-\\	
Plea	se add any additional	omments on a separate piece of paper and attach it to this form. e to complete this questionnaire.	
Pleas	se return your question	naire by 04/19/2011 in the envelope provided.	

Docket No. A2012-18

Holman, NM 000331



JJ EXCAVATION, INC. P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the Cleveland or Mora Post Office. Special assistance will be provided as

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



DOCKET NO /	367246	87723
Decircino	22	
ITEM NO	98A	

Dies	ase check the appropriate box to indica	te whether you	u use the Holman	Post Office for each of	the following.
	tal Services	Daily	Weekly	Monthly	Never
	Buying stamps		in the second		
		H			
	Mailing letters				
	Mailing parcels				
	Picking up post office box mail				
	Picking up general delivery mail				
	Buying money orders				
	Obtaining special services, including certified, registered mail, insured mail,				
	delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
i.	Buying stamp collecting material				D
Oth	ner postal services:				
a.	Making permit mailings	Yes	; 🔲	No I	
b.	Using postage meter	Yes	; 	No B	
No	onpostal Services				
a.	Picking up government	Vac	s 🗹	No 🗌	
	forms, such as tax forms		19-24	No 🗗	
	Using for school bus stop	16	s 🗌		
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗌	No 🖃	
lf v	ves, please explain:		<u></u>		
_					
V			_/		
d.	Using public bulletin board	Ye	s Ø	No 🗆	
e.	Other		s 🖸	No 🗆	
lf :	yes, please explain:	and ohi	Yich - T	w DWIN	72
	deliveres.				
-					



-2.

DOCKET NO_	367246	87723
ITEM NO	2	
BAGE	9XR	

2.	Do you pass anoth needs?	er post office during business hours while traveling to or from work, shopping, or for personal Yes No No
	If yes, which office:	
0	If you now receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If
3.	you currently recei	e post office box service or general delivery service, complete this section.
	 a. How do you thin and parcel lockers 	k carrier route delivery service to cluster box units with individually locked mail compartments would compare with present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain	Not gractical for a Business owner
	Will ho	+ Mare's
	b. How do you thin present service?	nk carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain.	a Business needs constant personal any home to resort to contine business
4.	For which of the fo these services?	llowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Der - Wills
	Personal needs	
	Banking	Work - wishly
	Employment	
	Social needs	
5.	Do you currently u	se local businesses in the community?
		Yes No 🗆
	If yes, would you	continue to use them if the post office is discontinued?
Na	me: D E (please	Yes D. No D.; XCavatin, Inc., print your name) Box 190, Holman, Nm. 87723
		75-387-616/ Date: 4/19/2011
		nal comments on a separate piece of paper and attach it to this form.
The	ank you for taking th	e time to complete this questionnaire.

Phocket Not A2012 18 uestionnaire by 04/19/2011 in the envelope provided.



HANNAH LOVATO P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date, If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



DOCKET NO_	36724687723
ITEM NO_	22
W 4 (5) FF	-99A

1.	Please check the appropriate box to indic	ate whether you	use the Holman	n Post Office for each	of the following
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying stamps				
	b. Mailing letters				
	c. Mailing parcels				
	d. Picking up post office box mail				
	e. Picking up general delivery mail				
	f. Buying money orders				
	 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
	h. Sending Express Mail				
	Buying stamp collecting material				
	Other postal services:				
	a. Making permit mailings	Yes		No E	
	b. Using postage meter	Yes		No 🖰	
	Nonpostal Services		535		
	Picking up government forms, such as tax forms	Yes		No 🗆	
	b. Using for school bus stop	Yes		No 🗗	
	 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗆	r e
	Stopping point for UPS FEDEX, Direction	any bu	stress (eronal, m	edical,
	d. Using public bulletin board	Yes		No 🗆	
	e. Other	Yes		No 🗆	1.
	If yes, please explain: Helpfu Customer Service +	hat is	rsonal -	that prov	reyond
	just the postal se	rvice de	ties.	J	

If yes, which offices But Not in a dail	ery service - proceed to question 4. It
fyes, which offices But Not on a dail	ery service - proceed to question 4. It complete this section.
n yes, which onlocs	ery service - proceed to question 4. If complete this section.
	Complete the aconom
	Complete the aconom
If you now receive carrier delivery, there will be no change to your deliv you currently receive post office box service or general delivery service	ith individually locked mail compartments
a. How do you think carrier route delivery service to cluster box units want parcel lockers would compare with present service?	/
Better ☐ Just as Good ☐ No Opinion ☐	Worse 🗹
Please explain. Not a reliable, sate	service.
b. How do you think carrier route delivery service to a rural mailbox ne	ar your home would compare with your
present service?	
Better ☐ Just as Good ☐ No Opinion ☐	Worse W
Please explain. No comparison at a	
	- to obtain
For which of the following do you leave your community? (Check all the these services?	
Stropping	
Personal needs Wor-	
Banking 5 Mora	
Employment \square	
Social needs	
Do you currently use local businesses in the community?	
Yes 💌	No [
If yes, would you continue to use them if the post office is discontinued	- the more of
If yes, would you continue to use them if the post office is discontinued yes. Yes Pout will (please print your name) Horizon (A)	No custom
(please print your name) **Pox 1901 Holmon Nr. 87	723 service
lephone number: 575-371-6701 Date: 4[14]	2011
ease add any additional comments on a separate piece of paper and att	ach it to this torm.
ease add any additional comments on a separate piece of paper and eat eank you for taking the time to complete this questionnaire.	

Docket Noe A2012 18 questionnaire by 04/19/2011 in the envelope provided.



JAKE LOVATO TRUCKING CO P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Many businesses receive their mail in CBUs. Post office boxes are also available at the Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998



DOCKETNO	36724687723
ITEM NO	99
PAGE	10017

Diago	se check the appropriate box to indica	te whether you	use the Holman	Post Office for each of t	the following.
	al Services	Daily	Weekiy	Monthly	Never
	uying stamps				
	railing letters				
	ailing parcels		4		
	icking up post office box mail				
	icking up general delivery mail				
		П		L.	
	uying money orders	· ·			
d	obtaining special services, including ertified, registered mail, insured mail, elivery confirmation, or signature onfirmation				
h. S	Sending Express Mail			4	
i. B	Buying stamp collecting naterial				
Oth	er postal services:				
a.	Making permit mailings	Yes		No 🖾	
b.	Using postage meter	Yes		No 🖳	
Nor	npostal Services				
a. F	Picking up government forms, such as tax forms	Yes	B	No 🗆	
b. l	Using for school bus stop	Yes		No 🗐	
c. A	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖸	
If ye	es, please explain:		34		
_					
d.	Using public bulletin board	Yes	4	No 🗆	
e.	Other	Yes	10	No 🗆	
lf y	es, please explain: Stopp	Ma poin	t tir	Keliveries.	
-		· ·			
-					



-2-

DOCKET NO /	3672468722	
ITEM NO	22	
PAGE	100B	

				PAGE / ()() /)
2.	Do you pass another post office needs?	8000	traveling to or from w	ork, shopping, or fo	r personal
		Yes			
	If yes, which offices				
					522
3.		se box service or general delive	Ty Service, complete	tino cooner.	
	How do you think carrier ro and parcel lockers would comp	ute delivery service to cluster be pare with present service?	ox units with individu	ally locked mail cor	mpartments
		O No Opinion	☐ Wors	e 🛛	
	Please explain No +	bushess gra	actical!		
	Tiedou oxpiairi.				
	-				
	b. How do you think carrier ropresent service?	oute delivery service to a rural n	nailbox near your hor	ne would compare	with your
	Better ☐ Just as	Good ☐ No Opinior	ı 🗌 Wors	se 🔟	
	Disconnection (1 to (Good No Opinion	I am a	Bus Maz	owner.
	Please explain.	V.C.I.			
4.	For which of the following do these services?	you leave your community? (C	heck all that apply.)	Where do you go to	obtain
		while			
	Shopping 🗠	×1			
	Personal needs				
	Banking 🗓	(sehr)			
	Employment				
	Social needs				
5.	Do you currently use local bu	sinesses in the community?			
			No 🗆		
	If yes would you continue to	use them if the post office is di	scontinued?		1 local
	ii yee, week yer	Yes 7	No 🗆	I Sug	born
NIA	al lovalo	, Truckin Go		_ Bu:	ins Ispen
INS	(please print your na	ame)	14 500	3	11 lmc -
Αc	Idress: PO Base	190, Holma	, V Chy 8 1 1	- my	Louise
Te	elephone number: 5717-3 8	7 - 6161 Date:	4/19/2011		to : -
PI	If yes, would you continue to ame: Jak	ents on a separate piece of pap complete this questionnaire.	er and attach it to this	s form.	

Thank you for taking the time to complete this questionnaire.

Docket No-A2012-18 questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO-	136246	8	7	123
ITEM NO	<i>∂∂</i> .			
BAGE	109 RE			

				11 (0-10)		
1.	Please check the appropriate box to ind	icate whether yo	u use the Holma	n Post Office for each	of the following.	
	Postal Services	Daily	Weekly	Monthly	Never	
	a. Buying stamps					
	b. Mailing letters					
	c. Mailing parcels					
	d. Picking up post office box mail					
	e. Picking up general delivery mail					
	f. Buying money orders					
	 g. Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature confirmation 	it,	d			
	h. Sending Express Mail					
	Buying stamp collecting material					
	Other postal services:					
	a. Making permit mailings	Yes		No 🖪		
	b. Using postage meter	Yes		No 🔛		
	Nonpostal Services					
	 Picking up government forms, such as tax forms 	Yes	P	No 🗆		
	b. Using for school bus stop	Yes		No 🗹		
	 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🗆		
	If yes, please explain: Handi C	upped Fr	indian	ember with		
	d. Using public bulletin board	Yes		No 🗆		
	e. Other	Yes		No 🗆		
	our post office but that on numerous o	o DULY CH	olman Ck	ommunity. S	ne'	
	1 1 1 2 1 1 1 2 1 2	disabled	Ol our hote	is with call	Meddy	
	with directing Med UPS + PED EX del		so il alesso il	ALLE WOOD !	- allurin	er.
	LIDS I PED EX del	(Ver) Cri	head with	deliveries	20 70	
Dod	cket No/A2012-18 / 1/2 // //	nerous	DA71 267)	action in	Holman, NM 000341	



-2-

IUCKET NO 136724687703
ITEM NO 22
PAGE 700 D

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?	
	Yes No P	
	If yes, which offices from - Cleve land but not on a daily basis.	
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.	
	a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?	
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain. My business Cannot be effectively an without	
	personal daily service of an office. Karez provides excellent friendly service. Mora office very rude! My business cannot run on a mail carriers schedule: = It runs on my sche b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?	dut
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain. There is no way the carrier maintain the proper	
	Service needs with (ash, money or der and personal service. This a joke	
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping T Mora	
	Personal needs	
	Banking V Mora	
	Employment Residence	
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes No 🗆	
	If yes, would you continue to use them if the post office is discontinued?	2
Nai	res: Jake Lovato Myes But this has No NoTHINH to do wit	ice
ΛΙ.	(please print your name) Orace: PO Bex 190 Halmon Nm 87723	
Add	ephone number: 575-387-6701 Date: 4/19/2011	
Ple	ase add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.	

Dicket No:1A2012-18 questionnaire by 04/19/2011 in the envelope provided.



ANITA C LOVATO P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered care fully before further action is taken.

In response to your letter:

Customer service is being provided at the Mora Post Office by the employee who also works at the Holamn Post Office

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998



DOCKET NO 136724687723

Ple	ease check the appropriate box to indica	te whether yo	ou use the Holma	n Post Office for each	of the following.
Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying stamps				
b.	Mailing letters				
C.	Mailing parcels				
d.	Picking up post office box mail				
e.	Picking up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
-	Buying stamp collecting material				4
Ot	her postal services:				
a.	Making permit mailings	Yes	s 🗆	No D	
b.	Using postage meter	Yes	s 🗆	No 19	
No	onpostal Services				
a.	Picking up government forms, such as tax forms	Ye	s &	No 🗆	
b.	Using for school bus stop	Ye	s 🗌	No 🗗	
C.	Assisting senior citizens, persons with disabilities, etc.	Ye	s 🗹	No □	
d. e.	yes, piedae explain.	ways mito period y Ye Ye	in Holm	No No No No No No No No	nghter
_					12

-2-

DOCKET NO 136724687723

ITEM NO 22

PAGE 1018

		PAGE / O/D
9	Do you pass another	post office during business hours while traveling to or from work, shopping, or for personal
	needs?	Yes Mo 🗆
		Cleveland , hora , but not on a daily
	If yes, which offices	Can not believe you would close me only
	business in	Holman
3.	If you now receive cayou currently receive	rrier delivery, there will be no change to your delivery service - proceed to question 4. It post office box service or general delivery service complete this section.
	 a. How do you think and parcel lockers w 	carrier route delivery service to cluster box units with individually locked mail compartments ould compare with present service?
	Better	Just as Good No Opinion Worse
	Please explain. T	ned quick Samuelay fer naround Service.
	b. How do you think present service?	carrier route delivery service to a rural mailbox near your home would compare with your
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain.	10 Comparison at all.
		•
4.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	Do you currently us	local businesses in the community?
		Voc FI
	If yes, would you co	ntinue to use them if the post office is discontinued? Will wo # patro mize the
No	me Anit	ntinue to use them if the post office is discontinued? Will in the patronize the Yes Dovato int your name) Will in the patronize the No I in the patroni
140	(please p	int your name)
2000	Idress: <u>FO</u>	Bx 190 Holma 1/4. 87723 Err Very RUDE
Te	elephone number: 5	75-387-1701 Date: 4/19/2011
Ple	ease add any addition ank you for taking the	al comments on a separate piece of paper and attach it to this form. time to complete this questionnaire.

Docker No. A2012018 questionnaire by 04/19/2011 in the envelope provided.



ESTHER A LOVATO P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered care fully before further action is taken.

In response to your letter:

Retail services are also available at the Mora or Cleveland Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998



1-	1/20/102
DOCKET NO /_	16/246817
ITEM NO	00
PAGE	IDAA

١.	Ple	ease check the appropriate box to indica	te whether	you use the Holm	an Post Office for eac	ch of the following.	
	Po	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying stamps					
	b.	Mailing letters					
	C.	Mailing parcels					
	d.	Picking up post office box mail					
	е.	Picking up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		d			
	h.	Sending Express Mail					
	i.	Buying stamp collecting material					
	Ot	her postal services:					
	a.	Making permit mailings	Y	es 🗌	No 🗹		
	b.	Using postage meter	Υ	es 🗌	No 🗗		
	No	onpostal Services					
	a.	Picking up government forms, such as tax forms	Y	es 🗹	No 🗆		
	b.	Using for school bus stop	Y	es 🖃	No 🚅		
		Assisting senior citizens, persons with disabilities, etc.		'es 🗹	No 🗆	3 1 11	
	di Qi	ves, please explain: <u>Haren, and</u> isplay exculent custan, both women	tomer	(Refore She service)	nany W	luties as Post	nr.
	d.	Using public bulletin board		es 🖳	No 🗆	to help	Thei
		Other		es Dit out	M.1888 Ph. 2	inapathant	
	If y	ves, please explain: It is allo community meetings- frequent trips to the	- it is	helpful la	ecause we	all make	

2.	Do you pass anothe needs?	er post office during busi	iness hours while traveli	ng to or from work	, shopping, or for p	ersonal
	If yes, which offices					
3.	If you now receive of you currently receive	carrier delivery, there wil e post office box service	l be no change to your of or general delivery ser	delivery service - p vice complete this	proceed to question section.	4. It
	a. How do you thin and parcel lockers v	k carrier route delivery s vould compare with pre	ervice to cluster box uni sent service?	its with individually	locked mail compa	artments
	Better	Just as Good	No Opinion 🗌	Worse		
	that, but	they are on	very limited a fimely provide add not trus service to a rural mailbox	schedule	vices—loesia	not believe
	Better	Just as Good	No Opinion	Worse		
4.	packages or	make mone	mail schedule y orders (where takes over result would ir community? (Check a	1 I dosive	to du so) o	mall mail on my own orm to his/he penalties on tain my end. —my school
	Shopping	n/a	- remai	n in m	4	busy as it and I cannot
	Personal needs	n/g	community)	of	afford to
	Banking	\square n/a	these ree	ds		the Postal
	Employment	\square n/q				SOVICE.
	Social needs	n/a				
5.	Do you currently us	e local businesses in th	e community?			
		Yes 🖯		No []		
	If yes, would you co	ontinue to use them if the	e post office is discontin	No 🗆 M	ora Post & services b	Office for
Na	me: Esther (please)	orint your name)			they he	ure norrible
			nm 87723-		- Pers avites	
Tel	ephone number: <u>5</u>	05-699-8039	Date: _04-19	7-2011		
Ple	ease add any addition	nal comments on a sepa	nrate piece of paper and	attach it to this to	rm.	

Please return your questionnaire by 04/19/2011 in the envelope provided. Docket No. A2012-18



JACOB LOVATO P O BOX 190 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

MICHAEL FLORES

Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998



	12/07/1/87/2
DOCKET NO	15012900110
ITEM NO	00
2405	1021

Ple	ease check the appropriate box to indicate	e whether yo	ou use t	he Holm	an Post Office for each	of the following.
Po	stal Services	Daily	V	/eekly	Monthly	Never
a.	Buying stamps			ice of		
b.	Mailing letters					
C.	Mailing parcels			ď		
d.	Picking up post office box mail					
e.	Picking up general delivery mail		(9)			
f.	Buying money orders					
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation					
h.	Sending Express Mail					
i.	Buying stamp collecting material					
Ot	her postal services:					
a.	Making permit mailings	Yes	s 🗌		No 🗓	
b.	Using postage meter	Yes	S 🗌		No P	
No	onpostal Services					
a.	Picking up government forms, such as tax forms	Yes	s 🗹		No 🗆	
b.	Using for school bus stop	Yes	s 🔲		No 🗹	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		0	No 🗆	
If y	yes, please explain: Discble. Critical, information c	d sist		man	J Services to	her.
d.	Using public bulletin board	Yes	s 🗹	e	No 🗆	
e.	Other	Yes	s 🔲		No 🗔	
lf y	yes, please explain:					
_						
-						

-2-

DOCKET NO 13672468723 ITEM NO 32 PAGE 7038

Do you pass another poneeds?		ess hours while trave	eling to or from	work, shoppi	ng, or for person	al
needs?						
	Yes		No 🗆			
If the efficient	Clevelana	Mora	but	NOT	07	
or daily	ousis.					
If you now receive carri you currently receive po	ost office box service	or general delivery s	ervice, compie			
 a. How do you think ca and parcel lockers woul 	arrier route delivery se ld compare with pres	ervice to cluster box usent service?	ınits with indiv	idually locked	mail compartmen	ıts
Better 🗆	Just as Good	No Opinion 🗌		orse	. 11	
Please explain. No	Dersonal	service w	her I	nud	1,+;;	
	No.					
						3
b. How do you think ca present service?	arrier route delivery se	ervice to a rural mailb	oox near your l	nome would c	ompare with your	8
Better	Just as Good	No Opinion 🗌		orse		
Please explain	y schedule	become: H	ne WP	Scho	Lule,	
not my	own. It	I min th	c carrier	IW	il be	
stuck fr	analmy 10	miles for	711 NOT	L,		
For which of the following these services?	ing do you leave your	community? (Check	k all that apply	.) Where do y	ou go to obtain	
Shopping	of hor	h				
Personal needs	Mar	~				
Banking	Mar	c				
			,			
Linpioyina	77					
Social needs						
. Do you currently use to	ocal businesses in the	e community?				
	Yes 🖼		No 🗆			
If yes, would you conti	nue to use them if the	post office is discon	tinued?			+ isti
	Yes 🗗	post office is discon To Local bu	cline 10 [, but	1 00,11	0.0
Jame: Jacok	Lovato				very R person	P.O.
ddress:					very R	, 11
		Date:			person	
"elephone number"						

Docket No! 42012-18 questionnaire by 04/19/2011 in the envelope provided.

Holman, NM 000351

Docket: 1367246 - 87723 Item Nbr: 23 Page Nbr: 1

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the HOLMAN Post Office on 04/05/2011. Additionally, during the survey period, questionnaires were available at the HOLMAN Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	161		
Favorable to proposal	6		
Unfavorable to proposal	71		
Expressing no opinion	25		
Total questionnaires received	102		

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

No Concern

Response

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

The Postal Service is there to assist customers at all it facilities

Concern (No Opinion):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize, Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (No Opinion):

No Concern

Response

Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

Concern (UnFavorable):

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

Concern (UnFavorable):

Customer expressed a concern about package delivery to CBUs.

Response:

You expressed a concern about package delivery and pickup, HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.

Concern (UnFavorable);

Customer expressed a concern about package delivery to CBUs.

Response

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Concern (UnFavorable):

Customer expressed a concern about the inability to weigh and rate letters and packages

Response

You expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

Customer expressed a concern about the inability to weigh and rate packages.

Response

You expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click'n Ship' at USP\$.COM

12. Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery

Response

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response

The Postal Service is there to assist customers at all it facilities.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. They like people Response:

The Postal Service is there to assist customers at all it facilities.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office. Special assistance will be provided as needed.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

Courteous and helpful service will be provided by personnel at the Cleveland Post Office and from the carrier, Special assistance will be provided as needed,

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Retail services are also available at the Mora Post Office where you already receive your mail

Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable)

customers were concerned about man security

Response

You expressed a concern about the security of mail, CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable)

Customers were concerned about mail security

Response

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

Concern (UnFavorable):

Customers were concerned about mail security and parcel pick up.

Response

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Concern (UnFavorable)

Customers were concerned about mail security.

Response

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable):

Customers were concerned about mail security.

Response

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable)

Customers were concerned about obtaining services from the carrier

Response

You were concerned about obtaining services from the carrier, retail services provided at the post diffice are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume del

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier and delivery of large packages.

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some

Docket 1367246 - 87723 Item Nbr 23 Page Nbr 5

services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order addresses the postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery, HCR carriers will deliver packages that fit in your mail box. If the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in th

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.

Response

You were concerned about obtaining services from the carrier, retail services provided at the post of fice are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Concern (UnFavorable):

Customers were concerned about senior citizens,

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service.

Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response

CBUs are high security locked mallboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern	(UnFavorable)
 A WILLIAM IN	(will maximum)

No Concern

Response:

Concern (UnFavorable):

You expressed concern about carriers delivering on a county road.

Response

A HCR carrier will deliver mail to CBUs erected in Holman.

Concern (UnFavorable):

You expressed concern about having to walk 325 feet in bad weather to get your mail.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Concern (UnFavorable):

You expressed concern about package delivery to CBUs and mail delivery to your rural road,

Response:

HCR carriers will deliver packages that fit in your mail box. If the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

Concern (UnFavorable)

You stated it was not business practical to receive mail in a cluster box unit and Mora office was rude.

Response

Many businesses receive their mail in CBUs. Post office boxes are also available at the Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

Concern (UnFavorable):

You stated it wouldn't feel safe to havedelivery off the highway.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

Concern (UnFavorable)

You stated you will not patronize the Mora Post Office because they are rude.

Response

Customer service is being provided at the Mora Post Office by the employee who also works at the Holamn Post Office

Concern (UnFavorable):

You stated you would not use the Mora Post Office. There was no customer service there.

Response:

Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are horrible Response:

Retail services are also available at the Mora or Cleveland Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

Concern (UnFavorable)

You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are rude. Response:

Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

Concern (UnFavorable)

You were concerned about senior citizens and the disabled. You also showed concern about vandalism to CBUs.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Concern (UnFavorable):

You were concerned about senior citizens. You also showed concern about vandalism to CBUs.

Response

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carner can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Concern (UnFavorable):

46. You were concerned customers would miss the special attention and assistance provided by the personnel at the Holman Post Office. You also showed concern for senoir citizens picking up mail from CBUs.

Response

The Postal Service is there to assist customers at all it facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs

Concern (UnFavorable):

You were concerned that delivery by a carrier would be more of a challenge.

Response

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Concern (UnFavorable):

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe,

Response

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

Concern (UnFavorable):

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response

The Postal Service is there to assist customers at all it facilities. Also customers may drive right up to CBUs to retrieve their mail

Concern	(No	Opinion)	Ė

No Concern

Response:

Concern (No Opinion):

No Concern

Response:

Thank you for your thoughts on Dolly.

Concern (UnFavorable): 5.

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

The Postal Service is there to assist customers at all it facilities.

Concern (UnFavorable):

No Concern

Response:

Concern (UnFavorable):

You expressed a concern about the loss of the community bulletin board at the PostOffice. You also
provided by the personnel at the Holman Post Office.

Response

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

Docket: 1367246 - 87723 Item Nbr: 24 Page Nbr: 1

Community Meeting Roster

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PAGE	24

Postal Service Respresentive (Names and Titles):	Date: 04/19/2011
Alberta Ellis POOM 2 (A)	Time 5:30 p.m.
Barbara Wood - Communications Coordinator	
Antonio Renon - OIC Las Vegas	

Total Number of Customers Present: 116 Place: Mora Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Darrell Garcia - Postmaster San Jon

Name	Mailing Address (optional)	Zip Code	Phone Number

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Exhibit 264b Community Meeting Roster

DOCKET NO	1367246
ITEM NO	
PAGE	SH

Community Meeting Roster

	1 /
Postal Service Representatives (Names and Titles):	Date: 4/19/11 Time: 1730 - 1830
	1110.
Barbara Wood - Customer Service Analyst	
Antonio Renon - OIC Law URgas	
Darrell Garcie - Pm San Joy	2 2
Total Number of Customers Present: 116 Place: Mora Post	0/610
This document may become a part of the official record that will be available for public	viewing.
Names of Customers Present: not all signed in	

Name	Mailing Address (optional)	ZIP Code	Phone Number
JACK KAINS	PA BOX 145, HACK	W 82723	575-387-6301
Juanuta & Maesters	He 34 BIX 64	87723	545 384 5017
LARRY HENSON	P.O. BOX 155	87723	575-367-6095
VICKI HARNEY	, PO BOY 187 H	Vman 81723	575-381-6593
Catherine arming		dman 8772	
Bant + Stolla Vallejo			(
Achard & VociAM	edina P. O (Box 255)	A0/18722	387-5499
La falter	He34 Box6 Hela	ea 87723	387-6368
Fenton & Bad	2 Rural Box &	8772	3575/447-3883
M. Baaley	8 ", ,	11	/
Phalaro	Pot-153 Holmer	7 87723	575 387,5760
Quanto Romen	PoBox 245 Holma	N 87723	575,387-1796
Maria School	P.O. Box 192 Holm	on 87723	505-429-6242
Autora Dic	2020/HO	8772	\$ 75-387-25
Handbook Prot August 2004			27.2720

Handbook Po-101, August 2004

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Exhibit 264b Community Meeting Roster

Postal Service Representatives (Names and Titles):

DOCKET NO_	1367246
ITEM NO	2 8
PAGE	243

Date: _____

Community Meeting Roster

			Time: _	
Total Number of Customers Present: _	Place:		======	
This document may become a part of the Names of Customers Present:	he official record that will be availab	e for p	public viewing.	
Name	Mailing Address (optional)		ZIP Code	Phone Number
uaugeline Maest	DO BOX 37		87723	387-2973
Julian Olives	PoBox82 Hols	Yan	87723	387 2439
Heler Olivon	11		1 1	11
Jara Sonches	71 /(111	11
SKAMATA	(& (397-5710
Thurs Olivas	PO BOX 1754	las	87723	397-2754
Frank Ligha	POBOX 54 Holm	1Ga	87723	
Rosio Lucero	P.O. BOX 36 HO	/me	87723	387-2381
Ricky Lucro	PO. BOX 3 6 Hb	man	87723	
Victoria Lucero	((((c(1(
Loretta Luces	Bo. Box 36 Ho	ngr	87723	387.2381
Michelle Cruz	PO BOX 224	DIM	an 8772	3 387-2683
Jolie Baca	P.O. Box 134	1	0/man	um 387-275
	LPD. Box 134 F	1	87735 man , Nr	387-277

Handbook PO-101, August 2004

	Exhibits			DOCKET NO ITEM NO	08
	Exhibit 264b Community Meeting Roster	ē		PAG	E
		Community Meetir	er		
	Postal Service Representatives (Name	es and Titles):			
	Total Number of Customers Present:			-	
	This document may become a part of Names of Customers Present:	the official record that will be availab	le for p	oublic viewing.	
	Name	Mailing Address (optional)		ZIP Code	Phone Number
_	Data HOO.	P. O Zuj Holma		8772>	475-387-239
-	Barban K. Kaell	4.0. Bax 6		87723	505-429-8125
	Maises Moutes	PO BOX 132	2	87723	
	Seisie Maistan	PO BOX 152	1/1	87733	
	Closs Olivas	PO Box 134-7	ofm	on (5)	05/387-2776
	frez Nbeyta	Ne	Im	n	387-
1	DRINDA MANUEL	PO BOX 157 HOL	MA	187723	(505)663-4113
	Oagrii n Maestus-Mar	wel POBOX 157 Hol	man	81723	(505) 603-4114
	William Martiner	POB164 +10/m	ras_	87723	30-45-0
	Gary Martinez	POBOX 216	no	87732	5
	Lathy Faca	P.O. Box 134			
(mnie Cruz	POBOX 94 HO	/me	n 87723	387-2683

Handbook PO-101, August 2004

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ITEM NO		4	
PAGE	2)C	(1)	8

Exhibits

Exhibit 264b Community Meeting Roster

Community N	leeting	Roster
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Postal Service Representatives (Nam	es and Titles):	Date:		
		Time:		
Total Number of Customers Present:	Place:			
This document may become a part of	the official record that will be available	e for public viewing.		
Names of Customers Present:				
Name	Mailing Address (optional)	ZIP Code	Phone Number	
INEZ Abenja	Box 99 Halman	\$7723	387-5959	
RESTRUCTOR SHE PERMIT				
			1	

Handbook PO-101, August 2004

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response

You asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers were concerned about mail security

Response

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

6. Even though we may not generate a lot of revenue, we order a lot of products by mail. Does that revenue factor into the formula?

Response:

The USPS recognizes that most, if not all, rural post office customers receive more mail than they generate; however when we discuss revenue we only include revenue generated at the post office under review. In fact, we pay equal if not more attention to "earned workload" which is how long it takes to sell and deliver that package. As an example, the earned workload for selling one stamp is basically the same as for a coil of 100 stamps. The one stamp earns 44 cents while the coil earns 44 dollars. One of our indicators is to identify those offices that earn less than two hours a day of earned workload.

Concern (UnFavorable):

7. If we end up with cluster boxes with parcel lockers attached to them, do I have to accept my packages in the cluster box or can I arrange for my oversized packages to be kept at the nearest post office for pick up?

Response:

Yes, you can establish a process where all packages that do not fit in the letter box be held at the post office for pick up rather than being placed in the parcel locker attached to the letter boxes.

Concern (UnFavorable):

8. I don't like delivery by street boxes whether they are individual boxes affixed to a post or a cluster box with multiple locked boxes. Vandalism will be a problem and my experience in cluster box delivery in Santa Fe tells me that carriers don't take the time to deliver accurately.

Response:

I apologize for the poor service you received in Santa Fe; however the process to place mail in a PO Box or cluster box is the same. Our expectation is that the individual responsible for placing mail in either box, whether carrier or clerk, deliver the mail accurately. Although we deliver to millions of mailboxes placed on a post around the country every day,

Docket No. A2012-18 Holman, NM 000365

we understand that the threat of vandalism may increase. That is why we will consider centralized locked cluster boxes that are significantly more difficult to break in to and allow a customer to not feel compelled to pick up their mail everyday.

Concern (UnFavorable):

Right now you are talking about closing Holman and having us go to the Cleveland Post Office. What stops you from closing Cleveland next year and making us drive even further for retail services in the years to come? The Las Vegas Post Office is too far away and nobody likes their service. We love our local post office and have been supporting it for dozens of years.

Response:

We love to hear customers tell us they love their post office. That's the way it should be. The USPS understands and accepts our responsibility towards Universal Service where everyone is entitled to one free form of delivery and access to retail services. Unfortunately, due to dramatic revenue losses we are being forced to more aggressively consider closing some post offices and stations where we can continue to provide Universal Service just not at the current post office. If the postmaster at the Cleveland Post Office leaves the position, we will conduct a similar review; however that does not mean we will automatically try to close the office.

Concern (UnFavorable):

10. You tell us we are being reviewed because our postmaster position is vacant. We lost a postmaster, not a town.

First of all, this decision is not final. In fact, nobody in this room will be making the final decision. That will be done at the corporate level in Washington DC. At the time of this meeting, only post offices with vacant postmaster positions were being reviewed. Since that time, the rules have been modified and the USPS is now looking at all post offices for possible review whether the postmaster position is staffed or not.

Concern (UnFavorable):

11. Will you consider a part time post office?

Response:

Yes, we can and we will. Another option is to establish a Village Post Office which allows for stamp and flat rate package services to be sold.

Concern (UnFavorable):

Is it being discussed to having a national tax to keep post offices open?

That is how the Post Office Department operated for more than 100 years. The price of a letter was three cents for years because when the Post Office Department needed more money they went to the Treasury Department for the difference. Once the United States Postal Service was established in the 1970's, our mandate was to break even and operate like a business. If we needed more revenues we raised prices to make up the difference. Taxpavers no longer pay for postal operations. I am not aware of any specific discussions regarding the Postal Service being funded once again by taxpayers.

13. Concern (UnFavorable):
I hear that delivery employees are not efficient and are getting paid OT for work others are doing timely.

We do have two delivery craft positions that are paid differently. Rural carriers are paid based upon "earned workload". City carriers are paid by the hour. I can understand why the perception could be that one carrier might work faster than the other, however we do reviews of both to ensure that the Postal Service receives a full day's work for a full day's pay.

Concern (UnFavorable):

14. If you can't deliver a mailpiece to me and leave a notice for pick up, where will I go to pick up that mail?

It will normally be at the post office responsible for delivery.

Concern (UnFavorable):

Isn't it more efficient to deliver to one place than a bunch of cluster boxes?

Yes it is. Cluster box delivery requires more gas to be used adding to the cost. However, you must keep in mind that there is a cost of the building housing the PO Boxes as well as other affiliated costs like utilities, etc. Those costs will generally outweigh an increase in gas expenses.

Nonpostal Concerns

Concern (Favorable):

Per Pamela Garcia of Congressman Lujan's office......I have listed the concerns expressed by the community and will share them with the Congressman. He recognizes the financial situation the USPS is currently in and appreciates that a second community meeting was held to answer questions and listen to the community.

Thank you. We appreciate his interest.

Concern (UnFavorable):

Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.

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Response:

It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct investigate the feasibility of providing service by alternate means.

Docket No. A2012-18 Holman, NM 000367

COMMUNITY MEETING

HOLMAN POST OFFICE DISCONTINUANCE

WEDNESDAY, JULY 20, 2011



DOCKET NO 136724684723

HOLMAN POST OFFICE I COMMUNITY MEETING

BRIAN MCCOY

MANAGER, RETAIL

KEN OHMAN

MANAGER, OPERATINOS PROGRAMS SUPPORT

MIKE FLORES

MANAGER, POST OFFICE OPERATIONS

875, 877, 881, 884



COMMUNITY MEETING - HOLMAN POST OFFICE

KEY ISSUES

months of our fiscal year and is projected to * The USPS has lost \$2.2 Billion the first six lose \$8+ Billion by year end

* USPS is reviewing opportunities to reduce operational costs throughout the USA.

* Can we continue to provide Universal Service to Holman residents if the Holman Post Office discontinued?



COMMUNITY MEETING - HOLMAN POST OFFICE



PROPOSAL

P O BOX DELIVERY

- * ZIP Code does not change mail delivered to neighborhood cluster
- * PO BOX Numbers will convert to street delivery
- * What if my PO Box is bigger than the cluster box assigned to me?

RETAIL - Cleveland Post Office

- * Cleveland Post Office is open:
- 7:30am-1:30pm, 2-4pm weekdays & 9am-12pm on Sat
 - Holman is open one hour less on weekdays

VILLAGE POST OFFICE OPTION

- * Delivery is made via cluster box or NPU
- * Retailer sells postage stamps and accepts outgoing mail
- * Holman keeps delivery City and ZIP Code

COMMUNITY MEETING - HOLMAN POST OFFICE

NEXT STEPS

1) Give us your feedback via survey and/or letter no later than Saturday, July 23rd. Mailing address on next

Holman and Cleveland Post Offices available for public 2) Any formal plans to discontinue will be posted at the review and comment.

3) Entire process can take up to six - nine months.

UNITED STATES
POSTAL SERVICE

DOCKET NO 136724687727

COMMUNITY MEETING - HOLMAN POST OFFICE

RETURN QUESTIONNAIRES TO:

UNITED STATES POSTAL SERVICE **ALBUQUERQUE NM 87102-9511 500 MARQUETTE AVE NW** MICHELLE GLEASON

MUST BE POSTMARKED BY SATURDAY, JULY 23rd !

UNITED STATES



DOCKET NO 1367246

ITEM NO PAGE 26

04/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Postmaster passed away 8/26/2010. Workload has declined. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas NM ost Office.

Sent in questionnaire

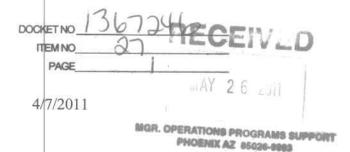
If you would like an opportunity to discuss alternatives with us, a postal representative will be at Mora Post Office on 04/19/2011 from 5:30 p.m. to 6:30 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Andy Letterhos at (505) 346-8651.

Thank you for your assistance.

Sincerely,

Yasmin Montano Manager, Post Office Operations



Mr. Lawrence James, District Manager 4949 E. Van Buren St Phoenix, AZ 85026

We, senior citizens and disabled customers of the Holman Post Office, OUR Post Office, hereby protest any change in the present status of OUR post office.

Most of us were born in this community, and will die in this community, and OUR Post Office is an important part of our lives. A gentle walk to OUR Post Office is just what the doctor orders for many of us, to keep us healthier in our sunset years.

As a group we do not have internet, we do not have the option of buying stamps online, and we do not want to stand out in the freezing weather, or summer thunderstorms, to retrieve our mail. Nor do we wish to drive elsewhere, for the sole purposes of retrieving our mail. OUR Post Office offers a warm, dry location to get our mail, catch our breath, and meet our neighbors. Some of us like to spend a while in the lobby, meeting neighbors and catching up on the news. OUR Post Office has been an important part of our community and our lives for all of our lives, and we do not want to see this taken away because the baby boomers in the cities have changed their habits, and in the suburbs community does not exist.

Holman is a self-sustaining community with a complete demographic from babies to great grandparents. Our children and grandchildren and great grandchildren also live here, but many must work out of town and so cannot retrieve our mail for us.

Some others of us have physical problems, arthritis or injuries sustained over the course of life in accidents and mishaps, and other problems such as cancer. Karen Medina will bring our mail to us to save having to dismount and climb back in to our vehicles, just as our much missed Postmaster did. The staff of this Post Office have always cared and taken care of the more vulnerable members of the community.

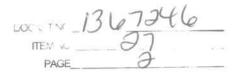
This community does not feel that the recent death of Postmaster Dolly Gallegos should be seized upon as a convenient pretext for depriving this community of OUR Post Office. Lack of a Postmaster does not reflect a lack of need by the community. Our need is as great as it ever was, especially in these days when it seems that everything that served and symbolized the proud America we grew up in is being done away with, and gotten rid of in the name of expediency and cutting costs.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post office are not financially self-sustaining.

We need OUR Post Office

With blessings in these difficult times, Customers of OUR Holman Post office

Docket No. A2012-18 Holman, NM 000375



	Print Name	Signature	Address
	Antonio	Jolies p.o. 201 to	Holman, NM 87723
	Erg Marti	ner Era Mail 9	402 Man No Holman, NM 87723
	alley Lo	Sandy ALex L. SANC	Holman, NM 87723
	Bartolo	Vallejon Bart VALLE	Holman, NM 87723
	Cana Mar	GARAGE POBZIS	Holman, NM 87723
	Denil S	SZPAKOWSKI POBZIS -	Holman, NM 87723
C .	- Vicki L	Hardey POBOX187	Holman, NM 87723
	·		Holman, NM 87723
	:		Holman, NM 87723
			Holman, NM 87723

Docket No. A2012-18

Elderly Harding

DOCKET NO 1367246

ITEM NO 27

Print Name	Signature	Address
	far Alde	
CONDIC GUINN	Connie Gueni	PO BOX 4 Holman, NM 87723
Matias Maesto	15 Matina Maista	10. Box 129 Holman, NM 87723
Duane Free	man Duane From	Box 156 Holman, NM 87723
	TA FOYA.	
	Hentson	
	s Juanda B Maestas	
	moises Maestas!	
Sisie Maestas	Same Maister	Box 132 Holman, NM 87723
INEZ Abryto	Jung Alenta.	Box 99 Holman, NM 87723
Sara L. Hu	tado Sara Litu	tada Box 205 Holman, NM 87723
Je laise Olive	95 Helpisa Plivas	O. D. Boy 34 Holman, NM 87723
Eddie Vigil	Eddi Vjil	V. Box 213 Holman, NM 87723
Richard Olus	Fulf All	Pollow // Stolman, NM 87723
Gilbert Queter	3	2 0. Boy/6 4 Holman, NM 87723
C115001 4011/1000		Holman, NM 87723

All

Elderly/Handicap

DOCKET NO 1367 246

ITEM NO 37

PAGE

	Print Name	Signature	Address
	Jose B.	trojillo Jose B. Jelle.	P. D. BOX 74Holman, NM 87723
	ARMIN	ELBANG Com O. Clary	POBOX 96 Holman, NM 87723
	GREG E	BRING Encylling	10080x 67 Holman, NM 87723
	Toby ho	OVATO (My hovatar)	P6By 67 Holman, NM 87723
	John You	rgblood John Young floor	POB 146 Holman, NM 87723
	BENITO	J. MAES But & May 1	0,8, 203 Holman, NM 87723
		A Medina Jose a mider	
		ita Juanita Romero t	
,	Fenton LE	Baglog Fenton Bag.	Rusal Bax Holman, NM 87723
	PA+ RIC	KM+2 fature	Holman, NM 87723
1	Early U	1911 Two Ocal A	0. 6x34 Holman, NM 87723
1	Paciar.	11/1/2	Box 134 Holman, NM 87723
(Duz/i	2 Trujillo	(/ / / Holman, NM 87723
(Juan.	I Lishelde P.D. BOX	8 Holman, NM 87723
(Saphia.	M Archalta (1 11	Holman, NM 87723
2	Loyal	1 Olins #21 mx	
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DOCKET NO 1367246

ITEM NO 27

PAGE 5

Mr. Lawrence James, District Manager 4949 E. Van Buren St Phoenix, AZ 85026

We, the citizens and customers of Holman Post Office, OUR Post Office, hereby protest any change in the present status of OUR post office.

It is our strongly held desire to retain OUR post office at its present status, operated by a postmaster and career postal employees.

The Holman Post Office, OUR Post Office, has been in continuous service for 117 years. The town name was changed to that of the first postmaster, Charles Holman, and this town is very proud of our history.

Holman is a self-sustaining community with a complete demographic from babies to great grandparents, with an elementary school for the children of young families. This community has a Volunteer Fire department, it has two churches and a convent, it has 3 Water Associations and several small businesses. Holman is not a bedroom community, nor a retirement community, but a thriving local community, and OUR Post Office is an important center of community communications and contact.

The building and grounds of OUR Post Office are in very good shape, the building is modern and well maintained, and to just abandon it seems ridiculous and wasteful to this community, especially when other facilities in the Mora Valley are in far worse shape.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also aware of the documented abuse possible through a contract mail station. Our community members have many concerns over the possibilities for vandalism and theft.

This community does not feel that the recent death of Postmaster Dolly Gallegos should be seized upon as a convenient pretext for depriving this community of OUR Post Office. Lack of a Postmaster does not reflect a lack of need by the community.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We feel that your proposed actions are based mostly on the convenient absence of a postmaster, rather than all of the many aspects that should be carefully considered.

With blessings in these difficult times, Customers of OUR Holman Post office

Submitted to USPS representative at the meeting held on Tuesday, April 19, 2011

Docket No. A2012-18 Holman, NM 000379

Print Nam	ie	Signature	Address	
DAULA	Kuell A	Cam There	P.D BOX 6	Holman, NM 87723
Calosini	A Soxola G	Simple F	10 Bx 146	_Holman, NM 87723
May	SANCHUZ M	my fachoz P	0.Box 146	Holman, NM 87723
JOHN	H Padilla	Tdy H Godelle	Bo Box 183	Holman, NM 87723
Sog his	MX chylds	Sprin Holde	Po.Bas	Holman, NM 87723
JAMES	MONTOGA -	Jayro Montay 1	21274	Holman, NM 87723
Peta Pa	dilla /	Poles Padella P	OBox 83	Holman, NM 87723
Tomfoung	blood of	Cheno B	Box 246	Holman, NM 87723
Tom lour	isblood Z		ox 276	Holman, NM 87723
John	langblore G	They lead f	D. Ju 246	Holman, NM 87723
Susie	Maestas >	Surie Maester A	OBOY 132	Holman, NM 87723
Moise	s Maestas	Moises Moesla	P.O. Par 132	Holman, NM 87723
Mary	1. Martin	ź A	J. Bg 62	Holman, NM 87723
Jase	f Lasper,	Tafaya Po	B462	Holman, NM 87723
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Tuesday, April 26, 2011

The Honorable Tom Udall United States Senate 110 Hart Senate Office Bldg Washington, DC 20510

Dear Senator Udall,

We are writing as constituents and members of the community of Holman in the Mora valley, to ask for your help. The US Post Office is considering closing the Holman Post Office, for the reason that we do not have a Postmaster following the death of our dearly loved Postmaster last year in an auto accident.

This is not an allowable reason under current Post Office Regulations, and so we are planning to appeal it on those grounds. We would appreciate your help with our effort – our Post Office plays a very important role in this community.

The Post Office held a public meeting to answer questions last week – the events leading up to this meeting and then events at the meeting were pretty tawdry, and failed totally to meet the standards for public meetings under Federal or State Rules. Your representative, Anna Rael DeLay, was there, and I am sure she can fill you and your staff in on what did, and did not happen. We have a video of the whole event, and KRQE also has the same video of the same event from their own camera.

The meeting was originally set for 11:00 AM at the Holman Post Office on Tuesday April 19th, a choice of time calculated for minimum attendance. When people called the number on the letter we were given to ask for a better time so that they could attend, the reply to each from the office of Yasmin Montano was rude and unhelpful. Against the regulations of their own organization, they told our community members that they could not and would not change it.

After her office was contacted by a representative of NAPUS then it was changed within 10 minutes, to 5:30 at the Mora Post Office. As a meeting place it fails to qualify – no bathrooms, no seating, no heating and no PA system.

When about 100 community members showed up, Alberta Ellis of the Las Vegas Post Office moved the meeting outside, whence we all had to stand in a chill breeze, with many people unable to hear questions or answers, and our elderly and disabled being forced to stand and get chilled. Many left because they could not handle the conditions. Our State representative Thomas Garcia called Ms. Ellis out very eloquently on the

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conditions and the totally inappropriate way things were being handled, and she simply blew him off. It was an amazing thing to watch, a display of arrogance and bad manners that was impressive. And you do not just have to take my word for it – we have it on video tape and will give a copy to Anna Rael DeLay on request. Anna was at the meeting, and looked very chilled when we spoke to her afterwards.

We have since been told by people who had to deal with Ms. Ellis in Las Vegas that she was on her very best behavior. We feel that the verb "postal" is well merited by some in the United States Post Office.

So, the members of this community are feeling thoroughly screwed over, and we feel very strongly that such arrogant bad behavior should not be allowed. The Post Office is a Federal institution, and the Postmaster General is a cabinet position, and so we feel that this matter should be very appropriately put into your hands, as our representative to the US congress. We are asking you to investigate and fight for us, the people who trusted you to represent our interests. We have a website for our campaign www.moravalley.com. You may find it of interest.

Sincerely

Shelley Rains

Jack Rains

PO Box 145, Holman, NM 87723 Phone: 575-387-6301

Mabel Medina

Evangelina Maestas

Docket No. A2012-18

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Senator Tom Udall 120 South Federal Place Suite 302 Santa Fe, NM 87501

Rev. Larry Henson, P.O. Box 155 Holman, NM 8772

April 26th,2011

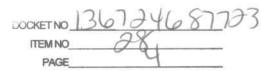
Honorable Senator Udall, I am a resident of Holman New Mexico, recently we received notice that the U. S. Postal Service was beginning the process to close the Holman Post Office. The primary reason they gave for the closure was that the Holman Post Office no longer had a Postmaster. It is a sad commentary by our Postal Service to use the tragic death of our Postmaster, Dolly Gallegos, as a reason for denying the residents of Holman a proper Postal Facility. Dolly Gallegos had served faithfully in that position since January 8, 1994 until her death last August and had been a Postal employee since 1979.

A public meeting was scheduled to get input from the residents of Holman. At first the meeting was to be held in the middle of the day at the Holman Post Office which would have prevented many people from attending because of work, not only would many people not be able to attend but the Holman Post Office is too small for such a meeting. After the Postal Service received many complaints about the time and place of the meeting it was moved to the Mora Post Office later in the day, April 19th, at 5:30 PM. The Postal Service sent Alberta Ellis acting Post Office Operations manager to conduct the public meeting. Alberta Ellis was totally unprepared for the large number of people who came to the meeting, and after it was evident that there were too many people and that the Post Office layout was not appropriate for such a meeting she moved everyone to the parking lot instead of rescheduling another meeting at an appropriate location. I have several concerns about the way in which the meeting was conducted and with the closing of the Holman Post Office.

Let me address the meeting first:

Alberta Ellis showed no regard for welfare of the people attending this "PUBLIC" meeting even though it was evident that many of them were elderly and some were disabled.

There was no proper seating and everyone had to stand outside in the cold wind. Alberta Ellis made no provision for any type of public address system so many of the people could not hear anything that was being said.



The sign in sheet that Alberta Ellis first put out was taken up with the promise that those who came later would be able to sign, that sign in sheet was never put back out so we don't know how many people actually attended.

During the meeting when Alberta Ellis was ask why she was not writing down the questions she responded that she had a very good memory and that **she could remember everything that was said.** Leading me to believe that she wasn't interested in what our concerns were anyway.

When ask on several occasions if she would schedule another meeting at a better location she completely ignored those request.

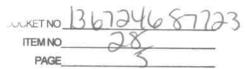
Alberta Ellis discouraged those attending the "PUBLIC" meeting to write to their Public Representatives, saying that she had no knowledge that such letters would have any impact on the closure process.

After the meeting I spoke with some of the employees of other Post Offices in the area and ask them why they were so silent during the meeting and I was told that Alberta Ellis had contacted them and told them that they could come to the meeting but to keep their mouth shut. Senator is this how those who have been put into authority by our Government are to act? Please check into this.

Senator Udall I could go on with many more infractions that Alberta Ellis perpetuated on the good folks of Holman but I don't feel it is necessary, when you check into this matter you will get all the details. Senator I feel that Alberta Ellis owes the citizens of Holman a public apology. As our elected representative I feel you should insist that she give it.

Now concerning the closing of the Holman New Mexico Post Office:

This Post Office has been in operation for well over one hundred years, in fact the
Township of Holman was named after Charles Holman the first Postmaster. Since it has
been in operation so long it is a vital part of our community. This is a remote community
located many miles from any major city, because of this we depend on our Post Office
more than those folks who may live closer to larger cities. Much of our shopping is done
through catalogues and the internet, because of that the Holman Post Office is a
"destination site" rather than an "origination site". That fact needs to considered when
determining the revenue of this Post Office, let me explain. When I order a product from
a supplier I am charged postage for that package to be sent to me, even though the
Holman Post Office does not get the revenue it still comes from a citizen of Holman.



I have a business in this community many times I depend on the Post Office for Express Mail because a customer may need some part "NOW", if I have to go through the process of getting a notice in a roadside box, then going to another Post Office the next day I will very likely loose that customer.

My wife is disabled and receives much of her medication through the Post Office, she is unable to drive long distances and needs a "LOCAL" Post office.

Senator Udall these are but a few of the reasons I oppose the closing of our local Holman Post office, I am but one of many in the community who feel the same way, they each have their own needs for a local Post Office. Will you use whatever means you have at your disposal to help your constituents stop this closure?

I understand the Postal Service is not directly funded by the U.S. Government but rather by the revenues it generates, should that be changed? Can we go on as a nation and spend over a Billion dollars in just over three weeks supporting Libyan rebels and not care for the basic needs of our own citizens?

Senator Udall you are our elected voice, please use it on our behalf.

Respectfully, Rev. Larry Henson For information go to www.moravalley.com

BEN RAY LUJAN 386 District, New Mexico

WASHINSTON OFFICE 330 CANNON HOUSE OFFICE BUILDING Washington, D.C. 20515 Phone 202-225-6190 Fax:202-226-1529

811 SAINT MICHAEL'S DRIVE SUITE 104 SANTA FE, NM 87505 PHONE: 505-984-8950 FAX: 505-986-5047

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COMMITTEE ON NATURAL

SUBCOMMITTEES ON WU ADASKA NATIVE AFFAIRS WATER AND POWER

COMMITTEE ON SCIENCE AND TECHNOLOGY

SUBCOMMITTEES ON ENERGY AND ENVIRONMENT TECHNOLOGY AND INNOVATION

Congress of the United States

House of Representatives Washington, DC 20515

June 01, 2011

Mico Milanovic **USPS Government Relations Representative** 475 L'Enfant Plaza SW Room 10802 Washington, DC 20260-3500

RE:

Holman Post Office in Mora County, New Mexico

Dear Mr. Milanovic:

JUN 6 6 2011 GOVERNMENT RELATIONS

It has been brought to my attention that the Holman Post Office located in Mora County, New Mexico is scheduled to close. I am writing this letter to get more information to address my constituents' concerns, to ask the United State Postal Service (USPS) to continue to engage the public regarding this closure, and to ask that you consider all alternatives before closing the Holman Post Office.

It is my understanding that USPS is going through a process to close post offices that do not currently have a Postmaster. I would like to know more information about this process; more specifically, when this process began and how many post offices in New Mexico will be affected by this decision.

I received many complaints from my constituents on the lack of public input regarding this post office closure. In addition, I understand there was only one meeting held to discuss the possible closure and that it was minimally advertised to the public. I appreciate the efforts of the USPS to inform and gather input from its customers regarding the closure; however, such public meetings should be held in an environment to encourage full public participation.

Many elderly and disabled individuals attended the meeting and stated that they could not hear what was being discussed and had to stand long periods of time in cold weather. Because of the circumstances of this public meeting, I would like to ask the USPS to hold additional public meetings to fully explain the closure in a location favorable to full public participation.

The residents of this community already have very limited access to many resources, like the internet, and the proposal to close the Holman Post Office will further limit the community's access to important basic services. While I understand that the USPS is working toward efficiency and cost-saving measures, I also know that rural areas are disproportionately affected when a closure occurs and that it creates a significant impact on a small community like Holman.

TUCUMCARI OFFICE TUCUMBARI, NM BB40 HONE 575-461-3029

GALLUP OFFICE GALLUP, NM 87301 HONE 505-863-0582 FAX: 505-863-0678

RIO RANCHO OFFICE 3200 Civic Center Circle NE Suite 330 Rio Rancho, NM 87144 Phone: 505-994-0499 Fax: 505-994-0550

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FARMINGTON OFFICE BOO MUNICIPAL DRIVE ARHINGTON, NM B7401 PHONE SOS-324-1005 FAX: 505-324-1026 LAB VEGAS OFFICE P.O. Box 1368 LAS VEGAS, NW 87 701 PHONE: 505-454-3038 FAX 505-454-3265

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In addition to considering further public participation, I would like clarification on the following questions:

- 1. Where will people be able to receive their mail?
- 2. Where will mail services, like parcel service, be administered?
- 3. Will this closure affect delivery of mail to residents in this area?
- 4. Is there a contact person my constituents can call who is prepared to answer questions they may have?

Thank you for you attention in this matter, and again I urge you to fully consider the feedback of my constituents while making these decisions.

1

Ben Ray Lujan

Member of Congress

Gleason, Michelle M - Albuquerque, NM

Montano, Yasmin - Albuquerque, NM From: Wednesday, July 06, 2011 5:50 PM Sent:

Abalos, Ronald C - Phoenix, AZ; Glenn, Jacqueline D - Phoenix, AZ; Ohman, Kenneth P - Phoenix, AZ; Hass, 1:

Peter A - Phoenix, AZ; McCoy, Brian - Phoenix, AZ

Cc: Gleason, Michelle M - Albuquerque, NM Subject: RE: Congressional Inquiry re: Holman AZ

Here are the response to the questions listed below:

Holman currently is a full service Post Office which provides retail and PO Box service.

Each customer was sent a questionnaire to their PO Box for the April 19, 2011 community meeting.

The posting went up in Holman on May 9, 2011 and should come down on July 10, 2011.

 The second meeting will be held at the Mora Independent School Gym on July 20, 2011, from 5:30 pm to 6:30 pm. (They will allow the post office personnel to come in early and stay longer than 6:30pm if needed.)

The second meeting is being posted and announcement is in the lobby area for customers to pick up.

 HCR will deliver to the neighborhood cluster boxes assigned to each customer at Holman. The administrating office will be Las Vegas.

Retail services will be available at the Cleveland Post Office which is 3.3 miles away

 There is no street delivery in Holman, NM. Currently mail delivery is through PO Boxes and if Holman is discontinued, delivery will be via neighborhood cluster boxes.

 Customers are encouraged to share their concerns and question via the mail to Michele Gleason, 500 Marquette Ave NW Suite 904, Albuquerque, NM 87102-9992

se let me know if you need additional information.

Yasmin

From: Glenn, Jacqueline D - Phoenix, AZ Sent: Wednesday, June 15, 2011 8:46 AM

To: Abalos, Ronald C - Phoenix, AZ; Ohman, Kenneth P - Phoenix, AZ; Hass, Peter A - Phoenix, AZ

Cc: James, Lawrence K - Phoenix, AZ

Subject: FW: Congressional Inquiry re: Holman AZ

Please see additional questions regarding Holman below from Gov't Relations Analyst Lauren Suls who is responding to an inquiry from Congressman Ben Ray Lujan.

From: Suls, Lauren A - Washington, DC Sent: Wednesday, June 15, 2011 7:13 AM To: Glenn, Jacqueline D - Phoenix, AZ

Subject: RE: Congressional Inquiry re: Holman AZ

- iks Jacqueline for the information. Much appreciated. I do need some clarification and have some additional questions.
- What services does Holman currently provide retail, PO box service, rural/city delivery, etc?
- Was a questionnaire given to the customers? if so, when and how was it made available (in the lobby, delivered to PO Boxes, etc) Docket No. A2012-18

Holman, NM 000400

- I notice the CSDC system states that the proposed posting date is 5/9/11. Has the posting gone up at Holman? If so, what date did it go up and when is it scheduled to come down?
- Re: the second meeting has any decision been made regarding the location, date, and time of the meeting? If not, how will Holman's customers be notified of the meeting notification/posting at the Holman Post Office, letter delivered to PO Box holders, to those with street delivery etc?
- question #1 if district/local officials opt to do street delivery by carrier from another city or PO box delivery at an existing ruby office do you know what office will be handling each of those things? If they opt to do contract PO box delivery can you please clarify what that means? Is that referring to the new Village Post Office program, possibly a CPU, or does it mean delivery to a cluster box by a contractor (like a highway contract route) or something else entirely?
- Re: question #2 if Holman is closed, what office would handle retail services?
- Re: question #3 based on the information below, does this mean residents currently do not receive street delivery? If yes, what type of delivery do they currently receive (PO boxes at Holman, cluster boxes at another location or on a carrier route out of another office, etc)?
- Re: question #4 it would probably be best just to provide one contact name for customers to call. Would Mike Sarter be the best option? If so, what phone number can we provide (the number in Outlook is not his current number and the number provided in the CSDC system has voicemail with another employee's name on it)? Or if you think someone else would be more appropriate, please provide their name and phone number?

Thanks,

Lauren

OCKET NO 36724688723

From: Glenn, Jacqueline D - Phoenix, AZ Sent: Tuesday, June 14, 2011 7:01 PM To: Suls, Lauren A - Washington, DC

S. 'ject: FW: Congressional Inquiry re: Holman AZ

Good afternoon-

We have provided the following response to Mico:

We are planning a 2nd public meeting.

- 1. We have not determined the mail delivery if we proceed with the discontinuance. The options include street delivery by carrier from another city, contract po box delivery, po box delivery at an existing office nearby.
- 2. Yes, with street delivery we would delivery parcels like we do on all other delivery routes nationally.
- 3. If we do street delivery they will be affected by receiving the mail when the mail carrier arrives at the delivery point. If a contract box delivery is established there would be no impact.
- 4. Ken Ohman has been in contact personally with several residents from Holman. They can contact him or Yasmin or Mike Sarter. Until a decision is made and we have another public meeting we won't have all the answers.

Thank you,

Jacqueline Glenn

Manager, Consumer & Industry Contact AZ District

(Phone) 602.223.3544 (Fax) 602.223.3638

Committed to providing "Excellent" service.

As our customer, your privacy is important to us. Please see our privacy policy at usps.com.

From: Kern Jr, Steve F - Phoenix, AZ Sent: Tuesday, June 14, 2011 12:55 PM To: Glenn, Jacqueline D - Phoenix, AZ

S' 'riect: FW: Congressional Inquiry re: Holman AZ

From: Sarter, Mike - Litchfield Park, AZ Sent: Tuesday, June 14, 2011 12:03 PM

Docket No. A2012-18

7/13/2011

Holman, NM 000401

To: Kern Jr, Steve F - Phoenix, AZ

Subject: FW: Congressional Inquiry re: Holman AZ

DOCKET NO 136704687727

Sent: Friday, June 10, 2011 1:20 PM
To: Sarter, Mike - Litchfield Park, AZ

Subject: Congressional Inquiry re: Holman AZ

Mr. Sarter.

Government Relations has received an inquiry from Congressman Ben Ray Lujan in regards to the Holman AZ Post Office. Please see the attachment for more information. He is requesting/asking the following:

1. For the USPS to hold additional public meetings to fully explain the closure in a location favorable to full public participation

2. Where will people be able to receive their mail?

- 3. Where will mail services, like parcel service, be administered?
- 4. Will this closure affect delivery of mail to residents in this area?
- 5. Is there a contact person my constituents can call who is prepared to answer questions they may have? (name/phone number)

I will be writing the response to Congressman Lujan. Can you please address the questions above?

In regards to the community input issues - I realize that a meeting has already been held (according to CSDC - looks like it was on 4/19/11), but as seen in the letter, there were concerns about that meeting.

- Can you provide background re: the meeting and his concerns as expressed in the letter?
- Was a questionnaire sent out? If so, when? Who was it delivered directly to? Was it made available in any other way (the lobby for instance)?
- People will also be able to comment during the posting period did that get put up on 5/9/11 as stated in CSDC? When does that 60 day period end exactly?

This information and anything else you feel may be helpful in responding to this request is greatly appreciated and requested by Wednesday, June 15. If you have any concerns in meeting this request, please contact me at (202) 268-8485.

Thanks in advance for your assistance.

Lauren

Lauren Suls Government Relations Analyst U. S. Postal Service Lauren.A.Suls@usps.gov (202) 268-8485

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PAGE	OH.

Proposal Checklist

Section I

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Section II

THE TOWN

Section III



Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Docket: 1367246 - 87723 Item Nbr: 29 Page Nbr: 2		DOCKET NO/ ITEM NO PAGE	367244 29A
Section IV	Economic Savings		
\checkmark	A statement of annual savings includes a breakdown as follow	ws:	
	Postmaster salary (EAS- Minimum, no COLA)		\$ 33,168
T.	Fringe benefits 33.5%		\$ 11,11
	Rental costs, excluding utilities		\$ 2,500
	Total annual costs		\$46,779
	Less estimated cost of replacement service		- 7381
	Total annual savings		\$ 39.398
A one-time expense of	\$ 10 000 will be/was incurred for installation of CBUs and parcel	lockers.	
V .	Is postmaster salary based on the minimum salary without C	OLA?	
	Does postmaster salary reflect the current office evaluation?		
Section V	Other Factors		
X	The Postal Service has identified no other factors for conside	eration (if appropr	iate).
1//n	List other factors as appropriate.		
NIA	Other factors when replacement service is a CPO.		
Section VI	Summary		
. /	The proposal must include a brief summary that explains who necessary and an assessment of how those factors supportion negative factors. In taking competing considerations into accomplete the contract of t	ng the need for ch	nange outweigh any

degree of effective and regular service must be paramount.

Section VII

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Investigative Coordinator

Reviewed and dertified R

Date

District PO Review Coordinator

Dock	et: 1367246 - 87723	
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Page	Nbr. 1	



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04/21/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the HOLMAN Post Office Docket No. 1367246

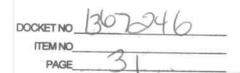
This is to advise you that on 05/09/2011, I will post for public comment a proposal to close the HOLMAN Post Office in Mora, Congressional District No. 3rd.

If you have any questions, please call ANDY LETTERHOS District Review Coordinator at (505) 346-8651.

MATTHEW LOPEZ District Manager ALBUQUERQUE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal





April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER Holman, New Mexico

> **HOLMAN Proposal** Docket No. 1367246

Please post the enclosed proposal to close the Holman Post Office in the lobby. The proposal must be posted in a prominent place from 05/09/2011 through close of business on 07/10/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 505-346-8533

Michelle M Gleason

Post Office Review Coordinator

Albuquerque District

Enclosures: Proposal

Invitation for Comments

Comment Forms Official Record

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April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER Las Vegas, New Mexico

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Michelle M Gleason

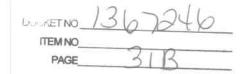
Post Office Review Coordinator

Albuquerque District

Enclosures: Proposal

Invitation for Comments

Comment Forms Official Record





April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER Cleveland, New Mexico

> **HOLMAN Proposal** Docket No. 1367246

Please post the enclosed proposal to close the Holman Post Office in the lobby. The proposal must be posted in a prominent place from 05/09/2011 through close of business on 07/10/2011. The posting must last at least 60 days and the first day does not count.

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At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 505,346-8533

Michelle M Gleason

Post Office Review Coordinator

Albuquerque District

Enclosures: Proposal

Invitation for Comments

Comment Forms Official Record

Date of Posting: 05/09/2011

DOCKET NO 1367246

TEM NO 32

Date of Removal: 07/10/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERHOS 500 MARQUETTE NW SUITE 900 ALBUQUERQUE, NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance.

YASMIN MONTANO

500 MARQUETTE NW SUITE 900

ALBUQUERQUE, NM 87102-9999

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Date of Posting: 05/09/2011

Posting Round Date:

Date of Removal: 07/10/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

DOCKET NO_	1367246	_
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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on August 26, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

The Holman Post Office, an EAS-11 level, provides service from 08:00 to 12:30 and 13:00 to 16:30 Monday - Friday, 09:00 to 12:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 09:00 to 12:00 on Saturday to 156 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 56 transaction(s) accounting for 56 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$26,880 (70 revenue units) in FY 2008; \$25,213 (66 revenue units) in FY 2009; and \$25,510 (67 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Mora Post Office to answer questions and provide information to customers. 116 customer(s) attended the meeting.

On April 05, 2011, 161 questionnaires were distributed to delivery customers of the Holman Post Office. Questionnaires were also available over the counter for retail customers at the Holman Post Office. 88 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 57 unfavorable, and 25 expressed no opinion.

A petition supporting the retention of the Holman Post Office was received on April 19, 2011, with 167 signatures. If this proposal is implemented, delivery and retail services will be provided by the Las Vegas Post Office, an EAS-21 level office. Window service hours at the Las Vegas Post Office are from 08:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 2152 post office boxes available.

Retail service is also available at the Cleveland Post Office an EAS-13 level office, located three miles away. Window service hours at Cleveland Post Office are from 07:30 to 16:00, Monday through Friday and 09:00 to 12:00 on Saturday. There are 406 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. Concern:	Customer expressed a concern about package delivery to CBUs.
Response:	The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.
2. Concern:	Customer expressed a concern about package delivery to CBUs.
Response:	The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.
3. Concern:	Customer expressed a concern about the inability to weigh and rate letters and packages

The customer expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Response:

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Response:

Concern:

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6. Concern:

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Concern: 9.

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

Customer expressed a condern about the inability to weigh and rate packages.

The customer expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.CON

Customer expressed a condern about the loss of the community bulletin board at the PostOffice.

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

Customers felt inclement weather and poor road conditions might impede delivery

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

The Postal Service is there to assist customers at all it facilities.

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. They like people

The Postal Service is there to assist customers at all it facilities.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

Customers were concerned about mail security and parcel pick up.

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Customers were concerned about mail security. Holman, NM 000412

DOCKET NO 1367246

ITEM NO 33C

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation. signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier and delivery of large packages.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Splman, sNIM 000413

such as certified, registered. Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

Customers were concerned about obtaining services from the carrier.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.

17. Concern:

Response:

18. Concern:

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19. Concern:

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20. Concern: Docket No. A2012-18

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21. Concern:

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22. Concern:

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27. Concern:

Response:

28. Concern:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Customers were concerned about vandalism of their mail box.

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

You expressed concern about carriers delivering on a county road.

A HCR carrier will deliver mail to CBUs erected in Holman.

You expressed concern about having to walk 325 feet in bad weather to get your mail.

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

You expressed concern about package delivery to CBUs and mail delivery to your rural road.

HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

You were concerned about senior citizens and the disabled. You also showed concern about vandalism to CBUs.

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

You were concerned about senior citizens. You also showed concern about vandalism to CBUs.

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29. Concern:

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The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

You were concerned customers would miss the special attention and assistance provided by the personnel at the Holman Post Office. You also showed concern for senoir citizens picking up mail from CBUs.

The Postal Service is there to assist customers at all it facilities.

Customers may also choose to receive their mail at the Cleveland Post

Office instead of the CBUs

You were concerned that delivery by a carrier would be more of a challenge.

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The customer expressed a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers questioned the economic savings of the proposed discontinuance

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

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Some advantages of the proposal are:

The carrier provides retail services, alleviating the need order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

 The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.

 Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address.
 A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

H. EFFECT ON COMMUNITY

Holman is an unincorporated community located in Mora County. The community is administered politically by a Mora County Commission. Police protection is provided by the Mora County Sheriffs Department. Fire protection is provided by the CHET Volunteer Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mora Colfax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department, Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Exacavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based businesses. Although many customers noted on their questionnaires that there are no businesses in Holman. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Holman Post Office will be available at the Las Vegas Post Office. Government forms normally provided by the Post Office will also be available at the Las Vegas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about the loss of the community bulletin board at the PostOffice. Concern: It was suggested that the public bulletin board be relocated to the Response: volunteer fire department or the Headstart school. Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. Concern: The Postal Service is there to assist customers at all it facilities. Response: Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. Concern: The Postal Service is there to assist customers at all it facilities. Response: Also customers may drive right up to CBUs to retrieve their mail. No Concern Concern:

Concern: No Concern

Response: Thank you for your houghts on Dolly.

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Response:

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Concern:

You expressed a concern about the loss of the community bulletin board at the PostOffiqe. You also stated you would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

7. Concern:

Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.

Response:

It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster passed away on August 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,398 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	+ \$ 2,500
Total Annual Costs	\$ 46,779
Less Annual Cost of Replacement Service	<u>- \$ 7,381</u>
Total Annual Savings	\$ 39,398

A one-time expense of \$ 10000 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service may be provided to cluster box units (CBUs).

The postmaster passed away on August 26, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Holman Post Office provided delivery service to no customers and 156 PO Box customers. The daily retail window transactions averaged 56. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$39,398 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

YASMIN MONTANO Manager, Post Office Operations 9ami Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Name of Postal Customer Signature of Postal Customer Mailing Address	
City, Sta	te, and ZIP Code Date

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July 2011

OFFICER IN CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/10/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Michelle Gleason

(A) Post Office Review Coordinator 500 Marquette Ave NW Ste 900

Wickelle Aleason

Albuquerque, NM, 87102-9993

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PAGE 1

Date of Posting: 05/09/2011

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PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Docket No. A2012-18

DOCKET NO 1367246-87723

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Date of Posting: 05/09/2011

Posting Round Date:

Date of Removal: 07/10/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Docket No. A2012-18

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PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

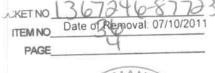
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Date of Posting: 05/09/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE





To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

ANDY LETTERHOS 500 MARQUETTE NW SUITE 900 ALBUQUERQUE , NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance.

YASMIN MONTANO

500 MARQUETTE NW SUITE 900

ALBUQUERQUE, NM 87102-9999

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Date of Posting, 05/09/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMEN'S ON THE PROPOSAL TO GLOSE THE HOLMAN, HM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

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In the customers of the Holman Post Office:

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Please return the comment form to

ANDY LETTERHOS SEO MARQUETTE NVV SUITE 980 AUBUQUETQUE, NM 87102-9953

For more information, you may coll ANDY LLT TERHOS at (505) 346-8651 or write to the above address.

Thank you for your passationed.

YASMIN MONTANO 500 MARQUETTE NALSCITE EDQ. ALDUQUERQUE, NM 87102 929

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UNITED STATES POSTAL SERVICE

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INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERHOS 500 MARQUETTE NW SUITE 900 ALBUQUERQUE NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance

YASMIN MONTANO

500 MARQUETTE NW SUITE 900 ALBUQUERQUE, NM 87102-9999

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NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

July 10, 2011

Postal Customers of the Holman Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Holman Post Office, which was posted May 9, 2011 through July 10, 2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Holman Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

Yasmin Montano

Manager, Post Office Operations 500 Marquette Ave NW Ste 900 Albuquerque, NM, 87102-9993

Docket No. A2012-18



08/08/2011

LUPITA H OLIVAS P O BOX 201 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

 You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services. Describe any favorable of unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. mail will be delayed due to weather Lwho will remove snow from the boxes)? A lot of elderly can not afford to wait an extra day for their checks to arrive. Having the Post Office guarrantees that their checks will 1. be on time.
- Effect on Your Community. Please describe any favorable or unfavorable effects that This Post office is a way of people in the community to poss on information, catchup on life. It is a nice to poss on information, catchup on do not have your what social place for the elderly, who do not find out what social place for the elderly, who they to find out what much contact with the community and with their neighbors, much contact with the community and with their neighbors, is going on in the community and with you believe the proposal would have on your community. 2.
- Other Comments. Please provide any other views or information that you believe the This Community was named after the First Post Master. It has been here for over 100 years 1t is Master. It has been here for over 100 years 1t is truely a land mark and has a lot of history. Closing the Post office takes away the Land mark and the Post office takes away the Land mark and the history will be lost. 3.

Signature of Postal Customer Vame of Postal Customer Mailing Address mac h City, State, and ZIP Code

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HO

Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Being elder I selv on the post office to receive medication 1. and to visit with other people in the community. The boxes will delay my medication and the foundation of our community will dwindle away. Boxes ate an exeson and are not as secure as the Postal Service would like us to believe.
The ywill be randelized and written all over within days
of them being out in

Of them being put up Effect on Your Community. Please describe any favorable or infavorable effects that you believe the proposal would have on your community. 2.

Community unity will disappear. The Post Office is a centralized place where we as a community can socialize even if brief.

Place where we as a community can socialize even if brief.

Our elderly would have the hardship of trying to pickup there own packages and trying to not hit the boxes when getting mail. The Post packages and trying to not hit the boxes when getting mail. The Post office is the safest place for them to receive and det drop their office is the safest place for them to receive and det drop their mail.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Closing the post office takes away our ability to decide where we want to do our postal business our post office is a vital 3. part of our community. The people of Holman have always supported its Post Office and love the history it has in the community. get.

its Post Office and love the his	Her the distance is not an Burge
its Post Office and love the his Driving to another Post office no mai option we all have. There are other mean	+ 1000
	Signature of Postal Customer
POBOXZOL	
Mailing Address	Date Date
City, State, and ZIP Code	



08/08/2011

FABIOLA VIGIL P O BOX 162 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

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Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. unfavorable mail safe at P.O. Better than road side box. Better (140088) of postal packages such up, or to mail out
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Rural AREA Po a land mark for information, Access to mail supplies, Postage, Postal bayes, anvelopes
- Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Setely and Reliability of confidential information necessary for daily operation of a community. Consideration of gasoline Prices and the effect this additional expense incurred by residents. infortunate that Postmaster passed away now we lose post office as well.

Fabrolo Vigel
Name of Postal Customer

PO BN 162

Mailing Address

Holmon, Nav Nexico 87723

City, State, and ZIP Code

Fabrolo Vigel
Signature of Postal Customer

May 2041

Date



SYRIA ROMERO

P O BOX 13 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

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Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN, Post Office.

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1. Effect on Your Postal Services. Describe any favora believe the proposal would have on the regularity or or	ffectiveness of your postal services.
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serice I tremember my far in Halman, and seler serice my busy of here.	ente gat all mail
my business here.	
 Effect on Your Community. Please describe any fav you believe the proposal would have on your community. 	nitv.
I always get my stamps	and money claus
Holman Police	The same of the sa
Every thing is Continued the	I in mis 1. Tor
 Other Comments. Please provide any other views or Postal Service should consider in deciding whether to 	adopt the proposal.
It will be very hard for	me to go some where
else to get stomps mail	nay litters I hope
else to get stamps mail will have our P.O. you	eau.
Syria Romero	
Name of Postal Customer Sig	nature of Postal Customer
PO.BOX13	
Mailing Address	
Molman, n. m. 87723	2-11-1/
City, State, and ŽIP Code	Date



EDWARD ARAGON

HCR 64 BOX ?B MORA, NM 87732

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

 You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune
to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18 Holman, NM 000436

DOCKET NO 136704687783

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

 Effect on Your Postal Services. Describe any favorable or <u>unfavorable</u> effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The postal rates continue to increase and the Service decreases. This would be another example of a Service being reduced. The postal service is a government entity and should provide the Service, regardless of the expense. Effect on Your Community. Please describe any favorable or unfavorable effects that

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. The post office 75 also a social meeting place. It is still a great means of communication. Our elderly look forward to getting mail and speaking with their neigh 30rs.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

So important to our area. An active post office is a vibrant entity. If the building is vacated, it will become a delap; dated a vandalized building. "Please" don't let this

Name of Postal Customer

Edward Aragon

Mailing Address

Mailing Address

Mailing Address

HCR 64 Box 2B

City, State, and ZIP Code
Nova NM 87732



LILLIAN MARTINEZ

P O BOX 164 HOLMAN, NM 87723

Dear Postal Scrvice Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

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DOCKET NO 136 2346 87 723

Following are comments I wish to make concerning the proposed discontinuance of the HOPMAN

Post Office.

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1.	There's a lot of o		effectiveness of your postal services. Lefy here in Holman N. M.
2.	Effect on Vour Commun	ity Please describe any fa	vorable or unfavorable effects that
***	you believe the proposal w	ould have on your commi	inity.
	it could eff Mail here.	- the Post Off ect all perp	le who get their
3.	Other Comments. Please	provide any other views of	or information that you believe the
	Postal Service should cons	ider in deciding whether t	
7	M/ (.		2 1.1
_Li//	ian Martinez		Lillian Marty-
Name of	Postal Customer	S	ignature of Postal Customer
P.O.B	ox 164		
Mailing A	Address		
Holn	1 an, N.M. 87723	-0164	5-18-11
City, Sta	te, and ZIP Code		Date



EMILY VIGIL

P O BOX 34 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their
mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

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Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	The favorable due to the fact that Out everyone in the area owns at everyone in the area owns a computer - handicapped of require Special assistance from Postmuster Effect on Your Community. Please describe any favorable or unfavorable effects that
	len-favorable -a landimusia ena vary
	Vural 10m munity
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. As Stated a bove handicapped w Special Needs that a postmaster in mail area can & well chelines. Pural Rt mail difficult to access.
Ė	July Chail Thilly Che &
Name	of Postal Customer Signature of Postal Customer
Pi	0. Ben 34
Maili	ng Address 5/9/11
110	Data
City,	State, and ZIP Code



STACY VIGIL

P O BOX 162 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Ottomal	Commant	Form
Optional	Comment	LOI III

Following are comments I wish to make concerning the proposed discontinual the HOLMAN Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1. Receipt of medications at postoffice sometimes Councit pickey Samuday But considere that al medications are sage and unaccessible do Others Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Would he were addoporal travel no consideration give to the fact that all his an increase in 2. cost including gasoline Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal. Laure place to post important netices to customers - information distributed by postoffice process, increase in postose / protol hoits. Signature of Postal Customer Mailing Address 71111 87723 City, State, and ZIP Code



JOHN YOUNGBLOOD P O BOX 246 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also CBUs will be located in a safe and convenient place for customers to retrieve their

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18 Holman, NM 000444

Following are comments I wish to make concerning the proposed discontinuant

Effect on Your Postal Services. Describe any favorable or unfavorable effects you Post Office believe the proposal would have on the regularity or effectiveness of your postal services.

NO Favorable. NO. Metal BX will be Senue you in the snow - old people will Endrowsen then settles - who is going capit

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

METAL BOXUNILL NEVER Replace the Sehvices of a RO. stamps money, onders Flot Rocke Boxes,

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

HOW CAN the MORA post office 87732 STAFF shortage - handle the SAP Name of Postal Customer PO BOX 246 Holmon Nm 87723



EDWARD & BARBARA COSSIN P O BOX 56 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

CBUs will be erected in a safe and convenient place in Holman for customers to receive their mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

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DOCKET NO <u>13 672 468 7723</u>

Following are comments I wish to make concerning the proposed discontinuan each the HOLMAN /O/A
Post Office.

Effect on Your Postal Services. Describe any favore believe the proposal would have on the regularity of Bad Joseph Jumps Jum the Far enough more as it is e	orable or unfavorable effects you or effectiveness of your postal services. Intellig having to drive ach way
2. Effect on Your Community. Please describe any you believe the proposal would have on your community. Same as above & having the way on Mough roads causing a and the same for all of us	favorable or unfavorable effects that munity. to drive for miles each camego to my trust
Other Comments. Please provide any other views Postal Service should consider in deciding whether We mad this Fast office recieve our mail, only box numerous times box numerous times	to Stay Open to to find an empty mail
Name of Postal Customer	Signature of Postal Customer

Holmon, N.M. 87723

110/110

City, State, and ZIP Code

Date



AMY VIGIL-BRITO

P O BOX 162 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hollman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18

DOCKETNO 1367246 87723

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- 1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Several eldely and handecapped in two duals reside in the area and mail packages readily accessible to those more unfortunate. The respect and attention provided by postal employees.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Randmark in the hurst area Where falks are info med of important 1880es including rate increase by pestal Services
- Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Access to postal motherial necessary to complete daily Charles, pick ap postal packages, including medications that regime Dafe Keeping.

Amy Vigil-Buto	Christon Book
Name of Postal Customer	Signature of Postal Customer
PO Box 162	
Mailing Address	5/12/11
City, State, and ZIP Code	Date



ROBERT VIGIL

P O BOX 143 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

DOCKET NO 1367346 87783

Following are comments I wish to make concerning the proposed discontinuances the HOLMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If would be appropriated in Convenient for me because I mail things regularly, however, if the post office closes, I will have an extra trip into town whereas I don't go that often, due to being disabled.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

Some elderly/disabled recieve medication through the postal Service, and having the post office further from their homes is going to cause problems for them.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

proposal, I nope consideration is taken to mind of the elderly and disabled, as the community of Homan

Robert Vigil
Name of Postal Customer

Signature of Postal Customer

PO BOX 143 Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5.12.11

Date



ROGER VIGIL

P O BOX 211 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Collowing are comments I wish to make concerning the proposed discontinuance Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

Delayed delivery, lost Mail because of Address change. No Mail delivery due to snow or vandalized Boxes. (Who will clear the snow so mail will be delivered?) Waiting for carrier (in bad weather) to due business or wait for parcels or accountable mail. No personal contact.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

The Post Office is our only business in town and taking it away is like ripping the heart out of our community. Our elderly and disabled citizen depend on the services provided and have no money or transportation to go to a different PO.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

The effect will be devastating to this rural community. We have no other place to meet and greet and find out about important things that are happening in our community. The Postal Service said we could put our bulleting board at the fire department. It is a volunteer Fire Department and therefore never open. We need our Post Office so our community will stay alive.

Name of Postal Customer

Signature of Postal Customer

P.O. Box 2/1

Mailing Address

Halman, N.M. 87723

City, State, and ZIP Code



ANGELA M MEDINA

P O BOX 58 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

 You expressed a concern about the mailbox installation and maintenance. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

DOCKETNO

Following are comments I wish to make concerning the proposed discontinuance of the Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1. TRunal area, Snow, rain who is to maintain boxes out side or does an elder home to carry Sharels to get 2) If Checks Stolen from boxes Loho will be Effect on Your Community. Please describe any favorable or unfavorable effects that be you believe the proposal would have an Mail 2. you believe the proposal would have on your community. is Post office is a great link What is going on in the Community Hard Ship for all Would Be an eye sove to see metal boxes Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal. Distance of Other Post offices - Cleveland is 2 miles from Main Post office More Cost effective to home PMR's Then Employees with benefits - (3) Early no of M Medini Signature of Postal Customer

City, State, and ZIP Code



ALEX MEDINA P O BOX 25 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely.

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Sular Toplan

Phoenix, AZ, 85026-9998

ITEM NO

Following are comments I wish to make concerning the proposed discontinuar@ the HOLMAN

Post Office. Effect on Your Postal Services. Describe any favorable on unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. mail will not be ready for pickup at the some time.

Mail will not be ready for pickup at the some time.

lack day due to weather, Etc. Snow may cause a big problem.

Large paccels will be delayed, they need to be redivered the Large paccels will be delayed, they need to be redivered the next day. Have to wait in all weather for the Carrier to arrive to do business, which will even delay mail 1. service more.

Effect on Your Community. Please describe any familie or unfavorable effects that you believe the proposal would have on your community.

Elderly and disabled people will loose contact 2. to the Ocetsede world. They don't have no money or transportation to travel daily to the next post office transportation to travel daily to the next post office They can not stand outside waiting for the Carrier to Errine, Lost of Post Office would be devastating.

Other Comments. Please provide any other views or information that you believe the If the Postal Service is going to Close our Post Office, this reval Town of Holman will die.
Maybe the Postal Service Should Consider at least Postal Service should consider in deciding whether to adopt the proposal. 3. ing this Post office open part time.

Name of Postal Customer

Mailing Address City, State, and ZIP Code 5-18-2011



DORCAS GLORIA E MEDINA P O BOX 255 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Optional Comment Form Following are comments I wish to make concerning the proposed discontinuance the HOLMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I havet disability that will theet me and how I will get my mail. I will no longer, mail box outside. I amnot walk grounds Most of All durring bad weather. This
A hudge loss of my independance and Social lot.
Connetions to Community. I will miss that a lot. Feer of VAndelisma. Effect on Your Community. Please describe any favorable or unfavorable effects that 1055 of a part of our Culture States you do not get the persona) you believe the proposal would have on your community. 1 As we do here with our postmuste nd employees. They take time to teach the generation how to best utilize postal Services - good morning - Can I help you - Sympth gul a 1.055. Other Comments. Please provide any other views or information that you believe the / Postal Service should consider in deciding whether to adopt the proposal Lese Consider why PO. long. Public information on Community - Notices on door My grand me 30 + years very spiritual for Signature of Postal Customer Name of Postal Customer Mailing Address Yolman City, State, and ZIP Code varring the time grownother he was personal driend this Small Community Holman, NM 000459

Comment on disapo (omplete disregum oblem Sur rsabilities Pr so person Conducting M it nessary 1 us that she wil



MARIA S SENA P O BOX 102 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18

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Following are comments I wish to make concerning the proposed discontinual the HOLMAN

Post Office.
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1. Effect on Your Postal Services. Describe any favorable or untavolable effects believe the proposal would have on the regularity or effectiveness of your postal services.
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2. Effect on Your Community. Please describe any favorable or unfavorable effects that
2. Effect on Your Community. I lease described by your community. You believe the proposal would have on your community.
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the information that you believe the
3. Other Comments. Please provide any other views or information that you believe the
Other Comments. Please provide any other views of information of the proposal. Postal Service should consider in deciding whether to adopt the proposal.
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to more wo
all the short then down to of our Taxford
only to The is a west mong
liter. main fe
Maria S. Jena Frantal Customer
Name of Postal Customer Signature of Postal Customer
Plane of Postal Customer 10 2
10 121/02
Mailing Address NM 87123
Holman
City, State, and ZIP Code



CESARE CIRILLO P O BOX 328 MORA, NM 87732

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You stated the you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket 1	367246 - 87723
Item Nbr	34
Page Nhr	A.

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN

- Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. IN RURAL AREA'S SUCH AS THIS, ESPECIALLY WHEN TRAVEL HAS BECOME SO EXPENSIVE, THERE IS A SPECIAL NEED 1. FOR THE RURAL POST OFFICES SUCH AS THIS.
 - Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. MANY ITHABITAUTS HERE ARE ON VERY, VERY LIMITED INCOMES, 2. IN ADDITION, MANY ARE ELDERLY AND CLOSURE OF THIS OFFICE WOULD IMPACT THESE OLDER CITIZEUS WITH A SEVERE BURDEN.
 - Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3. AT A TIME WHEN MANY SERVICES HAVE BECOME AUTOMATED AND IMPERSONAL, I LOOK FOWARD TO THE PERSONAL TOUCH I RECEIVE FROM OUR LOCAL P.O.'S. I RECENTLY RECEIVED SOCIETY PERSONAL SERVICE ON A MIS-ROUTED PACKAGE. PLEASE DO NOT DESTROY THAT PERSONAL ONE-ON-ONE SERVICE WE RECEIVE AT THIS OFFICE. THANK YOU.

AT THIS OFFICE. THATIR TO	Signature of Postal Customer
Name of Postal Customer	Dieulo
CESARE CIRILLO	- Committee of the comm
Mailing Address	
P.O. BOX 328 City, State, and ZIP Code	Date 5/24/11
MORA, NM 87732	0/01/11



DAVID & BARBARA KUEHL POBOX 6 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

JULKETNO 136

ITEM NO

Following are comments I wish to make concerning the proposed discontinuance of the HOLM

Effect on Your Postal Services. Describe any favorable or unfavorable effects you Post Office. believe the proposal would have on the regularity or effectiveness of your postal services.

Unformable by all means esp. in terme og commence & service. Hove this little Post Office here will definately my break the Postal Service & Touch

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

Unfavorable, sence à Comple Amell Cusenesser do Casinen through the Post office here in Folman.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

Car little Community has had ther great service here for once The hundred exeases why fix Something that is such a go

Name of Postal Customer Clavid & Barban Knehl

30 Bax 6 Holman, New My. 87723 City, State, and ZIP Code



04/26/2011

DOCKET NO ITEM NO PAGE

RECEIVEL

Holman, NM 000467

DAVID & BARBARA KUEHL

POBOX 6 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• The Postal Service is there to assist customers at all it facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely. Yasmin Montano Manager, Post Office Operations 500 Marquette NW Suite 900 Albuquerque, NM, 87102-9999

MAY 0 6 2011 ALBO DISTRICT OF JOE OPERATIONS Dear Mr. Montano

en I us

It the flew where we would be warm I flew would be better by they, be const No 13672 How 223 hard to hear. Our request was some 193 mus Ellis said et was a matter of surviva In the U.S. Fifth Serner. Clasing one grit Here or a thousand will not only to tasthe how well encennience many of our rasidented Just to let it stand to be marked to the market all I know is that if we For our Main the way you all do the a belining under tridge! Incudible waste! to a shame of the the office clases, Tut of prefer as many of on neighbors they we he merged my kinother first -Thee rother than how those monstire post office bases on the side of the Exact. I'm sur your you is on the line as well, if they entend to trimdown I note for fremmy down the government Which spends our shoney like dreinken Jackers. Kup the Tablour Change Shark you again, The must Bray Darlier Treal Holman, NM 000468 M Docket No. A2012-18



JERONIMO A CRUZ P O BOX 196 HOLMAN, NV. 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinual

Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Mail will not be available for pickup at the same time every day due to road and weather conditions. What happens in the winter???? What happens when the unit is vandalized. We may not have delivery for weeks. I would say your proposal has a big effect on all of

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

Many elderly and disabled people depend on our Post Office and the help they get there. They have no means to go to a different Post Office. Money is tide or no transportation. Without our Post Office this community is going to die. The effect of your proposal again is very devastating to our rural town.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

If you adopt this proposal you condemn our town to die. Also our valley is very beautiful and who wants to look at a bunch of vandalized or graffiti metal boxes on the side of the highway. Our Post Office is our only way to communicated with each other and post imported notices messages.

Signature of

Date



P LOVATO P O BOX 153 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the HO Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1. I do not believe in the sofety of outside linger, no pervices available in my town. for of personell was pare & render assistance to reigneurs.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Unfavorable Ingaer on elders, disabled w others was rely on the inter-personal Contact of Human communication & Rixdness of P.O. Ptaff.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

Signature of Postal Customer Name of Postal Customer City, State, and ZIP Code



JO SALTER

HC 34 BOX 6 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office and from the carrier, Special assistance will be provided as needed. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the HOI Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

The 1 sman Post of ice to the center of our community. We receive the personal touch from the postal worker, we catch up on the news of the area do our business; must friends & neighbors at the P.O. It is the hub of the town. It is Holman.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

hats of days in the area bup people from using

Signature of Postal Customer



JOSE B SANCHEZ P O BOX 61 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

 Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

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Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

I vicive my Medial Supprise from V.A. and other Inportent Mail.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

All Comunity people reive and send injulton Mail

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

It helps the economy of the Area

Signature of Postal Customer

City, State, and ZIP Code



MARCO & DENISE OTTOSEN P O BOX 181 HOLMAN, NM 57723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

ivlichael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services. Its nice to have some one at the post office to help with quistions on now to mail your letters, Packages Ect ... we live 6 Miles from the post office itsnice to have our mail Easy to get to. And we need to get packages From the post office.
- Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community. IF we have to go to another post office its out of our way, there will be more traffic at the other post offle
- Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

Marco Ottosen & Deni	SO OHOSEN Desnise Ottroen
Name of Postal Customer	Signature of Postal Customer
PO Box 181	
Mailing Address	< 1
Holman NM 87723 City, State, and ZIP Code	Date



NANCY FREEMAN P O BOX 156 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated ar.1 will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services. I am concerned about vandalism to postal units or loxes that would be eureut service. I don't think our mail would be secure.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Today our Holman Post Office is a light, clean, dependable-hours piace that is a resource, landmark, meeting opportunity for all of ies. I feel back for order patrons, some weether disabeleties or limited transportation, to the work which is to the work of the control of the tation who court on the Holman facility-

Other Comments. Please provide any other views of information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

I question whether switching to another deliberer 8457em will save the government.
any money in the long-run. I think it well
further reduce our use of the postal service.

Naucy Freeman Name of Postal Customer PO BOX 156 Mailing Address HOLMAN, WM 87723 May 24, 2011 City, State, and ZIP Code

Docket No. A2012-18



BEN MEDINA

P O BOX 227 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18 Holman, NM 000481

Following are comments I wish to make concerning the proposed discontinuance of the HOL

Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1

> Very unfavorable. I have a small mail order business and I depend on my mail being delivered the same time every day in a secure location. I do not have the time to wait for the carrier to show up to mail my stuff. I also travel over 6 miles to the main highway and going to an other office would be well over 20 miles round trip. Who has money for that?

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

Very unfavorable. We will loose our only way to communicate with each other and loose touch. It is the only business we have and loosing even 2 jobs has an impact on the community. If you close our Post Office our town will turn into a ghost town.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

I believe the Postal Service should consider the fact that this Post Office has been in this community since day one. The town was named after the first Postmaster. How much money can they real save by closing our little office. Our Post Office is very clean and well maintain it would be a shame to desert it. Many of our residents are elderly or disabled and dependent on this office.

Ben Medina Name of Postal Customer	Ben Mos Signature of Postal Customer
Po Box 227 Mailing Address	E 01 11
Holman, NM 87723 City, State, and ZIP Code	5-21-11 Date



LOUISE ROSS

P O BOX 182 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18

DOCKETNO 13	6724627723
ITEM NO	1101 111 38

Following are comments I wish to make concerning the proposed discontinuance of the HOLM/ Post Office

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable!!! I receive medication which I need in a timely manner. I believe having my moul on the side of the road is no go guarentee for timely or safe delivery. What if the carrier miss boxes my mail and I will not receive it at all ?

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

The Postal Service proposal will have a very negative effect on this community. Our little Post Office is the heart of our community and our only place to find out what is going on. If you take this away from us our rural community has nothing left to offer and

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

I am elderly and I live on a fixed income and I can not effort to travel to the next Post Office I also think that a bunch of metal boxes on the highway are unsafe and are a big eyesore.

Remixe Ross Louise Ross Signature of Postal Customer Name of Postal Customer PO BOX 182 Mailing Address Holman NM 87723 City, State, and ZII Code



MATIAS MAESTAS P O BOX 129 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18

Following are comments I wish to make concerning the proposed discontinuance of the

Post Of	fice.	SACRIFF CONTROL
Ì.	Effect on Your Postal Services. Describe any favoral believe the proposal would have on the regularity or employed mailing address that number	of the secure

for many years. I want my mail to be so care

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. For one the Holman 2. part office is an information center by placers that need information about the area a give direction. The town would even today lose its identy.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

Consider its geographic location and the population that use the facility

Matias Maestas Name of Postal Customer P.O. Box 129 Mailing Address 5 /2 5 / 11 Date City, State, and ZIP Code



SUSIE MAESTAS

P O BOX 132 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

· You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely.

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Made of Thomas

Phoenix, AZ, 85026-9998

Docket No. A2012-18

Holman, NM 000487

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

Unfavorable!!!! The weather will impact the delivery of the mail, especially during the winter month. Like many elderly I depend on my check and medication to be there on time. Vandalism is an other worry. Also due to the change of address my mail may get lost or delayed.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Unfavorable!!!!!! Not only is this Post Office a landmark to our community it is also our information center. Our little rural town has not much to offer and taking our Post Office will have a very negative effect on all of us. During these hart times it is very difficult to do business outside our community.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

I wonder if in the long run this decision will safe money for the USPS. I believe many of us will use alternate mailing services. UPS delivers to our door. Waiting for the mail carrier in bad weather to receive a parcel or do business does not sound very good to me. Please reconsider your proposal to close our Post Office. We as taxpayer have a right to our Post Office.



HOLMAN CUSTOMER

HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

2 You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN 3

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The Mother Comments. Please provide any other views or 5 to 12 Mil Postal Service should consider in deciding whether to	adopt the proposal.
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Mailing Address 11 1 9 90 077	\Rightarrow
Mailing Address Halman 77 8778	Date
	Date
City, State, and ZIP Code	



AYCTROM SAMAL P O BOX 274 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hollman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

 You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

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Page	Nh	1					

Post Office.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuace of the HOLMA

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Not in favor!!! I am elderly and I need my medication and check to be delivered on time. Also our winters are long and what happens when the roads are unsafe to travel. Will we still receive our mail on a daily basis? Who will clean in front of those Boxes? Hope you do not except us to do so!!

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Not in favor!!! Again I am elderly and have hart time getting around and I look forward to the daily interaction with other community members at the Post Office. We also have our bulletin board with local news and happenings in the Post Office. Please do not take our Post Office away. It is the center of our community without it there is nothing left.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal. Before you adopt the proposal you should consider that this Office has been in place since 1894.117 years of great history. Our town is named after the Post Office. Maybe the Postal Service could find a different way to safe money. Like many other citizen from Holman I am on a fixed income and I can not afford driving to a different Office.

TAMES MONTOGA	James Montage
Name of Postal Customer	Signature of Postal Customer
Mailing Address 116 (to a state of the stat	6/2/11
City, State, and ZIP Code	Date



RENE ASHTARA

P O BOX 113 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern that since the people of your community paid taxes the Post Office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

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DOCKET NO 1367246 87723

ITEM NO 38

BAGE 32/1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

 Effect on Your Postal Services. Describe any favoral 	ole or unfavorable effects you
believe the proposal would have on the regularity or es	rectiveness of your postal services.
I - and many in our commu	wity - Need A loca
ost office to receive medicati	on tother very
montant necessities by the	postal service.
would be a hardship not	to have a local
of office - especially for	elderly & SICK
mportant necessities by the mould be a hardship not to st office - especially for people who connot drive to	or from home.
Effect on Your Community. Please describe any fav	orable or unfavorable effects that
you believe the proposal would have on your commun	itv
It would be an extreme in	aconvenience to will
myself and everyone in our comm	nunity To not
myself and everyone in our common have a local post office where I	may buy Stamps
and the community arrivation	Levilo Variation
to the that elderig	PEONE NUOL TO
rive a post office close to h	ome.
Other Comments. Please provide any other views or	information that you believe the
Postal Service should consider in deciding whether to	adopt the proposal.
I have been faithfully paying	my State + tederal
taxees my whole life And I	tel sua Trai
my government is letting m	le down; I will
be communicating w/my representati	ves if the p.o. is
	closed.
Kene Ashtara Ku	I Ashtara
	nature of Postal Customer
P.O. BOX 113	
Mailing Address	
Holman MM 87773	5/22/2011
City, State, and ZIP Code	Date
K8600 00	



SUSAN FLORENCE P O BOX 57 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18

Following are comments I wish to make concerning the proposed discontinuare of the HOLMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1. I am concerned about the saftey of the mail. Highway 121 is a tutal Hwy where vandalism can easily happen. On time delivery would be a great concern.
- Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

Very unfavorable. Our only business in town. Hany of us have limeted transportation. Gelting to a different P.O. would be hard on us. the Post Office is the center and heart of Holman Please do not take it from us. Other Comments. Please provide any other views or information that you believe the

Postal Service should consider in deciding whether to adopt the proposal. 3.

The History of Holman revoluts around our Post office. This office is very well maintained, very clean and bright. A would be a shame to take it away. There has to be other ways to safe money.

money.	
Name of Postal Customer Susan Florence	Susa Florance
Mailing Address Po Box 57 Holman NM 87 City, State, and ZIP Code	123 5-31-11 Date



MAXIMILIAN ERDELY P O BOX 113 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

DOCKET NO 1367246 87723

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

 Effect on Your Postal Services. Describe any favorable believe the proposal would have on the regularity or effect on Your Postal Services. 	le or unfavorable effects you fectiveness of your postal services.
I would mises the service	provided by the
Us Iman post mist reas / point mainte	- and the comfort
1 il and marcoles in	a werm en hron men 8
and suf of the weather rain, snow 2. Effect on Your Community. Please describe any favor	or prised -
2. Effect on Your Community. Please describe any favor	brable or unfavorable effects that
you believe the proposal would have on your commun furtler more I appreciate the to buy postage and send panceles or	of that I can mail,
Turier vacia applications	ut of my Holman
buy portage and send your	
It would be a hardship for me	and many in men
14 word be a hardship for no 3. Co Other Comments. Please provide any other views or	information that you believe the
Postal Service should consider in deciding whether to	adopt the proposal.
1'm 66 years old and it	ies hard for me
I'm 66 years old and it to get arround -	
	1
Maximilian Erdely	I A 172 rate 41
NI CD-stal Customer	gnature of Postal Customer
PO Box 113	/
Mailing Address	5.22.11
City, State, and ZIP Code	Date
andres Tituring Cook (Cook	



GILBERT VALENCIA

P O BOX 225 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations. The courteous employee who previously worked at Holman is now at the Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18 Holman, NM 000499

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

WHEN I GO TO ANOTHER POST OFFICE THEY ARE NOT NICE AND I HAVE ALONG WAIT. WHY ARE YOU CLOSING THE NICEST POST OFFICE?

City, State, and ZIP Code



ELSIE GALLEGOS P O BOX 246 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland Post Office located just 3.3 miles.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinual of the HOLMA Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

I am concerned about on time delivery to these units. How can the mail be delivered in a timely manner every day when the weather plays a big roll. How about in the winter when the roads are unsafe to travel? Will we still be getting our mail at the same time every day? I depend on my medication and my check to be there on time.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

The closure of our Post Office will have a very negative effect on our community as it is the center of it. And also the only business we have here in Holman. I believe our rural town will shrivel up and die. We can not afford to loose any more jobs!!!!

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

I believe the \$ 39000 the Postal Service will save by closing our Post Office will not have a great impact of the debt they have. But it will be devastating to our citizen. Lots of us are elderly and disabled and we need our Post Office to be there not miles down the road. I also do not believe it is that easy to do business with a carrier on the side of the highway especially during the winter month when road conditions slow down the travel of the mail. Our Post Office has been in service for more than a hundred years and it is a landmark to this community. We also use it to communicate and stay in touch with each.

landmark to this community. We discuss as	
Name of Postal Customer Elsie Galleyes	Signature of Postal Customer
Po. Box 246 Mailing Address Holman N. m. 87723 City, State, and ZIP Code	B 6/1/11 Date



JACK A RAINS P O BOX 145 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Incoming/delivery mail is part of the evalution when an office is being studied. All aspects of the post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998

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Page N	br: 1

DOCKET NO 1367246 87723 ITEM NO 38 PAGE 3714

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1000 011100	
 Effect on Your Postal Services. Describe any favorable believe the proposal would have on the regularity or effect. 	fectiveness of your postal services.
Of a filty mail me of	The trangelas
pridrity mail packages, Becker	vo no acceptation
t and physical pleasence at	a 1031 01110E.
The further I need to go, to	he more difficult,
2. Effect on Your Community. Please describe any fav	orable or unfavorable effects that
you believe the proposal would have on your commun	1 Alexan PO
The port office report on a	il sund) this
suggested Las Vegas (36 n	that the long
brings up the question,	Allin in
term plan, to close all f	75. UPS will pick it yet myo
the state of the s	information that you believe the
Postal Service should consider in deciding whether to	adopt the proposal.
It seems to me that the	and laston system
If seems to me that the	+ hallowed t
needs to be revised. Nou	t sales get fery at the
for the revenue. The distri	button and delivery
system are seen as overhead,	not part and procel
JACK A RAINS	1 allo
Name of Postal Customer Signature	gnature of Postal Customer
PO. Box 145	
Mailing Address	2
HOLMAN, NM 87723	24 May 2011
City, State, and ZIP Code	Bate
of the system. These su	ral post offices
are the delivery end of	more, much
more, than they originate	but are still
as essential triene of the.	system.
Docket No. A2012-18	Holman, NM 000504



GILBERT QUINTANA

P 0 BOX 51 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

■ 07000000 1 to 2000
DOCKETNO 136724687723
ITEM NO.
at the Hill Mill

Following are comments I wish to make concerning the proposed discontinuance the HOLMAI

Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

The effect would be difficult to us as we The on a county road off of Nm 518. At least now to we go to a safe, pusessundly run post obsice.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

When you look at other cost that go up Sum Shutting a post office both financial and personal. We wild use more gas and loose contacts with our 5 nouds and norphbers.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

We need to be creative in the way we do business. The postal service can look at others ways to make money without amont Suchty and Signature of Postal Customer

Name of Postal Customer

POBOX SI

Mailing Address

Johnson, NM City, State, and ZIP Code

Date



RUBEN L MAYNES P 0 BOX 14 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

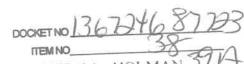
 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the joute safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations

4949 E Van Buren St Phoenix, AZ, 85026-9998



Following are comments I wish to make concerning the proposed discontinual the HOLMAN

Post Office.	
Effect on Your Postal Services. Describe any favorable delayed believe the proposal would have on the regularity or effect on your community. She be friended the pockage orders community. She be friended the pockage order us feel we comed. We have have have have have have have hav	enjoyable of friendly. community enjoys her will be lost. Table or unfavorable effects that
Other Comments. Please provide any other views or Postal Service should consider in deciding whether to Consider the elderly and ho De For them to get package of the road. The delay of Mean harder times for them in come. By now us ps show in come. By now us ps show I wanted the cour Post defice. Name of Postal Customer P. O. Box/ Mailing Address Holman, NM 8M23 City, State, and ZIP Code	information that you believe the adopt the proposal. Whord it would be sive



DONNA L MAYNES P O BOX 14 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and a, higher levels of the Postal Service.

In response to your letter:

• You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office. The courteous employee who worked in Holman is now in Mora.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket No. A2012-18

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ITEM NO

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN

Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. No more personnal contact. I enjoy going to the Post Office. Talking to people in the community and reading the bulletin 1. board is how I find out what is going on in the friendly area. I have been to the Mora Poit is not as friendly and there you are just a box #or customer. In Holman the OIC makes you feel like a person. The loss of this P.O. would hurt this Community.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2.

you believe the proposal would have on your community elderly in the community un forwable - we have a lot of elderly in the community that enjoy going to the PO. They use the Holman PO and a lot of times need help with their packages or even help addressing an envelop. Closing, the PO the even help all loss the personnal touch/care given by elderly will loss the personnal touch/care given by Postal Employees.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. they should consider the history the PO has in Holman after all if weren't for the PO. The community would not have a name. The P.O. gives the community 3. history.

Signature of Postal Customer Name of Postal Customer Mailing Address City, State, and ZIP Code



JUANITA B MAESTAS HC 34 BOX 64 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hollman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about package delivery and pickup. Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the parcel is to large or heat sensitive a slip will be left for the customer to pick it up at the nearest post office. You were also concerned with vandalism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should also report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Dock	ct l	367246	87	723
Item	Nbr	34		
Page				

ITEM NO

Following are comments I wish to make concerning the proposed discontinuan the HOLMA Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I Personally Cannot see any favorable effects the proposal would have on our postal Services, especially when it 1 Comes To Probable Vandalism on the mail boxes and also the delivery of packages, such as medecines and other of real importance
- Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Office as a Very Our Community holds Our Post Office as a Very 2. important part of it. que consider it as a Community Service that not only Serves Our Postal Needs but also as a place to SEE cur neighbors and keep up with Current events.
- Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. While we don't have a postmaster at this Time (not 3. because of Choice) Our Current employees dre very dedicated and are Serving the Community in a very Ars Pensible Manner. We are grateful.

18 + 5 PEUSTOLE	Or to Manetain
Juanita B Maestas	Signature of Postal Customer
Name of Postal Customer HB 34 130X 64	
Mailing Address	6-1-11
Holman, NM 87723 City State, and ZIP Code	Date



JUANITA ROMERO

P O BOX 245 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

The building in Holman is a postal owned modular and can be relocated to another site

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN LOAD

- 1. Effect on Your Postal Services. Describe any favorable or infavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 The P.O. is a safe place for packages, medicine, and our checks. The P.O. is a safe place for packages, medicine, and sometimes they we receive our mediciations at the P.O. and sometimes they we receive our mediciations at the P.O. and sometimes they are received our mediciations at the P.O. and sometimes they we receive our mediciations at the P.O. and sometimes they are measured to boxes are the sure we get our meds on time? This is unexceptable make sure we get our meds on time? This is unexceptable we depend on the P.O. to provide timely delivery of our packages not a slip letting us know use have a package.
 - Effect on Your Community. Please describe any favorable or <u>unfavorable</u> effects that

 You believe the proposal would have on your community.

 Unfavorable the building will become a burden on the

 Community. Right now it is taken care of but when or if

 it is absed who will maintain it? Those boxes on the

 it is absed who will maintain it? Those boxes on the

 it is absed who will maintain it? I be vandalized lived

 it is afea long enough to know that this will happen.
 - Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

 Postal Service should consider in deciding whether to adopt the proposal.

 The history of the community comes from the Post office in the history of the community comes. It is also the best one in It is also the best one in the area. It is also the best one in the area. It is also the best one in the area. The employees in that of ice really take of its community. The area community is important to this community is important. Customers, the bulletin board is important to this important of the bulletin board is important to this community is important of the bulletin board is in the excommunity is important to this community is important to this community.

to many of the elderly when	Signature of Postal Customer
Name of Postal Customer Til Court a Romero	Quanta Romero
Mailing Address	87723 - 6-15-11 Date
City, State, and ZIP Code	



GEOGE ABEYTA P O BOX 99 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hollman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away:

I realize with change there is always concern, However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN

Post Office. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 1.

Not in favor!!! In a rural community like this there is the possibility of vandalism. How can the mail be delivered at the same time every day? What happens when a unit is vandalized. Do we have to go to pick up our mail at a different Post Office? How about in the winter when the roads are full of snow?

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. 2.

Our community has not much to offer but the Post Office which is the center of all. Taking it away would make this town die. We all love our little Post Office and use it every day. We exchange information etc. there. It is a great community service and it should not be taken away from the folks of Holman.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. 3.

By switching to a different delivery service the Postal service is only going to save \$ 39000. (Stated in the proposal) How many small offices have to be closed to save 1 billion? How about saving on the top!!!!!!! Leave our Post Office alone and let our community stay alive. By the way if you go through with this proposal I will switch to UPS they deliver to my door.

Name of Postal Customer

Signature of Postal Customer

RECEIVED

JUN 2 8 7011

ALBQ. DISTRICT POST OFFICE OPERATIONS Holman, NM 000516



VICKI L HARVEY P O BOX 187 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to ; our letter:

 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is not just a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away. Residents may continue to meet informally, socialize, and share information at the other residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely.

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Vanioni Topica

Phoenix, AZ, 85026-9998

Following are comments I wish to make concerning the proposed discontinuance Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services.

Your proposal will have a great effect on the delivery of the mail. Due to road and weather conditions the mail will not be delivered at the same time every day. I depend on my check to be there on time. Our winters are rough out here, so what happens to the mail then. Will we have to wait for someone from Las Vegas to come and clear the snow? I sure hope you do not expect us to do that!!!!!

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

If you close our Post Office we will loose contact to all other community members and the happenings in our town. It is not only a place of business it is our community center and I believe that if it is taken away or town will be left to die. Thanks a lot!!!!

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

The whole history of Holman revolves around the Post Office. This Office was established in the 1800's and the first Postmaster Charles Holman renamed our town after his name. How can you take this away from us. We are very proud of our history. What is next? Will Holman vanish from the map?

Signature of Postal Customer

Our community is very pretty and putting these metal boxes(which surely will be vandalized) on the side of the road will take away from the beauty of our neighborhood. Please reconsider your proposal. Save money somewhere else. Like with the Postmaster General!!!! His salary is way to high. With those savings

you can keep the Holman Post Office going.



LIVORIO E VIGIL SR P O BOX 213 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 É Van Buren St Phoenix, AZ, £5026-9998

Docket No. A2012-18

Holman, NM 000519

DOCKET NO 136724687723

Following are comments I wish to make concerning the proposed discontinuance of the HOLIMAN Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Very unfavorable !!!!!! How can the Postal Service guarantee us the same service on the street as they have inside a Post Office. Mail will not run the same time every day due to weather etc. Our mail will be lost due to change of address. I had the same address for as long as I can remember.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

Your proposal is not in favor of the community in Holman. Our Post Office has been the center of this town for hundreds of years how can you take this away. For us elderly this is the only contact to the outside world. Our Postal people look out for us they make sure we are ok. Those units will not care about us.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

By taking our Post Office away you will force more people into using other options to do their business (internet, UPS, FedEx). If you go through with this proposal I will only use the USPS if I really have to. How can I trust the USPS if they do not even care what happens to our community. By closing our office our town will die. Please reconsider your proposal. Holman deserves to have their own little Post Office.

your proposal. Hollian deserves to ha	Ve men o	
Livorio E. Vigil 5:	7	DE MI
Name of Postal Customer	Sign	ature of Postal Customer
PO- BOX 213		
Mailing Address		2
Holman New Mexica	87723	6/11/11
City, State, and ZIP Code		Date



SHELLEY RAINS P O BOX 145 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St Phoenix, AZ, 85026-9998

Docket: 1367246 - 87723 Item Nbr: 34 Page Nbr: 1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the

Follov Post C	office.
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	Stuff, I suppose, will arrive citied leave allosting truch. But special stuff - no call from our friendly postmaster - just a note in the box to drive who knows where to pick it up. Most people drive who knows where to pick it up. Most people in the city go to the PO only if they weally brine to my the city go to the PO, but I will not give his Vegas. I we going to my PO, but I will not give his Vegas. Effect on Your Community. Please describe any favorable of unfavorable effects that you believe the proposal would have on your community.
	This commonly was named after the first, postmaster- Charles Holman. The Post Office is the hub of the community-where neigh boos meet and chat. That social aspeel simply goes away with boxes another thread in the fabric of rural America
3.	Postal Service should consider in deciding whether to adopt the proposal. The real expenses for the Post Office cane reterement 8 medical costs, and Salaries in the cities. Closing the raral post offices seems the a quick 8 early Solution, but it observable the most loyal customers 8 encourages them to Switch to on him bill pay et whenever possible.
*********	Signature of Postal Customer Signature of Postal Customer
	OHERRET TOTAL
P	Ing Address O. Box 145, Horman, NW 87723. 6/14/11 Date Date
C C H	Inline buraneus does not provide a friendly face, in enquiry about the family, news of a death in he community. People provide their - and the people
	The product of the party of

The community. People provide the o-and the people one being pushed out, hihe jobs shipped oversearo-whoker No. A2012-18 one is cuiployed, who will be paything M 00052200



JOSE B GRINE P O BOX 22 HOLMAN, NM 87723

Dear Postal Serrice Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hollman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very secure. Customers should report mailbox vandalism to the county sheriff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores Manager, Post Office Operations 4949 E Van Buren St

Phoenix, AZ, 85026-9998

TEM NO 1367246 87733

Following are comments I wish to make concerning the proposed discontinuance the HOLMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you

 Effect on Your Postal Services. Describe any favorable or unfavorable effects you

 believe the proposal would have on the regularity or effectiveness of your postal services.

 Unfavorable Mail delivery and package delivery will be

 delayed. Making money orders and sending out packages

 delayed. Making money orders and sending out packages

 would be no longer be an option. We use the Holman P.O.

 would be no longer be an option.

 On a regular basis and do not want to drive to cieveland

 or Mora. The boxes on the side of the road cregardless

 of what the P.O. says are NOT secure.
 - Effect on Your Community. Please describe any favorable or unfavorable effects that

 you believe the proposal would have on your community.

 Unfovorable The bulletin board provides us with our

 We need. The P.O. gives us a place to talk with our

 neighbors and provides us with the best service of

 neighbors and provides us with the best service.

 anyother P.O. in the area.
 - Other Comments. Please provide any other views of information that you believe the Postal Service should consider in deciding whether to adopt the proposal. The little At what point does the P.O. realize that the little communities support its P.O. Close for Holman end doesn't communities support its P.O. Close for Holman end the need even save enought to keep people employeed to the need even save enought and the people in this community for our P.D. is a reat and the people in this community.

 Love the History it sives the community.

Acre Blue

Name of Postal Customer

Name of Postal Customer

Mailing Address

City, State, and ZIP Code

Signature of Postal Customer

Date



EDDIE VIGIL P O BOX 213 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making the n very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18

DOCKETNO 1367246

Following are comments I wish to make concerning the proposed discontinuance of the

Effect on Your Postal Services. Describe any favorable or unfavorable effects you Post Office. believe the proposal would have on the regularity or effectiveness of your postal services. Unformable - Delayed mails will be a quarrantee Also, randualism on the boxes. People nitting them with cars also weather will keep alot of people from getting their mail. The P.O. 1. Is the Best place for us to receive our Mail! No Pluses can come from these bares.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This P.O. Office provides daily interactions with

people in the community. Really don't care that there
are other P.O.s in the area I have always done business
are other P.O.s in the area I should be my choice
with the Holman P.O. and feel that it should be my choice
with the Holman P.O. and feel that it postal business. 2.

Other Comments. Please provide any other views or information that you believe the Clasing this Post of fice will not save the hisps money in the long run marx of us will us other means of shipping our stuff and more internet use. The Post shipping our stuff and more internet use. Postal Service should consider in deciding whether to adopt the proposal. 3. origins our stuff and more internet use. The Post
office is cutting its owe neck by closing this
community service. If I remember correctly this was
community service. If I remember correctly table organization
suppose to be a community service not a profitable organization
seems like that has been forsoften.

suppose to be a combe forsoffe seems like that has been forsoffe	Signature of Postal Customer
Name of Postal Customer	Edder Vejet
Sadie Sigil Mailing Address 877.23	6-10-11
P.D. Box 213 Hol MAN NM. 8/145 City, State, and ZIP Code	Date



ISAAC TAFOYA P O BOX 115 HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

CBUs will be erected in a safe and convenient place for customers to retrieve their mall

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

Michael Flores

Manager, Post Office Operations

4949 E Van Buren St

Phoenix, AZ, 85026-9998

Docket No. A2012-18

Holman, NM 000527

DOCKET NO 136724687723

Optional Comment Form

TEM NO 38

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Convenience & 50 Lety

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Other Comments. Please provide any other views or Postal Service should consider in deciding whether to adopt the proposal.

ISMAC THYOUH

Name of Postal Customer

Box 115

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

1. Mrg

Date

Date of Posting: 09/26/2011

Date of Removal: 10/28/2011



FINAL DETERMINATION TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Docket No. A2012-18





FINAL DETERMINATION TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Date of Posting: 09/26/2011



Date of Removal: 10/28/2011

FINAL DETERMINATION TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



DOCKET NUMBER 1367246 - 87723



A. Office Name: HOLMAN Area: WESTER Congressional Distr EAS Grade:	RN ict: 3rd		District: County:	State: NN ARIZONA PFC Mora Finance Numb	per: 344074	de: 87723
Post Office: This form is a place	holder for numb	Classified Station	premature appeal r	Classified Branch		СРО
Prepared by: Title:	Mike Sarter ARIZONA PFC	Post Office Review Coo	ordinator		Date:	08/08/2011
Tele No:	(602) 225-3185				Fax No:	(602) 225-3393

Analysis of 60-Day Posting Comments

Number of comments returned Total questionnaires distributed Favorable comments Unfavorable comments No opinon expressed Total comments returned

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customer expressed a concern about hours that the carrier serves the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

Concern (UnFavorable):
 Customer expressed a concern about irregular hours that the carrier route would serves the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the HCR route serves the community.

Camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the HCR route serves the community.

Camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Fetail services may also be obtained at the Cleveland or Mora Post Office

5. Concern (UnFavorable)

Customer expressed a concern about mailbox vandalism.

Response

This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response.

Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your petch or under a carport. If the parcel is to large or heat sensitive a slip will be left for the customer to pick it up at the nearest pots office. You were also concerned with vandatism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandatism. Customers should also report mailbox vandatism to the county sheriff.

Concern (UnFavorable):

Customer expressed a concern about the hours that the carrier serves the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail valumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your malbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and mainfained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department, You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away

Concern (UnFavorable)

Customer expressed a concern about the hours that the carrier serves the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the camer you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff

Concern (UnFavorable)

Customer expressed a concern about the hours that the carrier serves the community

Response

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weath conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Petail services may also be obtained at the Cleveland Post Office located just 3,3 miles

Concern (UnFavorable)

10. Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

Concern (UnFavorable)

11. Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.

Concern (UnFavorable):
 Customers expressed concern that postal employees at other Post Office's are not nice.

Response

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office operations. The courteous employee who previously worked at Holman is now at the Mora Post Office

Concern (UnFavorable):
 Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the camer is required to provide a vehicle of adequate size, equipped with necessary equipment (dhains or snow tires, warning lights or signs, etc.) to serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

14. Concern (UnFavorable):
Customers felt the cost of postage was increasing while service was decreasing.

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006

15. Concern (UnFavorable): Customers inquired about mailbox installation and maintenance.

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of show by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.

Concern (UnFavorable):

16. Customers said they would miss the special attention and assistance provided by the personnel at the Post Office and the loss of the social aspect the post office provides

Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents. and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town

17. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the cerrier Special assistance will be provided as needed. Also CBUs will be located in a safe and convenient place for customers to

18. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office and from the carrier, Special assistance will be provided as needed. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Concern (UnFavorable): Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office. The courteous employee who worked in Holman is now in Mora.

20. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland or Mora Plost Office and from the carrier. Special assistance will be provided as needed.

21. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier, Special assistance will be provided as needed.

22. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available all many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

23. Concern (UnFavorable):

You stated all community people receive and send important mail

Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier

You stated bad weather would make it dangerous for senior citizens to get their mail on the road and customers would no 24. You stated bad weather would make it can be not also thought the Postal Service wasted money building Post Offices just to close them.

CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site

Concern (UnFavorable):
 You stated that medications were safe and unaccessible to others when kept at the post office.

Response

You may request that your medications be kept at the Cleveland post office for pick up lather than put in the CBUs in Holman

Concern (UnFavorable)

You stated that now you go to a safe, professionally run Post Office.

Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run

Concern (UnFavorable)

27. You stated that the post office was a landmark for information and was access to mail supplies, postage, postal boxes and envelopes

Response

You may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.

28. Concern (UnFavorable):
You stated you have to drive far enough now to get your mail so you don't want the post office to close.

Response:

CBUs will be erected in a safe and convenient place in Holman for customers to receive their mail.

29. Concern (UnFavorable)

You stated you would miss the convenience of doing business at the Holman Post Office

Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Post Office.

Concern (UnFavorable) 30. You were concern about delayed mail, senior citizens picking up their mail on the side of the road and the loss of a gathering place to pass on information.

Carriers strive to provide service at approximately the same time on a daily basis, howe conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

You were concerned about delivery times, roads in winter and the loss of a place you consider a community center.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of show by the highway department. You also stated that the post office is not until put a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away. Residents may continue to meet informally, socialize, and share information at the other residences in town

32. Concern (UnFavorable):
You were concerned about delivery times, vandalism, roads in winter and the loss of a place to exchange information.

Response

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weathconditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.

Concern (UnFavorable)

33. You were concerned about delivery times, vandalism, the weather and the loss of daily interactions with people in the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailibid vandalism to the county sheriff.

Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away

34. Concern (UnFavorable): You were concerned aout mail delivery at the same time everyday

Carners strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times

35. Concern (UnFavorable):
You were concerned that the building would be a burden on the community if the Post Office was closed

Response:

The building in Holman is a postal owned modular and can be relocated to another site

Concern (UnFavorable):
 You were concerned that the delivery end of the evaluation system was being overlooked.

Incoming/delivery mail is part of the evalution when an office is being studied. All aspects of the post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.

Concern (UnFavorable)

37. You were concerned that your medications would not be safe and delivered timely. Also that the Post Office is the heart of the community and a place to find out what is going on.

You may request that your medications be kept at the Cleveland post office for pick up ather than put in the CBUs in Holman Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town

38. Concern (UnFavorable):

You were concerned with convenience and safety.

Response

CBUs will be erected in a safe and convenient place for customers to retrieve their mai

Concern (UnFavorable):

39. You were concerned with delivery times, cluster box units not being secure and sending out packages or buying money orders.

Response

Camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather

conditions often effect derivery times, variousism is a problem that is experienced in many communities. Usus are high security units making them very secure. Customers should report mailbox vanialism to the county shariff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):
 Customers expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):
 Customers felt the Post Office should remain open since they paid taxes.

Response:

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):
 Customers were concerned about the loss of a gathering place and an information center.

Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

POST O	U.S. Postal Sen			1. Date Prepared
Fact Sheet				
2. Post Office Name 3. State and ZIP+				04/27/201
HOLMAN 4. District, Customer Service 5. Ar	rea, Customer Service	NM, 87723-1001 6. County	17 Congress	sional District
ARIZONA PFC WE	STERN	MORA	3rd	
8. Reason for Proposal to Discontinue The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.		Reason and Date)	10. Proposed Permane	nt Atternate Service
11. Staffing			12. Hours of Service	
a. PM PM Vacancy R Occupied 08/26/2010	leason & Date: passed away	a, Time M-F 08:00 to 12:30 and 13:00 16:30	Sat 09:00 to 12:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 08:30 to 16:30	Sat 09:00 to 12:00	43.00
d. No of Clerks- 0 No of Career- 0	Downgraded from EAS-11 No of Non-Career- 0 No of Non-Career- 0			1
13. Number of Custon	ners Served		4. Daily Volume (Pieces	1
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	156	a. First-Class	293	44
c. City Delivery	0	b. Newspaper	97	1
d. Rural Delivery	0	c. Parcel	9	5
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	156	e. Total	399	50
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		0
h, Average No. Daily Transactions	55.70	g. No. of Permits		0
Finances a. FY 2008 2009 2010	16a. (Receipts \$ 26,880 \$ 25,213 \$ 25,510	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111
Postal Owned 30-day cancellation clause? Yes Located in: Business Home 16b. Explain: This property is postal owned. The land it is of 17. Schools, Churches and Organization in Mora Colfax Headstart, Grace Bible Baptist Formation Center, CHET Volunteer Fire Dep	Other Si on is leased. Service Area: No: 4 Church, Solt Sisters Nazareth	19. Administrative/Emans Name LAS VEGAS Window Service Hours: M	(if Yes, must vacate by) silable? Yes ating Office (Proposed): EAS Level 2 F 08:00 to 17:00	No
18. Businesses in Service Area: Freedom Machine and Gunworks, Holman I. Mora Valley Real Estate, Sierra Blanca Out Agua Negra Musica, Teresa's Tamales, J.J. Wayer Association, Upper Holman Water A: Marketing, South Holman MDWCA, Joan's (Outfitters and 3 home based businesses. Al on their questionnaires that there are no bus Printed Name and Title	fitters, Arco Iris Web Design, Exacavation, Agua Negra ssociation, Flat Mountain Choke Cherry Jelly, Jaco though many customers noted sinesses in Holman.	PO Boxes Available: 40 pared by Signature	EAS Level 1: 67:30 to 16:00	Miles Away 3.3 SAT 09:00 to 12:00 SAT 09:00 to 12:00
MICHELLE GLEASON	Talanhara his AAA	MICHELLE GLEASON Location		(602) 225-3185
PO Discontinuance Coordinator Name MIKE SARTER	Telephone No. AC () (602) 225-3185	PHOENIX, AZ		
PS Form 4920, June 1993				



08/17/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

HOLMAN

Docket Number 1367246 - 87723

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

LAWRENCE JAMES District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	HOLMAN, NM, 87723-	1001		
EAS Level:		11			
District:		ARIZONA PFC			
County:		MORA			
	I Diskov	3rd			
Congressiona	il District:				
Proposal:			onsolidate		
Reason For F	ropsed:	passed away	respirations of the second of		
Alternate Ser	vice Proposed:	Highway Contract Rou	te Service		
Customers A	fected:				
Post Office	Box:	156			
General De	livery:	0			
Rural Route	20	0			
Highway Co	ontract Route (HCR):	0			
City Route:		0			
Intermediat	e Rural:	0			
Intermediat		0			
	per of customers:	156			
Total Indini	er or customers.	100			
Date	Action				
	Office suspended. Reason suspended:	II KISINI WALION IN THE CONTRACT OF THE CONTRA			
	Suspension notice sent to Headquarters.				
08/26/2010	Postmaster vacancy occurred, Reason; past OIC; Career: 0 Noncareer: 0 Other En				
03/16/2011	District manager authorization to study.	npioyees, u			
00/10/2011	Questionnaires sent to customers. Number	sent: 161 Number Returned:	102		
04/05/2011	Analysis: Favorable 6 Unfavorable 71 N				
04/19/2011	Petition received. Number of signatures: 22 Concerns expressed:				
	The sanctity of the mail and the inconvenienc	g of the mail, purchasing money orders as			
	well as vandalism and theft				
06/04/2011	Congressional inquiry received: Yes Concerns expressed:				
	Lack of public input regarding this closure, as	ked for additional meeting. Res	dents in area have very limited resources		
04/27/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920)				
04/21/2011	Government Relations and Retail Operation attached).	ns notified by district 10 days be	fore the 60-day posting (PS Form 4920		
04/27/2011	Proposal and invitation for comments poste	d and round-dated.			
08/01/2011	Proposal and invitation for comments remove	ved and round-dated.			
	Comment Analysis:	0.40			
None	Favorable 0 Unfavorable 49 No Opinion Premature PRC appeal received.	1 0 49			
None	Concerns expressed:				
04/27/2011	Updated PS Form 4920 completed (if neces	ssary).			
08/19/2011	Certification of the official record. District transmittal of official record to vice p	recident Delivery and Detail or	nd copy of transmittal letter to vice		
08/19/2011	president, Area Operations.	nesident, Delivery and Retail, a	Topy of transmittal letter to vice		
08/23/2011	Headquarters logged in official record (option				
	Record returned to district for additional cor	nsideration.			
09/07/2011	Record returned as not warranted. Final determination posted at affected office	a/e) and round-dated			
09/26/2011	Final determination posted at affected office Final determination removed and round-dat				
	Postal Bulletin Post Office Change Announ	cement form sent to Headquarte	ers.		
	No appeals letter received from Headquarte				
10/19/2011	Appeal to PRC received.				
	PRC opinion received on appeal: Affirmed: Remanded:	USPS Withdrawn:			
	Address management systems notified to u	ipdated AMS report.			
	Discontinuance announced in Postal Bulleti		e		
Review Coord	inator/person most familiar with the case:				
	MIKE SARTER		(602) 225-3185		
	Name/Title		Telephone Number		
			(000) 005 0405		
	MIKE SARTER District Post Office Review Coordinator		(602) 225-3185 Telephone Number		
	District Post Chice Review Cooldinator		t oroginatio ratificat		



08/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Holman Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Mike Sarter, Post Office Review Coordinator, at (602) 225-3185 or Michael Flores Manager Post Office Operations.

LAWRENCE JAMES DISTRICT MANAGER 4949 E VAN BUREN ST PHOENIX, AZ 85026-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1367246.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Docket: 1367246 - 87723 Item Nbr: 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HOLMAN was received by 08/23/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below	for additional information regarding its status.
475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700	
Enclosure: (self-addressed envelope)	

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/26/2011

Date of Removal: 10/28/2011

FINAL DETERMINATION TO CLOSE THE HOLMAN, NM POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on August 26, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

The Holman Post Office, an EAS-11 level, provides service from 08:00 to 12:30 and 13:00 to 16:30 Monday - Friday, 09:00 to 12:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 09:00 to 12:00 on Saturday to 156 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 56 transaction(s) accounting for 56 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$26,880 (70 revenue units) in FY 2008; \$25,213 (66 revenue units) in FY 2009; and \$25,510 (67 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Mora Post Office to answer questions and provide information to customers. 116 customer(s) attended the meeting.

On April 05, 2011, 161 questionnaires were distributed to delivery customers of the Holman Post Office. Questionnaires were also available over the counter for retail customers at the Holman Post Office. 102 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 71 unfavorable, and 25 expressed no opinion.

One congressional inquiry was received on June 04, 2011.

A petition supporting the retention of the Holman Post Office was received on April 19, 2011, with 222 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Las Vegas Post Office, an EAS-21 level office. Window service hours at the Las Vegas Post Office are from 08:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 2152 post office boxes available.

Retail service is also available at the Cleveland Post Office an EAS-13 level office, located three miles away. Window service hours at Cleveland Post Office are from 07:30 to 16:00, Monday through Friday and 09:00 to 12:00 on Saturday. There are 406 post office boxes available for rent.

The proposal to close the Holman Post Office was posted with an invitation for comment at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office from May 09, 2011 to July 10, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

Concern:

Customer expressed a concern about package delivery to CBUs.

Response:

The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.

Concern:

Customer expressed a concern about package delivery to CBUs.

Response:

The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

Customer expressed a concern about the inability to weigh and rate letters and packages Concern: 4

The customer expressed a concern about the inability to weigh and rate letters and packages. Response: The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and

provide a receipt for any money received. On the following delivery day the carrier will provide

change or a bill for the amount over the estimate.

Customer expressed a concern about the inability to weigh and rate packages. 5 Concern:

The customer expressed a concern about the inability to weigh and rate packages. The carrier Response: will accept any letters or packages for mailing. The carrier will estimate the cost and provide a

receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply

postage yourself by using 'Click n Ship' at USPS.COM

Customer expressed a concern about the loss of the community bulletin board at the PostOffice. Concern:

It was suggested that the public bulletin board be relocated to the volunteer fire department or Response:

the Headstart school.

Customers felt inclement weather and poor road conditions might impede delivery Concern:

The customer expressed a concern about inclement weather and poor road conditions, that Response:

this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal,

state, and local motor vehicle laws and regulations.

Customers said they would miss the special attention and assistance provided by the personnel Concern:

at the Holman Post Office.

The Postal Service is there to assist customers at all it facilities. Response:

Customers said they would miss the special attention and assistance provided by the personnel Concern:

at the Holman Post Office. They like people

The Postal Service is there to assist customers at all it facilities. Response:

Customers said they would miss the special attention and assistance provided by the personnel 10. Concern:

at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Response: Office. Special assistance will be provided as needed.

Customers said they would miss the special attention and assistance provided by the personnel 11. Concern:

at the Post Office.

Courteous and helpful service will be provided by personnel at the Cleveland Post Office and Response:

from the carrier. Special assistance will be provided as needed.

Customers were concerned about having to travel to another Post Office for service. 12. Concern:

Retail services are also available at the Mora Post Office where you already receive your mail Response:

Customers were concerned about mail security 13. Concern:

The customer expressed a concern about the security of mail. CBUs are high security locked Response:

mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours

a day when delivered to CBUs, which they currently can not do.

Customers were concerned about mail security 14. Concern:

The customer expressed a concern about the security of mail. CBUs are high security locked Response:

mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours

a day when delivered to CBUs, which they currently can not do.

Customers were concerned about mail security 15. Concern:

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

16. Concern:

Customers were concerned about mail security and parcel pick up.

Response:

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

17. Concern:

Customers were concerned about mail security.

Response:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not

18. Concern:

Customers were concerned about mail security.

Response:

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

19. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

20. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

21. Concern:

Customers were concerned about obtaining services from the carrier and delivery of large packages.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to

pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

22. Concern:

Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

23. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

24. Concern:

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

25. Concern:

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Docket No. A2012-18

Customers were concerned about senior citizens. 26. Concern:

Carrier service is beneficial to many senior citizens and those who face special challenges Response:

because the carrier can provide delivery and retail services to Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service.

Customers were concerned about vandalism of their mail box. 27. Concern:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can Response:

also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

You expressed concern about carriers delivering on a county road. 28. Concern:

A HCR carrier will deliver mail to CBUs erected in Holman. Response:

You expressed concern about having to walk 325 feet in bad weather to get your mail. 29. Concern:

CBUs would be erected in an area that would be safe and convenient for all customers to pick Response:

up their mail.

You expressed concern about package delivery to CBUs and mail delivery to your rural road. 30. Concern:

HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the Response:

mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to

receive their mail in. The carrier will not have to drive off their line of travel.

You stated it was not business practical to receive mail in a cluster box unit and Mora office Concern:

was rude.

Many businesses receive their mail in CBUs. Post office boxes are also available at the Response:

Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at

the Mora Post Office by the employee who also works at the Holman Post Office.

You stated it wouldn't feel safe to havedelivery off the highway. 32. Concern:

CBUs would be erected in an area that would be safe and convenient for all customers to pick Response:

up their mail

You stated you will not patronize the Mora Post Office because they are rude. 33. Concern:

Customer service is being provided at the Mora Post Office by the employee who also works at Response:

the Holamn Post Office

You stated you would not use the Mora Post Office. There was no customer service there. 34. Concern:

Customer service is being provided at the Mora Post Office by the employee who also works at Response:

the Holman Post Office

You were concerned about having to travel to another post office for service 35. Concern:

The customer expressed a concern about having to travel to another post office for service. Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for

customer convenience.

You were concerned about having to travel to another post office for service 36. Concern:

The customer expressed a concern about having to travel to another post office for service. Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

You were concerned about receiving retail services on your schedule and not the carriers. Also 37. Concern:

that the personnel at the Mora Post Office are horrible

Retail services are also available at the Mora or Cleveland Post Offices. Customer service is Response:

being provided at the Mora Post Office by the employee who also works at the Holman Post

You were concerned about receiving retail services on your schedule and not the carriers. Also 38. Concern:

that the personnel at the Mora Post Office are rude.

Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Response:

Customer service is being provided at the Mora Post Office by the employee who also works at

the Holman Post Office.

You were concerned about senior citizens and the disabled. You also showed concern about Concern:

vandalism to CBUs.

The customer expressed a concern about senior citizens. Carrier service is beneficial to many Response:

senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for

service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

You were concerned about senior citizens. You also showed concern about vandalism to Concern:

CBUs.

41. Concern:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many Response:

senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for

service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

You were concerned customers would miss the special attention and assistance provided by

the personnel at the Holman Post Office. You also showed concern for senoir citizens picking

up mail from CBUs.

The Postal Service is there to assist customers at all it facilities. Customers may also choose to Response:

receive their mail at the Cleveland Post Office instead of the CBUs

You were concerned that delivery by a carrier would be more of a challenge. 42. Concern:

CBUs would be erected in an area that would be safe and convenient for all customers to pick Response:

up their mail.

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe. 43. Concern:

CBUs would be erected in an area that would be safe and convenient for all customers to pick Response:

up their mail

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe. 44. Concern:

CBUs would be erected in an area that would be safe and convenient for all customers to pick Response:

up their mail.

Customer expressed a concern about hours that the carrier serves the community. 45. Concern:

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the

Cleveland and Mora Post Office.

Customer expressed a concern about irregular hours that the carrier route would serves the 46. Concern:

community.

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the

Cleveland or Mora Post Office.

Customer expressed a concern about irregular hours that the HCR route serves the 47. Concern:

community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

48. Concern:

Customer expressed a concern about irregular hours that the HCR route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

49. Concern:

Customer expressed a concern about package delivery and pickup.

Response:

Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the parcel is to large or heat sensitive a slip will be left for the customer to pick it up at the nearest post office. You were also concerned with vandalism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should also report mailbox vandalism to the county sheriff.

50. Concern:

Customer expressed a concern about the hours that the carrier serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mail box instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away.

51. Concern:

Customer expressed a concern about the hours that the carrier serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff.

52. Concern:

Customer expressed a concern about the hours that the carrier serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland Post Office located just 3.3 miles.

53. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

54. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.

55. Concern:

Customers expressed concern that postal employees at other Post Office's are not nice.

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations. The courteous employee who previously worked at Holman is now at the Mora Post Office.

56. Concern:

Customers felt inclement weather and poor road donditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

57. Concern:

Customers felt the cost of postage was increasing while service was decreasing.

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

58. Concern:

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.

59. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office and the loss of the social aspect the post office provides

Response:

Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town.

60. Concern:

You stated all community people receive and send important mail

Response:

Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier.

61. Concern:

You stated bad weather would make it dangerous for senior citizens to get their mail on the road and customers would no longer be able to socialize with eachother. You also thought the Postal Service wasted money building Post Offices just to close them.

Response:

CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site

62. Concern:

You stated that medications were safe and unaccessible to others when kept at the post office.

Response:

The customer may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman

63. Concern:

You stated that now you go to a safe, professionally run Post Office.

Response:

Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run

64. Concern:

You stated that the post office was a landmark for information and was access to mail supplies, postage, postal boxes and envelopes

Response:

The customer may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.

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You stated you have to drive far enough now to get your mail so you don't want the post office 65. Concern:

to close.

CBUs will be erected in a safe and convenient place in Holman for customers to receive their Response:

You stated you would miss the convenience of doing business at the Holman Post Office. 66. Concern:

Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Response:

Post Office.

You were concern about delayed mail, senior citizens picking up their mail on the side of the 67. Concern:

road and the loss of a gathering place to pass on information.

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other

businesses, churches and residences in town.

You were concerned about delivery times, roads in winter and the loss of a place you consider 68. Concern:

a community center.

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is not just a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away. Residents may continue to

meet informally, socialize, and share information at the other residences in town.

You were concerned about delivery times, vandalism, roads in winter and the loss of a place to 69. Concern:

exchange information.

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to

exchange information etc. since it is located just 3.3 miles away.

You were concerned about delivery times, vandalism, the weather and the loss of daily 70. Concern:

interactions with people in the community.

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland

Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.

You were concerned aout mail delivery at the same time everyday 71. Concern:

Carriers strive to provide service at approximately the same time on a daily basis, however Response:

mail volumes and weather conditions often effect delivery times.

You were concerned that the building would be a burden on the community if the Post Office 72. Concern:

was closed

The building in Holman is a postal owned modular and can be relocated to another site Response:

You were concerned that the delivery end of the evaluation system was being overlooked 73. Concern:

Incoming/delivery mail is part of the evalution when an office is being studied. All aspects of the Response:

post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.

74. Concern:

You were concerned that your medications would not be safe and delivered timely. Also that the Post Office is the heart of the community and a place to find out what is going on.

Response:

The customer may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

75. Concern:

You were concerned with convenience and safety

Response:

CBUs will be erected in a safe and convenient place for customers to retrieve their mail

76. Concern:

You were concerned with delivery times, cluster box units not being secure and sending out packages or buying money orders.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very secure. Customers should report mailbox vandalism to the county sheriff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

77. Concern:

If we end up with cluster boxes with parcel lockers attached to them, do I have to accept my packages in the cluster box or can I arrange for my oversized packages to be kept at the nearest post office for pick up?

Response:

Yes, you can establish a process where all packages that do not fit in the letter box be held at the post office for pick up rather than being placed in the parcel locker attached to the letter boxes.

78. Concern:

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

79. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

80. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

81. Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

82. Concern:

Even though we may not generate a lot of revenue, we order a lot of products by mail. Does that revenue factor into the formula?

The USPS recognizes that most, if not all, rural post office customers receive more mail than they generate; however when we discuss revenue we only include revenue generated at the post office under review. In fact, we pay equal if not more attention to "earned workload" which is how long it takes to sell and deliver that package. As an example, the earned workload for selling one stamp is basically the same as for a coil of 100 stamps. The one stamp earns 44 cents while the coil earns 44 dollars. One of our indicators is to identify those offices that earn less than two hours a day of earned workload.

83. Concern:

I don't like delivery by street boxes whether they are individual boxes affixed to a post or a cluster box with multiple locked boxes. Vandalism will be a problem and my experience in cluster box delivery in Santa Fe tells me that carriers don't take the time to deliver accurately.

Response:

I apologize for the poor service you received in Santa Fe; however the process to place mail in a PO Box or cluster box is the same. Our expectation is that the individual responsible for placing mail in either box, whether carrier or clerk deliver the mail accurately. Although we deliver to millions of mailboxes placed on a post around the country every day, we understand that the threat of vandalism may increase. That is why we will consider centralized locked cluster boxes that are significantly more difficult to break in to and allow a customer to not feel compelled to pick up their mail everyday.

84. Concern:

I hear that delivery employees are not efficient and are getting paid OT for work others are doing timely.

Response:

We do have two delivery craft positions that are paid differently. Rural carriers are paid based upon "earned workload". City carriers are paid by the hour. I can understand why the perception could be that one carrier might work faster than the other; however we do reviews of both to ensure that the Postal Service receives a full day's work for a full day's pay.

85. Concern:

If you can't deliver a mailpiece to me and leave a notice for pick up, where will I go to pick up that mail?

Response:

It will normally be at the post office responsible for delivery.

86. Concern:

Is it being discussed to having a national tax to keep post offices open?

Response:

That is how the Post Office Department operated for more than 100 years. The price of a letter was three cents for years because when the Post Office Department needed more money they went to the Treasury Department for the difference. Once the United States Postal Service was established in the 1970's, our mandate was to break even and operate like a business. If we needed more revenues we raised prices to make up the difference. Taxpayers no longer pay for postal operations. I am not aware of any specific discussions regarding the Postal Service being funded once again by taxpayers.

87. Concern:

Isn't it more efficient to deliver to one place than a bunch of cluster boxes?

Response:

Yes it is. Cluster box delivery requires more gas to be used adding to the cost. However, you must keep in mind that there is a cost of the building housing the PO Boxes as well as other affiliated costs like utilities, etc. Those costs will generally outweigh an increase in gas expenses.

88. Concern:

Right now you are talking about closing Holman and having us go to the Cleveland Post Office. What stops you from closing Cleveland next year and making us drive even further for retail services in the years to come? The Las Vegas Post Office is too far away and nobody likes their service. We love our local post office and have been supporting it for dozens of years.

Response:

We love to hear customers tell us they love their post office. That's the way it should be. The USPS understands and accepts our responsibility towards Universal Service where everyone is entitled to one free form of delivery and access to retail services. Unfortunately, due to dramatic revenue losses we are being forced to more aggressively consider closing some post offices and stations where we can continue to provide Universal Service just not at the current post office. If the postmaster at the Cleveland Post Office leaves the position, we will conduct a similar review; however that does not mean we will automatically try to close the office.

89. Concern:

Will you consider a part time post office?

Response:

Yes, we can and we will. Another option is to establish a Village Post Office which allows for stamp and flat rate package services to be sold.

90. Concern:

You tell us we are being reviewed because our postmaster position is vacant. We lost a postmaster, not a town.

First of all, this decision is not final. In fact, nobody in this room will be making the final decision. That will be done at the corporate level in Washington DC. At the time of this meeting, only post offices with vacant postmaster positions were being reviewed. Since that time, the rules have been modified and the USPS is now looking at all post offices for possible review whether the postmaster position is staffed or not.

Some advantages of the proposal are:

 The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Holman is an unincorporated community located in MORA County. The community is administered politically by a Mora County Commission. Police protection is provided by the Mora County Sheriffs Department. Fire protection is provided by the CHET Volunteer Fire Department. The community is comprised of Retirees, commuters and work at nearby communities and may work in local businesses.

Businesses and organizations include: Mora Colfax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department, Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Exacavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based businesses. Although many customers noted on their questionnaires that there are no businesses in Holman. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Holman Post Office will be available at the Las Vegas Post Office. Government forms normally provided by the Post Office will also be available at the Las Vegas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
	Response:	It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.
2.	Concern:	Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
	Response:	The Postal Service is there to assist customers at all it facilities.
3.	Concern:	Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
	Response:	The Postal Service is there to assist customers at all it facilities. Also customers may drive right up to CBUs to retrieve their mail.

4. Concern:

You expressed a concern about the loss of the community bulletin board at the PostOffice. You also stated you would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

5. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

6. Concern:

Customers felt the Post Office should remain open since they paid

taxes.

Response:

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

7. Concern:

Customers were concerned about the loss of a gathering place and an information center.

an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

8. Concern:

Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.

Response:

It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

9. Concern:

Per Pamela Garcia of Congressman Lujan's office......I have listed the concerns expressed by the community and will share them with the Congressman. He recognizes the financial situation the USPS is currently in and appreciates that a second community meeting was held to answer questions and listen to the community.

Response:

Thank you. We appreciate his interest.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on August 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,398 with a breakdown as follows:

 Postmaster Salary (EAS-11, No COLA)
 \$ 33,168

 Fringe Benefits @ 33.5%
 \$ 11,111

 Annual Lease Costs
 + \$ 2.500

 Total Annual Costs
 \$ 46,779

 Less Annual Cost of Replacement Service
 - \$ 7.381

 Total Annual Savings
 \$ 39,398

A one-time expense of \$ 10000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service will be provided to cluster box units (CBUs).

The postmaster passed away on August 26, 2010. If the office has a noncareer PMR(\$), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Holman Post Office provided delivery and retail service to 156 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 56. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,398 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Holman Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.

Cand Gardolu		
	09/11/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/26/2011

OFFICER-IN-CHARGE/POSTMASTER Holman Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Holman Post Office Final Determination Docket No. 1367246 - 87723

Please post in the lobby the enclosed final determination to close the Holman Post Office. The final determination must be posted in a prominent place from 09/26/2011 through close of business on 10/28/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/29/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (602) 225-3185.

Sincerely,

MIKE SARTER POST OFFICE REVIEW COORDINATOR 4949 E VAN BUREN ST PHOENIX, AZ 85026-9998

Enclosures:

Final Determination Official Record